

Important achievements /activities during the month of December 2022 are as under:

(I) Good Governance Week

DARPG celebrated Sushasan Saptah from December 19th-25th 2022. As part of Sushasan Saptah, the “Prashasan Gaon ki Ore” campaign was held at Tehsil level for redressal of public grievances and disposal of service delivery applications. MOS (PP) Dr. Jitendra Singh launched the Sushasan Saptah and the Prashasan Gaon Ki Ore campaign “on 19 December 2022. 54 lakh public grievances were redressed and 315 applications for service delivery were disposed and 982 innovations in governance were documented on the GGW 2022 portal. On December 23rd, 2022, District Level Workshops were held in over 700 Districts across the country to deliberate on innovations/ good governance practices. 277 Vision of the District for 2047, i.e. District@2047 were uploaded on the portal. The Hon’ble Prime Minister extended good wishes to all on the occasion of the Good Governance.

(II) Workshop on Good Governance Practice on 23.12.2022

A workshop on Good Governance Practices was organized on 23 December 2022 at Vigyan Bhawan as a part of Good Governance Week. Achievements of the Special Campaign 2.0 and the impact of reforms undertaken for Increasing Efficiency in Decision Making in the Government were discussed in the workshop. The Workshop was Chaired by the Cabinet Secretary. The Cabinet Secretary while recognizing the achievements of Special campaign 2.0 mentioned that the thrust of the campaign should be maintained throughout the year. Reviewing delegation of power, reducing the layers for decision making, cleaning the physical environment and addressing grievances should be institutionalized. Accordingly, instructions have been issued by DARPG to all the Ministries for continuation of the the institutional arrangements of Special Campaign 2.0- the Portal and the Nodal Officers and updation of information on the portal on regular basis every month. The Assessment Report on Special Campaign 2.0, a compilation of the best practices emerged during the campaign was also released by the Cabinet Secretary on the occasion.

(III) Good Governance Day 25.12.2022

DARPG collaborated with DoPT in the celebration of Good Governance Day 2022 on December 25, 2022 at CSOI, New Delhi. The major outcomes of the weeklong campaign were presented.

(IV) Prime Minister's Awards for Excellence in Public Administration 2022

The Government of India has approved the Scheme for the Prime Minister's Awards for Excellence in Public Administration, 2022. The Prime Minister's Awards for Excellence in Public Administration has been designed to acknowledge, recognize and reward exemplary work done by civil servants across the country. For the year 2022, the Scheme for Prime Minister's Awards for Excellence in Public Administration aims to recognize the contribution of civil servants in the following areas:

- a. Promoting *Swachh Jal* (Clean Jal) through *Har Ghar Jal Yojana*
- b. Promoting *Swasth Bharat* (Healthy Bharat) through Health & Wellness Centers
- c. Promoting quality education with an equitable and inclusive classroom environment through *Samagra Shiksha*.
- d. Holistic Development through Aspirational District Program – overall progress with special focus on saturation approach.
- e. Innovations.

The PM's Awards portal was launched by Dr. Jitendra Singh, MOS (PP) on 3 October, 2022. The registration on the PM's Awards web portal - <https://pmawards.gov.in/login> commenced on 3 October, 2022. The portal for registration and submission nomination was operational from 3 October, 2022 to 6th December, 2022.

743 districts have registered and participated in the Prime Minister's Awards for Excellence in Public Administration, 2022, which is 97% of the total districts in the country. 1159 nominations were received under Innovations Category, including 116 from Central Government organizations, 256 from State Level innovations and 787 from District Collectors. Under the priority sector programs, 408 nominations were received under *Samagra Shiksha*, 413 nominations received under *Har Ghar Jal*

Yojana, 444 nominations received under Health & Wellness Centres and 96 nominations were received under Aspirational District Program. In all, 2520 nominations have been received for the Prime Minister's Awards for Excellence in Public Administration, 2022.

(V) 9th National Good Governance Webinar

The 9th Webinar under the National Good Governance Webinar Series was successfully organized on 30.12.2022. The theme of the 9th Webinar was "Jal/Water Management'. The awardees for the *initiatives* "River Linking Project, Jalgaon, Maharashtra' (awarded in the year 2008-09) under 'Individual' category; **and the** 'Innovative Participatory Drinking Water Delivery Approach in Rural Areas of Gujarat' of Water & Sanitation Management Organization (WASMO), Gujarat (awarded in the year 2006-07) under the category 'Organization' were invited as speakers. 875 officials participated in the webinar from all Districts/States.

(VI) Centralised Public Grievance Redress & Monitoring System (CPGRAMS)

A meeting through VC under the Chairmanship of Secretary, DARPG was held on 08.12.2022 with the Nodal Public Grievance Officers of Central Ministries / Departments to review the disposal/pendency position of public grievances received in CPGRAMS in all Ministries/Departments and way forward.

ii) CPGRAMS Monthly Report for the month of November, 2022 in respect of Central Ministries/Departments has been brought out. The same was circulated to all Secretaries of Government of India.

iii) CPGRAMS Monthly Report for the month of November, 2022 in respect of States and UTs has been brought out and circulated to Chief Secretaries of States.

iv) The 1st Annual Report on CPGRAMS was released on 19 December 2022 by the MOS PP.

v) A meeting through VC under the Chairmanship of Secretary, DARPG was held on 05.12.2022 with the Nodal Public Grievance Officers of States/UTs to review the disposal/pendency position of public grievances received in CPGRAMS and way forward.

(VII) Implementation of e-Office - Migration to e-Office version 7.0

As on date 64 Ministries/Departments out of 77 have being migrated to e-office version 7.0. Besides these 14 Apex Bodies, 192 attached offices and 59 PSUs have being migrated to the new version. A meeting was held with NIC on 29 December 2022 for migration of remaining Ministries in e office and revised calendar was drawn to complete the migration of remaining Ministries by February 2023.

Other Activities

A VC meeting was held under the Chairmanship of Secretary, DARPG on 07.12.2022 with Pr. Secretary (AR)/Secretaries (AR) to formulate a Roadmap for timely implementation of National e-Service Delivery Assessment (NeSDA), 2021 recommendations in all States and Union Territories.
