Government of India Department of Administrative Reforms & Public Grievances

Major developments pertaining to Department of Administrative Reforms & Public Grievances during the month of APRIL, 2018 are listed below:

1. The 12th Civil Services Day was organized successfully on 20-21 April 2018 in Vigyan Bhawan, New Delhi. The programme was inaugurated on 20th April by Hon'ble Vice President of India. Panel discussion by eminent panelists in plenary and breakaway sessions on aspirational districts, identified priority programmes viz. PMFBY, PMAY, Promoting Digital Payments and DDUGKY and a Wrap up plenary of the breakaway sessions were organized on the day.

2. On 21st April 2018, the programme included a plenary session on "Artificial Intelligence for Effective Governance". Hon'ble Prime Minister presented the Prime Minister's Awards for Excellence in Public Administration to selected districts and implementing units under various categories. He also awarded officers serving in the Central Government for their innovative work under a new category of awards introduced this year. He also addressed the gathering of civil servants underlining the need to keep the common man in the centre of all public policy and programmes.

2.2 **Films on CSD, 2018:** Following two documentary films were finalized and screened during Civil Services Day, 2018

(i) A film on Journey to PM Awards (screened on 20.04.18): In this film complete selection process of PM awards including changes made in the process during 2015, 2016, 2017 and 2018 have been showcased.

(ii) New India-shaping the future: A film by DARPG (screened on 21.4.2018): The film shows initiatives of the 11 districts/organizations selected for PM Awards this year. This film also showcases new initiatives taken this year in innovation category and awards for Additional Secretary/ Joint Secretary level officers and Director / Deputy Secretary level officers serving in Government of India

2.3 **Exhibition:** On the 12th Civil Services Day, an exhibition was organized at Vigyan Bhavan, which was inaugurated by Shri M. Venkaiah Naidu, Hon'ble Vice President of India on April 20, 2018. Success stories of identified priority programmes and shortlisted Innovations were also showcased. Creative works of Civil Servants including books, music, paintings etc., were also put up for the first time in the Exhibition.

2.4 **Books:** The following three books were finalized and released during the Civil Services Day, 2018.

(a) *Emulating Excellence - Takeaways for Replication:* The book titled "Emulating Excellence -Takeaways for Replication, containing nine chapters on best practices etc. for priority programmes in which PM Awards were given on CSD, 2017 & 2018. This book was released by Hon'ble Vice President on 20.04.2018.

(b) *New Pathways:* This book consists of significant details of 28 successful Innovations and 34 Success Stories relating to implementation of Priority Programmes viz., PMAY-U, PMAY-G, DDUGKY, PMFBY and Promoting Digital Payments in Districts shortlisted for Prime Minister's Awards, 2018 and was released by Hon'ble PM on 21.04.2018.

(c) **Aspirational Districts** – **Unlocking Potentials**: Published by NITI Aayog was also released by the Hon'ble Prime Minister on 21.04.2018.

3. In the matter relating to monitoring implementation of e-Office in all central Ministries / Departments in a time bound manner, I would like to inform you that as on date, 34 Central Ministries / Departments have moved to complete e-Office platform. About 39 Central Ministries / Departments are showing improving trends. The Ministry of AYUSH is on the verge of go live on e-Office.
