

Government of India
Department of Administrative Reforms & Public Grievances

Monthly Summary for the month of December, 2018

An updated important events pertaining to the Department of Administrative Reforms & Public Grievances (DAR&PG) during the month of December, 2018 is indicated below.

- i. Various activities relating to PM's Awards for Excellence in Public Administration were undertaken during the month of December 2018. These included registration of districts for participation in the programme, developing application formats and methodology for assessment of applications under the Priority Programmes and Innovation categories, constitution of Screening Committees for evaluation of applications, setting up call centre with BSNL, etc. As a result of the efforts, a total of 622 districts across the country registered on the PM's Awards portal by the end of the month.
- ii. A two day Regional Conference on the theme Good Governance (Focus on Aspirational Districts) was held on 10-11th December, 2018 in collaboration with Government of Kerala involving Nine States and Five Union Territories of Southern and Western Regions at Thiruvananthapuram, Kerala. Hon'ble Governor of Kerala inaugurated the 2 day Regional Conference. Chief Secretary, Government of Kerala Shri Tom Jose and Secretary, Department of Administrative Reforms & Public Grievances (DAR&PG) addressed the Inaugural Session.
- iii. There were 5 Technical sessions in the 2-day Regional Conference. On the Day 1, eight Presentations were made in 3 sessions. Panel Discussions were held after 3rd session on Transformation of Aspirational Districts. On Day 2, seven Presentations were made on PM/NCEG/CAPAM Awarded Initiatives and Good Governance Initiatives.
- iv. Department of Administrative Reforms & Public Grievances, in collaboration with Ministry of Electronics & Information Technology, Government of India and State Government of Rajasthan will be organizing the National Conference on e-Governance 2019 (22nd edition) at Jaipur, Rajasthan in February, 2019 in which the National Awards for eGovernance 2018-19 will also be distributed.
- v. The process for organizing the National Conference has been initiated. The first meeting(s) of the Screening Committee for short listing of National Awards for eGovernance 2018-19 was held on 26.12.2018, 27.12.2018 and 28.12.2018. Out of 411 nominations received, the Committee assessed 256 valid nominations.
- vi. The 4th Meeting to Review Status of Pending Public Grievances in Ministries/ Departments during this financial year was held on 19.12.2018. The meeting was attended by 12 Ministries/ Deptt./Organs./ Sub.Organs. viz. Department of Agriculture and Cooperation; Department of Agriculture Research and Education; Department of Animal Husbandry, Dairying and Fisheries; Department of Rural Development; Department of Land Resources; Department of Consumer Affairs; Department of Food and Public Distribution; Department of Food Processing Industries; Department of Health and Family Welfare; Department of Health Research; Ministry of AYUSH; Ministry of

Development of North Eastern Region. The status of pendency of grievances in these 12 participating Ministries/Departments and issues relating to Centralized Public Grievance Redress and Monitoring System (CPGRAMS) were reviewed during the Meeting. Five randomly selected grievances of each of the 12 participating Ministries/Departments were also taken up for discussion during the meeting.

- vii. In the matter relating to monitoring of e-Office implementation in all central Ministries/Departments in a time bound manner, it may be informed that as on date, 42 Central Ministries/Departments have moved to e-Office platform. Inter-State Council Secretariat is the latest to achieve 80% of e-file percentage recently. 74 Ministries/Departments (*now 75 due to creation of separate instances for Department of Health & Family Welfare and Department of Health Research under the Ministry of Health & Family Welfare*) are now actively using the e-office platform.
