

## **Achievements during the month of July, 2024**

### **(i) Prime Minister's Awards for Excellence in Public Administration**

- a. The Empowered Committee under the Prime Minister's Awards for Excellence in Public Administration, 2023 held its meetings under the Chairmanship of Cabinet Secretary on 4th – 5th July, 2024 and recommended Districts/Organizations for Prime Minister's Awards under the Categories of Holistic Development of Districts and Innovation General Category. The recommendations of the Empowered Committee have been sent to the PMO for the approval of the Hon'ble Prime Minister.
- b. The Scheme for Prime Minister's Awards for Excellence in Public Administration 2024 is under submission for approval of the Hon'ble Prime Minister.

### **(ii) National Good Governance Webinar Series**

DARPG organized the 21st Webinar of the National Good Governance Webinar Series on 26<sup>th</sup> July, 2024 for dissemination and replication of best practices in which two initiatives shortlisted by the Expert Committee for the PM's Award for the year 2022, under the theme 'Innovation - States', were presented. The two initiatives presented were (i) Land Resource Inventory (LRI) for scientific soil, water conservation and sustainable farming initiative by Dr. M. V Venkatesh, Deputy Commissioner & District Magistrate, Davanagere, Karnataka (ii) JEEViKA (*Didi Ki Rasoi*) initiative by Ms. Abhilasha Kumari Sharma, Addl. CEO JEEViKA, Bihar. The Webinar was attended from 474 locations across India with senior officers of Administrative Reforms Departments of States/UTs, District Collectors, State and District Officers of Water Resources and Food & Public Distribution, Officers of Central and State Administrative Training Institutes.

### **(iii) National Awards for e-Governance (NAeG) and National Conference on e-Governance**

The 27<sup>th</sup> National Conference on e-Governance (NCeG) 2024 has been rescheduled for 3rd and 4th September, 2024, and will be held in Mumbai, Maharashtra, during which National Awards for e-Governance will be given.

### **(iv) NeSDA Way Forward Monthly Report for June, 2024**

- a. Secretary, DAR&PG reviewed the status of NESDA Way forward with SPOCs of States on 30.07.2024.
- b. The 14th monthly report for the month of June, 2024 of NeSDA Way Forward for States/UTs has been published. The key highlights in the report are as follows:
  - 16,761-services are provided across States/UTs with Jammu and Kashmir providing maximum e-services (1140)
  - Maximum e-services (5,321) lie in the sector – Local Governance & Utility Services
  - 1,532 out of 2,016 mandatory e-services (56\*36 States/UTs) are available, making saturation at 76%
  - Himachal Pradesh, Madhya Pradesh, Punjab, Rajasthan, Tamil Nadu, Uttar Pradesh and Uttarakhand have achieved 100% saturation of 56 mandatory e-services
  - Jammu and Kashmir, Kerala, Assam and Odisha provide 100% of their services through their identified Single Unified Service Delivery Portal i.e., e-UNNAT (1140), e-Sevanam (911), Sewa Setu (469) and Odisha One (404), respectively
  - Overview of Right to Service portals have been highlighted in the report for the States of Maharashtra (*Aaple Sarkar*), Haryana (RTS Commission), West Bengal (WBRTPS Portal) and Meghalaya (RTS Portal)
  - The new chapter, "Enhancing Coverage," is a critical step in our continuous effort to improve e-service delivery across the nation. Focused meetings may be planned with the states and UTs with high potential for improvement in e-service delivery.

**(v) Centralized Public Grievance Redress & Monitoring System (CPGRAMS)**

Performance of all stakeholders on CPGRAMS – Central Ministries/Departments, States/UTs and ATIs during June, 2024 were reviewed by Secretary, DARPG on 11<sup>th</sup>

July, 2024. Disposal of grievances both in terms of pendency and disposal time have seen improvement due to regular reviews undertaken by DARPG with States / UTs and Central Ministries.

CPGRAMS Monthly Reports for the month of June, 2024 in respect of Central Ministries/Departments and States & UTs were released and circulated to all Secretaries to the Government of India / Chief Secretaries of States/ UTs respectively.

**(vi) Secretariat Reforms**

DARPG released the 15<sup>th</sup> edition of the Monthly Report on “Secretariat Reforms” for June, 2024 with detailed analysis under 3 initiatives (i) Increasing Efficiency in Decision Making (ii) e-Office and (iii) Swachhata Campaign and Reducing Pendency to Minimum levels. In this edition 2 new chapters have been added - (i) Best Practices in the category of e-waste disposal. (ii) In Focus: Department of School Education & Literacy. The report was circulated to all Ministries/Departments of Government of India.

**(vii) Implementation of e-Office in attached/ Subordinate Offices and autonomous bodies of Govt. of India**

A detailed policy circular was issued on 24.06.2024 to all Ministries/ Departments of Govt. of India conveying the decision of the Govt. for implementation of e-Office in attached/ Subordinate Offices and autonomous bodies as a part of DARPG’s 100 days Action Plan of the Govt. Two review meetings have been held by Secretary, DARPG with NIC and Ministries/ Departments/ Organisations concerned- first on 10<sup>th</sup> July, 2024 and second on 26<sup>th</sup> July, 2024- to review the progress of implementation of e-Office.