

Government of India
Department of Administrative Reforms & Public Grievances

Major developments pertaining to Department of Administrative Reforms & Public Grievances during the month of December, 2020 are listed below:

1. Important achievements /activities during the month of December, 2020 are as under:

(i) Dr. Jitendra Singh, Minister of State for Personnel, PG and Pensions visited Imphal at the invitation of Chief Minister of Manipur on December 26-27, 2020 for launch of e-Office in 16 Districts of Manipur covering 58 Departments and 904 Users. Manipur became the first State in NE states to implement e-Office across all Departments at District level.

(ii) Secretary DARPG made a presentation to the Hon'ble Prime Minister on December 24, 2020 on PM's Awards for Excellence in Public Administration 2020.

(iii) Secretary DARPG attended the PRAGATI meeting chaired by Hon'ble Prime Minister on December 31, 2020.

(iv) Secretary DARPG chaired a meeting of the inter-ministerial committee for implementation of UTTARA (Universal Transparent Tracking of Applications and Responses to Applications) on December 7, 2020. The meeting was attended by Secretary MeitY, Secretary Panchayati Raj and Additional Secretary PMO. The Committee recommended Universal Adoption of Digilocker in all Government Departments may be implemented from January 1, 2021. An OM in this regard has been issued by DARPG.

(v) Secretary DARPG attended the meeting of the Parliamentary Standing Committee on Personnel, PG and Pensions on December 9, 2020.

(vi) Secretary DARPG attended a meeting chaired by Advisor to PM on the CPGRAMS reforms and UTTARA on December 15, 2020.

(vii) Additional Secretary DARPG virtually attended the 90th Anniversary celebrations of International Institute of Administrative Sciences, Brussels followed by meetings of the IAS Finance Committee, the IAS conference on Crisis Management and Climate Change, the IAS Council of Administration and General Body Meetings from December 15-18, 2020.

(xi) Public Grievances: Ministry/Department-wise and State/UT-wise daily reports on public grievances pertaining to COVID-19 are being compiled on the basis of the data generated through CPGRAMS and the same along with the daily report in the

prescribed format is being furnished to the PMO and Empowered Committee Group-10/EG - 5 on a daily basis.

(xii) Secretary DARPG chaired a meeting was held on 04.12.2020 with National Centre for Good Governance, (NCGG), New Delhi and Centre for Good Governance (CGG), Hyderabad on the issue of Good Governance Index-2021 and the World Governance Indicators.

(xiii) A Screening Committee meeting for State Collaboration Initiatives (SCI) proposal was held on 08.12.2021.