



**STORIES OF OUTSTANDING
SUCCESS THAT ILLUSTRATE
BREAKTHROUGH
INNOVATIONS IN PUBLIC
ADMINISTRATION**

This comprehensive collection of sixteen case studies by the Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievances and Pensions, Government of India, records how innovation were evolved and implemented using proactive administrative methods based on relevance, large civic participation and social equity for far-reaching changes.

The articles throw light on the breakthrough ideas and approaches in public administration, the role of leadership in managing change and the participation of institutional bodies. Ranging from studies in e-governance at the Central and state levels and community policing in Trichy based on voluntary citizen participation to reducing maternal mortality and female infanticide in Tamil Nadu, the accounts describe the background against which the reforms were implemented, the challenges, the approach, the lesson learnt and future perspectives.

Splendour in the Grass establishes how, how in the face of changing attitudes, foresight, tenacity and commitment help achieve transparency and participation for public benefit.

Penguin/Rs.495/-/Hardbound/305pp