

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 24-11-2020**

Ministry/Department	Receipts	Cumulative Disposal
Administrative Reforms and Public Grievances	140	139
Agriculture and Cooperation	5600	3859
Agriculture Research and Education	54	50
Animal Husbandry, Dairying	138	134
Atomic Energy	54	52
Ayush	1598	1576
Bio Technology	178	176
Cabinet Secretariat,Secretary(R)	4	1
Central Board of Direct Taxes (Income Tax)	609	285
Central Board of Excise and Customs	384	372
Chemicals and Petrochemicals	20	19
Civil Aviation	5999	5606
Coal	153	145
Commerce	246	218
Committee on Petitions Rajya Sabha	3	2
Consumer Affairs	322	272
Corporate Affairs	1423	1402
Culture	90	89
Defence	448	407
Defence Finance	24	23
Defence Production	46	46
Defence Research and Development	49	49
Delhi Development Authority	7	5
Delhi Police	352	335
Development of North Eastern Region	12	12
Drinking Water and Sanitation	31	26
Earth Sciences	24	24
Economic Affairs	185	165
Election Commission	4	1
Electronics & Information Technology	467	447
Empowerment of Persons with Disabilities	62	57
Environment, Forest and Climate Change	109	108
ESIC Headquarters	99	94
Ex Servicemen Welfare	65	60
Expenditure	116	89
External Affairs	13097	13038
Fertilizers	16	16
Financial Services (Banking Division)	11778	11452
Financial Services (Insurance Division)	850	824
Financial Services (Pension Reforms)	36	34
Fisheries	29	27
Food and Public Distribution	304	294
Food Processing Industries	20	16

Health & Family Welfare	3640	2692
Health Research	2208	1931
Heavy Industry	43	42
Higher Education	3007	2598
Home Affairs	3239	3003
Housing and Urban Affairs	200	195
Industrial Policy & Promotion	111	89
Information and Broadcasting	596	573
Internal Security	2	2
Investment & Public Asset Management	16	8
Justice	340	325
Labour and Employment	5520	5451
Land Resources	20	20
Legal Affairs	120	84
Legislative Department	98	93
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	313	246
Military Affairs	214	187
Mines	148	147
Minority Affairs	51	47
My Gov.	1193	1191
National Human Rights Commission	1	0
New and Renewable Energy	19	17
New Delhi Municipal Council	8	6
NITI Aayog	277	275
O/o the Comptroller & Auditor General of India	69	66
Official Language	3	3
Panchayati Raj	26	23
Parliamentary Affairs	84	81
Pensions and Pensioners Welfare	8	5
Performance Management Division, Cabinet Sectt.	2	0
Personnel and Training	663	632
Petroleum and Natural Gas	417	413
Pharmaceutical	336	301
Posts	1206	1199
Power	52	48
President's Secretariat	5	3
Prime Ministers Office	27067	26134
Public Enterprises	38	36
Railways, (Railway Board)	978	914
Rajya Sabha Secretariat	1	0
Reserve Bank of India	5	4
Revenue	563	420
Road Transport and Highways	195	175
Rural Development	99	96
School Education and Literacy	1735	1665
Science and Technology	121	119

Scientific & Industrial Research	116	113
Securities and Exchange Board of India	67	65
Shipping	444	430
Skill Development and Entrepreneurship	47	44
Social Justice and Empowerment	80	71
Space	42	36
Sports	37	35
Statistics and Programme Implementation	34	34
Steel	119	116
Telecommunications	951	904
Textiles	103	99
Tourism	220	212
Tribal Affairs	32	30
Unique Identification Authority of India	80	75
Water Resources, River Development & Ganga Rejuvenation,	46	45
Women and Child Development	126	122
Youth Affairs	18	17
Total	102866	96053

**State/UT-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 24-11-2020**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	113	110
Andhra Pradesh	1135	138
Arunachal Pradesh	120	10
Assam	1007	68
Bihar	5052	2283
Chattisgarh	913	902
Goa	399	347
Gujarat	5483	4985
Haryana	4625	4422
Himachal Pradesh	625	573
Jammu and Kashmir	421	337
Jharkhand	1005	899
Karnataka	4565	3713
Kerala	1476	1106
Ladakh	13	10
Madhya Pradesh	2819	1118
Maharashtra	8756	6044
Manipur	43	34
Meghalaya	111	110
Mizoram	24	12
Nagaland	68	68
NCT of Delhi	3513	2631
Odisha	917	205
Puducherry	72	68
Punjab	1803	776
Rajasthan	2636	2531
Sikkim	29	27
Tamil Nadu	3724	2261
Telangana	1260	1260
Tripura	143	140
Union Territory of Chandigarh	384	341
Union Territory of Dadra & Nagar Haveli	124	115
Union Territory of Daman & Diu	95	91
Union Territory of Lakshadweep	13	10
Uttar Pradesh	6530	6034
Uttarakhand	1083	1025
West Bengal	2183	50
Total	63282	44854