

Government of India
Department of Administrative Reforms & Public Grievances

Major developments pertaining to Department of Administrative Reforms & Public Grievances during the month of January, 2020 are listed below:

1 Capacity Building Workshop at Jammu:

DARPG in collaboration with NCGG, NIFM, Finance Department and IMPA Jammu convened a capacity building program for 450 officials on Government of Jammu & Kashmir at the convention Centre Jammu on January 3-5, 2020 on General Financial Rules 2017 and Procurement Reforms. The capacity building program was inaugurated by Dr. Jitendra Singh, Minister of State for Personnel, PG and Pensions along with Advisor to LG Jammu & Kashmir Shri K. K. Sharma along with Chief Secretary Jammu & Kashmir. The Minister outlined the emphasis of the Union Government that central laws will be implemented in the Union Territories of Jammu & Kashmir and Ladakh.

2. Facebook live discussion addressed by MOS PP

Dr. Jitendra Singh MOS PP participated in a Face Book live discussion on CPGRAMS Hackathon organized by MyGov.in on January 10, 2020. This marked the first occasion of a Union Minister participating in a Face Book live discussion on MyGov.in. The MOS PP answered questions on CPGRAMS and improving citizen centric delivery for one hour and the program witnessed 87,500 hits on Face Book. The Hackathon awards for CPGRAMS reforms would be presented in the valedictory session of 23rd NCeG on February 8, 2020.

3. National e-Governance Awards 2020:

The Jury Committee meetings for the National e-Governance Awards 2020 were convened on January 13-14, 2020. The Jury recommended 22 Award winners in 6 categories from 751 nominations across India following extensive deliberations.

4. National e-Services Delivery Assessment 2019:

Secretary DARPG chaired 2 rounds of meetings for finalization of the National e-Services Delivery Assessment 2019, the report was finalized for release on February 8, 2020 in the valedictory session of the 23rd National Conference on e-Governance at Mumbai.

5. 23rd National Conference on e-Governance, Mumbai 2020

Secretary DARPG chaired 2 rounds of preparatory meetings with Government of Maharashtra, MeitY, State IT/ AR Secretaries, NASSCOM and KPMG in the runup to the 23rd National Conference on e-Governance scheduled for February 7-8, 2020 at Mumbai. The final draft of the Mumbai Declaration outlining the roadmap for e-Governance of India was firmed up. The 23rd National Conference on e-Governance at Mumbai has attracted 851 delegates.

6. ITEC India-Africa conference on e-Governance - Digital Africa: Empowered Citizens

DARPG in collaboration with MEA has convened the ITEC India-Africa conference on e-Governance with the theme Digital Africa: Empowered Citizens in March 2020. The preparatory meeting with African Ambassadors in New Delhi held on January 6, 2020 was chaired by Secretary (Economic Relations) Ministry of External Affairs and attended by DARPG and NCGG officials.

7. CPGRAMS

During the month of January, 2020 an Operational Training on Centralized Public Grievance Redress and Monitoring System (CPGRAMS) was organized in the DARPG on 30.01.2020. During the training all the improvements in the CPGRAMS was imparted to the participants.

8. E -office implementation

57 Central Ministries/Departments have achieved the target of e-Office implementation that is more than 80% of their work in e office platform. The Ministry of Culture is the latest to achieve 80% of e-file percentage. 75 Ministries / Departments are now actively using the e-office platform.