

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 09-09-2021**

Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Administrative Reforms and Public Grievances	219	217	99.09	2
Agriculture and Cooperation	7117	7092	99.65	25
Agriculture Research and Education	85	77	90.59	8
Animal Husbandry, Dairying	170	166	97.65	4
Atomic Energy	88	87	98.86	1
Ayush	2050	2045	99.76	5
Bio Technology	320	319	99.69	1
BSES Rajdhani Power Ltd.	3	3	100	0
Cabinet Secretariat,Secretary(R)	6	1	16.67	5
Central Board of Direct Taxes (Income Tax)	1224	1047	85.54	177
Central Board of Excise and Customs	632	623	98.58	9
Chemicals and Petrochemicals	28	27	96.43	1
Civil Aviation	9543	9187	96.27	356
Coal	247	242	97.98	5
Commerce	280	271	96.79	9
Committee on Petitions Rajya Sabha	5	3	60	2
Consumer Affairs	631	555	87.96	76
Corporate Affairs	1886	1875	99.42	11
Culture	171	169	98.83	2
Defence	661	603	91.23	58
Defence Finance	57	54	94.74	3
Defence Production	73	72	98.63	1
Defence Research and Development	72	71	98.61	1
Delhi Development Authority	8	6	75	2
Delhi Police	357	350	98.04	7
Development of North Eastern Region	21	20	95.24	1
Drinking Water and Sanitation	49	47	95.92	2
Earth Sciences	28	27	96.43	1
Economic Affairs	528	523	99.05	5
Election Commission	9	1	11.11	8
Electronics & Information Technology	726	699	96.28	27
Empowerment of Persons with Disabilities	163	158	96.93	5
Environment, Forest and Climate Change	176	175	99.43	1
ESIC Headquarters	371	369	99.46	2
Ex Servicemen Welfare	123	117	95.12	6
Expenditure	140	138	98.57	2
External Affairs	13636	13628	99.94	8
Fertilizers	24	24	100	0
Financial Services (Banking Division)	18038	17772	98.53	266
Financial Services (Insurance Division)	2422	2371	97.89	51
Financial Services (Pension Reforms)	50	50	100	0
Fisheries	39	37	94.87	2

Food and Public Distribution	427	424	99.3	3
Food Processing Industries	30	30	100	0
Health & Family Welfare	10302	6967	67.63	3335
Health Research	3301	3270	99.06	31
Heavy Industry	71	71	100	0
Higher Education	3954	3795	95.98	159
Home Affairs	4179	4059	97.13	120
Housing and Urban Affairs	391	387	98.98	4
Industrial Policy & Promotion	132	128	96.97	4
Information and Broadcasting	820	815	99.39	5
Internal Security	2	2	100	0
Investment & Public Asset Management	23	23	100	0
Justice	644	631	97.98	13
Labour and Employment	13636	13480	98.86	156
Land Resources	24	23	95.83	1
Legal Affairs	207	206	99.52	1
Legislative Department	193	187	96.89	6
Lok Sabha Secretariat	3	0	0	3
Micro Small and Medium Enterprises	459	444	96.73	15
Military Affairs	354	335	94.63	19
Mines	990	979	98.89	11
Minority Affairs	120	113	94.17	7
My Gov.	1283	1283	100	0
National Human Rights Commission	1	1	100	0
New and Renewable Energy	26	23	88.46	3
New Delhi Municipal Council	8	8	100	0
NITI Aayog	537	536	99.81	1
O/o the Comptroller & Auditor General of India	102	98	96.08	4
Official Language	14	10	71.43	4
Panchayati Raj	44	36	81.82	8
Parliamentary Affairs	155	150	96.77	5
Pensions and Pensioners Welfare	12	11	91.67	1
Performance Management Division, Cabinet Sectt.	5	0	0	5
Personnel and Training	1446	1316	91.01	130
Petroleum and Natural Gas	653	634	97.09	19
Pharmaceutical	436	432	99.08	4
Posts	1906	1904	99.9	2
Power	76	70	92.11	6
Public Enterprises	46	44	95.65	2
Railways, (Railway Board)	1768	1759	99.49	9
Rajya Sabha Secretariat	1	0	0	1
Reserve Bank of India	10	7	70	3
Revenue	731	701	95.9	30
Road Transport and Highways	351	335	95.44	16
Rural Development	142	136	95.77	6
School Education and Literacy	3093	2920	94.41	173
Science and Technology	242	242	100	0

Scientific & Industrial Research	134	133	99.25	1
Securities and Exchange Board of India	73	73	100	0
Shipping	521	505	96.93	16
Skill Development and Entrepreneurship	84	80	95.24	4
Social Justice and Empowerment	170	115	67.65	55
Space	56	55	98.21	1
Sports	52	51	98.08	1
Statistics and Programme Implementation	73	73	100	0
Steel	151	151	100	0
Telecommunications	2198	2171	98.77	27
Textiles	119	115	96.64	4
Tourism	611	606	99.18	5
Tribal Affairs	52	50	96.15	2
Unique Identification Authority of India	256	249	97.27	7
Water Resources, River Development & Ganga Rejuven	74	72	97.3	2
Women and Child Development	284	282	99.3	2
Youth Affairs	25	23	92	2
Total	149515	143481	95.96	6034

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 09-09-2021**

Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Andaman & Nicobar	147	146	99.32	1
Andhra Pradesh	1517	176	11.6	1341
Arunachal Pradesh	136	31	22.79	105
Assam	1230	84	6.83	1146
Bihar	5876	2794	47.55	3082
Chattisgarh	1145	1135	99.13	10
Goa	490	484	98.78	6
Gujarat	7144	6851	95.9	293
Haryana	5404	5159	95.47	245
Himachal Pradesh	750	743	99.07	7
Jammu and Kashmir	529	360	68.05	169
Jharkhand	1312	1072	81.71	240
Karnataka	6000	3816	63.6	2184
Kerala	2643	1879	71.09	764
Ladakh	21	15	71.43	6
Madhya Pradesh	3612	2174	60.19	1438
Maharashtra	10924	7927	72.56	2997
Manipur	55	38	69.09	17
Meghalaya	134	133	99.25	1
Mizoram	29	24	82.76	5
Nagaland	105	76	72.38	29
NCT of Delhi	4926	4090	83.03	836
Odisha	1112	556	50	556
Puducherry	110	101	91.82	9
Punjab	2073	784	37.82	1289
Rajasthan	3401	3282	96.5	119
Sikkim	56	37	66.07	19
Tamil Nadu	4483	3349	74.7	1134
Telangana	1696	1696	100	0
Tripura	203	203	100	0
Union Territory of Chandigarh	475	445	93.68	30
Union Territory of Dadra & Nagar Haveli	134	128	95.52	6
Union Territory of Daman & Diu	107	106	99.07	1
Union Territory of Lakshadweep	29	28	96.55	1
Uttar Pradesh	9118	8222	90.17	896
Uttarakhand	1359	1322	97.28	37
West Bengal	2918	65	2.23	2853
Total	81403	59531	73.13	21872