प्रशासनिक सुधार और लोक शिकायत विभाग
DEPARTMENT OF
ADMINISTRATIVE REFORMS &
PUBLIC GRIEVANCES

सत्यमेव जयते

Proceedings

National e-Governance Webinar Series 2025 - 2026

Innovation by Use of AI & Other New Age Technologies for Providing Citizen Centric Services (Central Level)

October 17th, 2025

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1. Background

The Department of Administrative Reforms and Public Grievances institutionalised National e-Governance Webinar Series to showcase the award-winning initiatives that have received the prestigious National Award for Excellence in e-Governance, with the objective of greater learning, dissemination and replication.

These initiatives have leveraged technology to improve governance with a potential to enhance efficiency, transparency and inclusivity of government operations. By harnessing the power of digital tools and data analytics, governments can streamline administrative processes, expedite service delivery, and make informed policy decisions.

The National e-Governance Webinar Series focuses on the following themes:

- Government Process Re-engineering by use of technology for Digital Transformation
- Innovation by Use of AI and other new age technologies for Citizen- Centric Services
- Best e-Governance Practices/Innovation in Cyber Security
- Grassroots Level Initiatives for Deepening / Widening of Service Delivery
- Replication And Scaling Up of Successful National Awarded Projects like NAeG, Prime Minister Awards in Excellence, Awards conferred by other Central Ministries by State/UT/District
- Digital transformation by use of data analytics in digital platforms by Central Ministries / States/UTs

NeGW seeks to foster a culture of continuous learning, skill development, and knowledge exchange. Each webinar emphasises on a unique e-governance theme, featuring award-winning initiatives that have demonstrated outstanding contributions to their respective domains. NeGW aims to inspire and instill a new spirit of enthusiasm among administrators and stakeholders involved in government programs' implementation.

- The third webinar of the NeGW Series 2025-26 was convened on 'Innovation by Use of AI & Other New Age Technologies for Providing Citizen Centric Services (Central Level)' on October 17th**, 2025.** The webinar highlighted innovative projects at the level of Central Government that leverage AI and other new age technologies to enhance the delivery of citizen-centric services. The focus is on the creative application of AI and other new age technologies to streamline processes, improve user experience, and provide more efficient, personalized, and accessible public services. The

solution should lead to tangible improvements in service delivery, accessibility, responsiveness, or transparency, contributing to a more inclusive and digitally empowered society.

2. Theme

The theme of the third session of NeGW 2025-26 held on **October 17th, 2025** was **Innovation by Use of AI & Other New Age Technologies for Providing Citizen Centric Services (Central Level)**.

The award-winning initiatives under this theme highlight the transformative potential of digital innovation in deepening citizen inclusion and efficiency as Digital India Bhashini bridges linguistic divides through AI-powered translation, voice recognition, and multilingual access across 36+ Indian languages, empowering millions to seamlessly access governance, healthcare, and financial services in their native tongues. Meanwhile, Digi Yatra revolutionizes air travel through secure facial recognition and decentralized digital identity, offering passengers a paperless, contactless, and seamless airport experience that embodies the vision of privacy, efficiency, and citizen-centric service delivery in the digital era.

3. Proceedings

3.1. Welcome Address

Smt. Sarita Chauhan, Joint Secretary, DARPG, welcomed all the participants to the third session of the National e-Governance Webinar Series 2025-26, focusing on the theme 'Innovation by Use of AI & Other New Age Technologies for Providing Citizen Centric Services (Central Level)'. She extended a warm welcome to all attendees and highlighted that the National Awards for e-Governance, instituted in 2003, stand as one of the flagship initiatives of the Government of India to recognize excellence in digital governance. Over the years, nearly 300 initiatives have been awarded for their exemplary contributions towards digitization, transparency, accountability, and inclusiveness: key enablers in driving India's progress towards Viksit Bharat.

