



Department of IT & Communication
Government of Arunachal Pradesh



Good Governance and Replication of Best Practices

A programme to transform Arunachal into a digitally empowered society and knowledge economy

*Department of Information Technology & Communication,
Government of Arunachal Pradesh & Itanagar Municipal Council*

Introduction



eILP



eCabinet



Vending Zones



e-Inner Line Permit System

- Online system for obtaining permit to enter the State
- Launched and started on 13.06.17
- Key features:
 - Paperless ILPs being issued
 - Awarded in the category of Outstanding Technology Project for Connecting the Unconnected by INDIAN EXPRESS in 2017.
 - Awarded SKOCH Award-of-Merit in the Category of Smart Governance by SKOCH GROUP 2017
 - Around 25,000 e-ILPs Issued till date through the new System.



e-Inner Line Permit System



LAUNCH OF E-ILP BY HCM

New Features of e-ILP System



- The system is fully mobile responsive. Applicant can apply from his/her mobile.
- The site is designed as per the Govt. of India website Specification.
- There are two types of ILP.
 - Single online Application
 - Group online Application
- All Deputy Commissioners can issue and approve online ILP system.
- **DigiLocker** is integrated to the system, so that Applicant has the options either to upload document from his computer or from DigiLocker.



New Features of e-ILP System



- At the check gate entry points, a mobile App will be provided to the Security personnel to check the validity of the Permit. This Mobile App. will be used at the gates for verification/Authentication of the eILP by reading the QR code printed on the eILP or directly from the Mobile.
- Google map integration for the check gates is available in this new system.
- SMS and e-mail response is given to citizen as well as office users.
- Notification is sent to user's email as well as registered mobile numbers for status of the application.
- Payment gateway is integrated into the system (Net Banking, Credit Card and Debit card).



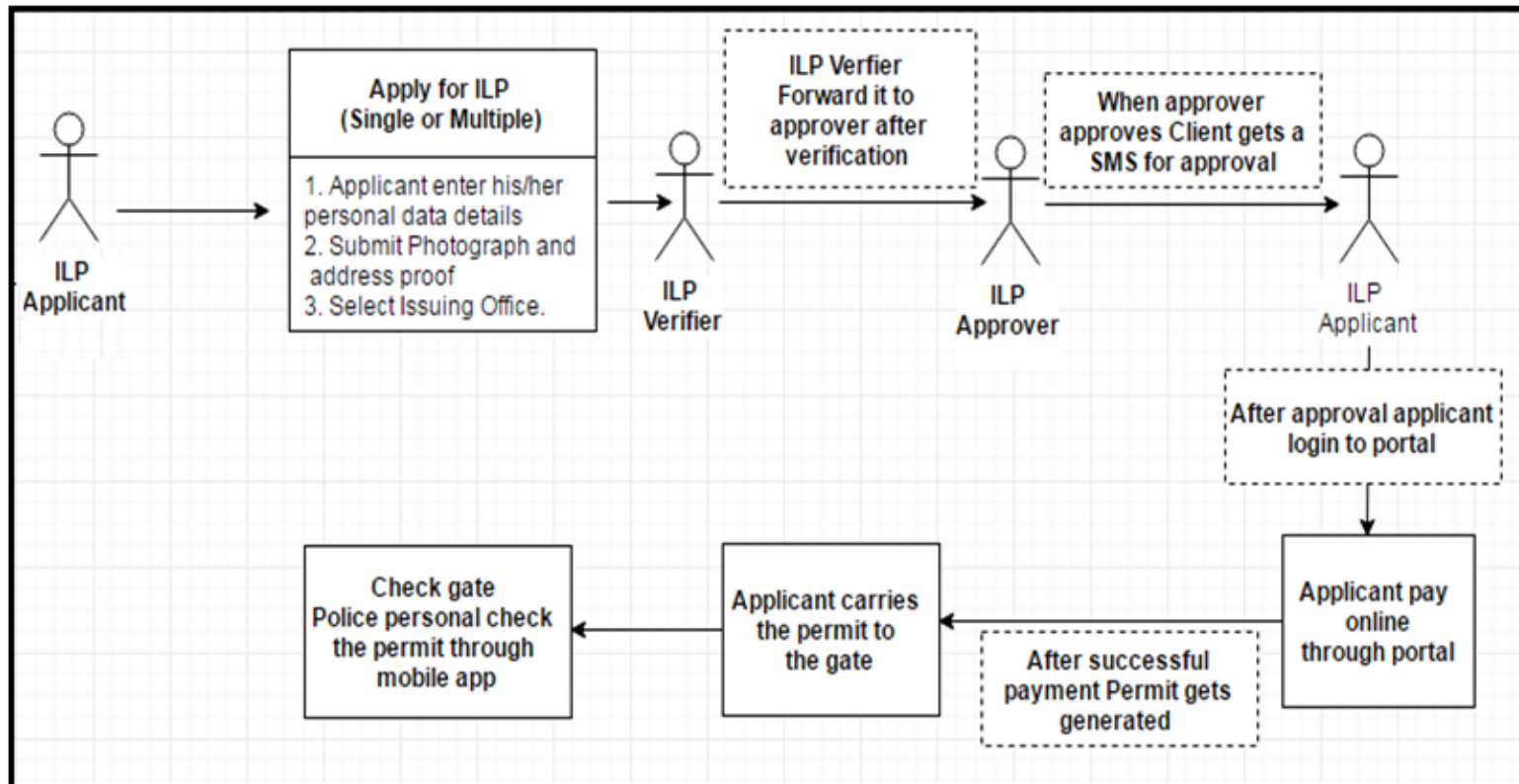
How the system benefits citizens as well as Administrators



