

Achievements During the month of January, 2024

(i) Regional Conference on the theme “e-Governance” at Guwahati

DAR&PG in collaboration with State Government of Assam organized a two-day Regional Conference on the theme “e-Governance” at Guwahati on 8th – 9th January, 2024. Dr. Jitendra Singh, Hon’ble MOS (PP) and His Excellency Shri Gulab Chand Kataria, Hon’ble Governor of Assam, inaugurated the two-day event.

Bringing together dignitaries, policymakers, technology experts and practitioners from across the Northeast Indian states, the conference fostered a vibrant environment for discussing advancements in e-office implementation, best practices in e-governance initiatives, and the unique challenges and opportunities presented by the region's specific context.

(ii) Prime Minister’s Awards for Excellence in Public Administration 2023

The registration and submission of online nominations under Prime Minister’s Awards for Excellence in Public Administration, 2023 commenced on 3rd January, 2024. The Scheme for PMA 2023 and web-portal (pmawards.gov.in) was launched on 8th January, 2024. The advertisement in the leading National Newspapers for registration and submission of nominations by Districts /States/organizations was published on 9th January, 2024.

The PMA Scheme 2023 was circulated to all States/UTs and the Central Govt. Ministries as well as DCs/DMs of all States/UTs to register and submit the nominations on the Prime Minister’s Awards portal (<https://pmawards.gov.in>).

Considering the data to be uploaded by the Districts and requests received from various Districts and Ministries/Departments, the last date

for registration and submission of nominations has been extended from 31.01.2024 to 12.02.2024.

A total of 701 Districts out of 783 Districts have registered on the online portal for Prime Minister's Awards, 2023 as on date.

(iii) National Awards for e-Governance 2024

The nomination process for National Awards for e-Governance 2024 (NAeG) started on 8th December, 2023 has been completed on 15th January, 2024. There are a total of 16 awards in 5 categories including 10 Gold Awards and 6 Silver Awards. A total of 375 applications have been received for the Awards. The Category wise Nominations received are as follows:-

Categories	Nominations Received
Cat.1 "Government Process Re-engineering for Digital Transformation"	153
Cat.2 "Application of Emerging Technologies for providing Citizen Centric Services"	82
Cat.3 "District level initiative in e-Governance"	91
Cat.4 "Research on Citizen Centric Services by Academic/ Research Institutions"	12
Cat.5 "Replication of Top Technological Solutions / initiatives and Scaling up"	37
Total	375

The nominations are being screened.

(iv) Centralized Public Grievance Redress & Monitoring System (CPGRAMS)

Performance of all stakeholders on CPGRAMS- Central Ministries/ Departments, States/ UTs and Knowledge Partners were reviewed by Secretary, DARPG on 17th January, 2024. Disposal of grievances both in terms of average time taken and quality of disposal have seen improvement due to regular reviews undertaken by DARPG with States/ UTs and Central Ministries.

CPGRAMS monthly Reports for the month of December, 2023 in respect of Central Ministries and States/ UTs were released and circulated to all Secretaries to the Govt. of India and Chief Secretaries of States/ UTs respectively.

(v) National e-Governance Services Delivery Assessment (NeSDA) 2023

Secretary, DARPG took review meetings with the SPoCs of States/ UTs/ Central Ministries on 12.01.2024 and 18.01.24 to assess the status of completion of Stage1, 2 & 3 and the Citizen Surveys. As the Citizen Surveys had reached sizeable number of 48,754, it was decided to close further intake of the Citizen Surveys.

Further, after giving sufficient opportunity, and a few extensions to the submission deadline, the data submission on the portal for the NeSDA 2023 has been closed on 01.02.2024 to facilitate the preparation of the draft report. The final NeSDA Report is being prepared.

(vi) National e-Governance Webinar Series (NeGW-2023-24)

DARPG convened the fourth webinar on 05.01.2024 from 12 Noon to 01:00 PM on the theme "Excellence in District level initiative in e-Governance for other States" in which the following award winning initiatives were presented:

- "Gang Canal Regulation Computerization Project" by Ms. Rukmani R. Sihag, former DC Sri Ganganagar and presently DC Hanumangarh, Rajasthan.
- "OTP and Feedback Based Public Grievance Redressal System" by Shri Chetan Nandani, Deputy Municipal Commissioner, Rajkot, Gujarat.

The webinar was well received and was attended by 418 participants across India. The webinar was also telecasted live on YouTube.

(vii) National Good Governance Webinar Series (NGGW-2023-24)

The 20th Webinar under the National Good Governance Webinar Series was organised on 31st January, 2024 with the theme 'Promoting Sports-Khelo India Scheme'. Presentations were by the recipients of the PM's Award for the year 2021 on the following initiatives:

- Initiatives taken in District Churu under the Khelo India Scheme were presented by Shri Sidharth Sihag, the then District Collector, presently Joint Secretary to the Hon'ble Chief Minister of Rajasthan.
- Initiatives taken in District Bishnupur under the Khelo India Scheme were presented by Shri Lourembam Bikram, District Collector, Bishnupur, Manipur.

The Webinar was attended from 559 locations across the country with Administrative Reforms Departments of States and UTs, District Collectors, State and District Sports Officers, Officers of Central and State Administrative Training Institutes attending the Webinar.

(viii) International Exchange and Cooperation

A bilateral introductory meeting between Shri V. Srinivas, Secretary, DARPG and Ms. Tan Gee Keow, Permanent Secretary, PSD, Singapore was held on 30th January, 2024 through VC.