She emphasized that the category 'Innovation by Use of AI and Other New Age Technologies for Providing Citizen-Centric Services' was introduced recently to acknowledge the transformative role of emerging technologies in governance. The response from both large and small institutions has been encouraging, showcasing innovative solutions designed to enhance service delivery, reduce costs, and improve ease of living for citizens.

Smt. Chauhan further noted that each award-winning initiative reflects a unique approach to solving governance challenges, promoting learning, knowledge sharing, and replication of best practices across the country. She welcomed the two presenters of the day, representatives of the award-winning initiatives Digital India BHASHINI from the Ministry of Electronics and Information Technology, and Digi Yatra from the Ministry of Civil Aviation, whose pioneering efforts exemplify the spirit of innovation in citizen-centric digital transformation.

3.2. Shri Amitabh Nag, CEO, Ministry of Electronics and Information Technology

Following the Joint Secretary's opening remarks, Shri Amitabh Nag, CEO, Ministry of Electronics and Information Technology, delivered a comprehensive presentation on the Digital India BHASHINI initiative, implemented by the Digital India Corporation under the National Language Translation Mission (NLTM). He explained that BHASHINI is a flagship initiative of the Government of India that seeks to transcend India's linguistic diversity and make digital governance accessible to all citizens, irrespective of language or literacy barriers. By harnessing the power of Artificial Intelligence (AI), Machine Learning (ML), and Natural Language Processing (NLP), BHASHINI is enabling the creation of a digitally inclusive society where language ceases to be a barrier in communication, collaboration, or access to public services.

Elaborating on the technological architecture of the platform, Shri Nag stated that BHASHINI provides five core AI-driven services: Automatic Speech Recognition, Text-to-Text Translation, Text-to-Speech Conversion, Optical Character Recognition (OCR), and Named Entity Recognition. These services collectively enable digital systems to understand, translate, and respond to users in their native languages. He mentioned that AI models have been developed for 22 Indian languages for voice, 36 for text translation, and 18 for OCR, laying the foundation for a multilingual digital ecosystem. By integrating these technologies into government and citizen-facing platforms, BHASHINI is bridging linguistic divides and fostering inclusivity across sectors.

He described BHASHINI as a Digital Public Infrastructure (DPI) that combines AI models and data layers within an open, interoperable framework. This allows the continuous onboarding of new languages, datasets, and domain-specific models, making it a living, evolving platform that grows with citizen participation. Beyond technology, the mission also contributes to language preservation and cultural continuity by digitizing underrepresented regional languages and dialects. To address the challenge of limited linguistic data, over 300 contributors have been engaged in field data collection and validation across states, creating a vast repository of voice and text datasets that strengthen the accuracy and adaptability of AI models.

In his presentation, Shri Nag demonstrated how BHASHINI's applications are transforming service delivery across multiple domains of governance. In policing and internal security, it supports multilingual translation of Zero FIRs and case diaries in collaboration with the National Crime Records Bureau and State Police Departments. In agriculture, it enables farmers to interact with advisory systems through voice-based interfaces in their local languages, allowing them to seek and receive guidance in Marathi, Odiya, and other regional languages. In the education sector, it is being integrated with the DIKSHA platform to provide multilingual educational content and develop audio books for enhanced accessibility. In banking and financial services, BHASHINI enables voice-based payment journeys where users can perform secure financial transactions through voice commands with authentication. It has also been integrated with the e-Office system, allowing government officials to dictate notes and documents through speech recognition, improving productivity and reducing manual effort.

In the healthcare sector, BHASHINI is working with the e-Hospital platform to facilitate doctor–patient communication and automatic transcription of prescriptions, while in rural governance, it is being used through the SABHASAR application of the Ministry of Panchayati Raj to transcribe audio minutes of panchayat meetings into machine-readable text. The initiative has also supported multilingual communication during large-scale events such as the Maha Kumbh through chatbots capable of real-time translation, which handled over three lakh user sessions. Shri Nag further elaborated on innovations such as the BHASHINI Shuttle, which enables real-time speech-to-text and text-to-text translation in multiple languages, and the BHASHINI mobile application that allows two individuals to converse in different languages through its Canvas feature, an innovation that brings citizens closer to a 'Voice-First' digital India.

