Achievements During the month of May, 2023

i. **Prime Minister's Awards for Excellence in Public Administration 2023**

The meetings were taken by Secretary, DARPG on 12.05.2023 and 15.05.2023 with Ministries/Departments and NITI Aayog regarding their flagship schemes which could be included in the PMA 2023 scheme.

ii. **International Exchange and Cooperation**

A letter expressing India's willingness for hosting of IIAS Conference in India during February, 2025 was sent to Mr. Steve Troupin, Executive Secretary, International Institute of Administrative Sciences (IIAS) on 16th May 2023.

iii. **eGovernance**

An advertisement was issued in the National Dailies inviting nominations under the National Awards for e-Governance Scheme 2023 on 04.05.2023 and simultaneously the portal inviting online nominations for National Awards for e-Governance 2023 was made operational/live on 04.05.2023. The last date of submission of nominations tentatively was 02.06.2023.

Two rounds of outreach meetings have been held in May, 2023 through VC for inviting nominations under the five categories of the NAeG 2023 Scheme with all stakeholders namely, Central Ministries/Departments, State/UT Governments, all DCs/DMs, Attached/Subordinate Offices and Autonomous Bodies of Central Ministries/Departments, Central and State Public Sector Undertakings and Research/Academic Institutes.

Department has released the second edition of NeSDA — Way forward Monthly Report for States/UTs to monitor the status of implementation of recommendations given in the (NeSDA) 2021 report. The monthly report aims to institutionalize the nation's endeavours for improved delivery of e-services.

Key highlights of the Report for the month of April, 2023 are as follows:

e-Services:

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  - 11,614 e-Services are provided across States/UTs
- Maximum number of e-services (4,346) lie in sector - local governance & utility services
- 1,331 out of 2,016 mandatory e-services (56*36 States/UTs) are available, making saturation at 66%

• 55% i.e., 20 out of 36 States/UTs have achieved saturation of mandatory e-services in tourism sector. This is followed by finance, environment and education sectors that have achieved saturation of mandatory e-series in 36% i.e., 13 out of 36 States/UTs

The Report sets a baseline for number of mandatory online services and other e-services provided by States/UTs so that they may focus on saturation of all e-services provided by them

iv. **Centralized Public Grievance Redress & Monitoring System (CPGRAMS)**

The Department in collaboration with Yashwantrao Chavan Academy of Development Administration (*YASHADA*), Pune, Government of Maharashtra organized a one day National Workshop on "SEVOTTAM" on 23-05-2023 at YASHADA, Pune. The workshop was attended by participants from around 22 States/UTs wherein the participants shared their grievance redressal/service delivery mechanism and discussed the roadmap forward for achieving the objective of effective implementation of SEVOTTAM.

A meeting through VC under the Chairmanship of Secretary, DARPG was held on 16th May, 2023 with the Nodal Public Grievance Officers of States/ UTs to review the disposal/pendency position of public grievances received in CPGRAMS and progress of integration State/UT portals with CPGRAMS. On the same day another meeting of Nodal Public Grievance Officers/Nodal Appellate Authorities of Central Ministries/ Departments to review the disposal/pendency position of public grievances received in CPGRAMS in all Ministries / Departments and way forward was held.

CPGRAMS Monthly Report for the month of April, 2023 in respect of Central Ministries/Departments and States/UTs has been brought out and circulated to all Secretaries of GoI and Chief Secretaries of States/UTs respectively.

v. **Good Governance Index and National Good Governance Webinar Series**

Hon'ble Chief Minister of Gujarat released the Gujarat District Good Governance Index (DGGI) in the Valedictory Session of 10th *Chintan Shibir* of Government of Gujarat on 21/05/2023 at Statute of Unity, Ektanagar, Kevadia, Narmada, Gujarat. DGGI Gujarat prepared by DARPG in collaboration with Centre for Good Governance, Hyderabad and Government of Gujarat benchmarks governance in all the 33 Districts of Gujarat on 126 data points under 65 indicators spread across 10 sectors.

The 14th Webinar under the National Good Governance Webinar Series was successfully organized on 26th May, 2023. The theme of the 14th Webinar was 'Innovations - District'. The awardees for the innovative initiatives (i) Rampur District, Uttar Pradesh for the initiative *Sanvardhana*' (Vocal for Local) (2022) and (ii) Changlang District, Arunachal Pradesh for the

initiative New Age Learning Centre (2022) were invited as Lead- speakers. More than 500 officers participated in the Webinar.

vi. **Secretariat Reforms**

Secretariat Reforms Report April, 2023 was issued.

A meeting of nodal officers of SCDPM of all Ministries/Departments was held on 02.05.2023 under the Chairmanship of Secretary, DARPG to discuss third-party evaluation of initiative "**Increasing Efficiency in Decision Making (IEDM)**" draft report and Secretariat Reforms Report for the month of March, 2023.

Meeting chaired by Cabinet Secretary on 22.05.2023 on Third-Party Evaluation of initiative **IEDM**, which was attended by Secretary, DARPG and Joint Secretary, DARPG.

A meeting of nodal officers of SCDPM of all Ministries/Departments was held on 25.05.2023 under the chairmanship of Secretary, DARPG to discuss deeper analysis of third-party evaluation of initiative **IEDM** as per Record of Discussions of the meeting Chaired by Cabinet Secretary on 22.05.2023.

A meeting of Secretaries (AR) of all States/UTs was held on 31.05.2023 under the chairmanship of Secretary, DARPG to exchange best practices of administrative reforms. All States/ UTs conveyed their willingness for updation of Manual of Office Procedure to keep in tune with the latest administrative & technological requirements and to undertake Campaigns similar to Special campaign in the Central Government for reducing pendency and institutionalizing Swachhata during the month of October.

vii. **eOffice**

DARPG was persistently following up with the Ministries/Departments for digital secretariat which includes digitization of CRUs, promoting e-receipts and uniformity in adoption of eOffice version (currently e-Office 7.0).

This migration has helped inter-Ministerial movement of efiles in seamless environment. In last 10 months from March, 2022 to April, 2023 inter- Ministerial file movements have recorded about 100% increase. In the month of April, 2023 total 9085 efiles were moved inter-ministerial.

Number of Active eFiles increased from 2581245 in March, 2023 to 2837895 in April, 2023. Active Physical files decreased from 895931 of March, 2023 to 801280 in April, 2023. Following the same trend generation of pReceipts decreased from 42701 of March, 2023 to 30537 in April, 2023.

Other Activities

A workshop was conducted in the department on 30.05.2023 to promote the use of Hindi In the department.