



प्रशासनिक सुधार और लोक शिकायत विभाग
DEPARTMENT OF
ADMINISTRATIVE REFORMS &
PUBLIC GRIEVANCES



CPGRAMS

Monthly Report States/UTs

March 2023

[Report Number 8]



Department of Administrative Reforms
and Public Grievances

CONTENTS

1. Parliamentary Standing Committee – 127 th Report	3
2. Key Highlights	6
3. Review of Status of Disposal	7
3.1. Overview	7
3.2. Month-wise Status of Grievances	7
4. Age-wise Status of Grievances	8
4.1. Pendency	8
4.2. Disposal.....	8
5. Performance of States/UTs	9
6. Average Closing Time of Grievances	9
7. Public Grievance Officers	10
8. Integration of State/UT Portals with CPGRAMS	10
9. Sevottam Scheme	11
 Annexure 1: Performance of States	12
Annexure 1.1.: Maximum Number of Receipts – January to March 2023	12
Annexure 1.2.: Maximum Number of Disposals – January to March 2023.....	12
Annexure 1.3.: States/UTs with more than 1000 Pending Grievances	13
Annexure 1.4.: Top 10 States/UTs with grievances pending for more than 30 Days 13	
Annexure 2: Average Closing Time.....	14
Annexure 2.1.: States/UTs with High Average Closing Time	14
Annexure 2.2.: States/UTs with Low Average Closing Time	14
Annexure 3: Public Grievance Officers.....	15
Annexure 3.1.: Bifurcation of States/UTs PG Officers among different levels	15
Annexure 3.2.: Top 10 States/UTs with Highest Number of PG Officers	15
Annexure 4: Status of Action Taken Report (ATR).....	15
Annexure 4.1.: Top 10 States/UTs with Highest Disposals of ATR Format	15
Annexure 5: Status of Integration of State/UT Portals with CPGRAMS	16
Annexure 6: Sevottam Sanction Letters issued to the 19 States.....	17

1. Parliamentary Standing Committee – 127th Report



GOVERNMENT OF INDIA DEPARTMENT OF ADMINISTRATIVE REFORMS AND PUBLIC GRIEVANCES

Excerpts of 127th Report of Parliamentary Standing Committee of Ministry of Personnel, Public Grievances and Pensions

The Parliamentary Standing Committee (PSC) of Ministry of Personnel, Public Grievances and Pensions in its 127th Report submitted to Parliament on 20 March 2023 appreciates the 10-Step reform process that was adopted by DARPG for improving quality of disposal of grievances and reducing the timelines. The PSC also commends the DARPG for the faster rate of disposal of grievances by the Department which is over one lakh per month.

The Parliamentary Standing Committee was pleased to note that the DARPG has implemented most of its recommendations like One Nation-One Portal, CPGRAMS portal in all Regional Languages, to develop Grievance Redressal Index, Reduction in Redressal Period from 60 days to 45 days and 45 days to 30 days, introduction of appellate mechanism, revamping of Sevottam Scheme, operationalizing of Feedback Mechanism, and CPGRAMS Dashboard. The Committee therefore appreciates and commends the efforts of DARPG for continuously improving and bringing about thoughtful changes in the grievance redressal system.

Following are the detailed observations/recommendations:

- The Parliamentary Standing Committee (PSC) appreciates the 10-Step reform process that was adopted by DARPG for improving quality of disposal and reducing the timelines. The PSC also commends the DARPG for the faster rate of disposal of grievances by the Department which is over one lakh per month. **(Para 3.5)**
- The Parliamentary Standing Committee is pleased to note that the DARPG has implemented most of its recommendations like One Nation-One Portal, CPGRAMS portal in all Regional Languages, to develop Grievance Redressal Index, Reduction in Redressal Period from 60 days to 45 days and 45 days to 30 days, introduction of appellate mechanism, revamping of Sevottam Scheme, operationalizing of Feedback Mechanism, and CPGRAMS Dashboard. The Committee therefore appreciates and commends the efforts of DARPG for continuously improving and bringing about thoughtful changes in the grievance redressal system. **(Para 3.6)**
- The Committee on a recent study visit to Imphal, Guwahati and Agartala identified 'Strengthening of Public Grievance Redressal System' as one of the subjects for discussion with the officials of State Governments. The Committee observed that the system of grievance redressal in North-Eastern states is not very robust and needs considerable improvement. Also in its written replies the Department has informed the Committee that there is no separate State Grievance Portal in any of North-Eastern state except Meghalaya. The Committee, therefore, recommends the Department to aid these states to develop an efficient separate State Grievance portal and also link it with CPGRAMS portal for proper monitoring. The Committee also recommends the Department to formulate a policy focussing on North-Eastern states so that Public Grievance Redressal System in these States can be ameliorated **(Para 3.7)**
- The Committee observes that whereas the number of disposal of Grievance redressal is quite high but the feedback taken for the redressal of Grievance is not at par with the pace of grievance redressal. The Committee, therefore, recommends the Department to increase the number of seats in the Feedback call centre developed by the Department so that the number of feedbacks can be enhanced. The Committee also recommends the Department to develop a mechanism in which as soon as the Grievance is disposed a SMS stating the

details of disposal is received on the Mobile of the complainant and where he/she can submit the feedback of the Grievance Redressal along with the option to appeal if he/she is not satisfied with the redressal of grievance **(Para 3.8)**

- The Committee recommends identifying "Scheme-wise complaints" by using Data Strategy Unit (DSU) which is functioning under the Department **(Para 3.9)**
- The Committee also recommends the Department to use Artificial Intelligence to develop a mechanism in which grievance can be lodged through voice recording which will help the people who are unable to file grievances using CPGRAMS portal **(Para 3.10)**
- The Committee has observed that the percentage of grievances redressed over the past 5 years for States is less compared to the percentage of grievances redressed over the past 5 years of Central Government. The Committee, therefore, urges the Department to take it up with the State Governments to enhance their grievance disposal rate so that Public Grievances are addressed effectively **(Para 3.11)**
- The Committee observes that DARPG in collaboration with National Informatics Centre (NIC) has developed 'My Grievance' mobile app for Android. The application is not compatible with the latest versions of Android and IOS software. The rating of the app is just 3.3 and also the reviews are very negative. The Committee, therefore, recommends the Department to make it compatible with the latest versions of Android and IOS software and also to find the shortcomings so that the application may improve its rating **(Para 3.12)**
- The Committee appreciates the efforts of the Department in preparing the Grievance Redressal Index (GRI). The Committee urges the Department to continuously monitor and hold meetings with the Departments who are not performing well continuously and guide these Departments so that they can improve their rankings **(Para 3.22)**

