

Monthly Summary for the month of MARCH, 2019

- i. **Prime Minister's Awards for Excellence in Public Administration 2019:** The Meeting of the Expert Committee for Priority Programs and Innovation was held on 25th March, 2019 under chairmanship of Secretary DARPG and projects were shortlisted. The recommendations of this Expert Committee coupled with the recommendations of the other 2 Expert Committees under chairmanship of CEO NITI Aayog and Secretary Rural Development would be placed for consideration of the Empowered Committee under chairmanship of Cabinet Secretary expeditiously.
- ii. **Extension of e-Office to Attached Offices:** In the matter relating to monitoring of e-Office implementation in all central Ministries/Departments in a time bound manner, as on date, 43 Central Ministries/Departments have moved to e-Office platform. Department of Health Research is the latest to achieve 80% of e-file percentage recently. 75 Ministries/Departments are now actively using the e-office platform. A meeting was held with 9 Ministries and Attached offices for extending the e-Office to Attached Offices. There was consensus that adoption of e-Office in Attached Offices would be immensely beneficial for improved systemic efficiency.
- iii. On March 5, 2019, Secretary DARPG chaired a meeting with Senior Officials of Government of Tripura for providing technical/financial assistance for implementation of e-Office in the State Secretariat at Agartala.
- iv. **National e-Services Delivery Assessment:** 2 rounds of interactive video conferences with all States/ Union Territories and 2 rounds of meetings with 8 Ministries / Departments of Government of India on National e-Services Delivery Assessment were held. An inter-ministerial meeting to review the progress will be convened under the chairmanship of Secretary DARPG with MeITY in April 2019 and the report is expected to be finalized by end April 2019.
- v. **Central Secretariat Manual of Office Procedure 2019:** An interactive Session through Video Conference to seek and expedite comments on the draft CSMOP, 2019 was held on 20th March, 2019 with all 82 Ministries/Departments of the Govt. of India. Comments received from Ministries/ Departments are being incorporated into the Central Secretariat Manual of Office Procedure 2019. A meeting was chaired by Secretary DARPG with the Director General National Archives of India and NIC to firm up the chapter on Records Management Practices under e-Office in the CSMOP 2019.
- vi. **Adoption of Guidelines for Indian government Websites (GIGW):** In pursuance of the directions of Madras High Court dated February 12, 2019, the DARPG has convened a meeting with 16 Departments/ Ministries on implementation of Guidelines for Indian Government Websites and the progress made thereon will be submitted to Madras High Court.

vii. **Activities of the National Centre for Good Governance (NCGG):** The NCGG signed an MOU with Indian Institute of Corporate Affairs (IICA) on 06.03.2019 for supporting NCGG for utilization of infrastructure facilities of IICA during the training program of NCGG at Delhi and for academic & intellectual interactions for 5 years. The NCGG and IICA developed their first joint 2 week program under the collaboration for training officers of Gujarat Government on Public Private Partnership which will be held at the IICA from April 29th for 4 batches of 30 officers each. The NCGG has successfully conducted the first Mid-Career training program for Myanmar District Officials and the feedback was positive. The NCGG has received a request for collaboration from MDI Gurugram and the modalities for collaboration are being worked out.

viii. **Public Grievances Redressal:** An interactive session through video conference to "Review the Status of Public Grievances and Citizens Charter" with 10 State Governments was held on March 11, 2019. State Governments of Bihar, Gujarat, Haryana, Himachal Pradesh, Karnataka, Madhya Pradesh, Maharashtra, Odisha, Tamil Nadu & Uttar Pradesh participated in the discussions. The States said that there existed robust systems for Public Grievances monitored in the Chief Minister's office or in the Department of Administrative Reforms at the State Government level. The interactive session focused on exchange of best practices in the States. DARPG would be bringing out a special edition of Minimum Government - Maximum Governance with special focus on the best practices in Public Grievance Redressal in 10 States. Further DARPG would extend technical support to State Governments for integration of CPGRAMS with State Portals and Citizens Charters would be reviewed by the States Governments and linked with the portal at www.goicharters.nic.in. Secretary DARPG chaired a meeting on streamlining of public grievances on March 28, 2019.

ix. **Citizen's Charters:** An interactive session through video conference to "Review and Updation of Citizens Charter" with 48 Ministries/Departments was held on March 25, 2019. It has been observed that the Citizens Charters of participating Ministries/Departments were not updated in several cases and there was a need to update/review the Citizens Charters. The majority of Ministries/ Departments indicated that their Citizens Charter would be updated and uploaded before end of April, 2019. Accordingly, the Ministries/ Departments were requested to review and update their Citizens Charters by 30th April, 2019.

x. The 8th Operational Trainings on CPGRAMS during this financial year was held on 28.03.2019. The training was attended by 49 participants from the different Ministries / Deptt. / Organizations, namely- M/o Finance [D/o Revenue, CBDT & Central Economic Intelligence Bureau], M/o HRD, M/o Railway Board (including DMRC, MVRC), D/o Space. All the improvements in the New Version of CPGRAMS (6.0) were discussed during the course of the Training.

xi. **Talks/ Lectures:** Secretary DARPG delivered the key note address at the State level conference on "Secretariat Reforms" at Thiruvananthapuram.