- The Project is designed in such a way that all the ILP issuing offices within Arunachal Pradesh and outside the state is available in one server to automate the process and also all the check gates of the state would be able to access information from the server through Internet.
- Administrator can generate reports on list of ILP issued, based on his/her customized queries.
- Citizen can now apply Group ILP online from his/her mobile.



Diagrammatic presentation of Routing of ILP applications



e-ILP: <http://www.arunachalilp.com/>

www.arunachalilp.com

ARUNACHAL PRADESH
INNER LINE PERMIT

Apply eILP

eILP Status & Reprint

View Interactive Map



Arunachal Pradesh - A Profile

Arunachal Pradesh - the "Land of dawn-lit mountains", erstwhile North East Frontier Agency (NEFA), is situated at the north-east extremity of the country. Geographically, Arunachal Pradesh lies between 26°28" to 29°30" N latitudes and....

[Learn More](#)

Culture

The Lamaistic tradition of Mahayana Buddhism. Culturally similar to them are Membas and Khambas who live in the high mountains along the northern borders of Upper Siang and West Siang. The Khamptis and the Singphos, inhabiting....

[Learn More](#)

History and Tourist Interest

BHISMAKNAGAR, in Lower Dibang Valley was once a stronghold of Chutiyas (12-16 Century AD). Excavation of ruins of ancient fort have revealed the high standard of civilization BHISMAKNAGAR, in Lower Dibang Valley ...

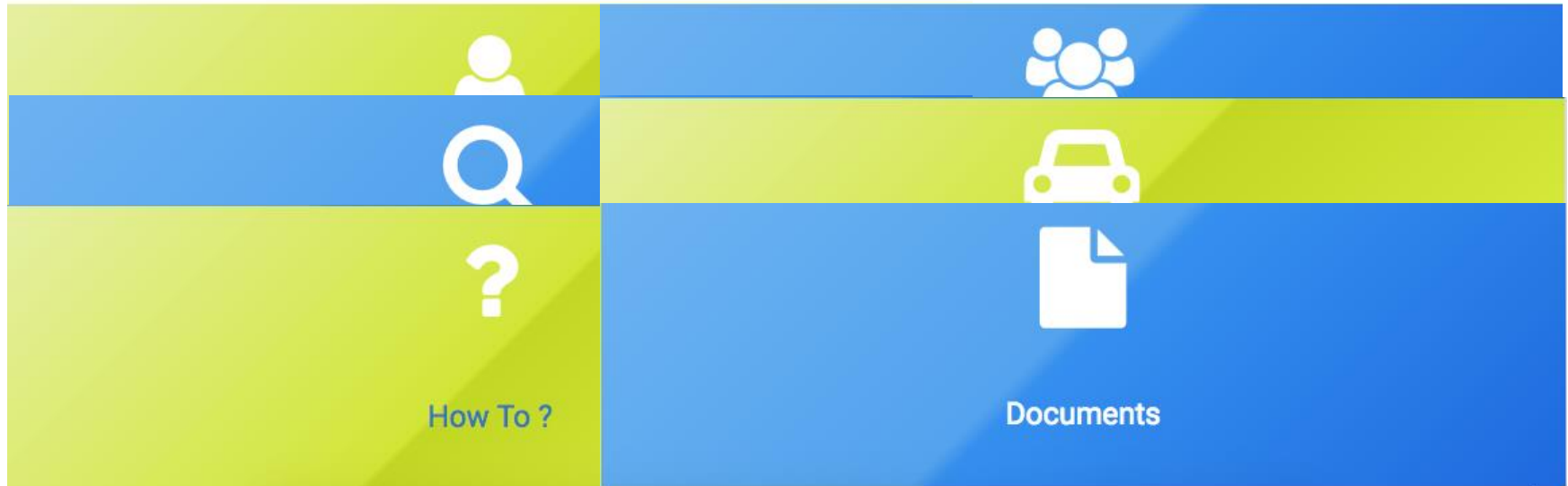
[Learn More](#)