2. Key Highlights

1. General

- DARPG has requested DGs of 5 ATIs (Haryana, Jharkhand, Maharashtra, Karnataka and Assam) to become Anchor ATIs to scale up capacity building of GROs in States/UTs. Revised Sevottam guidelines for State ATIs and proposal for monitoring of Sevottam training programmes by ATIs are being worked out
- Meeting with Grievance Redressal Officers of the States/UTs was held on 10th March, 2023, to review the pendency and disposal of public grievances on CPGRAMS and progress of integration of State/UT portals with CPGRAMS. Nodal Officers were requested to have regular meetings with GROs to expedite redressal and improve average closing time

2. PG Cases

- In March, 2023, **55263 PG cases** were received for the States/UTs and **52111 PG cases** were redressed
- For States/UTs, as on 25th March 2023, there exists a pendency of **200536 PG cases**
- The pendency in the States/UTs has increased from **197381 PG cases at the end of February, 2023** to **200536 PG cases at the end of March, 2023**
- For the 7th month in a row, the monthly disposal crossed 50 thousand cases in States/UTs
- **Government of Uttar Pradesh** has received the maximum number of grievances in March, 2023 with the number standing at **17378** grievances and disposed the maximum number of grievances with the number standing at **20899** grievances

3. Pendency

- **21 States/UTs** have more than 1000 pending grievances as on 25th March, 2023
- **Government of Maharashtra** has the maximum number of pending grievances (overall and pending for more than 30 days) with the number standing at **23065 grievances** (overall) and **19941 grievances** (pending for more than 30 days)

4. PG Officers

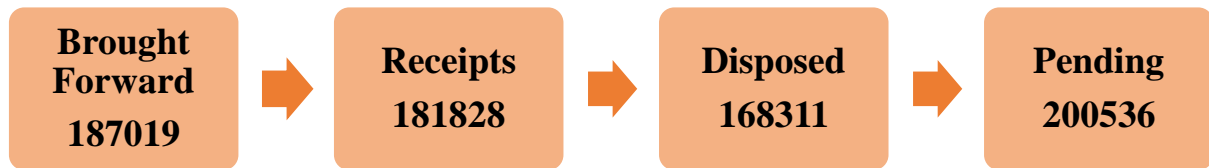
- **33718 PG Officers** from States/UTs are mapped onto the CPGRAMS Portal
- **Government of Haryana** has the highest number of PG officers mapped onto CPGRAMS with **7401 PG Officers** mapped

5. Average Closing Time

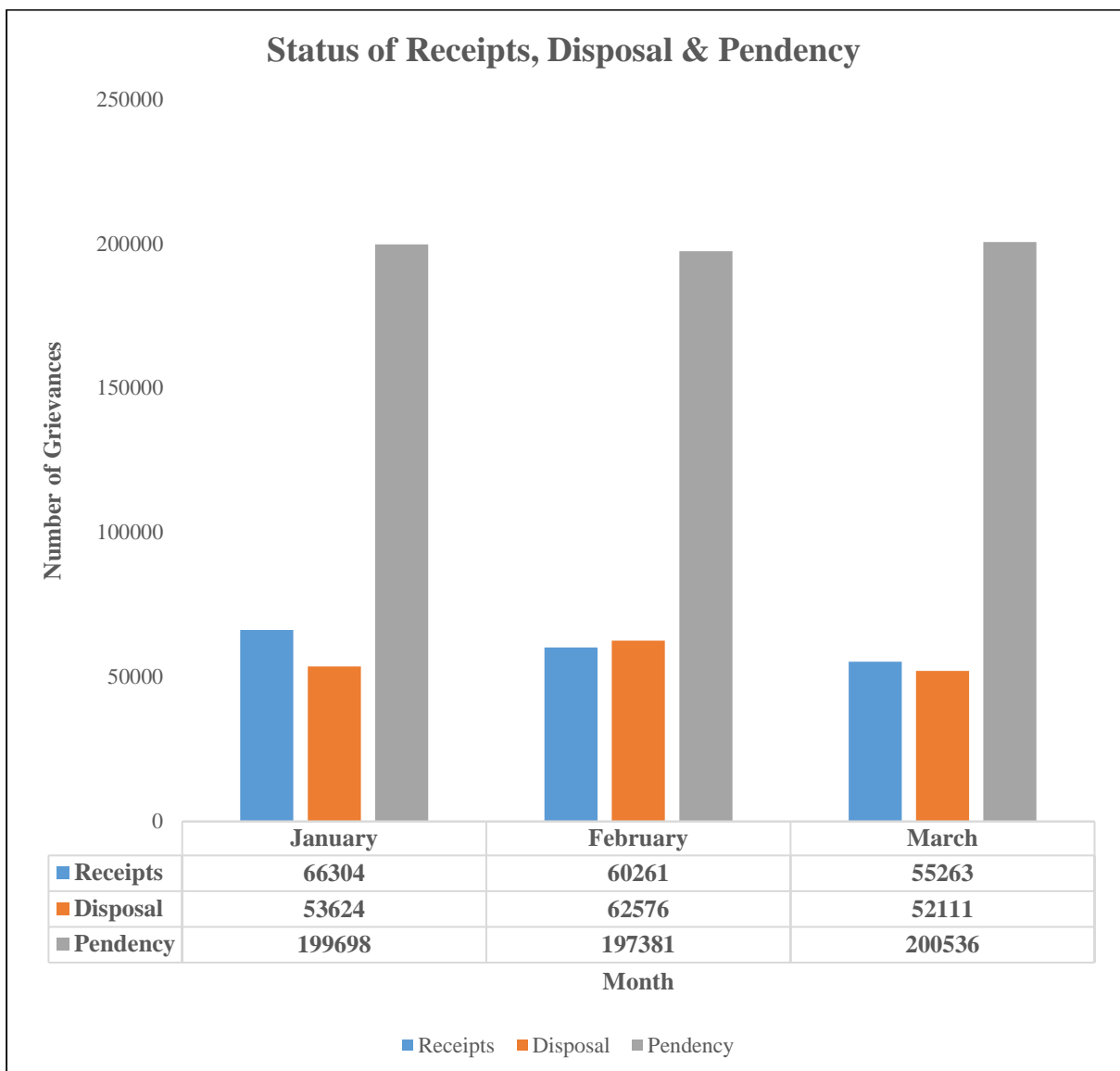
- **29 States/UTs** have their Average Closing Time of grievances more than the Standard Redressal Time of 30 days

