

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 23-01-2021**

Ministry/Department	Receipts	Cumulative Disposal
Administrative Reforms and Public Grievances	169	167
Agriculture and Cooperation	6219	5854
Agriculture Research and Education	61	54
Animal Husbandry, Dairying	140	136
Atomic Energy	55	54
Ayush	1632	1620
Bio Technology	190	186
Cabinet Secretariat,Secretary(R)	4	1
Central Board of Direct Taxes (Income Tax)	753	590
Central Board of Excise and Customs	419	408
Chemicals and Petrochemicals	21	20
Civil Aviation	6775	6335
Coal	163	159
Commerce	255	225
Committee on Petitions Rajya Sabha	3	2
Consumer Affairs	379	352
Corporate Affairs	1626	1593
Culture	95	93
Defence	467	433
Defence Finance	34	32
Defence Production	49	49
Defence Research and Development	50	50
Delhi Development Authority	7	5
Delhi Police	352	338
Development of North Eastern Region	12	12
Drinking Water and Sanitation	33	29
Earth Sciences	24	24
Economic Affairs	189	170
Election Commission	4	1
Electronics & Information Technology	497	478
Empowerment of Persons with Disabilities	66	60
Environment, Forest and Climate Change	126	126
ESIC Headquarters	138	131
Ex Servicemen Welfare	77	73
Expenditure	123	104
External Affairs	13145	13101
Fertilizers	16	16
Financial Services (Banking Division)	12917	12572
Financial Services (Insurance Division)	1027	985
Financial Services (Pension Reforms)	37	35
Fisheries	31	28
Food and Public Distribution	315	308
Food Processing Industries	20	16

Health & Family Welfare	3768	2938
Health Research	2280	2044
Heavy Industry	47	47
Higher Education	3173	3003
Home Affairs	3331	3112
Housing and Urban Affairs	235	230
Industrial Policy & Promotion	111	90
Information and Broadcasting	609	600
Internal Security	2	2
Investment & Public Asset Management	15	11
Justice	369	356
Labour and Employment	6513	6374
Land Resources	20	20
Legal Affairs	133	85
Legislative Department	108	103
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	337	280
Military Affairs	229	206
Mines	253	250
Minority Affairs	61	56
My Gov.	1200	1198
National Human Rights Commission	1	1
New and Renewable Energy	20	18
New Delhi Municipal Council	8	6
NITI Aayog	288	288
O/o the Comptroller & Auditor General of India	84	82
Official Language	6	3
Panchayati Raj	27	25
Parliamentary Affairs	112	108
Pensions and Pensioners Welfare	8	6
Performance Management Division, Cabinet Sectt.	3	0
Personnel and Training	764	713
Petroleum and Natural Gas	448	437
Pharmaceutical	347	313
Posts	1302	1293
Power	54	50
President's Secretariat	6	3
Prime Ministers Office	27282	26282
Public Enterprises	38	37
Railways, (Railway Board)	1180	1125
Rajya Sabha Secretariat	1	0
Reserve Bank of India	5	4
Revenue	625	463
Road Transport and Highways	217	196
Rural Development	109	104
School Education and Literacy	1974	1926
Science and Technology	138	134

Scientific & Industrial Research	123	121
Securities and Exchange Board of India	67	66
Shipping	462	448
Skill Development and Entrepreneurship	54	51
Social Justice and Empowerment	86	75
Space	44	42
Sports	37	36
Statistics and Programme Implementation	36	36
Steel	122	120
Telecommunications	1118	1099
Textiles	107	104
Tourism	304	301
Tribal Affairs	37	32
Unique Identification Authority of India	115	109
Water Resources, River Development & Ganga Rejuvenation,	49	48
Women and Child Development	144	139
Youth Affairs	19	18
Total	109482	104492

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 23-01-2021**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	120	114
Andhra Pradesh	1153	145
Arunachal Pradesh	120	10
Assam	1016	70
Bihar	5092	2405
Chattisgarh	929	917
Goa	412	407
Gujarat	5715	5451
Haryana	4700	4521
Himachal Pradesh	629	612
Jammu and Kashmir	428	360
Jharkhand	1038	976
Karnataka	4657	3800
Kerala	1507	1122
Ladakh	16	14
Madhya Pradesh	2872	1395
Maharashtra	8894	6108
Manipur	44	35
Meghalaya	111	110
Mizoram	25	12
Nagaland	68	68
NCT of Delhi	3607	2898
Odisha	939	211
Puducherry	73	68
Punjab	1818	778
Rajasthan	2697	2578
Sikkim	39	36
Tamil Nadu	3796	2577
Telangana	1286	1281
Tripura	145	143
Union Territory of Chandigarh	395	356
Union Territory of Dadra & Nagar Haveli	124	121
Union Territory of Daman & Diu	96	94
Union Territory of Lakshadweep	17	16
Uttar Pradesh	6740	6380
Uttarakhand	1089	1046
West Bengal	2237	50
Total	64644	47285