

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 22-09-2021**

Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Administrative Reforms and Public Grievances	220	218	99.09	2
Agriculture and Cooperation	7137	7115	99.69	22
Agriculture Research and Education	83	78	93.98	5
Animal Husbandry, Dairying	171	169	98.83	2
Atomic Energy	89	88	98.88	1
Ayush	2057	2052	99.76	5
Bio Technology	321	320	99.69	1
BSES Rajdhani Power Ltd.	3	3	100	0
Cabinet Secretariat,Secretary(R)	6	1	16.67	5
Central Board of Direct Taxes (Income Tax)	1249	1078	86.31	171
Central Board of Excise and Customs	636	627	98.58	9
Chemicals and Petrochemicals	28	27	96.43	1
Civil Aviation	9719	9388	96.59	331
Coal	250	246	98.4	4
Commerce	281	274	97.51	7
Committee on Petitions Rajya Sabha	5	3	60	2
Consumer Affairs	639	582	91.08	57
Corporate Affairs	1891	1881	99.47	10
Culture	171	169	98.83	2
Defence	662	609	91.99	53
Defence Finance	58	54	93.1	4
Defence Production	74	74	100	0
Defence Research and Development	73	72	98.63	1
Delhi Development Authority	8	7	87.5	1
Delhi Police	357	350	98.04	7
Delhi Transport Corporation	1	0	0	1
Development of North Eastern Region	21	20	95.24	1
Drinking Water and Sanitation	49	47	95.92	2
Earth Sciences	28	27	96.43	1
Economic Affairs	528	524	99.24	4
Election Commission	9	1	11.11	8
Electronics & Information Technology	730	724	99.18	6
Empowerment of Persons with Disabilities	166	160	96.39	6
Environment, Forest and Climate Change	177	176	99.44	1
ESIC Headquarters	385	383	99.48	2
Ex Servicemen Welfare	127	123	96.85	4
Expenditure	140	138	98.57	2
External Affairs	13648	13641	99.95	7
Fertilizers	24	24	100	0
Financial Services (Banking Division)	18321	18078	98.67	243
Financial Services (Insurance Division)	2497	2455	98.32	42
Financial Services (Pension Reforms)	53	52	98.11	1

Fisheries	39	37	94.87	2
Food and Public Distribution	432	426	98.61	6
Food Processing Industries	30	30	100	0
Health & Family Welfare	10362	7032	67.86	3330
Health Research	3299	3274	99.24	25
Heavy Industry	71	71	100	0
Higher Education	4018	3872	96.37	146
Home Affairs	4195	4080	97.26	115
Housing and Urban Affairs	397	395	99.5	2
Industrial Policy & Promotion	134	130	97.01	4
Information and Broadcasting	822	817	99.39	5
Internal Security	2	2	100	0
Investment & Public Asset Management	24	24	100	0
Justice	658	645	98.02	13
Labour and Employment	14271	14105	98.84	166
Land Resources	24	23	95.83	1
Legal Affairs	206	206	100	0
Legislative Department	195	190	97.44	5
Lok Sabha Secretariat	3	0	0	3
Micro Small and Medium Enterprises	460	445	96.74	15
Military Affairs	354	336	94.92	18
Mines	1058	1057	99.91	1
Minority Affairs	120	113	94.17	7
My Gov.	1283	1283	100	0
National Human Rights Commission	1	1	100	0
New and Renewable Energy	25	23	92	2
New Delhi Municipal Council	8	8	100	0
NITI Aayog	543	543	100	0
O/o the Comptroller & Auditor General of India	103	99	96.12	4
Official Language	14	10	71.43	4
Panchayati Raj	43	38	88.37	5
Parliamentary Affairs	158	153	96.84	5
Pensions and Pensioners Welfare	12	11	91.67	1
Performance Management Division, Cabinet Sectt.	5	0	0	5
Personnel and Training	1458	1337	91.7	121
Petroleum and Natural Gas	655	646	98.63	9
Pharmaceutical	438	434	99.09	4
Posts	1928	1925	99.84	3
Prime Ministers Office	28770	28345	98.52	425
Public Enterprises	47	45	95.74	2
Railways, (Railway Board)	1779	1771	99.55	8
Rajya Sabha Secretariat	1	0	0	1
Reserve Bank of India	10	8	80	2
Revenue	739	705	95.4	34
Road Transport and Highways	356	341	95.79	15
Rural Development	142	136	95.77	6
School Education and Literacy	3138	2957	94.23	181

Science and Technology	243	242	99.59	1
Scientific & Industrial Research	134	133	99.25	1
Securities and Exchange Board of India	73	73	100	0
Shipping	523	505	96.56	18
Skill Development and Entrepreneurship	85	80	94.12	5
Social Justice and Empowerment	176	115	65.34	61
Space	58	57	98.28	1
Sports	53	52	98.11	1
Statistics and Programme Implementation	74	74	100	0
Steel	153	152	99.35	1
Telecommunications	2396	2388	99.67	8
Textiles	119	116	97.48	3
Tourism	620	616	99.35	4
Tribal Affairs	55	54	98.18	1
Unique Identification Authority of India	277	265	95.67	12
Water Resources, River Development & Ganga Rejuven	74	72	97.3	2
Women and Child Development	289	286	98.96	3
Youth Affairs	27	24	88.89	3
Total	151433	145568	96.13	5865

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 22-09-2021**

Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Andaman & Nicobar	148	146	98.65	2
Andhra Pradesh	1528	176	11.52	1352
Arunachal Pradesh	136	31	22.79	105
Assam	1231	88	7.15	1143
Bihar	5902	2810	47.61	3092
Chattisgarh	1152	1140	98.96	12
Goa	490	484	98.78	6
Gujarat	7179	6881	95.85	298
Haryana	5436	5181	95.31	255
Himachal Pradesh	752	744	98.94	8
Jammu and Kashmir	531	506	95.29	25
Jharkhand	1315	1076	81.83	239
Karnataka	6033	3816	63.25	2217
Kerala	2667	1897	71.13	770
Ladakh	21	15	71.43	6
Madhya Pradesh	3642	2177	59.77	1465
Maharashtra	10982	7939	72.29	3043
Manipur	55	38	69.09	17
Meghalaya	134	133	99.25	1
Mizoram	25	25	100	0
Nagaland	106	86	81.13	20
NCT of Delhi	4958	4215	85.01	743
Odisha	1114	580	52.06	534
Puducherry	113	101	89.38	12
Punjab	2089	785	37.58	1304
Rajasthan	3424	3303	96.47	121
Sikkim	57	37	64.91	20
Tamil Nadu	4522	3373	74.59	1149
Telangana	1711	1711	100	0
Tripura	204	204	100	0
Union Territory of Chandigarh	476	445	93.49	31
Union Territory of Dadra & Nagar Haveli	134	128	95.52	6
Union Territory of Daman & Diu	107	106	99.07	1
Union Territory of Lakshadweep	29	28	96.55	1
Uttar Pradesh	9226	8307	90.04	919
Uttarakhand	1370	1335	97.45	35
West Bengal	2977	65	2.18	2912
Total	81976	60112	73.33	21864