Arunachal Pradesh - A Look



Landing Page of Application Form

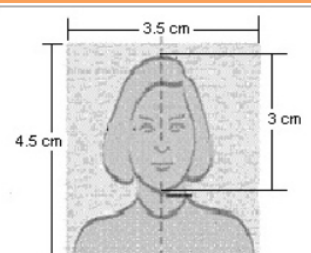
Application landing page has 6 major sections.



DOCUMENT INFO
Document required
Photo Specification
Application fee
Application form

Important information details

Photo Specification



Application fee

Permit Category	Amount in Rupees
Online Permit	Rs. 100.00/Person

Permit Category	Amount in Rupees
Instant eILP	Rs 400/- per Person

- The photograph must show you looking directly at the camera.
- It should be 35mm X 45mm.
- It should be between 15kb to 50kb resolution and in .jpg or in .png format.
- The photograph should be a recent one.
- It is to be taken without headgear.
- Photograph can be taken with headgear, after consideration on case to case basis if the applicant wears headgear on religious and traditional grounds.

Application Form & its 4 Sections



Enter ILP Details

Personal details

Address

Upload Documents

Help

- All fields with '*' are mandatory
- You may select the processing

Personal details

Help

Upload

Document Upload

No file chosen

OR

Photo Upload

No file chosen

OR

Help

- Applicant can choose file from local device or from digilocker
- If the Applicant chooses file from both local device and digilocker, then digilocker file will be uploaded
- The size of the document should be less than 200kb and for Photo it should be less than 50kb

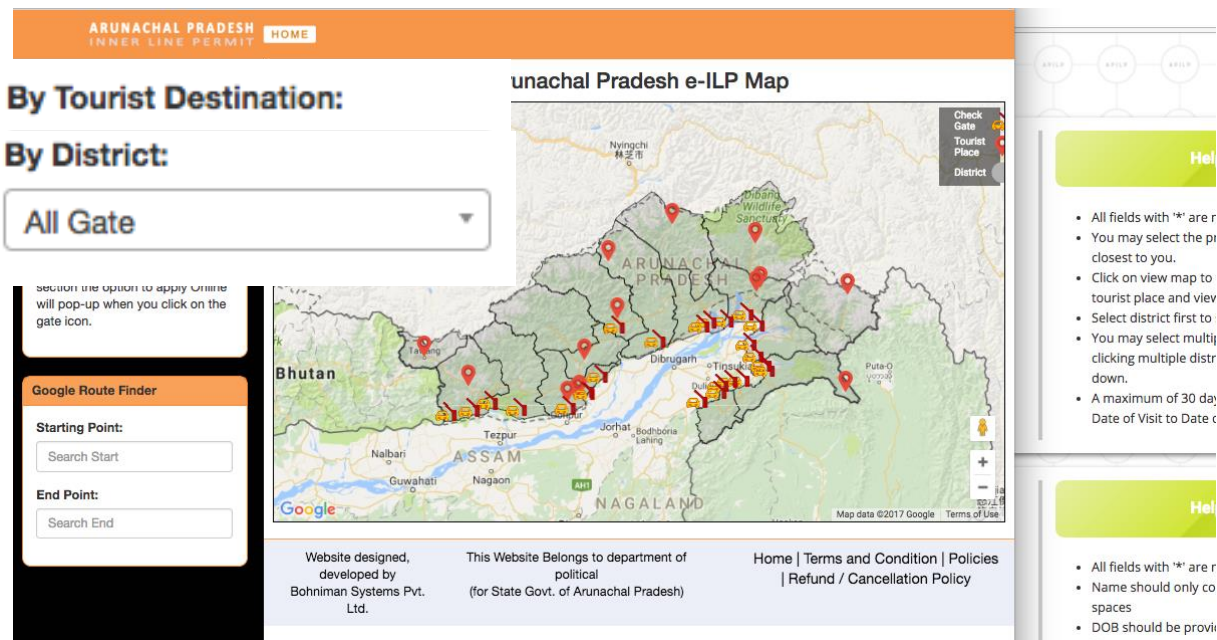


Apply Single ILP

There is facility for an Interactive Map. On clicking **View Map** the applicant will be directed to an interactive map.