3. Review of Status of Disposal

3.1. Overview



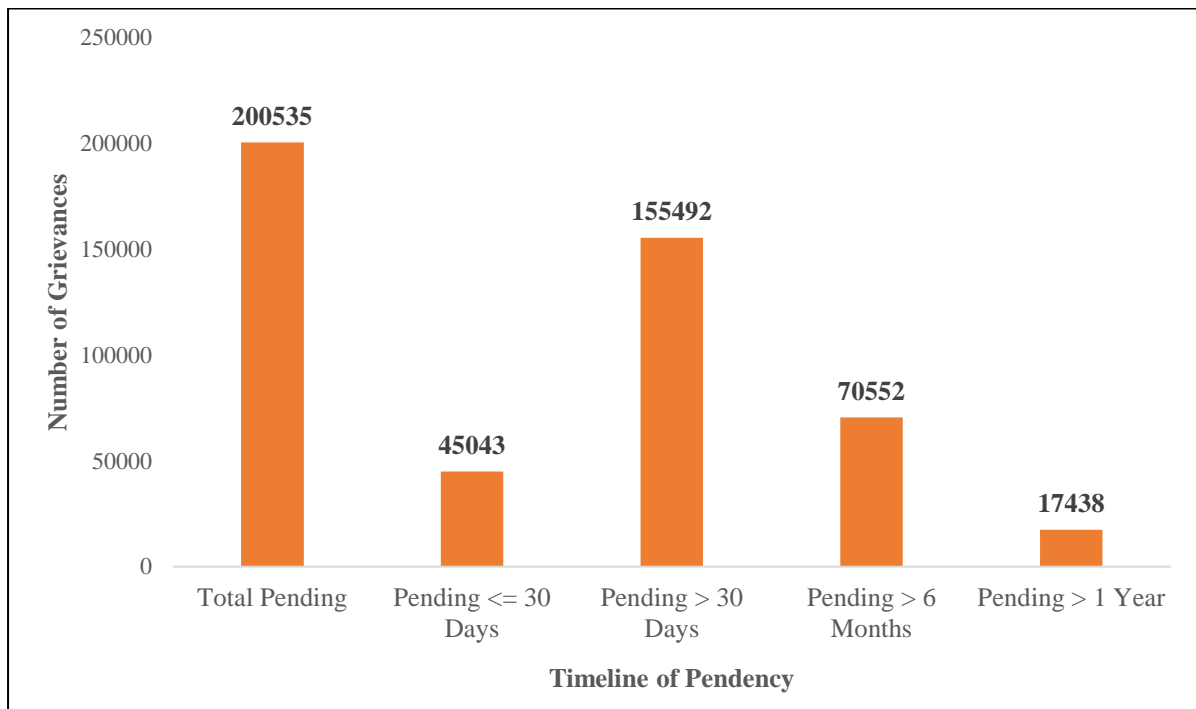
3.2. Month-wise Status of Grievances



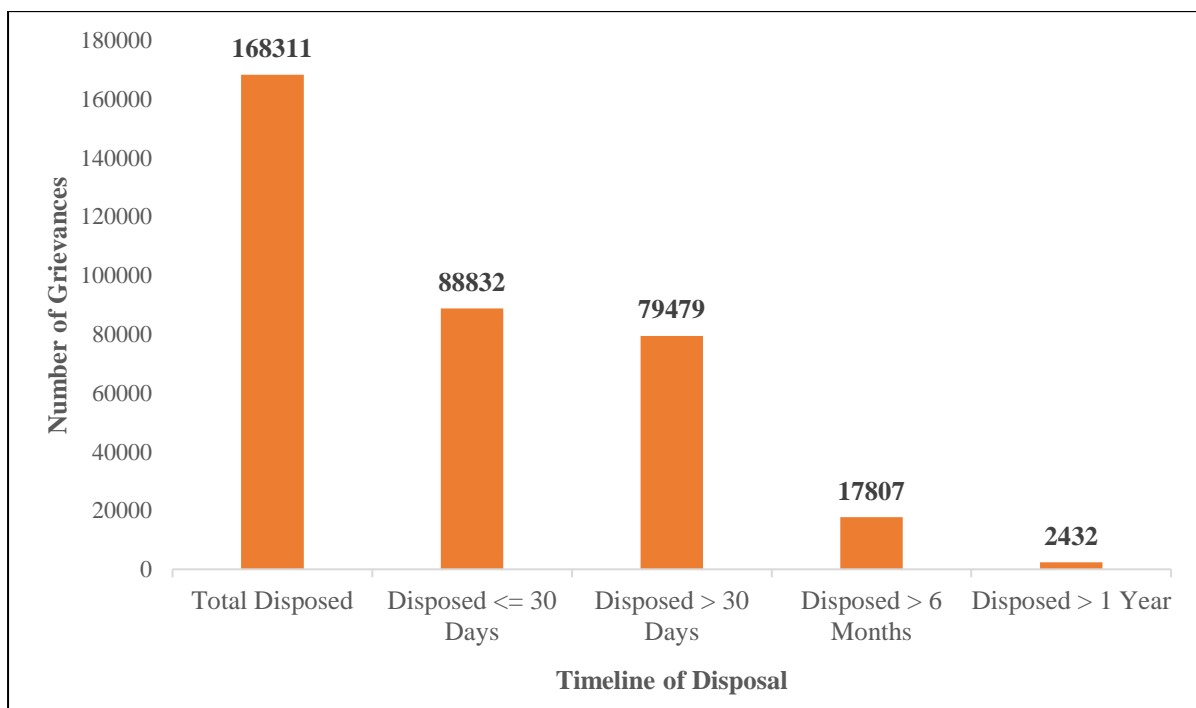
(Time Period: 01/01/2023 to 25/03/2023)

4. Age-wise Status of Grievances

4.1. Pendency



4.2. Disposal



(Time Period: 01/01/2023 to 25/03/2023)

5. Performance of States/UTs

- For States/UTs, till 25th March, 2023, a total of 181828 grievances have been received with additional 187019 grievances being brought forward from the year 2022, 168311 grievances have been disposed of while 200536 grievances are still pending disposal
- For the month of March, 2023, the Government of Uttar Pradesh has received the maximum number of grievances with the state receiving 17378 grievances, followed by the Government of Punjab at 2nd place, with the number standing at 5590 registrations. The Government of Gujarat with 4112 receipts in March, completes the Top 3 positions
- Government of Haryana recorded 1983 grievances in the month of March, thus placing it 9th in the list, with the Top 10 being closed by the Government of NCT of Delhi which has received 1975 grievances
- In the month of March, 2023, the Government of Uttar Pradesh has disposed of the maximum number of grievances (20899) followed by the Government of Gujarat disposing of 4205 grievances
- Government of Maharashtra with a pendency of 23065 grievances tops the list of States/UTs with the highest pendency, the Government of West Bengal with a pendency of 16591 grievances stands at the 3rd position, and the Government of Odisha with a pendency of 11128 grievances stands at the 8th position
- As of 25th March, 2023, Government of Maharashtra, Government of Bihar, Government of West Bengal, Government of Gujarat and Government of Uttar Pradesh have pendency of more than 15,000 grievances, while 8 States have more than 10,000 pending grievances
- Government of Bihar has the 2nd highest pending grievances for more than 30 days with the number standing at 17558 grievances

