Government of India
Department of Administrative Reforms & Public Grievances

Major developments pertaining to Department of Administrative Reforms & Public Grievances during the month of JUNE, 2018 are listed below:

1.   International exchange & cooperation.

1.1   Department is exploring the possibility of having MoUs with various foreign countries ranking high in the field of e-Governance especially in delivery of online citizen centric services.

1.2   In furtherance of this aim, Department has signed/renewed an MoU on 1st June, 2018 with the Public Service Division of the Republic of Singapore on 'Cooperation in the field of Personnel Management and Public Administration.

1.3   The main objective of the MoU is to strengthen and promote bilateral cooperation between the two countries in public administration and governance. The areas of co-operation under this MoU include Workforce, Workplace and Jobs, Public Service Delivery, Human Resource Management, Public Sector Reform, Leadership/Talent Development; and E-Governance/Digital Government.

2.   In the matter relating to monitoring implementation of e-Office in all central Ministries / Departments in a time bound manner, I would like to inform you that as on date, 37 Central Ministries / Departments have moved to e-Office platform. Ministry of Corporate Affairs achieved 80% of e-file percentage recently. About 37 Central Ministries / Departments are showing improving trends. The Ministry of AYUSH is the most recent to go live on e-Office platform.   The DAR&PG had also organized a meeting on 28.07.2018 on the subject of steps & security framework to be adopted in while dealing of classified documents/papers on the e-Office platform. In the meeting Secretary (MeiTY), Dr. Gulshan Rail-Chief Cyber Security-PMO, DG-NIC and Director (Security)-MHA were also present. A view had emerged that for the present we should keep the classified documents/papers out of e-Office platform. Simultaneously, we are required to review the departmental instructions relating to treatment of classified documents/papers and also need of setting up of a separate network/infrastructure of e-Office for dealing with classified documents/files in future.

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