Search option available **by Tourist destination**

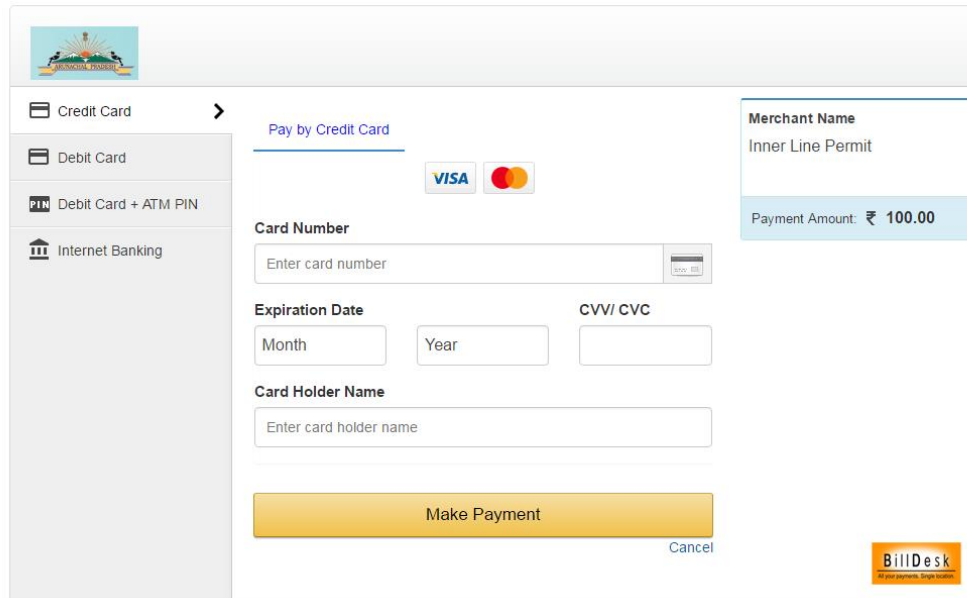
Search option available **by Districts**.



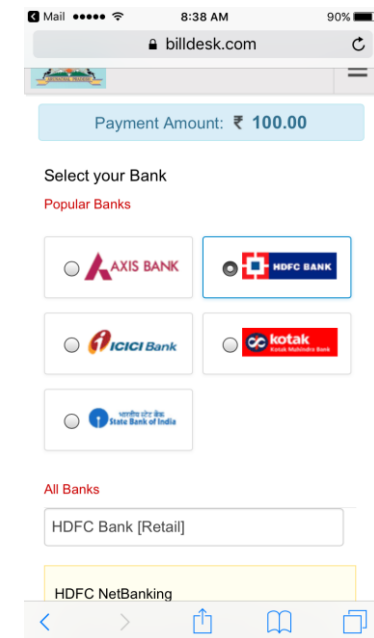
The screenshot displays the 'Arunachal Pradesh e-ILP Map' application. The top navigation bar includes 'ARUNACHAL PRADESH' and 'INNER LINE PERMIT' with a 'HOME' button. The main content area features two search options: 'By Tourist Destination:' and 'By District:'. Below these is a dropdown menu currently set to 'All Gate'. To the right is a map of Arunachal Pradesh with various locations marked by red pins and yellow icons. A legend on the right side of the map lists 'Check Gate', 'Tourist Place', and 'District'. Below the map, there is a 'Google Route Finder' section with input fields for 'Starting Point:' and 'End Point:', each with a 'Search' button. The footer contains information about the website's design by Bohniman Systems Pvt. Ltd., its ownership by the State Government of Arunachal Pradesh, and links to 'Home', 'Terms and Condition', 'Policies', and 'Refund / Cancellation Policy'. On the far right, there are two green 'Help' buttons, each followed by a list of instructions: 'All fields with "*" are r', 'You may select the pi closest to you.', 'Click on view map to tourist place and view', 'Select district first to', 'You may select multi clicking multiple distr down.', and 'A maximum of 30 day Date of Visit to Date c'.

Apply Single ILP

The payment gateway has the option for **Net banking**, **Debit card** and **Credit card** facility with over 60 banks.



