

**Government of India**  
**Department of Administrative Reforms & Public Grievances**

Major developments pertaining to Department of Administrative Reforms & Public Grievances during the month of MAY, 2018 are listed below:

**1. India-Portugal First Senior Consultative Body Meeting**

A four member Indian delegation visited Lisbon, Portugal on 8-9 May, 2018 to attend first Senior Consultative Body meeting held under the Memorandum of Understanding signed with Government of Portugal on cooperation in the field of Public Administration and Governance Reforms. During the meeting both sides discussed initiatives and approach for Digital Government, Administrative Simplification & Public Service Delivery and Public Grievance Redress Mechanism.

**1.2** Cabinet in its meeting held on 23<sup>rd</sup> May, 2018, gave its approval to the signing of Memorandum of Understanding (MoU) on Cooperation in the field of Personnel Management and Public Administration between Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievances and Pensions, Government of India and the Public Service Division, Prime Minister's Office of the Republic of Singapore.

**1.3** The Department organised a foreign training programme for 15 officers of Government of India and the States/UTs including PM Award winners/National e-Governance winners at the Korea Development Institute (KDI), Seoul, South Korea during 28 May – 1 June 2018 on the theme "Citizen-Centric On-line Services through e-Governance with focus on Minimum Government and Maximum Governance.

2. In the matter relating to monitoring implementation of e-Office in all central Ministries / Departments in a time bound manner, I would like to inform you that as on date 36 Central Ministries / Departments have moved to e-Office platform. Department of Heavy Industry and Ministry of Tribal Affairs achieved 80% of e-file percentage recently. About 38 Central Ministries / Departments are showing improving trends. The Ministry of AYUSH is the most recent to go live on e-Office platform.

3. Department has observed Swachhata Pakhwada from 16<sup>th</sup> to 30<sup>th</sup> may 2018 for implementation of special cleanliness drive under Swach Bharat Mission. Smt. Meenakshi Lekhi, MP (Lok Sabha), New Delhi and Member, Parliamentary Standing Committee on Personnel, Public Grievance, Law and Justice attended the launch of Swachhata Abhiyan at Sardar Patel Bhawan on 16.05.2018 to motivate the officers and staff of the Department.

4. Dr. Jitendra Singh, Hon'ble MOS (PP) has visited the Department to oversee the implementation of Swachhta Pakhwada, interacted with the officers and staff of the Department and released a press brief in this regard.

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