

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 18-10-2020**

Ministry/Department	Receipts	Cumulative Disposal
Administrative Reforms and Public Grievances	81	81
Agriculture and Cooperation	5169	3676
Agriculture Research and Education	53	50
Animal Husbandry, Dairying	138	134
Atomic Energy	48	47
Ayush	1573	1537
Bio Technology	176	173
Cabinet Secretariat,Secretary(R)	4	0
Central Board of Direct Taxes (Income Tax)	511	268
Central Board of Excise and Customs	345	328
Chemicals and Petrochemicals	19	18
Civil Aviation	5433	4975
Coal	124	120
Commerce	247	202
Committee on Petitions Rajya Sabha	3	1
Consumer Affairs	284	249
Corporate Affairs	1246	1217
Culture	85	83
Defence	443	390
Defence Finance	19	18
Defence Production	45	45
Defence Research and Development	47	47
Delhi Development Authority	7	5
Delhi Police	352	332
Development of North Eastern Region	12	12
Drinking Water and Sanitation	26	21
Earth Sciences	24	24
Economic Affairs	187	155
Election Commission	4	1
Electronics & Information Technology	445	413
Empowerment of Persons with Disabilities	61	56
Environment, Forest and Climate Change	98	98
ESIC Headquarters	71	65
Ex Servicemen Welfare	54	51
Expenditure	111	79
External Affairs	13042	12979
Fertilizers	16	16
Financial Services (Banking Division)	10890	10319
Financial Services (Insurance Division)	763	719
Financial Services (Pension Reforms)	36	33
Fisheries	29	27
Food and Public Distribution	293	281
Food Processing Industries	20	16

Health & Family Welfare	3507	2447
Health Research	2165	1905
Heavy Industry	39	39
Higher Education	2880	2379
Home Affairs	3173	2896
Housing and Urban Affairs	165	157
Industrial Policy & Promotion	110	80
Information and Broadcasting	583	553
Internal Security	2	2
Investment & Public Asset Management	13	7
Justice	314	301
Labour and Employment	4918	4799
Land Resources	19	19
Legal Affairs	102	77
Legislative Department	93	87
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	313	216
Military Affairs	208	178
Mines	114	95
Minority Affairs	44	41
My Gov.	1190	1188
National Human Rights Commission	1	0
New and Renewable Energy	21	17
New Delhi Municipal Council	8	5
NITI Aayog	274	269
O/o the Comptroller & Auditor General of India	58	55
Official Language	3	3
Panchayati Raj	22	20
Parliamentary Affairs	80	77
Pensions and Pensioners Welfare	7	5
Performance Management Division, Cabinet Sectt.	2	0
Personnel and Training	613	560
Petroleum and Natural Gas	401	387
Pharmaceutical	332	283
Posts	1110	1095
Power	52	44
President's Secretariat	5	2
Prime Ministers Office	26813	25977
Public Enterprises	38	36
Railways, (Railway Board)	886	831
Rajya Sabha Secretariat	1	0
Reserve Bank of India	4	3
Revenue	526	377
Road Transport and Highways	175	159
Rural Development	95	89
School Education and Literacy	1641	1563
Science and Technology	120	115

Scientific & Industrial Research	116	108
Securities and Exchange Board of India	65	65
Shipping	446	427
Skill Development and Entrepreneurship	43	38
Social Justice and Empowerment	80	67
Space	39	32
Sports	36	35
Statistics and Programme Implementation	30	30
Steel	118	115
Telecommunications	664	585
Textiles	102	99
Tourism	184	179
Tribal Affairs	30	29
Unique Identification Authority of India	60	56
Water Resources, River Development & Ganga Rejuvenation,	46	43
Women and Child Development	121	108
Youth Affairs	18	15
Total	98074	90830

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 18-10-2020**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	110	103
Andhra Pradesh	1058	131
Arunachal Pradesh	114	10
Assam	855	64
Bihar	5115	2235
Chattisgarh	905	844
Goa	397	327
Gujarat	5338	4808
Haryana	4565	4334
Himachal Pradesh	612	539
Jammu and Kashmir	414	281
Jharkhand	981	55
Karnataka	4517	3574
Kerala	1428	1083
Ladakh	12	9
Madhya Pradesh	2778	703
Maharashtra	8649	5957
Manipur	42	34
Meghalaya	102	99
Mizoram	21	12
Nagaland	67	65
NCT of Delhi	3453	2560
Odisha	902	199
Puducherry	72	67
Punjab	1783	774
Rajasthan	2589	2468
Sikkim	28	27
Tamil Nadu	3686	1991
Telangana	1246	1244
Tripura	134	124
Union Territory of Chandigarh	375	322
Union Territory of Dadra & Nagar Haveli	124	115
Union Territory of Daman & Diu	94	91
Union Territory of Lakshadweep	9	6
Uttar Pradesh	6353	5584
Uttarakhand	1063	992
West Bengal	2157	48
Total	62148	41879