6. Average Closing Time of Grievances

- 29 States/UTs have an Average Closing Time greater than the Standard Redressal Time of 30 days
- Government of Maharashtra has the highest Average Closing Time of 165 days (against 10380 disposals), followed by the Government of Punjab standing at the 2nd position with an Average Closing Time of 147 days (against 12874 disposals). The Government of Tripura with an Average Closing Time of 113 days (against 823 disposals) closes out the Top 3 positions, whereas Government of Union Territory of Ladakh averaging 103 days

(against 99 disposals) closed out the Top 5 list. Government of Union Territory of Dadra & Nagar Haveli and Daman & Diu and taking an average of 89 days to close out a grievance (against 292 disposals) stood at the 7th position, the Government of Nagaland recording an average of 73 days (against 13 disposals) closed out the Top 10 list

- Government of Telangana with Average Closing time of 10 days (against 1392 disposals) tops the list of States/UTs with lowest Average Closing Time, followed by the Government of Meghalaya at the 2nd position which averaged 10 days (against 137 disposal) and the Government of Mizoram at the 3rd position, registering an Average Closing Time of 13 days (against 1 disposal)
- Government of Arunachal Pradesh stands at the 4th place with an Average Closing Time of 17 days (against 133 disposals), the Government of Andaman & Nicobar standing at the 5th place, with an Average Closing Time of 20 days (against 284 disposals), and the Government of Chhattisgarh averaging 33 days (against 2121 disposals) stands at the 9th place. Government of Goa with an Average Closing Time of 40 days (against 198 disposals) closes out the Top 10 list.

7. Public Grievance Officers

- Number of PG officers mapped onto CPGRAMS for States/UTs stands at 33718 officers
- Government of Haryana has the maximum number of mappings with the figure standing at 7401 officers, followed by the Government of Maharashtra which has mapped 4990 officers, and the Government of Gujarat standing at the 3rd place with 4688 mappings
- The Top 10 list is closed by the Government of Tamil Nadu and the Government of Bihar with the former securing 9th place with 1360 mappings, and the latter standing at the 10th position with 1069 officers mapped onto the CPGRAMS

8. Integration of State/UT Portals with CPGRAMS

- Under the One Nation-One Portal vision, the Department of Administrative Reforms and Public Grievances has undertaken a massive mandate of linking all the respective State/UT portals with CPGRAMS
- 18 States/UTs which have dedicated public grievance portals, 2 States namely Tamil Nadu and West Bengal are pending with Forward Integration with CPGRAMS, which means the grievances received on CPGRAMS pertaining to the 2 States cannot be pushed to/consumed by the State portals

- 4 States with dedicated public grievance portals, namely Bihar, Kerala, Tamil Nadu and West Bengal are pending with Reverse Integration with CPGRAMS, which means that the grievances received by these State portals cannot be pushed to/consumed by CPGRAMS
- Kerala and West Bengal are the 2 States which still do not feature the CPGRAMS link on their state portal to enable the re-direction of the citizen

9. Sevottam Scheme

- In a major capacity building effort, the Department of Administrative Reforms & Public Grievances has launched a major scheme “Sevottam”, under which the Department Funds State ATIs/CTIs, for setting up of a Sevottam Training cell in the ATI for capacity building of grievance redressal officers
- DARPG vide D.O. letter dated 15.06.2022 and 02.12.2022 from the Secretary (AR&PG) has requested all the remaining States/UTs for sending their proposal for Sevottam
- Under the scheme, there is a provision for a lump-sum grant of up to Rs. 20 lakhs per year to each of the State ATIs/CTIs, and the Department has requested the States/UTs for self-contained proposals regarding the same
- Grants to 19 States/UTs namely Haryana, Punjab, Uttar Pradesh, Jharkhand, Madhya Pradesh, Rajasthan, Meghalaya, West Bengal, Maharashtra, Gujarat, Andhra Pradesh, Telangana, Tamil Nadu, Himachal Pradesh, Goa, Tripura, Mizoram, Kerala and Jammu & Kashmir have been released
- The proposals of 3 States namely Karnataka, Odisha and Sikkim are under process

Annexures

Annexure 1: Performance of States

Annexure 1.1.: Maximum Number of Receipts – January to March 2023

S. No.	Name of State/UT	Brought Forward	Receipts	Total Grievances	Disposed	Pending
1	Government of Uttar Pradesh	15881	59257	75138	58852	16286
2	Government of Gujarat	16828	12825	29653	13301	16352
3	Government of Punjab	15037	11812	26849	12874	13975
4	Government of Assam	7309	10188	17497	11611	5886
5	Government of Maharashtra	23677	9768	33445	10380	23065
6	Government of Madhya Pradesh	8295	9096	17391	8982	8409
7	Government of Rajasthan	4083	8171	12254	6620	5634
8	Government of Haryana	12930	7067	19997	8141	11856
9	Government of Jharkhand	6029	6965	12994	6097	6897
10	Government of Bihar	18091	6918	25009	5062	19947

Annexure 1.2.: Maximum Number of Disposals – January to March 2023

S. No.	Name of State/UT	Brought Forward	Receipts	Total Grievances	Disposed	Pending
1	Government of Uttar Pradesh	15881	59257	75138	58852	16286
2	Government of Gujarat	16828	12825	29653	13301	16352
3	Government of Punjab	15037	11812	26849	12874	13975
4	Government of Assam	7309	10188	17497	11611	5886
5	Government of Maharashtra	23677	9768	33445	10380	23065
6	Government of Madhya Pradesh	8295	9096	17391	8982	8409
7	Government of Haryana	12930	7067	19997	8141	11856
8	Government of Rajasthan	4083	8171	12254	6620	5634
9	Government of NCT of Delhi	4695	6058	10753	6363	4390
10	Government of Jharkhand	6029	6965	12994	6097	6897

(Time Period: 01/03/2023 to 25/03/2023)

