

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 12-01-2021**

Ministry/Department	Receipts	Cumulative Disposal
Administrative Reforms and Public Grievances	160	159
Agriculture and Cooperation	5972	5146
Agriculture Research and Education	62	54
Animal Husbandry, Dairying	140	136
Atomic Energy	54	53
Ayush	1629	1615
Bio Technology	190	184
Cabinet Secretariat,Secretary(R)	4	1
Central Board of Direct Taxes (Income Tax)	727	561
Central Board of Excise and Customs	410	404
Chemicals and Petrochemicals	21	20
Civil Aviation	6656	6219
Coal	160	156
Commerce	254	223
Committee on Petitions Rajya Sabha	3	2
Consumer Affairs	370	345
Corporate Affairs	1601	1577
Culture	94	92
Defence	466	431
Defence Finance	32	27
Defence Production	49	48
Defence Research and Development	50	50
Delhi Development Authority	7	5
Delhi Police	352	337
Development of North Eastern Region	12	12
Drinking Water and Sanitation	33	29
Earth Sciences	24	24
Economic Affairs	187	170
Election Commission	4	1
Electronics & Information Technology	492	452
Empowerment of Persons with Disabilities	65	59
Environment, Forest and Climate Change	125	125
ESIC Headquarters	131	128
Ex Servicemen Welfare	75	72
Expenditure	122	103
External Affairs	13139	13094
Fertilizers	16	16
Financial Services (Banking Division)	12752	12384
Financial Services (Insurance Division)	992	959
Financial Services (Pension Reforms)	37	35
Fisheries	30	28
Food and Public Distribution	311	304
Food Processing Industries	20	16

Health & Family Welfare	3721	2880
Health Research	2299	2002
Heavy Industry	45	45
Higher Education	3127	2937
Home Affairs	3308	3088
Housing and Urban Affairs	226	221
Industrial Policy & Promotion	111	90
Information and Broadcasting	607	598
Internal Security	2	2
Investment & Public Asset Management	14	10
Justice	366	351
Labour and Employment	6325	6208
Land Resources	20	20
Legal Affairs	133	85
Legislative Department	108	103
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	324	266
Military Affairs	229	205
Mines	220	219
Minority Affairs	59	55
My Gov.	1200	1198
National Human Rights Commission	1	1
New and Renewable Energy	20	18
New Delhi Municipal Council	8	6
NITI Aayog	288	286
O/o the Comptroller & Auditor General of India	82	80
Official Language	3	3
Panchayati Raj	26	24
Parliamentary Affairs	105	103
Pensions and Pensioners Welfare	8	6
Performance Management Division, Cabinet Sectt.	3	0
Personnel and Training	742	693
Petroleum and Natural Gas	440	429
Pharmaceutical	346	312
Posts	1283	1276
Power	54	50
President's Secretariat	5	3
Prime Ministers Office	27242	26246
Public Enterprises	38	37
Railways, (Railway Board)	1146	1086
Rajya Sabha Secretariat	1	0
Reserve Bank of India	5	4
Revenue	611	457
Road Transport and Highways	210	192
Rural Development	107	103
School Education and Literacy	1901	1814
Science and Technology	136	134

Scientific & Industrial Research	121	120
Securities and Exchange Board of India	67	66
Shipping	458	440
Skill Development and Entrepreneurship	53	50
Social Justice and Empowerment	86	75
Space	43	41
Sports	37	36
Statistics and Programme Implementation	36	36
Steel	122	120
Telecommunications	1064	1026
Textiles	107	102
Tourism	299	295
Tribal Affairs	37	32
Unique Identification Authority of India	109	101
Water Resources, River Development & Ganga Rejuvenation,	49	48
Women and Child Development	139	134
Youth Affairs	19	18
Total	108133	102542

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 12-01-2021**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	119	114
Andhra Pradesh	1151	144
Arunachal Pradesh	120	10
Assam	1015	69
Bihar	5084	2397
Chattisgarh	927	915
Goa	412	407
Gujarat	5705	5406
Haryana	4691	4509
Himachal Pradesh	629	612
Jammu and Kashmir	426	360
Jharkhand	1033	976
Karnataka	4644	3800
Kerala	1503	1118
Ladakh	16	14
Madhya Pradesh	2864	1377
Maharashtra	8871	6106
Manipur	44	35
Meghalaya	111	110
Mizoram	24	12
Nagaland	68	68
NCT of Delhi	3597	2782
Odisha	937	210
Puducherry	73	68
Punjab	1815	777
Rajasthan	2689	2578
Sikkim	36	34
Tamil Nadu	3784	2555
Telangana	1281	1279
Tripura	145	143
Union Territory of Chandigarh	390	349
Union Territory of Dadra & Nagar Haveli	124	121
Union Territory of Daman & Diu	96	94
Union Territory of Lakshadweep	17	16
Uttar Pradesh	6703	6333
Uttarakhand	1087	1043
West Bengal	2228	50
Total	64459	46991