

**Department-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 07-05-2021**

Ministry/Department	Receipt	Cumulative Disposal		Pending
		Count	Percent(%)	
Administrative Reforms and Public Grievances	211	210	99.53	1
Agriculture and Cooperation	6907	6880	99.61	27
Agriculture Research and Education	66	61	92.42	5
Animal Husbandry, Dairying	153	147	96.08	6
Atomic Energy	80	77	96.25	3
Ayush	1793	1703	94.98	90
Bio Technology	222	217	97.75	5
Cabinet Secretariat,Secretary(R)	5	1	20	4
Central Board of Direct Taxes (Income Tax)	915	823	89.95	92
Central Board of Excise and Customs	516	500	96.9	16
Chemicals and Petrochemicals	23	21	91.3	2
Civil Aviation	7708	7461	96.8	247
Coal	201	197	98.01	4
Commerce	269	244	90.71	25
Committee on Petitions Rajya Sabha	3	2	66.67	1
Consumer Affairs	452	422	93.36	30
Corporate Affairs	1718	1679	97.73	39
Culture	119	118	99.16	1
Defence	545	464	85.14	81
Defence Finance	45	41	91.11	4
Defence Production	65	63	96.92	2
Defence Research and Development	57	56	98.25	1
Delhi Development Authority	7	5	71.43	2
Delhi Police	354	339	95.76	15
Development of North Eastern Region	20	19	95	1
Drinking Water and Sanitation	38	35	92.11	3
Earth Sciences	27	26	96.3	1
Economic Affairs	210	193	91.9	17
Election Commission	9	1	11.11	8
Electronics & Information Technology	569	553	97.19	16
Empowerment of Persons with Disabilities	87	82	94.25	5
Environment, Forest and Climate Change	144	141	97.92	3
ESIC Headquarters	198	195	98.48	3
Ex Servicemen Welfare	91	87	95.6	4
Expenditure	134	128	95.52	6
External Affairs	13278	13234	99.67	44
Fertilizers	20	17	85	3
Financial Services (Banking Division)	14523	14145	97.4	378
Financial Services (Insurance Division)	1425	1369	96.07	56
Financial Services (Pension Reforms)	43	38	88.37	5
Fisheries	39	35	89.74	4
Food and Public Distribution	344	333	96.8	11

Food Processing Industries	31	27	87.1	4
Health & Family Welfare	6083	4010	65.92	2073
Health Research	2540	2313	91.06	227
Heavy Industry	59	57	96.61	2
Higher Education	3476	3340	96.09	136
Home Affairs	3791	3568	94.12	223
Housing and Urban Affairs	296	289	97.64	7
Industrial Policy & Promotion	121	95	78.51	26
Information and Broadcasting	677	651	96.16	26
Internal Security	2	2	100	0
Investment & Public Asset Management	19	16	84.21	3
Justice	434	415	95.62	19
Labour and Employment	8485	8389	98.87	96
Land Resources	24	23	95.83	1
Legal Affairs	156	132	84.62	24
Legislative Department	137	132	96.35	5
Lok Sabha Secretariat	3	0	0	3
Micro Small and Medium Enterprises	376	312	82.98	64
Military Affairs	264	251	95.08	13
Mines	619	615	99.35	4
Minority Affairs	87	76	87.36	11
My Gov.	1222	1217	99.59	5
National Human Rights Commission	1	1	100	0
New and Renewable Energy	24	21	87.5	3
New Delhi Municipal Council	8	7	87.5	1
NITI Aayog	325	318	97.85	7
O/o the Comptroller & Auditor General of India	91	87	95.6	4
Official Language	13	10	76.92	3
Panchayati Raj	27	25	92.59	2
Parliamentary Affairs	134	124	92.54	10
Pensions and Pensioners Welfare	10	8	80	2
Performance Management Division, Cabinet Sectt.	4	0	0	4
Personnel and Training	1143	901	78.83	242
Petroleum and Natural Gas	538	529	98.33	9
Pharmaceutical	402	342	85.07	60
Posts	1501	1492	99.4	9
Power	67	58	86.57	9
President's Secretariat	6	6	100	0
Prime Ministers Office	27811	26633	95.76	1178
Public Enterprises	45	42	93.33	3
Railways, ( Railway Board)	1484	1456	98.11	28
Rajya Sabha Secretariat	1	0	0	1
Reserve Bank of India	6	5	83.33	1
Revenue	656	534	81.4	122
Road Transport and Highways	267	254	95.13	13
Rural Development	126	113	89.68	13
School Education and Literacy	2430	2260	93	170

Science and Technology	165	161	97.58	4
Scientific & Industrial Research	129	129	100	0
Securities and Exchange Board of India	70	69	98.57	1
Shipping	498	481	96.59	17
Skill Development and Entrepreneurship	75	71	94.67	4
Social Justice and Empowerment	102	89	87.25	13
Space	55	53	96.36	2
Sports	47	44	93.62	3
Statistics and Programme Implementation	60	59	98.33	1
Steel	138	134	97.1	4
Telecommunications	1471	1434	97.48	37
Textiles	112	107	95.54	5
Tourism	401	394	98.25	7
Tribal Affairs	41	39	95.12	2
Unique Identification Authority of India	163	158	96.93	5
Water Resources, River Development & Ganga Rejuvenation	57	51	89.47	6
Women and Child Development	185	184	99.46	1
Youth Affairs	22	21	95.45	1
<b>Total</b>	<b>123446</b>	<b>117196</b>	<b>94.94</b>	<b>6250</b>

**State/UT-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 07-05-2021**

Ministry/Department	Receipt	Cumulative Disposal		Pending
		Count	Percent(%)	
Andaman & Nicobar	127	124	97.64	3
Andhra Pradesh	1354	159	11.74	1195
Arunachal Pradesh	126	10	7.94	116
Assam	1084	74	6.83	1010
Bihar	5311	2516	47.37	2795
Chattisgarh	1034	1022	98.84	12
Goa	438	430	98.17	8
Gujarat	6533	5703	87.3	830
Haryana	5003	4698	93.9	305
Himachal Pradesh	656	637	97.1	19
Jammu and Kashmir	452	360	79.65	92
Jharkhand	1132	1005	88.78	127
Karnataka	5140	3801	73.95	1339
Kerala	1933	1272	65.8	661
Ladakh	19	15	78.95	4
Madhya Pradesh	3182	1673	52.58	1509
Maharashtra	9970	6794	68.14	3176
Manipur	47	35	74.47	12
Meghalaya	118	117	99.15	1
Mizoram	29	12	41.38	17
Nagaland	70	68	97.14	2
NCT of Delhi	4227	3366	79.63	861
Odisha	984	436	44.31	548
Puducherry	83	81	97.59	2
Punjab	1899	779	41.02	1120
Rajasthan	2909	2777	95.46	132
Sikkim	42	36	85.71	6
Tamil Nadu	3982	2941	73.86	1041
Telangana	1439	1435	99.72	4
Tripura	161	160	99.38	1
Union Territory of Chandigarh	440	397	90.23	43
Union Territory of Dadra & Nagar Haveli	128	126	98.44	2
Union Territory of Daman & Diu	100	98	98	2
Union Territory of Lakshadweep	25	21	84	4
Uttar Pradesh	7607	6617	86.99	990
Uttarakhand	1180	1114	94.41	66
West Bengal	2443	50	2.05	2393
<b>Total</b>	<b>71407</b>	<b>50959</b>	<b>71.36</b>	<b>20448</b>