He highlighted that BHASHINI's technology is already embedded in national systems, with every Aadhaar card issued in the country carrying its transliteration and translation imprint. The platform is also contributing to frictionless credit for farmers, automated CV creation for blue-collar workers, and voice-based grievance redressal systems in social welfare departments. He mentioned ongoing collaborations with States such as Maharashtra, where 10,000 students are validating agriculture-specific data to improve domain-level model training and enhance accuracy in regional terminology. These partnerships, he noted, are vital for ensuring that local languages are represented in India's digital ecosystem and that every citizen, regardless of linguistic background, can interact confidently with technology.

In conclusion, Shri Nag emphasized that BHASHINI represents a national movement toward linguistic democratisation and empowerment. He called upon all States, ministries, and institutions to collaborate

in expanding the platform's reach, contribute data to strengthen regional models, and integrate BHASHINI into their service delivery frameworks. The objective, he underlined, is not to replace English or any other language, but to ensure that language ceases to be a limitation in digital participation. His presentation underscored how BHASHINI stands as a pioneering example of how emerging technologies such as AI and NLP can be leveraged to make governance inclusive, accessible, and truly citizen-centric, contributing to the vision of Viksit Bharat @2047.

3.3. Shri Suresh Khadakbhavi, CEO, Digi Yatra Foundation

Following the presentation on BHASHINI, Shri Suresh Khadakbhavi, Chief Executive Officer, Digi Yatra Foundation, delivered an insightful presentation on the project 'Digi Yatra'. He began by expressing gratitude to the Ministry of Civil Aviation for its constant support and guidance in realizing the vision of creating a seamless, secure, and paperless air travel experience in India. He highlighted that Digi Yatra was conceptualized with a passenger-first philosophy, grounded in human-centered design and built on a decentralized, privacy-preserving technology model. The initiative leverages facial biometric verification to use a passenger's face as a single secure token for all checkpoints at the airport, thereby eliminating the need for physical identity proofs or boarding passes. This innovation, he emphasised, has redefined convenience, safety, and efficiency in air travel, positioning India as a global leader in digital aviation infrastructure.

Shri Khadakbhavi traced the evolution of Digi Yatra from its initial vision stage to its large-scale national implementation. The idea, he explained, was born out of the need to address the numerous pain points faced by air travellers, from long queues and multiple document checks to repetitive manual verifications. Digi Yatra's design process placed the passenger at the core, ensuring that every feature was guided by the principle of 'customer first and always'. Developed through a collaborative and iterative approach, the initiative involved extensive consultations with regulatory authorities, industry stakeholders, airlines, and airport operators to ensure both technical robustness and operational feasibility.

He shared that the journey of Digi Yatra began with policy formulation in 2018, but its real momentum came during and after the pandemic, when the need for contactless travel became paramount. The Digi Yatra Foundation, a not-for-profit company, was established to lead the program's implementation with transparency and public trust as its cornerstones. Shri Khadakbhavi recalled that during the pandemic, the team used the period to re-engineer the platform architecture from a centralized model to a decentralized, privacy-by-design system. This shift was made possible through a national startup challenge supported by NITI Aayog's Atal Innovation Mission, leading to partnerships with innovative

Indian startups that helped build the ecosystem. The project was formally launched on 1st December 2022 at Delhi, Bengaluru, and Varanasi airports, and since then has expanded to 24 airports across the country, covering nearly 84% of total domestic air traffic.

He noted that Digi Yatra has already been downloaded by over 20 million passengers, with the app being used over 70 million times for seamless check-ins and travel. Adoption rates have been rising steadily, with several terminals recording more than 60% passenger usage, reflecting growing trust and satisfaction among travellers. The rollout, he said, will soon cover an additional 17 airports, making it available at almost all major domestic airports in India.

