

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 03-05-2021**

Ministry/Department	Receipt	Cumulative Disposal		Pending
		Count	Percent(%)	
Administrative Reforms and Public Grievances	211	210	99.53	1
Agriculture and Cooperation	6904	6880	99.65	24
Agriculture Research and Education	65	61	93.85	4
Animal Husbandry, Dairying	148	144	97.3	4
Atomic Energy	79	77	97.47	2
Ayush	1776	1666	93.81	110
Bio Technology	220	217	98.64	3
Cabinet Secretariat,Secretary(R)	5	1	20	4
Central Board of Direct Taxes (Income Tax)	906	823	90.84	83
Central Board of Excise and Customs	510	493	96.67	17
Chemicals and Petrochemicals	23	21	91.3	2
Civil Aviation	7682	7329	95.4	353
Coal	196	190	96.94	6
Commerce	270	243	90	27
Committee on Petitions Rajya Sabha	3	2	66.67	1
Consumer Affairs	449	418	93.1	31
Corporate Affairs	1714	1674	97.67	40
Culture	119	117	98.32	2
Defence	542	464	85.61	78
Defence Finance	45	41	91.11	4
Defence Production	65	62	95.38	3
Defence Research and Development	57	56	98.25	1
Delhi Development Authority	7	5	71.43	2
Delhi Police	353	339	96.03	14
Development of North Eastern Region	20	19	95	1
Drinking Water and Sanitation	38	35	92.11	3
Earth Sciences	27	26	96.3	1
Economic Affairs	210	192	91.43	18
Election Commission	8	1	12.5	7
Electronics & Information Technology	567	536	94.53	31
Empowerment of Persons with Disabilities	86	76	88.37	10
Environment, Forest and Climate Change	142	141	99.3	1
ESIC Headquarters	193	184	95.34	9
Ex Servicemen Welfare	91	87	95.6	4
Expenditure	133	127	95.49	6
External Affairs	13266	13207	99.56	59
Fertilizers	19	17	89.47	2
Financial Services (Banking Division)	14355	14002	97.54	353
Financial Services (Insurance Division)	1394	1314	94.26	80
Financial Services (Pension Reforms)	43	37	86.05	6
Fisheries	39	35	89.74	4
Food and Public Distribution	340	331	97.35	9

Food Processing Industries	30	27	90	3
Health & Family Welfare	5714	3920	68.6	1794
Health Research	2485	2258	90.87	227
Heavy Industry	58	57	98.28	1
Higher Education	3464	3329	96.1	135
Home Affairs	3739	3516	94.04	223
Housing and Urban Affairs	289	285	98.62	4
Industrial Policy & Promotion	119	94	78.99	25
Information and Broadcasting	672	651	96.88	21
Internal Security	2	2	100	0
Investment & Public Asset Management	19	16	84.21	3
Justice	432	412	95.37	20
Labour and Employment	8359	8208	98.19	151
Land Resources	24	23	95.83	1
Legal Affairs	155	132	85.16	23
Legislative Department	137	132	96.35	5
Lok Sabha Secretariat	3	0	0	3
Micro Small and Medium Enterprises	372	311	83.6	61
Military Affairs	264	251	95.08	13
Mines	612	584	95.42	28
Minority Affairs	85	75	88.24	10
My Gov.	1215	1210	99.59	5
National Human Rights Commission	1	1	100	0
New and Renewable Energy	24	20	83.33	4
New Delhi Municipal Council	8	7	87.5	1
NITI Aayog	319	316	99.06	3
O/o the Comptroller & Auditor General of India	91	87	95.6	4
Official Language	13	10	76.92	3
Panchayati Raj	27	25	92.59	2
Parliamentary Affairs	135	124	91.85	11
Pensions and Pensioners Welfare	10	7	70	3
Performance Management Division, Cabinet Sectt.	4	0	0	4
Personnel and Training	1129	885	78.39	244
Petroleum and Natural Gas	533	523	98.12	10
Pharmaceutical	392	339	86.48	53
Posts	1493	1481	99.2	12
Power	64	57	89.06	7
President's Secretariat	6	6	100	0
Prime Ministers Office	27697	26589	96	1108
Public Enterprises	44	42	95.45	2
Railways, (Railway Board)	1463	1433	97.95	30
Rajya Sabha Secretariat	1	0	0	1
Reserve Bank of India	6	5	83.33	1
Revenue	650	527	81.08	123
Road Transport and Highways	265	252	95.09	13
Rural Development	124	112	90.32	12
School Education and Literacy	2400	2256	94	144

Science and Technology	164	161	98.17	3
Scientific & Industrial Research	129	129	100	0
Securities and Exchange Board of India	70	69	98.57	1
Shipping	498	478	95.98	20
Skill Development and Entrepreneurship	75	71	94.67	4
Social Justice and Empowerment	103	89	86.41	14
Space	55	53	96.36	2
Sports	45	42	93.33	3
Statistics and Programme Implementation	60	57	95	3
Steel	135	129	95.56	6
Telecommunications	1451	1418	97.73	33
Textiles	112	107	95.54	5
Tourism	397	392	98.74	5
Tribal Affairs	40	39	97.5	1
Unique Identification Authority of India	160	151	94.38	9
Water Resources, River Development & Ganga Rejuven	57	50	87.72	7
Women and Child Development	185	184	99.46	1
Youth Affairs	24	21	87.5	3
Total	122228	116137	95.02	6091

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 03-05-2021**

Ministry/Department	Receipt	Cumulative Disposal		Pending
		Count	Percent(%)	
Andaman & Nicobar	125	124	99.2	1
Andhra Pradesh	1319	148	11.22	1171
Arunachal Pradesh	123	10	8.13	113
Assam	1070	74	6.92	996
Bihar	5253	2516	47.9	2737
Chattisgarh	1016	941	92.62	75
Goa	432	428	99.07	4
Gujarat	6435	5697	88.53	738
Haryana	4931	4660	94.5	271
Himachal Pradesh	649	635	97.84	14
Jammu and Kashmir	446	360	80.72	86
Jharkhand	1117	1002	89.7	115
Karnataka	5037	3801	75.46	1236
Kerala	1882	1267	67.32	615
Ladakh	16	15	93.75	1
Madhya Pradesh	3140	1673	53.28	1467
Maharashtra	9842	6619	67.25	3223
Manipur	45	35	77.78	10
Meghalaya	116	115	99.14	1
Mizoram	27	12	44.44	15
Nagaland	68	68	100	0
NCT of Delhi	4088	3268	79.94	820
Odisha	978	398	40.7	580
Puducherry	79	76	96.2	3
Punjab	1887	779	41.28	1108
Rajasthan	2861	2750	96.12	111
Sikkim	40	36	90	4
Tamil Nadu	3967	2908	73.3	1059
Telangana	1415	1413	99.86	2
Tripura	157	153	97.45	4
Union Territory of Chandigarh	434	394	90.78	40
Union Territory of Dadra & Nagar Haveli	126	125	99.21	1
Union Territory of Daman & Diu	97	95	97.94	2
Union Territory of Lakshadweep	22	21	95.45	1
Uttar Pradesh	7429	6577	88.53	852
Uttarakhand	1171	1094	93.42	77
West Bengal	2406	50	2.08	2356
Total	70246	50337	71.66	19909