

Achievements During the month of May, 2024

(i) International Exchange and Cooperation

- a. A Bilateral meeting between DARPG and Kenya School of Government was held on 14th May, 2024 to discuss India-Kenya bilateral collaboration in personnel administration and governance with emphasis on capacity building programmes.
- b. A Bilateral meeting between DARPG and Department of Public Administration, Bangladesh was held on 16th May, 2024 to deliberate upon the conduct of Faculty Development Programmes for the civil servants of Bangladesh; organising a bilateral workshop on Innovation and Governance; and organising a three (03) day NCGG alumni meet at Mussoorie.

(ii) Prime Minister's Awards for Excellence in Public Administration 2023

A briefing meeting was Chaired by Secretary, DARPG with Spot Study team members comprising two DS/Director Level officers each of the Central Ministries/Departments on 31st May, 2024. The Spot Study Team Members have been asked to conduct Spot Study of the shortlisted Initiatives under Prime Minister's Awards 2023, during 7th to 14th June, 2024.

(iii) Centralized Public Grievance Redress & Monitoring System (CPGRAMS)

Performance of all stakeholders on CPGRAMS – Central Ministries/Departments, States/UTs, ATIs and Knowledge Partners, along-with progress achieved in Sevottam during April, 2024 were reviewed by Secretary, DARPG on 30th May, 2024. Disposal of grievances both in terms of pendency and disposal time have seen improvement due to regular reviews undertaken by DARPG with States / UTs and Central Ministries.

CPGRAMS Monthly Reports for the month of April, 2024 in respect of Central Ministries/Departments and States & UTs were released and circulated to all Secretaries to the Government of India / Chief Secretaries of States/ UTs respectively.

(iv) Secretarial Reforms

DARPG released the 13th edition of the Monthly Report on “Secretariat Reforms” for April, 2024 with detailed analysis under 3 initiatives (i) Increasing Efficiency in Decision Making (ii) e-Office and (iii) Swachhata Campaign and Reducing Pendency to Minimum levels. In this edition 2 new chapters have been added - (i) Best Practices in the category of citizen-centric practices. (ii) In Focus: Ministry of Heavy Industries. The report was circulated to all Ministries/Departments of Government of India.