

**Inaugural Session of the 'Sushasan Saptah-Prashasan Gaon
Ki Aur 19/12/2022**

Address of Chief Secretary Arunachal Pradesh

Introduction

1. It brings me great pleasure to speak at the Inaugural Session of the 'Sushasan Saptah-Prashasan Gaon Ki Aur 2022' Campaign to mark the Good Governance week. Arunachal Pradesh with nearly 5500 habitations spread over 84000 sq kilometers is majorly a rural society and as such 'Prashasan Gao Ki Aur' is an apt slogan for the state.
2. The Government of Arunachal Pradesh has taken up the Governance Reforms in Mission Mode. Through adoption of modern management and technological tools in governance, the State is committed towards the mantra given by our Hon'ble Prime Minister, that is 'Minimum Government - Maximum Governance' to improve ease-of-living so that no citizen is left behind. The Good Governance week is being observed at the State and District level with various activities including Sarkar Aapke Dwar camps, workshops on best practices with special reference to Vision India @100, group discussions, citizen grievance redressal, awareness programmes, school and college level competitions etc.
3. Here, on this occasion, I am happy to share with you that Arunachal Pradesh has been adjudged as the most improved State in governance by a leading media outlet in its annual

State of the States Survey. This reflects the results and outcomes of our efforts towards ‘Sushashan’.

Arunachal Context

- 4. To give a brief context about Arunachal, it is the largest State in the north-eastern region as far as area is concerned with enchanting natural beauty coupled with abundant natural resources. It has 40% of India’s hydropower potential, large reserves of hydrocarbon and minerals, is the largest producers of Kiwi and Large Cardamom and emerging as fruit bowl of the country. It is one of the ‘best emerging destinations’ in tourism sector. It has 1863 kms of international border with half of the geographical area and one third of the population staying in border villages. It has been cited as the ‘Gateway to ASEAN countries’ by the Hon’ble Prime Minister.**
- 5. The State has traditionally been a poorly connected, tribal-agrarian society, with one of the lowest population densities (17 persons/sq km against India average of 382), lowest road densities (32.78 km/1,000 sq km against India average of 189.18) and a difficult, hilly terrain with 79.33% forest cover. There is also limited fiscal capacity. Lack of cutting-edge technological expertise and administrative capabilities is a major challenge in fulfilling infrastructural requirements of the State. This makes development costly, and economic returns poor for investments.**
- 6. However, in past 7-8 years the state has achieved remarkable progress in development especially the communication network with coming up of world class roads, railway lines and airports.**

7. **The development programmes of Government of Arunachal Pradesh are envisioned with “Citizen-First” mantra. Citizen grievances are handled in multifarious ways. Apart from hearing the public during office hours, special emphasis is laid on field visits to understand citizen concerns. Online grievance redressal is receiving impetus with increasing geographical coverage of bandwidth / internet connectivity especially in the upper reaches of the State.**
8. **The Government of Arunachal Pradesh will be launching a revamped portal for redressal of grievances during this Good Governance week. The integrated online 24x7portal will enable the citizens to (a) lodge their grievances on any subject related to service delivery, (b) conveniently track the status of grievances lodged with the unique registration ID provided at the time of registration and (c) receive response in a stipulated time.**

E-Governance Reforms

9. **Talking about governance reforms in recent years, we have leapfrogged ahead in e-Governance reforms in Arunachal Pradesh. The State Government has decided to observe the year 2022-23 as Year of e-Governance by taking up 22 e-governance projects covering Government-to-Government and Government-to-Citizen interfaces, out of which 12 projects have been implemented, bringing the concept of Total Quality Management in governance.**
10. **It is perhaps amongst the very few states in the country to have implemented 100% e-Office in Civil Secretariat and all District Headquarters and Directorates since April 2021. Since then, over 2 million files have moved electronically.**

11. **Apart from e-office, e-Assembly and e-Cabinet modules are also fully commissioned. Similarly, the e-Pragati module facilitates meticulous review by CM with DCs and line departments. A satellite-based monitoring system has been developed with State Remote Sensing Application Centre and geo-tagging of projects is made mandatory by our government.**
12. **The State will collaborate with DARPG to ensure timely implementation of the recommendations of the National e-Services Delivery Assessment 2021 to ensure the all mandatory e-services are rolled out in a time bound manner. Towards this end the State Portal and Service Portal will be enhanced to facilitate ease of living for citizens.**

Seva Aapke Dwar

13. **In order to ensure saturation of schemes, ‘Government at your doorstep’ programme has been a novel initiative of the State Government. Recently, same has been revamped as Seva Aapke Dwar in October 2022 to saturate the remaining beneficiaries and ensure that every citizen gets the benefits of Government flagship schemes at their doorstep.**

District Good Governance Index

14. **We have engaged Centre for Good Governance, Hyderabad through DARPG for formulation of District Good Governance Index. The rankings are likely to be declared in this week. The DGGI will provide valuable insights into to the weak and strong areas of performance of the District and highlight the disparities in development thereby indicating areas where intervention is required.**

Capacity Building in Governance

15. **The State Government has entered into MoUs with multiple knowledge partners like NESAC Shillong to explore the markets related to space technology, NISG Hyderabad and IIM Shillong for capacity building, IIM Kolkata to boost its budding entrepreneurship and startup ecosystem and NID Ahmedabad to elevate its traditional textiles sector.**
16. **The state level APCS officers receive trainings at Lal Bahadur Shastri National Academy of Administration (LBSNAA), Mussoorie, Arun Jaitley National Institute of Financial Management, Faridabad, and at the State Administrative Training Institute (ATI), Naharlagun and IIM Shillong.**