The screenshot shows the BillDesk web interface for credit card payment. On the left, there is a sidebar with navigation options: Credit Card (selected), Debit Card, Debit Card + ATM PIN, and Internet Banking. The main content area is titled "Pay by Credit Card" and displays the merchant name "Inner Line Permit" and the payment amount "₹ 100.00". Below this, there are input fields for Card Number, Expiration Date (Month and Year), and CVV/ CVC. A "Card Holder Name" field is also present. A large yellow "Make Payment" button is at the bottom, with a "Cancel" link next to it. The BillDesk logo is visible in the bottom right corner.



The screenshot shows the BillDesk mobile app interface for net banking. At the top, the status bar shows the time as 8:38 AM and battery level at 90%. The app header displays the URL "billdesk.com". Below the header, the payment amount "₹ 100.00" is shown. The "Select your Bank" section lists "Popular Banks" including Axis Bank, HDFC Bank, ICICI Bank, and Kotak Mahindra Bank. The "All Banks" section shows "HDFC Bank [Retail]" selected. The "HDFC NetBanking" option is highlighted. The bottom navigation bar includes back, forward, home, and search icons.



Apply Single ILP

The payment gateway has the option for **Net banking**, **Debit card** and **Credit card** facility with over 60 banks.

ARUNACHAL PRADESH
INNER LINE PERMIT

Payment successful for
eILP

Payment Details to note	
Online Application ID	1
Transaction Ref. No.	ISM35396598778
Payment Date.	12-06-2017 12:07:46.795
Payment Mode.	Received through BillDesk

Please Click on logout go to Check eILP status to Print eILP and Receipt

logout

Website designed, developed by
Bohnniman Systems Pvt. Ltd.

This Website Belongs to department of political
(for State Govt. of Arunachal Pradesh)

Home | Terms and Condition | Policies | Refund / Cancellation Policy

8:50 AM
arunachalilp.com

ARUNACHAL PRADESH
INNER LINE PERMIT

HOME

Enter text above

Submit

Application Details	
Online Application Id	8
Applicant Name	Abhijit Bhuyan
Permit Status	Approved
Remark	Approved

Print eILP

Print Receipt

Website designed, developed by
Bohnniman Systems Pvt. Ltd.

This Website Belongs to department of political
(for State Govt. of Arunachal Pradesh)

Home | Terms and Condition | Policies |
Refund / Cancellation Policy



Apply Single ILP

The user will be able to **generate and print the eILP** by login with the online application ID and contact no.

Below is a sample eILP in Desktop view (1) and mobile view (2) .




Government of Arunachal Pradesh
(Temporary Single Inner Line Permit for Indian Nationals)


		eILP No 0210000002000002			
					
Name		Abhijit Bhuyan			
Permanent Address		Dr J C Das Road, Kamrup M, Assam			
Identification mark		Mole In The Neck			
Reference details		Hotel Tawang			
Gender	Male	Date of birth	31-03-1968		
Occupation	Business	Document Verified	Passport		
Place of visit	West Kameng	Check Gate	Balem, Bhalukpong		
Date of visit	01-07-2017	Type of visit	Tourist		
Date of return	30-07-2017				
Place of Issue	Guwahati	Permit Type	Single		
Issuing Authority	DRC Guwahati	Date of Issue	11-06-2017		
<ol style="list-style-type: none"> 1. This is an online generated Permit, no signature required. 2. The original document has to be produced at the gate. 3. The inner line permit shall have to be handed over to the commanding officer of the check post on grantee's return. 4. The grantee shall not visit any place or travel or attempt to travel by any route other than indicated in the eILP. 5. On receipt of written notice of cancellation of the eILP, the grantee shall within the inner line by such route as may be indicated such notice or if not indicated then by shortest route. 6. Loss of ILP should be reported immediately to the issuing authority or the nearest police station. 7. This eILP is non transferable and should be used by the person in whose name it is issued. 8. This eILP is not renewable for extension of stay. The grantee should contact the nearest ILP issuing authority and obtain fresh ILP. 					

