

**REGIONAL CONFERENCE ON “STRENGTHENING OF STATES INSTITUTES OF
PUBLIC ADMINISTRATION”**

JOINTLY ORGANIZED BY

**MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS
GOVERNMENT OF INDIA**

and

GOVERNMENT OF UTTAR PRADESH

लखनऊ संदेश

Lucknow Sandesh

DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC GRIEVANCES,

NOVEMBER 11-12, 2021

LUCKNOW

Dated November 11, 2021

Ministry of Personnel, Public Grievances & Pensions and the Government of Uttar Pradesh, Department of Appointment and Personnel organized a two-day Regional Conference on “**STRENGTHENING THE STATE INSTITUTES OF PUBLIC ADMINISTRATION**” in a semi – virtual mode at Lucknow from 11th to 12th November, 2021. The Indian Institute of Public Administration and the Capacity Building Commission collaborated with the Department of Administrative Reforms and Public Grievances and Department of Personnel and Training in successful conduct of the Regional Conference. The Regional Conference was attended by 95 Central Training Institutions and State Institutes of Public Administration including the Lal Bahadur Shastri National Academy of Administration. In all, 24 Speakers addressed the Regional Conference in 6 Sessions spread over 2 days.

The Regional Conference unanimously adopted the ‘**Lucknow Sandesh**’ for “Strengthening the State Institutes of Public Administration”.

Hon’ble Minister of State for Personnel made the following announcements:

Announcements:

1. The DARPG shall collaborate with Government of Uttar Pradesh in developing a District Governance Index on the lines of the National Good Governance Index based on outcome and output indicators for improving the efficiency of Good Governance across Districts. The District Good Governance Index will be first Good Governance Index for the State and can be replicated in other States also.
2. DARPG shall collaborate with the Government of Uttar Pradesh for integration of CPGRAMS with district portal of Uttar Pradesh which will enable citizens to lodge complaint from a single portal. **One Nation One Portal** is the goal and toward this end integration of CPGRAMS with State Grievance Portals will play an important role in redressal of grievances.

The Regional Conference (a) laid down the roadmap of implementation of Mission Karmayogi which was shared with State ATIs/CTIs (b) State ATIs/CTIs were sensitized on their role and the key stakeholders under Mission Karmayogi (c) IIPA highlighted challenges of FIPL and need to address these challenges under Mission Karmayogi (d) The CBC presented challenges to train 2 Crores officials on I-GOT platform in the coming years (e) CBC further informed that I-GOT will commence in 2022 and World HRMS Summit will be organized under the aegis of the CBC (f) CBC highlighted the need to prepare short duration video films (3 minutes) on Capacity Building on Singapore Model (g) Promotion of Mentoring of officials and peer to peer learning (g) Greater alignment between the State and National Training Policy

Roadmap forward:

Department of Personnel and Training (DOPT) would strengthen the “ATI-Cell” as the core hub of excellence that would Promote, Support, Review, Recognize and advise Policy Reforms for successful implementation of Mission Karamyogi principles in capacity building efforts of the state.

Capacity Building Commission (CBC) will invite ATIs into the discussions on upgrading CTIs, and in sharing resources and expertise with the broader CTI group, share the certification framework for CTIs and invite ATIs to also join in the certification program, Formalising/reviving networking between STIs under aegis of selected CTI, on-boarding States on i-GOT, extend the faculty development being planned for CTIs to interested ATIs, building a knowledge repository of case material, learning designers, domain experts etc and can make this available to app ATIs, and develop a training impact process and can share that with ATIs

Indian Institute of Public Administration (IIPA) would function as the satellite-centre of DOPT to document and assesses the impact of various Mission Karamyogi interventions taken up by States. It would therefore handhold state institutes to Implement Mission Karamyogi, Sensitize Civil Servants about Mission Karamyogi, Monitor the Performance & Progress of Capacity Building Endeavors, Redress the Issues/ Challenges/Grievance, Assimilate Response/Feedback and Build Knowledge Hub. The IIPA ATI Cell will identify governance gaps at the grassroots through systematic research, by applying Mission Karamyogi framework; develop suitable capacity building tools and techniques for addressing those gaps to make mission Karamyogi principles achievable by the partner states; create a national repository of PAN-India and state specific case- studies by undertaking primary and secondary survey, intellectual deliberations and so on; document best practices of State Governments; curate state-specific content-creation on all aspects of governance & public policy; enhance the capacities of the state civil servants, IIPA would Train the Trainers of State ATIs.

Department of Administrative Reforms and Public Grievances (DARPG) would collaborate with the IIPA and Govt. of Uttar Pradesh in implementation of the announcements made in Lucknow Sandesh for development of district Governance Index and integration of CPGRAMS with State Grievance Portal.
