

Achievements During the month of March, 2024

i. Prime Minister's Awards for Excellence in Public Administration 2023

The Screening Committees on 'Holistic Development of Districts' and 'Innovation' evaluated all the applications (1216) received under the Prime Minister's Awards for Excellence in Public Administration 2023. The Screening Committee after second stage of evaluation has shortlisted 49 initiatives for Spot Study by a team of two Director/DS level officers of Central Ministries/Departments in accordance with the Prime Minister's Awards Scheme 2023.

The Spot Study has been deferred as the DCs/DMs were not available for conduct of spot study in view of General Elections 2024.

ii. Centralized Public Grievance Redress & Monitoring System (CPGRAMS)

Performance of all stakeholders on CPGRAMS – Central Ministries/Departments, States/UTs and Knowledge Partners, along-with progress achieved in Sevottam during February, 2024 were reviewed by Secretary, DARPG on 14th March, 2024. Disposal of grievances both in terms of pendency and disposal time have seen improvement due to regular reviews undertaken by DARPG with States / UTs and Central Ministries. The Departments/ Ministries achieved highest ever disposal in the month of March, 2024.

CPGRAMS Monthly Reports for the month of February, 2024 in respect of Central Ministries/Departments and States & UTs were released and circulated to all Secretaries to the Government of India / Chief Secretaries of States/ UTs respectively.

A training session for GROs of CPGRAMS for all Ministries/ Departments was held on March 05, 2024.

(iii) NeSDA Way Forward Monthly Reports for January and February 2024

The January, 2024 and February, 2024 Editions of the monthly NeSDA Way Forward Reports were released. The key highlights are as follows:

- 16,517 e-services are provided across States/UTs. Tamil Nadu provides maximum e-services (1128).
- Maximum e-services (5,288) lie in the sector – Local Governance & Utility Services.
- 1,528 out of 2,016 mandatory e-services (56*36 States/UTs) are available, making saturation at 76%.
- Madhya Pradesh, Punjab, Rajasthan, Tamil Nadu and Uttarakhand have achieved 100% saturation of 56 mandatory e-services.
- Tamil Nadu, Jammu and Kashmir, Kerala, Assam and Odisha provide 100% of their services through their identified Single Unified Service Delivery Portal i.e., tnesevai (1128), e-UNNAT (1119), e-Sevanam (911), Sewa Setu (469) and Odisha One (404), respectively.

(iv) National e-Governance Webinar Series (NeGW 2023-24)

DARPG convened the sixth National e-Governance Webinar on the theme "Excellence in adopting Emerging Technologies" on the 15th March, 2024, in which the following awarded initiatives were presented:

i. Trinetra: Integrated Command and Control Center (i3C) by the Police Department of the Government of Gujarat presented by Shri Narasimha Komar, IPS, Addl. DG of Police at State Police Headquarters, Government of Gujarat.

ii. North Eastern Spatial Data Repository (NeSDR) by the North Eastern Space Application Center, Department of Space. Government of India presented by Dr. Dibyajyoti Chutia, Head, Geoinformatics and IT Division (GID), NESAC.

The Webinar was well received and was attended by 505 participants across the country. The webinar was also telecast on YouTube and Facebook.

(v) National Awards for e-Governance 2024

Under the Scheme of National Awards for e-Governance (NAeG) 2024, Stage-2 Screening Committee Meeting was held on 15.03.2024. The Committee shortlisted and recommended 33 nominations for consideration of the Jury at the next stage of assessment.

(vi) Secretarial Reforms

DARPG released the 11th edition of the Monthly Report on “Secretariat Reforms” for February, 2024 with detailed analysis under 3 initiatives (i) Increasing Efficiency in Decision Making and (ii) e-Office (iii) Swachhata Campaign and Reducing Pendency to Minimum Levels. In this edition 2 new chapters have been added- (i) Best Practices in the category of Record Rooms (ii) In Focus: Central Board of Indirect Taxes & Customs. The Report was circulated to all Ministries/ Departments of Government of India.

Other Activities

DARPG convened a virtual round-table webinar on ‘**Women in civil services - Leadership and Governance**’ on March 08, 2024 as part of the International Women’s Day celebrations. The theme for 2024 International Women's Day is “**Count Her in: invest in women, Accelerate Progress**”. Three eminent women from civil Services viz. Smt. Sujata Chaturvedi, Secretary (D/o Sports), Smt. Anita Praveen, Secretary (M/o Food Processing Industries), Smt. Nidhi Khare, OSD, (D/o Consumer Affairs) were invited as the lead discussant for the webinar. Officers/officials from different Ministries/Departments of Govt. of India, State/UT Governments and Districts Collectors attended the webinar. The event was also disseminated through social media platforms. All Officers/Officials of DARPG also participated in the webinar.

2. Important policy matters held up on account of prolonged inter-ministerial consultations: **Nil**

3. Compliance of COS decisions: **COS decisions are monitored regularly for compliance.**

4. No. of cases of sanction for prosecution pending for more than three months: **Nil**

5. Particulars of cases in which there has been a departure from the Transaction of Business: **Nil**

6. Information on the specific steps taken by the Department for utilization of Space Technology based tools and application in Governance and Development: **Nil**

7. Status of Public Grievances:

No. of Public Grievances redressed during the month	No. of Public Grievances at the end of the month
6489**	1093**

(** - only for DARPG)