

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 03-08-2021**

Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Administrative Reforms and Public Grievances	218	217	99.54	1
Agriculture and Cooperation	7087	7058	99.59	29
Agriculture Research and Education	82	77	93.9	5
Animal Husbandry, Dairying	167	165	98.8	2
Atomic Energy	88	86	97.73	2
Ayush	2031	1999	98.42	32
Bio Technology	319	318	99.69	1
BSES Rajdhani Power Ltd.	3	3	100	0
Cabinet Secretariat,Secretary(R)	6	1	16.67	5
Central Board of Direct Taxes (Income Tax)	1135	974	85.81	161
Central Board of Excise and Customs	604	591	97.85	13
Chemicals and Petrochemicals	26	25	96.15	1
Civil Aviation	8841	8354	94.49	487
Coal	238	231	97.06	7
Commerce	274	266	97.08	8
Committee on Petitions Rajya Sabha	5	3	60	2
Consumer Affairs	575	526	91.48	49
Corporate Affairs	1869	1860	99.52	9
Culture	166	164	98.8	2
Defence	655	585	89.31	70
Defence Finance	56	49	87.5	7
Defence Production	71	70	98.59	1
Defence Research and Development	72	71	98.61	1
Delhi Development Authority	7	6	85.71	1
Delhi Police	357	350	98.04	7
Development of North Eastern Region	21	20	95.24	1
Drinking Water and Sanitation	47	45	95.74	2
Earth Sciences	28	27	96.43	1
Economic Affairs	522	514	98.47	8
Election Commission	9	1	11.11	8
Electronics & Information Technology	688	671	97.53	17
Empowerment of Persons with Disabilities	161	155	96.27	6
Environment, Forest and Climate Change	172	171	99.42	1
ESIC Headquarters	319	316	99.06	3
Ex Servicemen Welfare	114	107	93.86	7
Expenditure	139	136	97.84	3
External Affairs	13543	13531	99.91	12
Fertilizers	24	24	100	0
Financial Services (Banking Division)	17177	16881	98.28	296
Financial Services (Insurance Division)	2080	2017	96.97	63
Financial Services (Pension Reforms)	50	49	98	1
Fisheries	38	36	94.74	2

Food and Public Distribution	418	413	98.8	5
Food Processing Industries	30	29	96.67	1
Health & Family Welfare	9574	6264	65.43	3310
Health Research	3267	3225	98.71	42
Heavy Industry	70	70	100	0
Higher Education	3818	3665	95.99	153
Home Affairs	4126	4005	97.07	121
Housing and Urban Affairs	358	356	99.44	2
Industrial Policy & Promotion	129	123	95.35	6
Information and Broadcasting	812	801	98.65	11
Internal Security	2	2	100	0
Investment & Public Asset Management	22	21	95.45	1
Justice	613	598	97.55	15
Labour and Employment	11976	11850	98.95	126
Land Resources	24	23	95.83	1
Legal Affairs	204	204	100	0
Legislative Department	193	186	96.37	7
Lok Sabha Secretariat	3	0	0	3
Micro Small and Medium Enterprises	396	377	95.2	19
Military Affairs	347	327	94.24	20
Mines	833	829	99.52	4
Minority Affairs	120	113	94.17	7
My Gov.	1277	1277	100	0
National Human Rights Commission	1	1	100	0
New and Renewable Energy	25	22	88	3
New Delhi Municipal Council	8	8	100	0
NITI Aayog	509	508	99.8	1
O/o the Comptroller & Auditor General of India	99	97	97.98	2
Official Language	13	10	76.92	3
Panchayati Raj	36	35	97.22	1
Parliamentary Affairs	153	146	95.42	7
Pensions and Pensioners Welfare	12	11	91.67	1
Performance Management Division, Cabinet Sectt.	5	0	0	5
Personnel and Training	1347	1270	94.28	77
Petroleum and Natural Gas	618	603	97.57	15
Pharmaceutical	432	424	98.15	8
Posts	1819	1814	99.73	5
Power	73	66	90.41	7
Public Enterprises	45	43	95.56	2
Railways, (Railway Board)	1706	1692	99.18	14
Rajya Sabha Secretariat	1	0	0	1
Reserve Bank of India	8	7	87.5	1
Revenue	723	686	94.88	37
Road Transport and Highways	321	310	96.57	11
Rural Development	140	133	95	7
School Education and Literacy	2947	2804	95.15	143
Science and Technology	240	240	100	0

Scientific & Industrial Research	133	132	99.25	1
Securities and Exchange Board of India	73	72	98.63	1
Shipping	517	504	97.49	13
Skill Development and Entrepreneurship	83	78	93.98	5
Social Justice and Empowerment	158	115	72.78	43
Space	56	55	98.21	1
Sports	52	51	98.08	1
Statistics and Programme Implementation	73	73	100	0
Steel	150	150	100	0
Telecommunications	1959	1941	99.08	18
Textiles	117	114	97.44	3
Tourism	522	517	99.04	5
Tribal Affairs	49	47	95.92	2
Unique Identification Authority of India	230	224	97.39	6
Water Resources, River Development & Ganga Rejuven	73	69	94.52	4
Women and Child Development	273	272	99.63	1
Youth Affairs	23	23	100	0
Total	143217	137101	95.73	6116

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 03-08-2021**

Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Andaman & Nicobar	145	142	97.93	3
Andhra Pradesh	1500	176	11.73	1324
Arunachal Pradesh	135	31	22.96	104
Assam	1220	82	6.72	1138
Bihar	5820	2638	45.33	3182
Chattisgarh	1130	1123	99.38	7
Goa	483	482	99.79	1
Gujarat	7082	6765	95.52	317
Haryana	5344	5093	95.3	251
Himachal Pradesh	747	737	98.66	10
Jammu and Kashmir	524	360	68.7	164
Jharkhand	1294	1064	82.23	230
Karnataka	5914	3814	64.49	2100
Kerala	2573	1706	66.3	867
Ladakh	21	15	71.43	6
Madhya Pradesh	3563	2003	56.22	1560
Maharashtra	10805	7849	72.64	2956
Manipur	53	38	71.7	15
Meghalaya	133	132	99.25	1
Mizoram	31	12	38.71	19
Nagaland	98	75	76.53	23
NCT of Delhi	4849	3916	80.76	933
Odisha	1080	524	48.52	556
Puducherry	104	98	94.23	6
Punjab	2043	782	38.28	1261
Rajasthan	3346	3197	95.55	149
Sikkim	51	36	70.59	15
Tamil Nadu	4418	3290	74.47	1128
Telangana	1664	1656	99.52	8
Tripura	200	199	99.5	1
Union Territory of Chandigarh	465	434	93.33	31
Union Territory of Dadra & Nagar Haveli	134	128	95.52	6
Union Territory of Daman & Diu	107	104	97.2	3
Union Territory of Lakshadweep	29	26	89.66	3
Uttar Pradesh	8863	7944	89.63	919
Uttarakhand	1322	1292	97.73	30
West Bengal	2795	64	2.29	2731
Total	80085	58027	72.46	22058