

**Department-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 10-08-2020**

<b>Ministry/Department</b>	<b>Receipts</b>	<b>Cumulative Disposal</b>
Administrative Reforms and Public Grievances - PG Division	68	68
Agriculture and Cooperation	1304	1273
Agriculture Research and Education	39	35
Animal Husbandry, Dairying	130	126
Atomic Energy	39	38
Ayush	1492	1468
Bio Technology	167	167
Cabinet Secretariat,Secretary(R)	4	0
Central Board of Direct Taxes (Income Tax)	219	208
Central Board of Excise and Customs	265	258
Chemicals and Petrochemicals	13	12
Civil Aviation	4265	3933
Coal	94	92
Commerce	241	196
Committee on Petitions Rajya Sabha	3	1
Consumer Affairs	235	214
Corporate Affairs	228	203
Culture	61	59
Defence	418	361
Defence Finance	14	13
Defence Production	28	25
Defence Research and Development	33	33
Delhi Development Authority	7	5
Delhi Police	347	325
Development of North Eastern Region	4	4
Drinking Water and Sanitation	18	16
Earth Sciences	17	17
Economic Affairs	166	140
Election Commission	4	1
Electronics & Information Technology	375	350
Empowerment of Persons with Disabilities	42	37
Environment, Forest and Climate Change	85	85
ESIC Headquarters	42	42
Ex Servicemen Welfare	40	31
Expenditure	88	73
External Affairs	12745	12585
Fertilizers	10	10
Financial Services (Banking Division)	9036	8610
Financial Services (Insurance Division)	609	597
Financial Services (Pension Reforms)	32	27
Fisheries	20	19
Food and Public Distribution	264	251
Food Processing Industries	17	13

Health & Family Welfare	3155	2141
Health Research	2077	1612
Heavy Industry	27	27
Higher Education	1157	770
Home Affairs	3016	2725
Housing and Urban Affairs	102	100
Industrial Policy & Promotion	94	64
Information and Broadcasting	559	519
Internal Security	2	2
Investment & Public Asset Management	8	7
Justice	239	225
Labour and Employment	4147	4128
Land Resources	13	13
Legal Affairs	75	67
Legislative Department	77	67
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	285	198
Military Affairs	197	138
Mines	16	15
Minority Affairs	40	38
My Gov.	1175	1172
National Human Rights Commission	1	0
New and Renewable Energy	9	6
New Delhi Municipal Council	8	3
NITI Aayog	262	259
O/o the Comptroller & Auditor General of India	21	21
Official Language	2	2
Panchayati Raj	19	18
Parliamentary Affairs	57	57
Pensions and Pensioners Welfare	6	4
Performance Management Division, Cabinet Sectt.	2	0
Personnel and Training	362	343
Petroleum and Natural Gas	353	353
Pharmaceutical	314	264
Posts	902	896
Power	42	35
President's Secretariat	3	1
Prime Ministers Office	26262	25852
Public Enterprises	23	22
Railways, ( Railway Board)	752	713
Rajya Sabha Secretariat	1	0
Reserve Bank of India	3	2
Revenue	352	302
Road Transport and Highways	151	141
Rural Development	86	79
School Education and Literacy	1344	1269
Science and Technology	104	101

Scientific & Industrial Research	99	96
Securities and Exchange Board of India	58	58
Shipping	427	405
Skill Development and Entrepreneurship	26	22
Social Justice and Empowerment	53	49
Space	27	18
Sports	25	23
Statistics and Programme Implementation	12	12
Steel	104	100
Telecommunications	441	417
Textiles	89	80
Tourism	132	129
Tribal Affairs	19	18
Unique Identification Authority of India	41	40
Water Resources, River Development & Ganga Rejuvenation,	37	36
Women and Child Development	98	95
Youth Affairs	9	8
<b>Total</b>	<b>82929</b>	<b>78398</b>

**State/UT-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 10-08-2020**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	81	68
Andhra Pradesh	981	123
Arunachal Pradesh	27	7
Assam	812	59
Bihar	5077	2172
Chattisgarh	857	770
Goa	382	313
Gujarat	5010	4496
Haryana	4397	4158
Himachal Pradesh	570	501
Jammu and Kashmir	368	138
Jharkhand	891	48
Karnataka	4212	3039
Kerala	1223	851
Ladakh	4	3
Madhya Pradesh	2573	586
Maharashtra	8173	5507
Manipur	35	30
Meghalaya	44	39
Mizoram	13	12
Nagaland	56	56
NCT of Delhi	3276	2367
Odisha	834	184
Puducherry	62	55
Punjab	1691	769
Rajasthan	2419	2296
Sikkim	20	19
Tamil Nadu	3241	1712
Telangana	1157	1154
Tripura	80	70
Union Territory of Chandigarh	354	308
Union Territory of Dadra & Nagar Haveli	116	113
Union Territory of Daman & Diu	89	81
Union Territory of Lakshadweep	1	1
Uttar Pradesh	5886	4382
Uttarakhand	984	928
West Bengal	2071	47
<b>Total</b>	<b>58067</b>	<b>37462</b>