8:50 AM 86%

arunachalilp.com

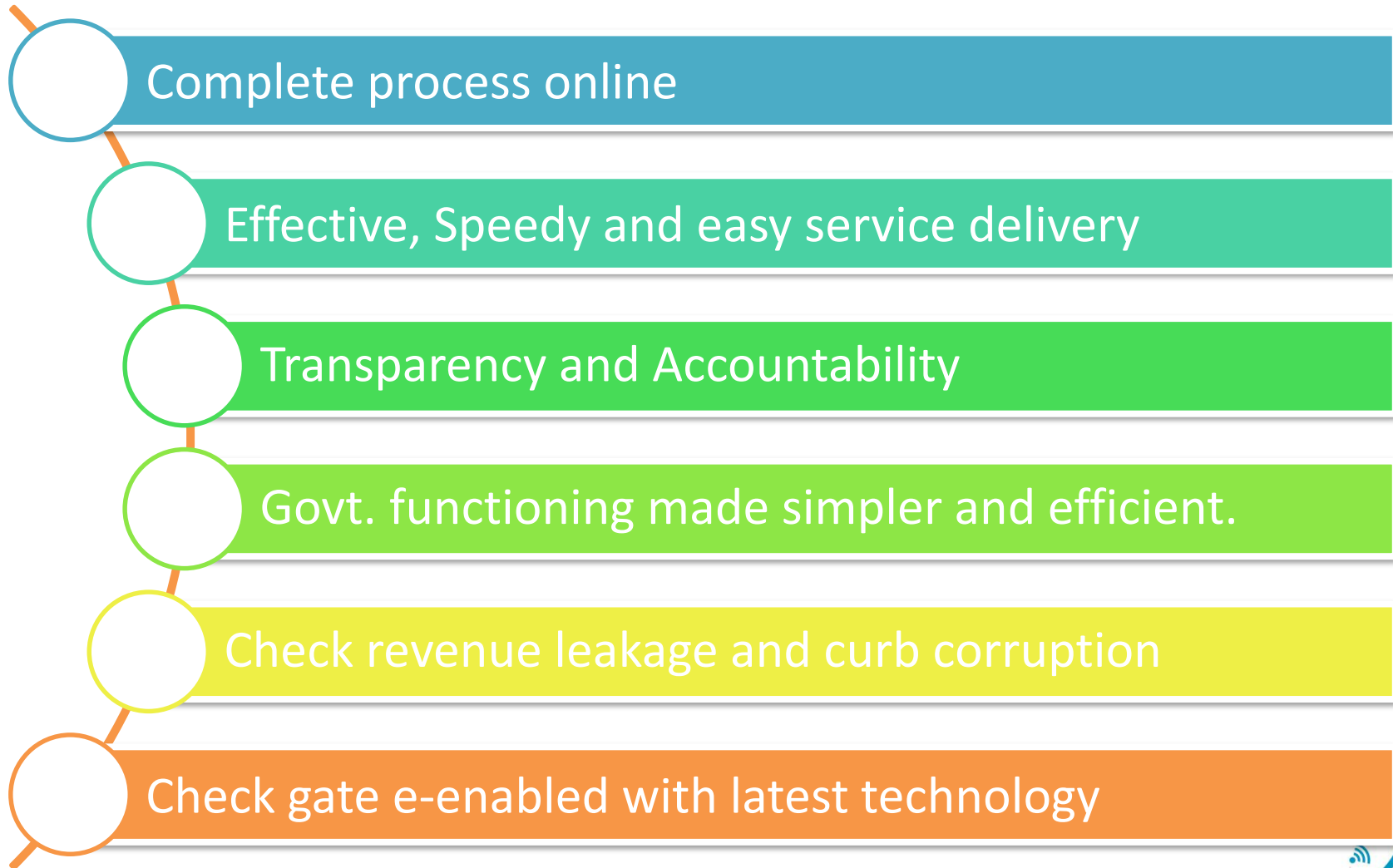


Government of Arunachal Pradesh
(Temporary Single Inner Line Permit for Indian Nationals)

		eILP No 0210000008000011			
					
Name		Abhijit Bhuyan			
Permanent Address		Dr J C Das Road, Kamrup, Assam			
Identification mark		Mole In The Neck			
Reference details		Mr Dhanya IT Department			
Gender	Male	Date of birth	31-03-1968		
Occupation	Business	Document Verified	Passport		
Place of visit	Papum Pare	Check Gate	Banderdewa, Gumbi, Holong.		
Date of visit	13-06-2017	Type of visit	Official		
Date of return	16-06-2017				
Place of Issue	Guwahati	Permit Type	Single		
Issuing Authority	DRC Guwahati	Date of Issue	13-06-2017		
<ol style="list-style-type: none"> 1. This is an online generated Permit, no signature required. 2. The original document has to be produced at the gate. 3. The inner line permit shall have to be handed over to the commanding officer of the check post on grantee's return. 4. The grantee shall not visit any place or travel or attempt to travel by any route other than indicated in the eILP. 5. On receipt of written notice of cancellation of the eILP, the grantee shall within the inner line by such route as may be indicated such notice or if not indicated then by shortest route. 6. Loss of ILP should be reported immediately to the issuing authority or the nearest police station. 7. This eILP is non transferable and should be used by the person in whose name it is issued. 8. This eILP is not renewable for extension of stay. The grantee should contact the nearest ILP issuing authority and obtain fresh ILP. 					



