

**Department-wise Status of COVID-19 issue related Grievances with effect from
30-03-2020 to 31-05-2021**

Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Administrative Reforms and Public Grievances	216	215	99.54	1
Agriculture and Cooperation	6954	6923	99.55	31
Agriculture Research and Education	90	66	73.33	24
Animal Husbandry, Dairying	162	159	98.15	3
Atomic Energy	80	78	97.5	2
Ayush	1910	1811	94.82	99
Bio Technology	259	256	98.84	3
Cabinet Secretariat,Secretary(R)	6	1	16.67	5
Central Board of Direct Taxes (Income Tax)	987	861	87.23	126
Central Board of Excise and Customs	541	532	98.34	9
Chemicals and Petrochemicals	23	21	91.3	2
Civil Aviation	7921	7665	96.77	256
Coal	212	207	97.64	5
Commerce	270	248	91.85	22
Committee on Petitions Rajya Sabha	5	3	60	2
Consumer Affairs	498	449	90.16	49
Corporate Affairs	1738	1713	98.56	25
Culture	138	135	97.83	3
Defence	613	499	81.4	114
Defence Finance	48	42	87.5	6
Defence Production	66	66	100	0
Defence Research and Development	63	62	98.41	1
Delhi Development Authority	7	5	71.43	2
Delhi Police	356	341	95.79	15
Development of North Eastern Region	20	19	95	1
Drinking Water and Sanitation	40	38	95	2
Earth Sciences	27	26	96.3	1
Economic Affairs	519	315	60.69	204
Election Commission	9	1	11.11	8
Electronics & Information Technology	620	603	97.26	17
Empowerment of Persons with Disabilities	103	98	95.15	5
Environment, Forest and Climate Change	152	151	99.34	1
ESIC Headquarters	231	228	98.7	3
Ex Servicemen Welfare	100	97	97	3
Expenditure	142	128	90.14	14
External Affairs	13346	13298	99.64	48
Fertilizers	23	19	82.61	4
Financial Services (Banking Division)	15361	14998	97.64	363
Financial Services (Insurance Division)	1558	1520	97.56	38
Financial Services (Pension Reforms)	45	38	84.44	7
Fisheries	38	35	92.11	3
Food and Public Distribution	372	362	97.31	10

Food Processing Industries	30	27	90	3
Health & Family Welfare	7603	4693	61.73	2910
Health Research	2859	2663	93.14	196
Heavy Industry	64	63	98.44	1
Higher Education	3544	3387	95.57	157
Home Affairs	3953	3720	94.11	233
Housing and Urban Affairs	306	301	98.37	5
Industrial Policy & Promotion	124	98	79.03	26
Information and Broadcasting	739	719	97.29	20
Internal Security	2	2	100	0
Investment & Public Asset Management	22	16	72.73	6
Justice	494	477	96.56	17
Labour and Employment	9239	9080	98.28	159
Land Resources	24	23	95.83	1
Legal Affairs	174	170	97.7	4
Legislative Department	163	156	95.71	7
Lok Sabha Secretariat	3	0	0	3
Micro Small and Medium Enterprises	381	329	86.35	52
Military Affairs	295	280	94.92	15
Mines	671	669	99.7	2
Minority Affairs	104	93	89.42	11
My Gov.	1253	1248	99.6	5
National Human Rights Commission	1	1	100	0
New and Renewable Energy	25	22	88	3
New Delhi Municipal Council	8	7	87.5	1
NITI Aayog	384	381	99.22	3
O/o the Comptroller & Auditor General of India	94	91	96.81	3
Official Language	13	10	76.92	3
Panchayati Raj	29	27	93.1	2
Parliamentary Affairs	144	135	93.75	9
Pensions and Pensioners Welfare	10	8	80	2
Performance Management Division, Cabinet Sectt.	5	0	0	5
Personnel and Training	1206	975	80.85	231
Petroleum and Natural Gas	558	551	98.75	7
Pharmaceutical	462	370	80.09	92
Posts	1619	1612	99.57	7
Power	68	61	89.71	7
President's Secretariat	6	6	100	0
Prime Ministers Office	28235	26942	95.42	1293
Public Enterprises	44	42	95.45	2
Railways, (Railway Board)	1570	1544	98.34	26
Rajya Sabha Secretariat	1	0	0	1
Reserve Bank of India	8	5	62.5	3
Revenue	687	645	93.89	42
Road Transport and Highways	287	270	94.08	17
Rural Development	131	118	90.08	13
School Education and Literacy	2605	2296	88.14	309

Science and Technology	187	184	98.4	3
Scientific & Industrial Research	142	129	90.85	13
Securities and Exchange Board of India	72	71	98.61	1
Shipping	509	487	95.68	22
Skill Development and Entrepreneurship	79	75	94.94	4
Social Justice and Empowerment	115	104	90.43	11
Space	55	53	96.36	2
Sports	50	49	98	1
Statistics and Programme Implementation	70	67	95.71	3
Steel	146	143	97.95	3
Telecommunications	1609	1559	96.89	50
Textiles	114	109	95.61	5
Tourism	420	415	98.81	5
Tribal Affairs	44	43	97.73	1
Unique Identification Authority of India	181	178	98.34	3
Water Resources, River Development & Ganga Rejuvenation	65	60	92.31	5
Women and Child Development	220	216	98.18	4
Youth Affairs	22	22	100	0
Total	130216	122629	94.17	7587

State/UT-wise Status of COVID-19 issue related Grievances with effect from 30-03-2020 to 31-05-2021				
Ministry/Department	Receipt	Disposal		Pending
		Number	Percent(%)	
Andaman & Nicobar	133	129	96.99	4
Andhra Pradesh	1436	165	11.49	1271
Arunachal Pradesh	134	27	20.15	107
Assam	1129	74	6.55	1055
Bihar	5652	2530	44.76	3122
Chattisgarh	1080	1061	98.24	19
Goa	464	461	99.35	3
Gujarat	6815	5912	86.75	903
Haryana	5165	4855	94	310
Himachal Pradesh	689	650	94.34	39
Jammu and Kashmir	484	360	74.38	124
Jharkhand	1206	1023	84.83	183
Karnataka	5554	3803	68.47	1751
Kerala	2068	1299	62.81	769
Ladakh	21	15	71.43	6
Madhya Pradesh	3353	1824	54.4	1529
Maharashtra	10385	7165	68.99	3220
Manipur	52	36	69.23	16
Meghalaya	128	127	99.22	1
Mizoram	31	12	38.71	19
Nagaland	77	68	88.31	9
NCT of Delhi	4558	3549	77.86	1009
Odisha	1027	472	45.96	555
Puducherry	92	83	90.22	9
Punjab	1976	780	39.47	1196
Rajasthan	3081	2954	95.88	127
Sikkim	48	36	75	12
Tamil Nadu	4184	3096	74	1088
Telangana	1540	1538	99.87	2
Tripura	179	173	96.65	6
Union Territory of Chandigarh	451	413	91.57	38
Union Territory of Dadra & Nagar Haveli	134	127	94.78	7
Union Territory of Daman & Diu	106	103	97.17	3
Union Territory of Lakshadweep	28	23	82.14	5
Uttar Pradesh	8154	6995	85.79	1159
Uttarakhand	1251	1195	95.52	56
West Bengal	2601	51	1.96	2550
Total	75466	53184	70.47	22282