

Achievements During the month of March, 2022

(i) **PM Awards 2021**

- a. The Spot Studies of the initiatives shortlisted by the Screening Committee for Prime Minister's Awards, 2021 was done by the Officers nominated by DoPT for conducting the Spot Studies.
- b. Meeting of the Expert Committee for Prime Minister's Awards, 2021 was held on 28th March, 2022.
- c. The meeting of the Empowered Committee for Prime Minister's Awards, 2021, under the Chairmanship of Cabinet Secretary was held on 31st March, 2022 and 1st April, 2022.

(ii) **National Centre for Good Governance**

NCGG conducted Capacity Building Programmes for Civil Servants of Maldives from 28-02-2022 to 11-03-2022. From 14-03-2022 to 25-03-2022, NCGG conducted the third Mid-career program for JKAS officers. Both the courses were held at Mussourie and New Delhi. Minister of State for Personnel, PG and Pensions addressed the valedictory session.

(iii) **National eGovernance Service Delivery Assessment (NeSDA), 2021**

- a. A meeting of the Committee for seeking inputs on the 9 Case Studies developed on the selected e-Governance Initiatives awarded during 24th National Conference on e-Governance, was held under the Chairmanship of Joint Secretary, DARPG on 17.03.2022 through VC.
- b. A meeting was held under the Chairmanship of Joint Secretary, DARPG on 24.03.2022 to understand the present citizen service delivery models, their maturity and the roadmap ahead to achieve saturation in seamless, end to end digital delivery of services, without human intervention with 6 States/UTs, viz. Rajasthan, Uttarakhand, Jammu & Kashmir, Odisha, Madhya Pradesh and Punjab through VC.

(iv) **Centralised Public Grievance Redress & Monitoring System (CPGRAMS)**

The Data Strategy Unit has started functioning w.e.f March, 2022. The DSU will develop dynamic analytic tool for keyword based search on real time data.

(v) **Special Campaign on disposal of pendency**

Secretary (DARPG) on 4.3.2022 and 21.3.2022 reviewed with nodal officers of all Ministries/Departments of Special Campaign for Disposal of Pending Matters on progress of disposal of pendency with focus on Swachhta initiatives.

(vi) **Vision India@2047 for DARPG**

- a. The Department is formulating its Vision India@2047. An Advisory Committee under the chairmanship of MoS (PP) and a working Committee under the chairmanship Secretary, DARPG have been constituted. During the month, two meetings of Working Committee were held on March 3 and 22 and governance models of South Korea and UK were studied. The meeting of the Advisory Committee was held on March 29, 2022 under Chairmanship of MOS (PP).
- b. A Symposium on 'Imagining India@2047 through Innovation' at Research Park, Chennai was held in collaboration with IIT Madras on 7-9th MARCH, 2022. The symposium was an effort to bring the Government and Citizens together by use of digital technology pursuing next generation reforms and innovations with policy objective of "Maximum Governance, Minimum Government", entailing Government process Re-Engineering, Universal access to e-services, excellence in digital initiatives at district level and excellence in adopting emerging technologies and use of ICT management. The Government of India is formulating "Vision India@2047" to identify long terms goals and corresponding short term defined outcomes for this decade with timelines and milestones. The vision is being developed without being constrained by current institutional framework, and suggest appropriate structural and institutional reforms to attain the envisaged vision.
- c. Around 200 participants were chosen for nucleus and cell teams comprising of one IAS officer and Dy. Secretary/Director of Central Ministries/Departments, a young faculty member and a young entrepreneur who sat together for discussion during the symposium. There were 10 such cells. This 4-member nucleus was the basic think-tank during the Symposium and thereafter next twenty years to figure out, how to take India forward.

(vii) **Increasing Efficiency in Decision Making in Central Secretariat**

In 2021, all Ministries / Departments of participated in the 'Initiative for Increasing Efficiency in Decision Making in the Central Secretariat. For taking stock of the progress made by various departments and identifying success stories, DARPG got a third party impact evaluation conducted using services of Quality Council of India (QCI) during March 1-31, 2022. QCI will submit a report soon.

Other activities

(viii) प्रशासनिक सुधार और लोक शिकायत विभाग में श्रीमती जया दूबे, सयुंक्त सचिव (प्रशा.) की अध्यक्षता में दिनांक 09.03.2022 को प्रशासनिक सुधार और लोक शिकायत विभाग, नई दिल्ली में राजभाषा कार्यान्वयन समिति की बैठक आयोजित की गई । विभाग के सभी प्रभागाध्यक्षों ने बैठक में सहभागिता की । विभाग में हिन्दी की प्रगति तथा वेबसाइट को द्विभाषी बनाने पर विशेष चर्चा हुई ।