

**Government of India**  
**Department of Administrative Reforms & Public Grievances**

**Monthly summary for the month of July, 2019**

**Administration Reforms**

The 5<sup>th</sup> meeting of Management Committee of National Centre for Good Governance (NCGG) was held on July 18, 2019. The valedictory function for the Special Training programme for Bangladesh Civil Servants was held on July 19, 2019. Meeting of the Sub-Group of SGoS on Governance was held on July 22, 2019 to examine the issue related to Good Governance Index.

**CPGRAMS Reforms**

During the month of July, 2019 an Operational Trainings on Centralized Public Grievance Redress and Monitoring System (CPGRAMS) was organized in the Department on the basis of on-line registrations submitted by the respective Ministries/Departments/Organisations. In the Training, all the improvements in the new Version of CPGRAMS (6.0) specified in the office interface were imparted to 29 participants from 11 Ministries/Departments/Organisations.

**Documentation & Dissemination**

January- June 2019 issue of e-Magazine Minimum Government Maximum Governance (MGMG) (based on select initiatives shortlisted/ awarded for National e-Governance Awards 2019) has been published and uploaded on the department's website.

**Other activities**

- (i) **Training on Stress Management:-** On the occasion of World Yoga Day, the Department had organized a talk on the topic 'Role of Meditation in Transforming from Stress to Strength' by Ms. B. K. Sangeeta of Brahmakumaris Rajyoga Meditation Centre. It was appreciated by all the participants and some of the Officers in the Department expressed the desire to learn meditation to enhance their efficiency/output. On their request a 7 day (1 hour every day during lunch hours) course in meditation is being organized by the Department. This training programme will go a long way in securing peace of mind of the participants, thereby improving their performance at workplace.
- (ii) Department is in the process of finalization of CSMOP- 2019 through consultation with various Ministries/Departments.
- (iii) National Conference on e-Governance 2019 (22<sup>nd</sup> edition) is being held on 8-9<sup>th</sup> August 2019 at Shillong, Meghalaya.

(iv) In the matter relating to monitoring of e-Office implementation in all central Ministries/Departments in a time bound manner, I would like to inform you that as on date, 49 Central Ministries/Departments have achieved the target of e-Office implementation. The Department of Fertilizers in the Ministry of Chemicals and Fertilizers is the latest to achieve 80% of e-file percentage recently. 75 Ministries/Departments are now actively using the e-office platform.