Annexure 1.3.: States/UTs with more than 1000 Pending Grievances

S. No.	Name of State/UT	Brought Forward	Receipts	Total Grievances	Disposed	Pending
1	Government of Maharashtra	23677	9768	33445	10380	23065
2	Government of Bihar	18091	6918	25009	5062	19947
3	Government of West Bengal	13217	3420	16637	46	16591
4	Government of Gujarat	16828	12825	29653	13301	16352
5	Government of Uttar Pradesh	15881	59257	75138	58852	16286
6	Government of Punjab	15037	11812	26849	12874	13975
7	Government of Haryana	12930	7067	19997	8141	11856
8	Government of Odisha	7888	3825	11713	585	11128
9	Government of Karnataka	6300	3705	10005	1522	8483
10	Government of Madhya Pradesh	8295	9096	17391	8982	8409
11	Government of Jharkhand	6029	6965	12994	6097	6897
12	Government of Andhra Pradesh	5510	1443	6953	143	6810
13	Government of Jammu and Kashmir	4814	1749	6563	11	6552
14	Government of Assam	7309	10188	17497	11611	5886
15	Government of Rajasthan	4083	8171	12254	6620	5634
16	Government of Tamil Nadu	4964	5233	10197	5532	4665
17	Government of NCT of Delhi	4695	6058	10753	6363	4390
18	Government of Himachal Pradesh	2657	926	3583	522	3061
19	Government of Manipur	575	2196	2771	5	2766
20	Government of Uttarakhand	1817	3151	4968	2705	2263
21	Government of Chhattisgarh	1283	2168	3451	2121	1330

Annexure 1.4.: Top 10 States/UTs with grievances pending for more than 30 Days

S. No.	Name of State/UT	Brought Forward	Receipts	Total Grievances	Disposed	Pending	Pending > 30 Days
1	Government of Maharashtra	23677	9768	33445	10380	23065	19941
2	Government of Bihar	18091	6918	25009	5062	19947	17558
3	Government of West Bengal	13217	3420	16637	46	16591	15476
4	Government of Gujarat	16828	12825	29653	13301	16352	13440
5	Government of Odisha	7888	3825	11713	585	11128	10204
6	Government of Haryana	12930	7067	19997	8141	11857	9991
7	Government of Punjab	15037	11812	26849	12874	13975	9026
8	Government of Karnataka	6300	3705	10005	1522	8483	7641
9	Government of Andhra Pradesh	5510	1443	6953	143	6810	6357
10	Government of Madhya Pradesh	8295	9096	17391	8982	8409	6274

(Time Period: 01/01/2023 to 25/03/2023)

Annexure 2: Average Closing Time

Annexure 2.1.: States/UTs with High Average Closing Time

S. No.	Name of State/UT	Total Disposal	Average Disposal Time (in days)
1	Government of Maharashtra	10380	165
2	Government of Punjab	12874	147
3	Government of Tripura	823	113
4	Government of Haryana	8141	106
5	Government of Union Territory of Ladakh	99	103
6	Government of Manipur	5	102
7	Government of Union Territory of Dadra & Nagar Haveli and Daman & Diu and	292	89
8	Government of Bihar	5062	89
9	Government of Himachal Pradesh	522	81
10	Government of Gujarat	13301	74

Annexure 2.2.: States/UTs with Low Average Closing Time

S. No.	Name of State/UT	Total Disposal	Average Disposal Time (in days)
1	Government of Telangana	1392	10
2	Government of Meghalaya	137	10
3	Government of Mizoram	1	13
4	Government of Arunachal Pradesh	133	17
5	Government of Andaman & Nicobar	284	20
6	Government of Uttar Pradesh	58852	26
7	Government of Union Territory of Lakshadweep	71	26
8	Government of Uttarakhand	2705	31
9	Government of Chhattisgarh	2121	33
10	Government of Goa	198	40

(Time Period: 01/01/2023 to 25/03/2023)

Annexure 3: Public Grievance Officers

Annexure 3.1.: Bifurcation of States/UTs PG Officers among different levels

S. No.	Level	Nodal PG Officer Accounts	Delegated PG Officers Accounts	Total
1	Level 1	38	192	230
2	Level 2	2415	327	2742
3	Level 3	11809	290	12099
4	Level 4	8837	322	9159
5	Level 5	6028	91	6119
6	Level 6	2553	9	2562
7	Level 7	705	2	707
8	Level 8	72	3	75
9	Level 9	25	0	25
Grand Total		32482	1236	33718

Annexure 3.2.: Top 10 States/UTs with Highest Number of PG Officers

S. No.	Name of State/UT	Nodal PG Officer Accounts	Delegated PG Officers Accounts	Total
1	Government of Haryana	7225	176	7401
2	Government of Maharashtra	4827	163	4990
3	Government of Gujarat	4548	140	4688
4	Government of Jharkhand	2649	77	2726
5	Government of Assam	2540	53	2593
6	Government of Odisha	1730	25	1755
7	Government of NCT of Delhi	1612	110	1722
8	Government of Madhya Pradesh	1548	135	1683
9	Government of Tamil Nadu	1322	38	1360
10	Government of Bihar	992	77	1069

Annexure 4: Status of Action Taken Report (ATR)

Annexure 4.1.: Top 10 States/UTs with Highest Disposals of ATR Format

S. No.	Name of State/UT	Total ATR Disposal	Fully Resolved	Partially Resolved	Pending Resolution
1	Government of Haryana	10435	553	7510	2372
2	Government of Assam	3961	3911	31	19
3	Government of Gujarat	3304	2647	503	154
4	Government of Chhattisgarh	2030	1897	125	8
5	Government of NCT of Delhi	1738	539	35	1164
6	Government of Telangana	1321	52	1269	0
7	Government of Bihar	834	672	114	48
8	Government of Odisha	791	625	7	159
9	Government of Tripura	615	21	1	593
10	Government of Tamil Nadu	587	95	62	430

(Time Period: 01/01/2023 to 25/03/2023)

Annexure 5: Status of Integration of State/UT Portals with CPGRAMS

S. No.	Name of State/UT	Portal Type	Grievance - CPGRAMS to State Portal (Forward Integration)	Grievance - State Portal to CPGRAMS (Reverse Integration)	CPGRAMS Link on State Portal
1	Government of Andaman and Nicobar	CPGRAMS	-	-	-
2	Government of Andhra Pradesh	State Grievance Portal	Yes	Yes	Yes
3	Government of Arunachal Pradesh	CPGRAMS	-	-	-
4	Government of Assam	CPGRAMS	-	-	-
5	Government of Bihar	State Grievance Portal	Yes	No	Yes
6	Government of Chandigarh	CPGRAMS	-	-	-
7	Government of Chhattisgarh	State Grievance Portal	Yes	Yes	Yes
8	Government of D&N and D&D	CPGRAMS	-	-	-
9	Government of Goa	State Grievance Portal	Yes	Yes	Yes
10	Government of Gujarat	CPGRAMS	-	-	-
11	Government of Haryana	State Grievance Portal	Yes	Yes	Yes
12	Government of Himachal Pradesh	State Grievance Portal	Yes	Yes	Yes
13	Government of Jammu and Kashmir	State Grievance Portal	Yes	Yes	Yes
14	Government of Jharkhand	CPGRAMS	-	-	-
15	Government of Karnataka	State Grievance Portal	Yes	Yes	Yes
16	Government of Kerala	State Grievance Portal	Yes	No	No
17	Government of Ladakh	CPGRAMS	-	-	-
18	Government of Lakshadweep	CPGRAMS	-	-	-
19	Government of Madhya Pradesh	State Grievance Portal	Yes	Yes	Yes
20	Government of Maharashtra	CPGRAMS	-	-	-
21	Government of Manipur	CPGRAMS	-	-	-
22	Government of Meghalaya	State Grievance Portal	Yes	Yes	Yes
23	Government of Mizoram	CPGRAMS	-	-	-
24	Government of Nagaland	CPGRAMS	-	-	-