Explaining the technology, Shri Khadakbhavi described how the Digi Yatra app allows passengers to register using a government-issued ID (Aadhar or Driving License) to create a unique verifiable credential stored securely in their smartphone's digital wallet. The enrolment process includes OTP verification and a facial match to ensure authenticity. Once the passenger uploads the boarding pass, the app matches it with the stored identity data and shares the credential with the departure airport. On the day of travel, the passenger simply walks up to the Digi Yatra gate, where the system validates their face and boarding details in real time, granting seamless access through the airport entry, security check, and boarding gates, all without manual intervention or physical document exchange.

He emphasised that Digi Yatra's privacy-first architecture sets it apart from other digital identity systems. Built on W3C standards for Self-Sovereign Identity (SSI), it ensures that all personally identifiable information is stored locally on the user's phone, not in any central repository. The system uses verifiable credentials and decentralised identifiers (DIDs) to create secure communication between three key entities: the issuer (Digi Yatra Foundation), the holder (the passenger), and the verifier (the airport or airline). Every credential carries a unique hash value and digital signature to ensure tamper-proof verification. Once the travel journey is completed, the data is automatically purged from the system, ensuring that no residual personal information is retained anywhere. Shri Khadakbhavi proudly shared that despite having over 17 million users and more than 71 million travel instances, Digi Yatra does not store or know the personal identities of any user, demonstrating the system's unparalleled commitment to privacy and security.

He further explained how Digi Yatra has significantly improved airport efficiency and passenger convenience. Manual identity checks that earlier took up to 20 seconds are now completed within 5 seconds, thereby increasing throughput without the need for additional infrastructure. This optimization contributes to sustainability by allowing airports to handle higher passenger volumes without physical

expansion, reducing both costs and environmental impact. The contactless model also ensures a health-risk-free travel environment, an attribute that gained immense importance during the pandemic.

Looking ahead, Shri Khadakbhavi outlined Digi Yatra's vision of expanding to international travel through e-passport based enrollment. The proposed system would allow passengers to share their credentials with both the departure and destination airports, facilitating automated border control and frictionless immigration. Discussions are underway with international organizations such as IATA and ICAO to align Digi Yatra with global standards for digital travel credentials, paving the way for India's leadership in cross-border digital mobility.

He also shared new features introduced based on user feedback, such as the guardianship feature that enables parents to enroll dependent children for family travel, and the option to use Driving License-based credentials as an alternative to Aadhaar. The Digi Yatra Foundation, he added, is also developing a sandbox environment to open up the ecosystem for innovators and startups to build allied use cases — ranging from digital education credentials to visa processing, on the same verifiable credential framework. This, he noted, could one day evolve into a national digital identity layer for travel and allied services, forming part of India's broader digital public infrastructure.

Concluding his presentation, Shri Khadakbhavi reflected that Digi Yatra exemplifies India's ability to combine cutting-edge technology with citizen-centric design to create large-scale public digital platforms. Built on principles of decentralization, transparency, and data empowerment, it is not just transforming the way Indians travel but also redefining digital identity management globally. He reiterated the Foundation's commitment to continuously evolve the system, ensure privacy by design, and expand Digi Yatra's reach so that every passenger can enjoy a seamless, paperless, and stress-free air travel experience, truly realizing the vision of 'Your Face is Your Boarding Pass'.

3.4. Vote of Thanks

Shri Suvasish Das, Director, DARPG, delivered the Vote of Thanks for the session. He expressed his heartfelt gratitude to all participants for their active engagement in the third session of the National e-Governance Webinar Series 2025-26. He conveyed special thanks to Shri V. Srinivas, Secretary, DARPG, for his continued leadership and guidance in conceptualizing the National e-Governance Webinar Series, and to Smt. Sarita Chauhan, Joint Secretary (e-Governance), DARPG, for leading and chairing the session.