eILP: Reshaping the Development Discourse of the State



e-ILP Implementation Issues and Learning

Implementation Issues:

- Connectivity issues especially at districts and remote check gates
- Power Issues
- Skilled manpower
- Reluctance to use the system
- Paper ILPs are still issued

Learning

- Co-operation and co-ordination
- End-to end computerization has increased the efficiency and accountability; ILP issue is faster and easier
- Check on revenue leakage and corruption

e-Cabinet

- Tool to streamline decision making process
- **Paperless** Cabinet meetings
- Real time multi user database
- Information repository on
 - Agenda items,
 - minutes,
 - meeting notice etc
- Launched and started on 7th February 2017
- **All Cabinet Ministers access agendas on their iPADs/Tablets**
- Received **SKOCH Award 2017**



e-Cabinet: Reshaping the Development Discourse of the State



Duration of Cabinet meetings is drastically reduced

Paperless Cabinet Meeting

No more bulky files

All documents on hand held device

Real time updates on decision and discussions

Agenda items having no objection are adopted without debate.



Awards won by IT Department, Government of Arunachal Pradesh

LIST OF AWRADS & ACCOLADES RECEIVED BY DEPARTMENT OF IT & COMMUNICATION				
SL.No	AWARD	Name of Project	Title/ Category	Year
1	SKOCH NATIONAL AWARD 2017	Inner Line Permit (e-ILP) www.arunachalilp.com	MERIT	2017
2	SKOCH NATIONAL AWARD 2017	CM HelpLine 155250	MERIT	2017
3	SKOCH NATIONAL AWARD 2017	e-Cabinet	MERIT	2017
4	SKOCH NATIONAL AWARD 2017	Civil Secretariat Itanagar Wirelan WIFI	MERIT	2017
5	SKOCH NATIONAL AWARD 2017	Arunachal M-Seva	MERIT	2017
6	SKOCH NATIONAL AWARD 2017	e-Office	MERIT	2017
7	SKOCH NATIONAL AWARD 2017	Employment Bank Portal for Department of Labour & Employment	Silver (2nd Rank in All India category)	2017
8	SKOCH NATIONAL AWARD 2017	Creation of Centralized Information Management System for Employees and Pensioner database for Department of Audit & Pension, Government of Arunachal Pradesh	MERIT	2017
9	Indian Express Award 2017	Inner Line Permit (e-ILP) www.arunachalilp.com	Connecting the Unconnected	2017
10	eNorth East Award 2013	Inner Line Permit (e-ILP) www.arunachalilp.com	Citizen Centric Service Delivery	2013
11	State Government Civil Service Day 2017	Best Performance Department	State	2017

Vending zones

- ❖ Town Vending Committee (TVC) formed vide Notification No.DTP/MP-37/2014-15/621-33 dated 18/05/2016 as per sub-section (1) of section – 4 of the “Arunachal Pradesh Street Vendor (Protection of Livelihood and Regulation of Street Vending) Act, 2011.
- ❖ Modalities for Identification and issue of Vending licence to Street Vendors formulated.

S.No.	Particulars	Rate*
1.	New Licence	Rs.500.00
2.	Renewal	Rs.250.00

* *The rates are fixed as per the notified rate of GoAP vide Gazette Notification No. DTC/TL-25/99-2000 (Vol-I) dated 22/02/2012.*

Vending zones

- ❖ Survey of street vendors & potential vending zones by formation of Sub- Committee headed by concerned Town Magistrate.
- ❖ 10 Vending Zones and 536 Vendors identified in initial survey.
- ❖ Four Vending Zones Notified and 315 Vendors relocated.
- ❖ Uniforms and Identity Cards issued to all the relocated Vendors.



Challenges

- ❖ Survey – took help from Federation/Association
- ❖ Difficulty in identification of areas to be notified as vending zones
- ❖ Convincing the vendors to shift into vending zones
- ❖ Getting Market associations and other stakeholders on board
- ❖ Enforcement

Relocation of Vendors as per vending zones

SL/No.	Vending Zone No.	No. Of Vendors
1.	Vending Zone No. 01 Gandhi Market, Itanagar	33
2.	Vending Zone No.02 Near Clock Tower, Itanagar	116
3.	Vending Zone No. 03 Near Bank of Baroda Itanagar	110
4.	Vending No.04 Near APST Bus Station Naharlagun	56
	Total	315



Few photographs



4th TVC Meeting held on 05/07/2017.