S. No.	Name of State/UT	Portal Type	Grievance - CPGRAMS to State Portal (Forward Integration)	Grievance - State Portal to CPGRAMS (Reverse Integration)	CPGRAMS Link on State Portal
25	Government of NCT of Delhi	State Grievance Portal	Yes	Yes	Yes
26	Government of Odisha	CPGRAMS	-	-	-
27	Government of Puducherry	CPGRAMS	-	-	-
28	Government of Punjab	State Grievance Portal	Yes	Yes	Yes
29	Government of Rajasthan	State Grievance Portal	Yes	Yes	Yes
30	Government of Sikkim	CPGRAMS	-	-	-
31	Government of Tamil Nadu	State Grievance Portal	No	No	Yes
32	Government of Telangana	CPGRAMS	-	-	-
33	Government of Tripura	CPGRAMS	-	-	-
34	Government of Uttar Pradesh	State Grievance Portal	Yes	Yes	Yes
35	Government of Uttarakhand	State Grievance Portal	Yes	Yes	Yes
36	Government of West Bengal	State Grievance Portal	No	No	No

Annexure 6: Sevottam Sanction Letters issued to the 19 States

- | | |
|-----------------------------|--------------------------------|
| 1. Jaipur, Rajasthan | 15. Chennai, Tamil Nadu |
| 2. Ranchi, Jharkhand | 16. Thiruvananthapuram, Kerala |
| 3. Bhopal, Madhya Pradesh | 17. Agartala, Tripura |
| 4. Gurugram, Haryana | 18. Srinagar, Jammu & Kashmir |
| 5. Chandigarh, Punjab | 19. Panaji, Goa |
| 6. Lucknow, Uttar Pradesh | |
| 7. Shillong, Meghalaya | |
| 8. Guntur, Andhra Pradesh | |
| 9. Shimla, Himachal Pradesh | |
| 10. Kolkata, West Bengal | |
| 11. Ahmedabad, Gujarat | |
| 12. Pune, Maharashtra | |
| 13. Hyderabad, Telangana | |
| 14. Aizawl, Mizoram | |

F. No: K-11026/03/2019-PG (Policy) (C.No 6172)

Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi
Dated: 30.06.2022, 2022


ORDER

Sanction of the Competent Authority is hereby conveyed to release of Rs.20,00,000/- (Rupees twenty lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favour of "The Director General & Pr. Secy (Training) HCM, Rajasthan State Institute of Public Administration, Jaipur, Rajasthan", for continuation of Sovottam Training Cell in the Academy, established under sub-scheme under Sevottam (Plan) titled "Scheme for Strengthening of State Administrative Training Institutes/Central Training Institutes" during the 12th Plan Period. HCM, Rajasthan State Institute of Public Administration, Jaipur, Rajasthan shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the CFY 2022-23.

3. The Sanction is based on the concurrence of IFD vide note # 92, Dated 08.06.2022.

Encl. As stated above


(Tirth Ram)
Under Secretary to the Govt. of India
Tel No. 23401467

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:-

- ✓ 1. Cash Section, DARPG (2 copies)
2. Director General, HCM Rajasthan, State Institute of Public Administration, Malviya Nagar, Jawaharlal Nehru Marg, Jaipur, Rajasthan – 302017
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder.




ISSUED 30/06/2022

F. No: K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi
Dated: 06.06.2022
30

ORDER

Sanction of the Competent Authority is hereby conveyed to release of Rs 20,00,000/- (Rupees Twenty lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General Shri Krishna Institute of Public Administration, Ranchi, Jharkhand", for continuation of Sovottam Training Cell in the Academy, established under sub-scheme under Sevottam (Plan) titled "Scheme for Strengthening of State Administrative Training Institutes/Central Training Institutes" during the 12th Plan Period. Shri Krishna Institute of Public Administration, Ranchi, Jharkhand shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the CFY 2022-23.

3. The Sanction is based on the concurrence of IFD vide note # 92, Dated 08.06.2022.

Encl. As stated above

(Tirth Ram)
Under Secretary to the Govt. of India
Tel No. 23401467

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
LokNayak Bhavan, Khan Market
New Delhi- 110003

Copy to:-

1. Cash Section, DARPG (2 copies)
2. Director General, Shri Krishna Institute of Public Administration (SKIPA), Mear's Road, Ranchi, Jharkhand – 834008,
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi,
4. Budget Folder.

11/7/22

जासी विद्या बाय 11/07/2022
ISSUED

F. No: K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi
Dated: 01.07.2022

ORDER

Sanction of the Competent Authority is hereby conveyed to release of Rs20,00,000/- (Rupees Twenty lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General RCVP Noronha Academy of Administration & Management, Bhopal, Madhya Pradesh", for continuation of Sevottam Training Cell in the Academy, established under sub-scheme under Sevottam (Plan) titled "Scheme for Strengthening of State Administrative Training Institutes/Central Training Institutes" during the 12th Plan Period. RCVP Noronha Academy of Administration & Management shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the CFY 2022-23.

3. The Sanction is based on the concurrence of IFD vide note # 92, Dated 08.06.2022.

Encl. As stated above


(Tirth Ram)
Under Secretary to the Govt. of India
Tel No. 23401467

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
LokNayak Bhavan, Khan Market
New Delhi- 110003

o/c

Copy to:-

1. Cash Section, DARPG (2 copies)
2. Director General, RCVP Noronha Academy of Administration & Management, Arera Colony, Post Bag No. 506, Near 1100 Qtrs. Hitkarini Nagar, Bhopal, Madhya Pradesh – 462016,
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi, 4. Budget Folder.

