

Government of India  
Department of Administrative Reforms & Public Grievances

**Monthly Summary for the month of July, 2018**

The DAR&PG initiated a number of activities during the month of July 2018 relating to organisation of the 22nd National e-Governance Conference to be held in Jaipur in January 2019 and the next Civil Services Day function to be held on the 21<sup>st</sup> April 2019.

2. e-Magazine, MGMG Vol. III No. 3, Jan-June, 2018 has been published and the same was uploaded on the Department's website on 24th July, 2018. Moreover, video recording of the speech of the Hon'ble Prime Minister during Civil Services Day, 2018 and the award function has been prepared and circulated in batches to all senior officers in Ministries/Departments/State Govt./UTs during July 2018.

**3. Steps taken for redressing public grievances**

A meeting was held in this Department on 27th July, 2018 to review the status of pending public grievances in Ministries/Departments i.e. Ministry of Drinking Water and Sanitation, Ministry of Development of North Eastern Region, Ministry of External Affairs, Ministry of Labour & Employment, Ministry of Petroleum and Natural Gas, Ministry of Power, Ministry of Shipping, Ministry of Skill Development and Entrepreneurship, Ministry of Textiles, Ministry of Tourism, Department of Consumer Affairs, Department of Food and Public Distribution.

4. In the matter relating to monitoring implementation of e-Office in all central Ministries/Departments in a time bound manner, 38 Central Ministries/Departments have moved to e-Office platform as on date. Department of Expenditure achieved 80% of e-file percentage recently. 74 Ministries/Departments are now actively using the e-office platform. The Ministry of AYUSH is the most recent to go live on e-Office platform.