Vendor Survey by Community Organizer, IMC.



Inauguration of 1st Vending Zone at Gandhi Market, Ward No.15, Itanagar.





**Inauguration of Vending Zone No.04,
Naharlagun.**



**Distribution of ID Card & Uniforms
by Chief Councillor, IMC & DC, ICC.**



**Distribution of Dustbins to Vendors by
Shri Prince Dhawan, IAS,
DC, ICC**



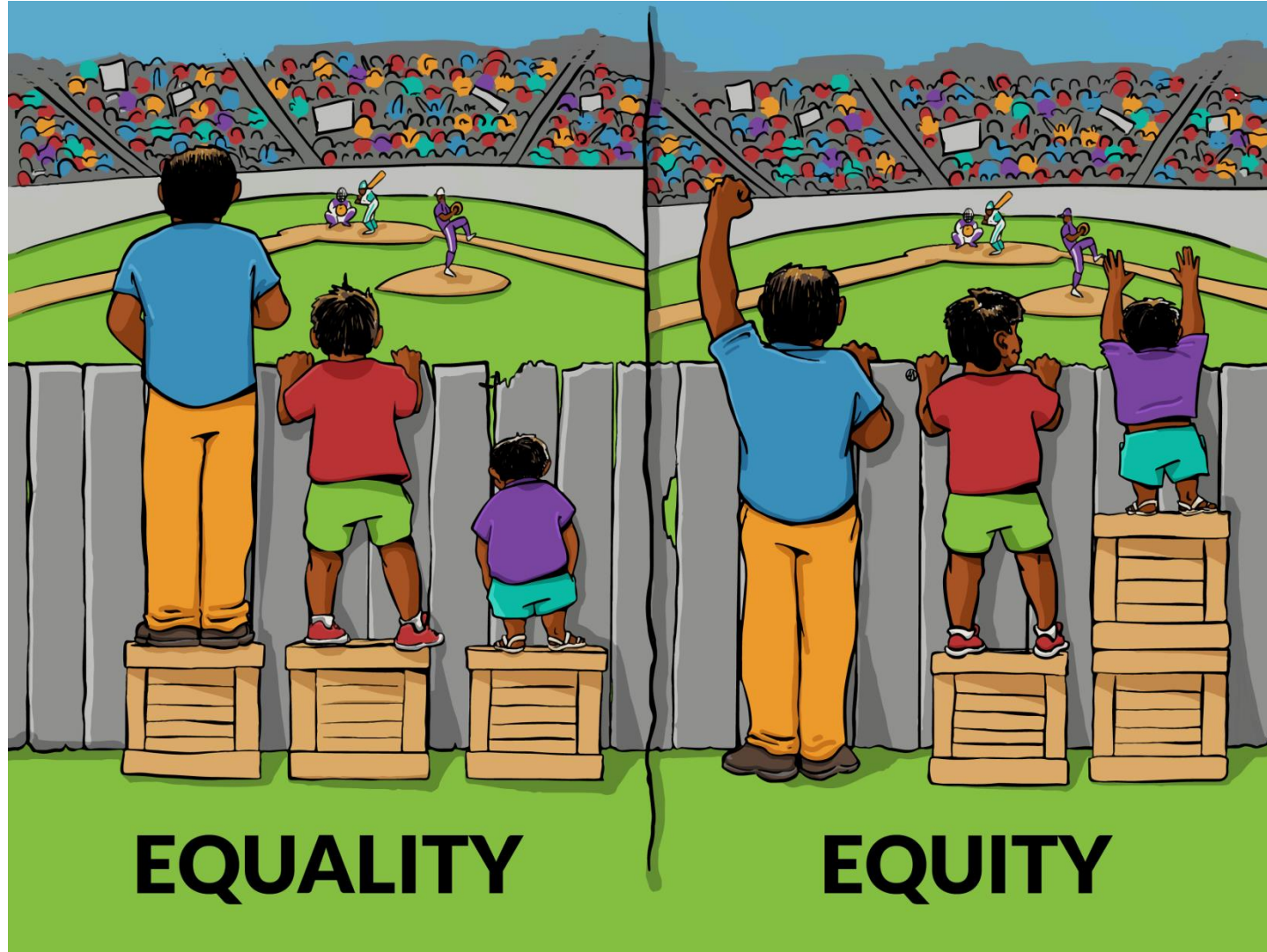
**Quality Council of India (QCI) evaluators
Interacting with Vendors during Mid Term
Assessment .**

Vending zones



Inauguration of Vending Zone
at Ganga Market, Itanagar





Thank You