

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 19-09-2020**

Ministry/Department	Receipts	Cumulative Disposal
Administrative Reforms and Public Grievances - PG Division	65	65
Agriculture and Cooperation	3196	2015
Agriculture Research and Education	51	44
Animal Husbandry, Dairying	136	131
Atomic Energy	45	40
Ayush	1535	1491
Bio Technology	170	168
Cabinet Secretariat,Secretary(R)	4	0
Central Board of Direct Taxes (Income Tax)	347	224
Central Board of Excise and Customs	309	288
Chemicals and Petrochemicals	17	15
Civil Aviation	4932	4429
Coal	103	98
Commerce	246	198
Committee on Petitions Rajya Sabha	3	1
Consumer Affairs	263	224
Corporate Affairs	655	575
Culture	75	72
Defence	434	380
Defence Finance	18	16
Defence Production	36	35
Defence Research and Development	41	40
Delhi Development Authority	7	5
Delhi Police	350	330
Development of North Eastern Region	7	7
Drinking Water and Sanitation	26	16
Earth Sciences	22	21
Economic Affairs	181	146
Election Commission	4	1
Electronics & Information Technology	410	372
Empowerment of Persons with Disabilities	53	41
Environment, Forest and Climate Change	89	89
ESIC Headquarters	53	47
Ex Servicemen Welfare	52	44
Expenditure	106	78
External Affairs	12983	12910
Fertilizers	13	11
Financial Services (Banking Division)	10052	9443
Financial Services (Insurance Division)	679	649
Financial Services (Pension Reforms)	34	29
Fisheries	23	22
Food and Public Distribution	286	274
Food Processing Industries	19	14

Health & Family Welfare	3378	2326
Health Research	2094	1886
Heavy Industry	34	33
Higher Education	2762	2099
Home Affairs	3114	2828
Housing and Urban Affairs	128	123
Industrial Policy & Promotion	101	70
Information and Broadcasting	570	543
Internal Security	2	2
Investment & Public Asset Management	12	7
Justice	262	246
Labour and Employment	4444	4376
Land Resources	19	18
Legal Affairs	88	69
Legislative Department	86	79
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	295	203
Military Affairs	197	164
Mines	37	17
Minority Affairs	44	39
My Gov.	1184	1181
National Human Rights Commission	1	0
New and Renewable Energy	14	10
New Delhi Municipal Council	8	3
NITI Aayog	267	263
O/o the Comptroller & Auditor General of India	47	27
Official Language	4	3
Panchayati Raj	19	18
Parliamentary Affairs	67	65
Pensions and Pensioners Welfare	6	4
Performance Management Division, Cabinet Sectt.	2	0
Personnel and Training	478	391
Petroleum and Natural Gas	373	364
Pharmaceutical	324	272
Posts	1004	984
Power	48	40
President's Secretariat	5	1
Prime Ministers Office	26564	25922
Public Enterprises	29	27
Railways, (Railway Board)	812	763
Rajya Sabha Secretariat	1	0
Reserve Bank of India	4	3
Revenue	419	313
Road Transport and Highways	166	150
Rural Development	90	81
School Education and Literacy	1531	1427
Science and Technology	113	110

Scientific & Industrial Research	108	101
Securities and Exchange Board of India	65	65
Shipping	437	419
Skill Development and Entrepreneurship	33	29
Social Justice and Empowerment	69	55
Space	34	24
Sports	35	30
Statistics and Programme Implementation	19	18
Steel	112	108
Telecommunications	546	474
Textiles	97	90
Tourism	165	160
Tribal Affairs	25	23
Unique Identification Authority of India	47	41
Water Resources, River Development & Ganga Rejuvenation,	42	39
Women and Child Development	112	105
Youth Affairs	15	14
Total	91340	84443

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 19-09-2020**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	107	100
Andhra Pradesh	1018	126
Arunachal Pradesh	113	7
Assam	846	63
Bihar	5169	2204
Chattisgarh	889	802
Goa	394	319
Gujarat	5194	4677
Haryana	4506	4275
Himachal Pradesh	609	528
Jammu and Kashmir	398	143
Jharkhand	953	52
Karnataka	4421	3393
Kerala	1391	901
Ladakh	9	6
Madhya Pradesh	2714	681
Maharashtra	8499	5852
Manipur	40	30
Meghalaya	94	86
Mizoram	19	12
Nagaland	63	61
NCT of Delhi	3376	2474
Odisha	878	197
Puducherry	69	61
Punjab	1765	772
Rajasthan	2529	2396
Sikkim	27	19
Tamil Nadu	3598	1936
Telangana	1216	1215
Tripura	131	117
Union Territory of Chandigarh	365	320
Union Territory of Dadra & Nagar Haveli	125	115
Union Territory of Daman & Diu	95	89
Union Territory of Lakshadweep	5	1
Uttar Pradesh	6151	5267
Uttarakhand	1038	977
West Bengal	2129	48
Total	60943	40322