

## **Achievements During the month of April, 2022**

### **(i) “Bringing Citizens and Government Closer – Through Administrative Reforms” - Regional Conference**

(a) The Department in collaboration with UT of Jammu & Kashmir organized the two-day Regional Conference on the theme “Bringing Citizens and Government Closer – Through Administrative Reforms” at Srinagar on May 16-17, 2022. Dr. Jitendra Singh, Hon'ble Minister of State (PP) inaugurated event. The Regional Conference was attended by over 300 officials.

### **(ii) International Exchange & Cooperation**

(a) A one-week Capacity Building Programme on 'Public Policy & Governance' for 25 Permanent Secretaries of The Gambia was organised by the Department through its National Centre for Good Governance from 16th May, 2022 to 21<sup>st</sup> May, 2022 in collaboration with MEA under its ITEC programme in New Delhi. Dr. Jitendra Singh, MOS (PP) and Shri V. Muraleedharan, MOS (EA) addressed the participants.

(b) The above capacity building programme was organised under the aegis of the MoU signed between DARPG and Public Service Commission of The Gambia on 8th July, 2021 on Refurbishing Personnel Administration and Governance Reforms.

### **(iii) National Centre for Good Governance (NCGG)**

The 2<sup>nd</sup> National Good Governance Webinar on “PM's Award Winning Initiatives in Health Sector – Sickle Cell Anaemia Control Programme, Gujarat and Making Medicines Affordable - Chittorgarh, Rajasthan” was held on 27th May, 2022. Dr. Jitendra Singh, MOS (PP) inaugurated the Webinar. The Webinar was attended by 808 officials.

### **(iv) Centralised Public Grievance Redress & Monitoring System (CPGRAMS)**

A meeting under the Chairpersonship of Secretary, DARPG on 'Road Map Forward in CPGRAMS' was held on 24.05.2022 at CSOI with Nodal Officers of all the Central Ministries / Departments.

Advisor to PM chaired 2 meetings on 'Integration of Grievance Portals of Government of India' on May 16 and May 28, 2022 in which DARPG made detailed presentations.

**(v) Initiative to Reduce Pending Matters to Minimum Level (SCPDM)**

Secretary (DARPG) held a review meeting with nodal officers of Central Ministries / Departments on 2<sup>nd</sup> May, 2022 and Ministries were requested to reduce pendency levels in government.