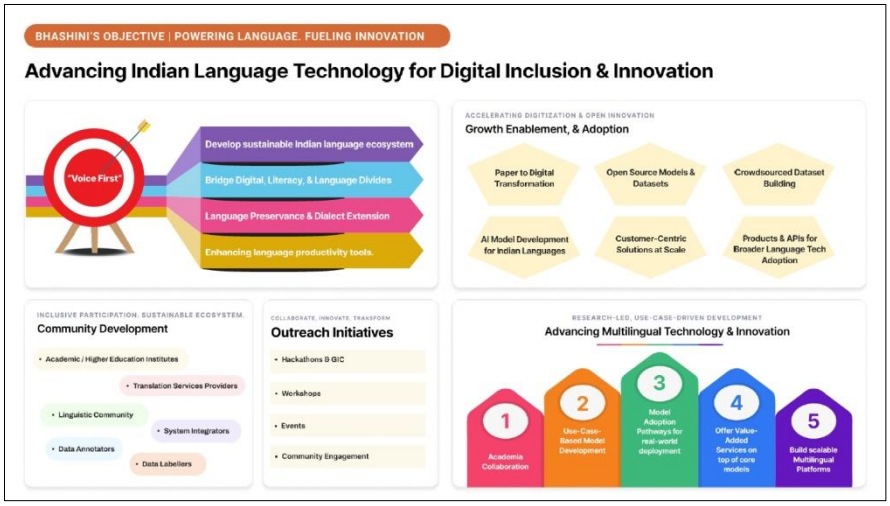
He extended sincere appreciation to the distinguished speakers, Shri Amitabh Nag, CEO, Digital India BHASHINI and Director, Digital India Corporation, and Shri Suresh Khadakbhavi, Chief Executive Officer, Digi Yatra Foundation, for their insightful presentations and for broadening the participants' understanding of how Artificial Intelligence and emerging technologies are transforming citizen-centric governance in India.

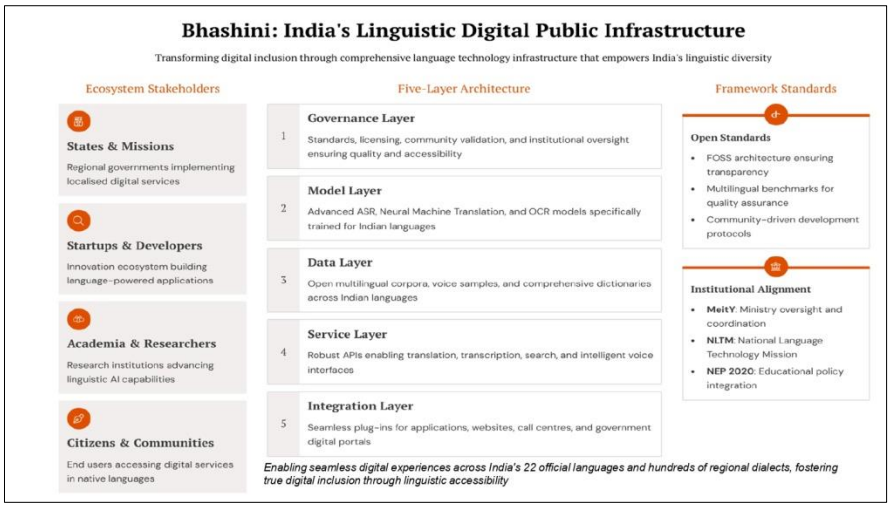
Shri Das also acknowledged the participation of Administrative Reforms and IT Secretaries, senior officers, and representatives from various Ministries, Departments, and State Governments, appreciating their presence and continued engagement. He emphasized that such active involvement reflects a shared national commitment to advancing digital transformation and leveraging technology for citizen empowerment.

