

**Department-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 25-01-2021**

<b>Ministry/Department</b>	<b>Receipts</b>	<b>Cumulative Disposal</b>
Administrative Reforms and Public Grievances	169	168
Agriculture and Cooperation	6249	6163
Agriculture Research and Education	61	56
Animal Husbandry, Dairying	140	136
Atomic Energy	55	55
Ayush	1632	1620
Bio Technology	190	186
Cabinet Secretariat,Secretary(R)	4	1
Central Board of Direct Taxes (Income Tax)	754	592
Central Board of Excise and Customs	421	410
Chemicals and Petrochemicals	21	20
Civil Aviation	6786	6358
Coal	164	161
Commerce	255	225
Committee on Petitions Rajya Sabha	3	2
Consumer Affairs	378	352
Corporate Affairs	1625	1595
Culture	95	93
Defence	471	433
Defence Finance	34	32
Defence Production	49	49
Defence Research and Development	50	50
Delhi Development Authority	7	5
Delhi Police	352	338
Development of North Eastern Region	12	12
Drinking Water and Sanitation	33	29
Earth Sciences	24	24
Economic Affairs	189	170
Election Commission	4	1
Electronics & Information Technology	498	478
Empowerment of Persons with Disabilities	66	60
Environment, Forest and Climate Change	127	126
ESIC Headquarters	140	131
Ex Servicemen Welfare	77	73
Expenditure	124	104
External Affairs	13145	13103
Fertilizers	16	16
Financial Services (Banking Division)	12934	12585
Financial Services (Insurance Division)	1031	992
Financial Services (Pension Reforms)	37	35
Fisheries	31	28
Food and Public Distribution	315	308
Food Processing Industries	20	16

Health & Family Welfare	3773	2941
Health Research	2280	2047
Heavy Industry	47	47
Higher Education	3178	3006
Home Affairs	3336	3119
Housing and Urban Affairs	235	230
Industrial Policy & Promotion	111	90
Information and Broadcasting	609	600
Internal Security	2	2
Investment & Public Asset Management	15	12
Justice	369	356
Labour and Employment	6543	6452
Land Resources	20	20
Legal Affairs	133	85
Legislative Department	108	103
Lok Sabha Secretariat	2	0
Micro Small and Medium Enterprises	337	280
Military Affairs	229	206
Mines	261	252
Minority Affairs	61	56
My Gov.	1200	1198
National Human Rights Commission	1	1
New and Renewable Energy	20	18
New Delhi Municipal Council	8	6
NITI Aayog	288	288
O/o the Comptroller & Auditor General of India	84	82
Official Language	6	3
Panchayati Raj	27	25
Parliamentary Affairs	114	111
Pensions and Pensioners Welfare	8	6
Performance Management Division, Cabinet Sectt.	3	0
Personnel and Training	767	713
Petroleum and Natural Gas	450	437
Pharmaceutical	347	313
Posts	1305	1296
Power	54	50
President's Secretariat	6	3
Prime Ministers Office	27282	26287
Public Enterprises	38	37
Railways, ( Railway Board)	1185	1130
Rajya Sabha Secretariat	1	0
Reserve Bank of India	5	4
Revenue	626	464
Road Transport and Highways	220	196
Rural Development	109	104
School Education and Literacy	1980	1927
Science and Technology	138	134

Scientific & Industrial Research	123	121
Securities and Exchange Board of India	67	66
Shipping	462	448
Skill Development and Entrepreneurship	54	51
Social Justice and Empowerment	86	75
Space	44	43
Sports	37	36
Statistics and Programme Implementation	36	36
Steel	122	120
Telecommunications	1131	1101
Textiles	107	104
Tourism	305	302
Tribal Affairs	37	32
Unique Identification Authority of India	117	109
Water Resources, River Development & Ganga Rejuvenation,	49	48
Women and Child Development	144	140
Youth Affairs	19	18
<b>Total</b>	<b>109649</b>	<b>104978</b>

**State/UT-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 25-01-2021**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	120	114
Andhra Pradesh	1154	145
Arunachal Pradesh	120	10
Assam	1016	70
Bihar	5093	2406
Chattisgarh	929	917
Goa	412	407
Gujarat	5718	5458
Haryana	4699	4521
Himachal Pradesh	629	612
Jammu and Kashmir	428	360
Jharkhand	1037	976
Karnataka	4658	3800
Kerala	1507	1122
Ladakh	16	14
Madhya Pradesh	2873	1395
Maharashtra	8896	6109
Manipur	44	35
Meghalaya	111	110
Mizoram	25	12
Nagaland	68	68
NCT of Delhi	3607	2903
Odisha	939	211
Puducherry	73	68
Punjab	1820	778
Rajasthan	2697	2578
Sikkim	39	36
Tamil Nadu	3797	2577
Telangana	1286	1281
Tripura	145	143
Union Territory of Chandigarh	395	356
Union Territory of Dadra & Nagar Haveli	124	121
Union Territory of Daman & Diu	96	94
Union Territory of Lakshadweep	17	16
Uttar Pradesh	6740	6390
Uttarakhand	1089	1046
West Bengal	2237	50
<b>Total</b>	<b>64654</b>	<b>47309</b>