

**Department-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 13-04-2020**

<b>Ministry/Department</b>	<b>Receipts</b>	<b>Cumulative Disposal</b>
Administrative Reforms and PG	5	0
Agriculture and Cooperation	73	8
Agriculture Research and Education	9	6
Animal Husbandry, Dairying	34	7
Atomic Energy	12	6
Ayush	233	1
Bio Technology	59	1
Cabinet Secretariat,Secretary(R)	2	0
Central Board of Direct Taxes (Income Tax)	40	9
Central Board of Excise and Customs	87	64
Chemicals and Petrochemicals	3	3
Civil Aviation	594	187
Coal	28	12
Commerce	48	26
Committee on Petitions Rajya Sabha	1	0
Consumer Affairs	58	7
Corporate Affairs	71	26
Culture	15	8
Defence	173	131
Defence Finance	6	2
Defence Production	13	7
Defence Research and Development	6	6
Delhi Development Authority	4	3
Delhi Police	103	0
Department of Administrative Reforms and Public Grievances	6	6
Drinking Water and Sanitation	7	2
Earth Sciences	4	4
Economic Affairs	58	0
Electronics & Information Technology	73	41
Empowerment of Persons with Disabilities	10	4
Environment, Forest and Climate Change	18	11
ESIC Headquarters	13	9
Ex Servicemen Welfare	6	2
Expenditure	16	1
External Affairs	1928	1862
Fertilizers	3	0
Financial Services (Banking Division)	2184	1068
Financial Services (Insurance Division)	141	87
Financial Services (Pension Reforms)	12	8
Fisheries	10	9
Food and Public Distribution	62	1
Food Processing Industries	4	0
Health & Family Welfare	1242	166

Health Research	478	34
Heavy Industry	15	5
Higher Education	215	100
Home Affairs	808	412
Housing and Urban Affairs	26	21
Industrial Policy & Promotion	15	3
Information and Broadcasting	225	131
Internal Security	1	0
Investment & Public Asset Management	6	0
Justice	93	76
Labour and Employment	639	506
Land Resources	3	3
Legal Affairs	41	17
Legislative Department	16	0
Micro Small and Medium Enterprises	76	9
Military Affairs	68	55
Mines	6	1
Minority Affairs	20	0
My Gov.	305	280
New and Renewable Energy	2	1
New Delhi Municipal Council	3	0
NITI Aayog	89	85
O/o the Comptroller & Auditor General of India	5	5
Panchayati Raj	4	0
Parliamentary Affairs	13	9
Pensions and Pensioners Welfare	3	0
Personnel and Training	49	20
Petroleum and Natural Gas	94	45
Pharmaceutical	102	29
Posts	180	170
Power	17	5
Prime Ministers Office	2523	2525
Public Enterprises	7	3
Railways, ( Railway Board)	195	134
Rajya Sabha Secretariat	1	0
Revenue	72	33
Road Transport and Highways	54	38
Rural Development	21	12
School Education and Literacy	228	117
Science and Technology	5	4
Scientific & Industrial Research	3	1
Securities and Exchange Board of India	26	4
Shipping	69	14
Skill Development and Entrepreneurship	12	9
Social Justice and Empowerment	20	7
Space	5	3
Sports	3	1

Statistics and Programme Implementation	7	7
Steel	66	59
Telecommunications	99	25
Textiles	12	3
Tourism	23	10
Unique Identification Authority of India	7	3
Water Resources, River Development & Ganga Rejuvenation,	2	1
Women and Child Development	14	4
Youth Affairs	1	0
<b>Total</b>	<b>14566</b>	<b>8840</b>

**State/UT-wise Status of COVID-19 issue related Grievances with effect from  
30-03-2020 to 13-04-2020**

State/UT	Receipts	Cumulative Disposal
Andaman & Nicobar	24	9
Andhra Pradesh	185	0
Arunachal Pradesh	5	0
Assam	134	2
Bihar	792	29
Chattisgarh	182	12
Goa	150	7
Gujarat	779	38
Haryana	597	128
Himachal Pradesh	100	1
Jammu and Kashmir	67	1
Jharkhand	185	1
Karnataka	833	13
Kerala	255	50
Ladakh	1	0
Madhya Pradesh	460	5
Maharashtra	1263	11
Manipur	4	0
Meghalaya	9	0
Mizoram	2	0
Nagaland	16	3
NCT of Delhi	597	46
Odisha	147	4
Puducherry	14	0
Punjab	328	4
Rajasthan	441	3
Tamil Nadu	387	5
Telangana	212	2
Tripura	10	2
Union Territory of Chandigarh	93	46
Union Territory of Dadra & Nagar Haveli	11	1
Union Territory of Daman & Diu	20	4
Uttar Pradesh	1154	10
Uttarakhand	178	2
West Bengal	392	9
<b>Total</b>	<b>10027</b>	<b>448</b>