

Government of India
Department of Administrative Reforms & Public Grievances

Monthly summary for the month of August, 2021

Important achievements /activities during the month of August, 2021 are as under:

Award Scheme of the National Awards for e-Governance 2020-21

(i) The theme and sub-themes for the 24th National Conference on e-Governance have been finalized as under:

- **Theme:** India's Techade: Digital Governance in a Post Pandemic World

Sub-themes:

- Innovation – Platformization, Emerging Technologies
- Aatmanirbhar Bharat: Universalization of public services
- Unicorns of 2021: Demonstrating Power of Innovation
- India Ecosystem Architecture 2.0
- Building smart and sustainable cities
- India's Techade – Digital Economy

(ii) Papers/articles have been invited on the above-mentioned themes/sub-themes for the booklet 'Compendium of Selected Papers' which is to be published and released during the Conference.

(iii) For the conduct of National e-Governance Service Delivery Assessment (NeSDA), 2021, Citizen Survey was launched on NeSDA portal on 1st August, 2021 to determine the satisfaction levels of respondents based on their experience in availing e-services of their States/UTs. Citizen Survey is an integral part of National e-Governance Service Delivery Assessment (NeSDA) and was launched to gain insight on citizens' experience in availing e-services from their respective States/UTs. All the States/UTs were requested to publicize the survey among citizens of the state/UT and encourage them to participate in the survey. MeitY was also requested to host the survey on MyGov portal and to give ample publicity to the same.

Increasing efficiency in decision making in the Government

(iv) Three VC meetings on increasing efficiency in decision making in the Government was held on 11th, 18th and 25th August, 2021. In these meeting status of implementation of action taken by various Ministries / Departments on 'Increasing efficiency in decision making in Government' was reviewed.

Other activities

(v) A meeting was held with the representatives of the Government of Jammu & Kashmir on 9th August 2021 and finalized 10 Governance Sectors and 58 Indicators for development of District Good Governance Index (DGGI) for Jammu & Kashmir.

(vi) National Centre for Good Governance (NCGG), DAR&PG in collaboration with Indian Technical and Economic Cooperation (ITEC), Ministry of External Affairs, Government of India organized a Webinar on "Administrative Innovations - Passport Seva Kendra & e-Office" on 6th August 2021.