Arunachal Pradesh Staff Selection Board (APSSB) Reforms

17. **In a major governance reform, the State has undertaken complete Recruitment Process Re-engineering for Arunachal Pradesh Service Selection Board or APSSB. And I am proud to share with you that APSSB got ISO 9001-2015 certification for fairness, transparency, promptness and merit in the recruitment which is historic.**

Adoption of Space Technology

18. **In a bid to adopt space technology towards good governance, Arunachal Pradesh has signed MoU with the North Eastern Space Applications Centre or NESAC in December 2021. This partnership is aimed to effectively use space technology for sustainable development of Arunachal Pradesh. Projects focusing on Agriculture, Horticulture, Sericulture, Rural Development, Hydropower and Air traffic control using remote sensing and GIS have been completed.**

Adoption of Drone Technology

- 19. Our 'Medicine from the Sky' is yet another novel and well appreciated initiative, where we have used drones to transport medicines from Seppa to Chayangtajo, making health care available even in border areas. Recently, vaccines against the foot and mouth disease were moved through drones from Roing to Paglam, an interior village in the State. We intend to scale up this initiative and maximize its benefits in near future.**

Atma-Nirbhar Yojanas

- 20. In 2021, Arunachal Pradesh had launched two path-breaking schemes titled 'Atma Nirbhar Krishi Yojana' and 'Atma Nirbhar Bagwani Yojana'. These were the first of its kind of scheme in the entire country providing front-end credit linked subsidy. 4,000 farmers under Krishi and nearly 3,500 farmers under Bagwani and more than 700 Self-Help Groups have availed the benefits under these schemes.**
- 21. Motivated by the success of these schemes, three new verticals namely AtmaNirbhar Plantation, Atma Nirbhar Pashu Palan and Atma Nirbhar Matsya Palan were announced in this year's budget. These five verticals of Atma Nirbhar Arunachal, would have a total allocation of Rs 310 Cr as front-end subsidy which will generate a huge consequential investment of Rs 650 Cr in the State which will benefit 15000 farmers and 1500 SHGs.**

Deen Dayal Upadhyaya Swavalamban Yojana (DDUSY)

- 22. In Arunachal, we had launched our own flagship scheme Deen Dayal Upadhyaya Swavalamban Yojana or DDUSY. DDUSY aims to address the problem of unemployment**

among the youth of Arunachal Pradesh by providing low-cost capital for entrepreneurship activities. Under DDUSY, 40% front ended capital investment subsidy is given to the beneficiaries to set up small and medium enterprises. This scheme has also seen some ground breaking results, with total 526 entrepreneurs having been benefited from this scheme till date.

Arunachal Pradesh Innovation & Investment Park (APIIP)

23. Another one of our achievements is the Arunachal Pradesh Innovation & Investment Park or APIIP. APIIP is the first state-owned marquee incubator initiated as a pivotal pillar of the Arunachal Pradesh Startup Policy whose mission is to transform the state into a global hub for innovation and entrepreneurship by providing holistic support to local startups.
24. With APIIP's intervention, the startup ecosystem of Arunachal has leaped ahead. And I am delighted to announce that Arunachal Pradesh has been adjudged as 'Leaders' in its maiden participation in the latest 'States' Startup Ranking 2021' exercise conducted by DPIIT.

Partnership with Voluntary Organizations

25. Arunachal has been privileged to have a number of Voluntary Organizations namely Vivekananda Kendra Vidyalayas or VKVs, Ramakrishna Mission or RKM and KARUNA Trust who are working selflessly in the remote areas of the State in the field of primary healthcare, education, sustainable livelihoods, and advocacy for tribal empowerment - a perfect example of PPP model for Human Resource Development. The State assists these organizations by providing Grants in Aid.

Development of Border Villages

- 26. With one of the longest international borders, it is imperative that we put special focus on development of these border regions where one third of Arunachal Population lives. Some of our key initiatives for border areas include the 'Golden Jubilee Border Village Illumination Programme' with a mission to construct 50 micro-hydel projects in remote border villages, solar electrification of 8 remote villages in Tali circle of Kra Daadi district and installation of 6,000 streetlights in 700 border villages and repairs of foot suspension bridges to be used by the Border Guarding Forces.**
- 27. For the rapid development of border areas, the State aims to adopt the model of 100% saturation of central and state schemes in select border villages in a time bound manner. The State is also working towards implementing the new Vibrant Villages Programme, focusing on border villages with sparse population, limited connectivity and infrastructure which often get left out from the development. In this regard, five strategic border villages have been identified.**

Percentage of Women representatives in Panchayats:

- 28. We aim to inculcate good governance at the grassroots level. One of the parameters of good governance is percentage of women representatives in panchayat. Arunachal Pradesh boasts of a good 47. 34% women representatives in panchayats.**

Concluding Remarks

- 29. Arunachal Pradesh Government has initiated major developmental strides with the objective of improving service**

delivery and redressal of public grievances reaffirming its commitment to public welfare. I'd like to conclude by extending my gratitude to the Department of Administrative Reforms and Public grievances (DARPG) for organizing this wonderful event and giving me an opportunity to share my views in this esteemed platform.