जारी किया गया
ISSUED


11/7/22

F. No: K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi
Dated: 01.07.2022


ORDER

Sanction of the Competent Authority is hereby conveyed to release of Rs.20,00,000/- (Rupees twenty lakh only) (including applicable taxes) as lump sum grant, through e-payment (bank details enclosed) in favour of "The Director, Haryana Institute of Public Administration (HIPA), Gurugram", for continuation of Sovottam Training Cell in the Academy, established under sub-scheme under Sevottam (Plan) titled "Scheme for Strengthening of State Administrative Training Institutes/Central Training Institutes" during the 12th Plan Period. Haryana Institute of Public Administration (HIPA), Gurugram shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the CFY 2022-23.

3. The Sanction is based on the concurrence of IFD vide note # 92, Dated 08.06.2022.

Encl. As stated above


(Tirth Ram)
Under Secretary to the Govt. of India
Tel No. 23401467


The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
LokNayak Bhavan, Khan Market
New Delhi- 110003

o/c

Copy to:-

1. Cash Section, DARPG (2 copies)
2. Director General, Haryana Institute of Public Administration (HIPA), 76, HIPA Complex, Sector-18 Gurugram
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder.

जारी किया गया
ISSUED


11/7/2022

F.No. K-11026/03/2019-PG(Policy) (C. No. 6172)

Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi
Dated: 01.07.2022


ORDER

Sanction of the Competent Authority is hereby conveyed to release of Rs.8,00,000/- (Rupees Eight lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General Mahatma Gandhi State Institute of Public Administration , Chandigarh, Punjab ", for continuation of Sovottam Training Cell in the Academy, established under sub-scheme under Sevottam (Plan) titled "Scheme for Strengthening of State Administrative Training Institutes/Central Training Institutes" during the 12th Plan Period. Mahatma Gandhi State Institute of Public Administration shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the CFY 2022-23.

3. The Sanction is based on the concurrence of IFD vide note # 92, Dated 08.06.2022.

Encl. As stated above


(Tirth Ram)
Under Secretary to the Govt. of India
Tel No. 23401467


The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
LokNayak Bhavan, Khan Market
New Delhi- 110003

o/c

Copy to:-

1. Cash Section, DARPG (2 copies)
2. Director General, Mahatma Gandhi State Institute of Public Administration ,MGSIPA Complex, Institutional Area, Sector - 26, Chandigarh, Punjab – 160019
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi,
4. Budget Folder.

जारी किया गया
ISSUED


11/7/22

F. No: K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi
Dated: 08.07.2022


ORDER

Sanction of the Competent Authority is hereby conveyed to release of Rs 20,00,000/- (Rupees Twenty lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General U. P. Academy of administration & Management, Lucknow, Uttar Pradesh", for continuation of Sovottam Training Cell in the Academy, established under sub-scheme under Sevottam (Plan) titled "Scheme for Strengthening of State Administrative Training Institutes/Central Training Institutes" during the 12th Plan Period. The Director General U. P. Academy of administration & Management, Lucknow shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the CFY 2022-23.

3. The Sanction is based on the concurrence of IFD vide note # 92, Dated 08.06.2022.

Encl. As stated above

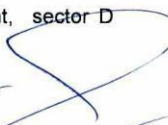

(Tirth Ram)
Under Secretary to the Govt. of India
Tel No. 23401467

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
LokNayakBhavan, Khan Market
New Delhi- 110003

o/c

Copy to:-

1. Cash Section, DARPG (2 copies)
2. The Director General U. P. Academy of administration & Management, sector D Aliganj Lucknow, Uttar Pradesh
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi,
4. Budget Folder.


जारी किया गया
ISSUED 08/07/2022

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi
Dated: 27th December, 2022

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs 20.00.000/- (Rupees Twenty lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favour of "The Director, Meghalaya Administrative Training Institute (MATI), Shilong, Meghalaya", for setting up of Sevottam Cell in the Institute and conducting 20 training programmes. Meghalaya Administrative Training Institute (MATI) shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 - C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component - Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the CFY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#120 dated 16.12.2022.

Encl. As stated above

o/c Prashant
27.12.22

(Prashant Pandey)

Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

जारी किया गया
ISSUED

Copy to:

1. Cash Section, DARPG (2 copies)
2. Director, Meghalaya Administrative Training Institute (MATI), Mawdiangdian, Shilong, Meghalaya - 793018
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

B. S.
27/12/22

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg, New Delhi
Dated: 10th January, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General, Andhra Pradesh Human Resource Development Institute (APHRDI), Guntur, Andhra Pradesh", for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Andhra Pradesh Human Resource Development Institute (APHRDI), Guntur shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#140, Dated 07.01.2023.

Encl. As stated above

O/C Prashant
10-1-23

(Prashant Pandey)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:

1. Cash Section, DARPG (2 copies)
2. The Director General, Andhra Pradesh Human Resource Development Institute (APHRDI), Kaza Village, Venkatarreddypalem, Mangalagiri(M), Guntur, Andhra Pradesh -522503,
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

Rough
11/01/2023
जारी किया गया
1350 FT

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg, New Delhi
Dated: 10th January, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director, Himachal Pradesh Institute of Public Administration, Shimla", for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Himachal Pradesh Institute of Public Administration, Shimla shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#140, Dated 07.01.2023.

Encl. As stated above

o/c Prashant
10-1-23
(Prashant Pandey)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Gurpreet
11/1/23
जारी किया गया
ISSUED

Copy to:

1. Cash Section, DARPG (2 copies)
2. The Director, Himachal Pradesh Institute of Public Administration, Fairiawn, Shimla -171012
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg, New Delhi
Dated: 10th January, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs 19,74,500/- (Rupees Nineteen Lakh Seventy Four Thousand Five Hundred only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General, Netaji Subhas Administrative Training Institute, Kolkata (West Bengal)", for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Netaji Subhas Administrative Training Institute, Kolkata shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#140, Dated 07.01.2023.

Encl. As stated above

O/c Prashant
10-1-23
(Prashant Pandey)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:

1. Cash Section, DARPG (2 copies)
2. The Director General, Netaji Subhas Administrative Training Institute, Block FC, Sector-III, Salt Lake, Kolkata (West Bengal) - 700106
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

Sanjay
11/1/23
जारी किया गया
ISSUED

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg, New Delhi
Dated: 10th January, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General, Sardar Patel Institute of Public Administration (SPIPA), Ahmedabad, Gujarat", for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Sardar Patel Institute of Public Administration (SPIPA), Ahmedabad shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#140, Dated 07.01.2023.

