

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 06-08-2020**

Ministry/Department	Receipts	Cumulative Disposal
Administrative Reforms and Public Grievances - PG Division	68	68
Agriculture and Cooperation	1303	1273
Agriculture Research and Education	39	35
Animal Husbandry, Dairying	130	126
Atomic Energy	38	36
Ayush	1489	1468
Bio Technology	167	167
Cabinet Secretariat,Secretary(R)	4	0
Central Board of Direct Taxes (Income Tax)	219	208
Central Board of Excise and Customs	265	258
Chemicals and Petrochemicals	13	12
Civil Aviation	4240	3911
Coal	93	91
Commerce	241	195
Committee on Petitions Rajya Sabha	3	1
Consumer Affairs	235	212
Corporate Affairs	228	202
Culture	61	59
Defence	417	358
Defence Finance	14	13
Defence Production	28	25
Defence Research and Development	33	33
Delhi Development Authority	7	5
Delhi Police	347	325
Development of North Eastern Region	4	4
Drinking Water and Sanitation	18	16
Earth Sciences	17	17
Economic Affairs	166	140
Election Commission	4	1
Electronics & Information Technology	375	349
Empowerment of Persons with Disabilities	42	37
Environment, Forest and Climate Change	85	85
ESIC Headquarters	42	42
Ex Servicemen Welfare	40	31
Expenditure	87	72
External Affairs	12701	12559
Fertilizers	10	10
Financial Services (Banking Division)	9001	8529
Financial Services (Insurance Division)	608	596
Financial Services (Pension Reforms)	32	27
Fisheries	20	19
Food and Public Distribution	264	251
Food Processing Industries	17	13

Health & Family Welfare	3146	2127
Health Research	2071	1612
Heavy Industry	27	27
Higher Education	1137	761
Home Affairs	3013	2714
Housing and Urban Affairs	103	99
Industrial Policy & Promotion	94	64
Information and Broadcasting	556	517
Internal Security	2	2
Investment & Public Asset Management	8	7
Justice	238	224
Labour and Employment	4141	4122
Land Resources	13	13
Legal Affairs	75	67
Legislative Department	77	67
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	285	198
Military Affairs	196	136
Mines	15	15
Minority Affairs	40	38
My Gov.	1175	1172
National Human Rights Commission	1	0
New and Renewable Energy	9	6
New Delhi Municipal Council	8	3
NITI Aayog	262	259
O/o the Comptroller & Auditor General of India	21	21
Official Language	2	2
Panchayati Raj	19	18
Parliamentary Affairs	57	57
Pensions and Pensioners Welfare	6	4
Performance Management Division, Cabinet Sectt.	2	0
Personnel and Training	361	343
Petroleum and Natural Gas	353	353
Pharmaceutical	314	264
Posts	899	893
Power	42	35
President's Secretariat	3	0
Prime Ministers Office	26224	25841
Public Enterprises	23	22
Railways, (Railway Board)	748	710
Rajya Sabha Secretariat	1	0
Reserve Bank of India	3	2
Revenue	349	302
Road Transport and Highways	151	141
Rural Development	86	77
School Education and Literacy	1305	1244
Science and Technology	104	101

Scientific & Industrial Research	99	96
Securities and Exchange Board of India	58	58
Shipping	426	404
Skill Development and Entrepreneurship	26	22
Social Justice and Empowerment	53	48
Space	27	18
Sports	24	23
Statistics and Programme Implementation	12	12
Steel	103	100
Telecommunications	440	416
Textiles	89	80
Tourism	131	128
Tribal Affairs	19	18
Unique Identification Authority of India	41	40
Water Resources, River Development & Ganga Rejuvenation,	37	36
Women and Child Development	98	95
Youth Affairs	9	8
Total	82674	78161

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 06-08-2020**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	78	68
Andhra Pradesh	980	123
Arunachal Pradesh	27	7
Assam	810	59
Bihar	5067	2172
Chattisgarh	857	766
Goa	381	313
Gujarat	4997	4473
Haryana	4389	4133
Himachal Pradesh	566	499
Jammu and Kashmir	366	138
Jharkhand	886	48
Karnataka	4198	3038
Kerala	1217	848
Ladakh	4	3
Madhya Pradesh	2560	585
Maharashtra	8156	5494
Manipur	35	30
Meghalaya	42	38
Mizoram	13	12
Nagaland	55	55
NCT of Delhi	3268	2363
Odisha	834	184
Puducherry	62	55
Punjab	1602	769
Rajasthan	2398	2272
Sikkim	20	18
Tamil Nadu	3204	1709
Telangana	1154	1152
Tripura	80	69
Union Territory of Chandigarh	352	307
Union Territory of Dadra & Nagar Haveli	116	113
Union Territory of Daman & Diu	89	81
Union Territory of Lakshadweep	1	1
Uttar Pradesh	5863	4344
Uttarakhand	948	921
West Bengal	2067	47
Total	57742	37307