Encl. As stated above

O/C Prashant Pandey
10-1-23
(Prashant Pandey)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:

1. Cash Section, DARPG (2 copies)
2. The Director General, Sardar Patel Institute of Public Administration (SPIPA), Opp. ISRO, Satellite Road, Ahmedabad, Gujarat - 380 015
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

Prashant Pandey
11/1/23
जारी किया गया
ISSUED

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg, New Delhi
Dated: 10th January, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General, Yashwantrao Chavan Academy of Development Administration (YASHADA), Pune, Maharashtra", for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Yashwantrao Chavan Academy of Development Administration (YASHADA), Pune, shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#140, Dated 07.01.2023.

Encl. As stated above

o/c Prashant
10-1-23
(Prashant Pandey)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:

1. Cash Section, DARPG (2 copies)
2. The Director General, Yashwantrao Chavan Academy of Development Administration (YASHADA), Raj Bhavan Complex, Baner Road, Pune, Maharashtra - 411007
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

R. Singh
11/1/2023
RECEIVED

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg, New Delhi
Dated: 10th January, 2023
13th

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director General, Dr. MCR Human Resource Development Institute of Telangana, Hyderabad", for setting up / continuation of Sevottam Cell in the Institute and conducting training programmes. Dr. MCR Human Resource Development Institute of Telangana shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#140, Dated 07.01.2023.

Encl. As stated above

o/c Prashant
13-01-23
(Prashant Pandey)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:

1. Cash Section, DARPG (2 copies)
2. The Director General, Dr. MCR Human Resource Development Institute of Telangana, Road No.25, Jubilee Hills, Hyderabad - 500 033
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

SKP
13.1.23
जारी किया गया
ISSUED

F. No. K-11026/03/2019-PG (Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg,
New Delhi, Dated: 20th February, 2023


ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "Administrative Training Institute, Govt. of Mizoram, Aizawal", for setting up/continuation of Sevottam Cell in the Institute and conducting training programs. Administrative Training Institute, Government of Mizoram, Aizawal, shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 - C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component - Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#163, Dated 08.02.2023.

Encl: As stated above


(Santosh Kumar)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:-

1. Cash Section, DARPG (2 copies)
2. The Director, Government of Mizoram, Administrative Training Institute, Mineco, Khatla, Mizoram, Aizawal - 796001
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

F. No. K-11026/03/2019-PG(Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg, New Delhi
Dated: 27th January, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "The Director, Anna Administrative Staff College, Chennai (Tamil Nadu)", for setting up / continuation of Sevottam Cell in the Institute and conducting training programmes. Anna Administrative Staff College, Chennai shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#140, Dated 07.01.2023.

Encl. As stated above

O/C Prashant
27-1-23

(Prashant Pandey)

Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:

1. Cash Section, DARPG (2 copies)
2. The Director, Anna Administrative Staff College, 163/ I, P.S. Kumerasamy Raja Salai, Raia Arnamalaipuram, Chennai - 600 028
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

27/1/2023
CHANDRA KISHORE
11.1.2023

F. No. K-11026/03/2019-PG (Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg,
New Delhi, Dated: 13th February, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "Institute of Management in Government, Vikas Bhavan, PO, Thiruvanthapuram, for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Institute of Management in Government, Vikas Bhavan, PO, Thiruvanthapuram, shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 - C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component - Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#163, Dated 08.02.2023.

Encl: As stated above



(Santosh Kumar)

Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:-

1. Cash Section, DARPG (2 copies)
2. The Director, Institute of Management in Government, Vikas Bhavan, PO, Thiruvanthapuram.
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

F. No. K-11026/03/2019-PG (Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg,
New Delhi, Dated: 15th February, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "State Institute of Public Administration and Rural Development (SIPARD), Agartala, Tripura", for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. State Institute of Public Administration and Rural Development (SIPARD), Agartala, Tripura, shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 - C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component - Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#163, Dated 08.02.2023.

Encl: As stated above



(Santosh Kumar)

Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:-

1. Cash Section, DARPG (2 copies)
2. The Director General, State Administrative of Public Administration and Rural Development (SIPARD), Arundhatinagar, Sarba Dharma Mission, Camper Bazar, Agartala, Tripura, Pin.799003
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

F. No. K-11026/03/2019-PG (Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg,
New Delhi, Dated: 15th February, 2023

ORDER

Sanction of the Competent Authority is hereby conveyed for release of **Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes)** as lump sum grant, through e-payment (Bank details enclosed) in favor of "Jammu & Kashmir Institute of Management, Public Administration & Rural Development, Srinagar, for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Jammu & Kashmir Institute of Management, Public Administration & Rural Development shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 - C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component - Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#163, Dated 08.02.2023.

Encl: As stated above



(Santosh Kumar)

Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:-

1. Cash Section, DARPG (2 copies)
2. The Director, Jammu & Kashmir Institute of Management, Public Administration & Rural Development, Main Campus, M.A. Road, Srinagar - 190001.
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder

F. No. K-11026/03/2019-PG (Policy) (C.No.6172)
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms and Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg,
New Delhi, Dated: 27th February, 2023

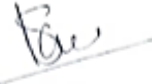
ORDER

Sanction of the Competent Authority is hereby conveyed for release of Rs. 20,00,000/- (Rupees Twenty Lakh only) (including applicable taxes) as lump sum grant, through e-payment (Bank details enclosed) in favor of "Goa Institute of Public Administration & Rural Development, Goa, for setting up/continuation of Sevottam Cell in the Institute and conducting training programmes. Goa Institute of Public Administration & Rural Development shall submit achievement-cum-performance report within one month after the closure of financial year. A certificate of actual utilization of the grant, including the unspent balance carried forward prescribed for each component, should also be furnished as per the GFR 12 – C (Rule 239 of GFR 2017). However, expenditure on hardware for Sevottam Cell may be incurred after furnishing an undertaking that no funds for the purpose are being received under any other scheme.

2. The expenditure involved is debatable to Major Head 2070- Other Administrative Services 42.01.20, Other Administrative Expenses, Component – Sevottam, under Demand No.74, Ministry of Personnel, Public Grievances and Pensions for the FY 2022-23.

3. The Sanction is based on the concurrence of IFD vide Note#163, Dated 08.02.2023.

Encl: As stated above


(Santosh Kumar)
Under Secretary to the Govt. of India
Tel No. 23401480

The Pay & Accounts Officer
Ministry of Personnel, Public Grievances and Pensions
Department of Administrative Reforms & Public Grievances
Lok Nayak Bhavan, Khan Market
New Delhi- 110003

Copy to:-

1. Cash Section, DARPG (2 copies)
2. The Director (Training) & Secretary, GIPARD Society, Ella Farm, Old Goa.
3. AFA (Pers.), Ministry of Home Affairs, North Block, New Delhi
4. Budget Folder



Department of Administrative Reforms and Public Grievances

Government of India

5th Floor, Sardar Patel Bhawan, Sansad Marg, New Delhi - 110001