In conclusion, he thanked all attendees for their valuable time and contributions and expressed hope for their continued participation in the forthcoming sessions of the National e-Governance Webinar Series 2025-26.

4. Annexure

4.1. Presentation by the CEO, Ministry of Electronics and Information Technology

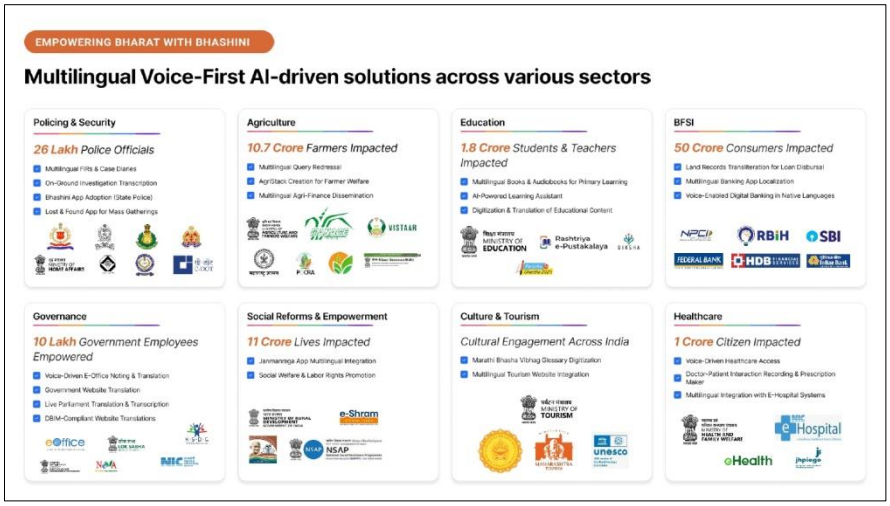



Bhashini: India's Linguistic Digital Public Infrastructure
Transforming digital inclusion through comprehensive language technology infrastructure that empowers India's linguistic diversity
Ecosystem Stakeholders
States & Missions
Regional governments implementing localised digital services
Startups & Developers
Innovation ecosystem building language-powered applications
Academia & Researchers
Research institutions advancing linguistic AI capabilities
Citizens & Communities
End users accessing digital services in native languages
Five-Layer Architecture
1 Governance Layer
Standards, licensing, community validation, and institutional oversight ensuring quality and accessibility
2 Model Layer
Advanced ASR, Neural Machine Translation, and OCR models specifically trained for Indian languages
3 Data Layer
Open multilingual corpora, voice samples, and comprehensive dictionaries across Indian languages
4 Service Layer
Robust APIs enabling translation, transcription, search, and intelligent voice interfaces
5 Integration Layer
Seamless plug-ins for applications, websites, call centres, and government digital portals
Framework Standards
Open Standards
FOSS architecture ensuring transparency
Multilingual benchmarks for quality assurance
Community-driven development protocols
Institutional Alignment
MeitY: Ministry oversight and coordination
NLTM: National Language Technology Mission
NEP 2020: Educational policy integration
Enabling seamless digital experiences across India's 22 official languages and hundreds of regional dialects, fostering true digital inclusion through linguistic accessibility

EMPOWERING BHARAT WITH BHASHINI
Voice-First Platform: Powering Multilingual Access for Digital Bharat
BHASHINI Vaanianuvaad
Real Time Speech to Speech
BHASHINI Shrutlekh
Experience Real Time Transcription & Translation
BHASHINI SHRUTLEKH
MINISTRY OF RURAL DEVELOPMENT
GOVERNMENT OF INDIA
BHASHINI Mobile Application
1 Million + Downloads
Ios & Android Application
Tap the Mic & Start Speaking
- Converse does the Rest
App Store
Google Play
Conversational Assistance Chatbot
Real Time Speech to Speech Chatbot
DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC GRIEVANCES
CPGRAMS
BHASHINI AudioBook
Real Time PDF to Audio Transcription & Translation

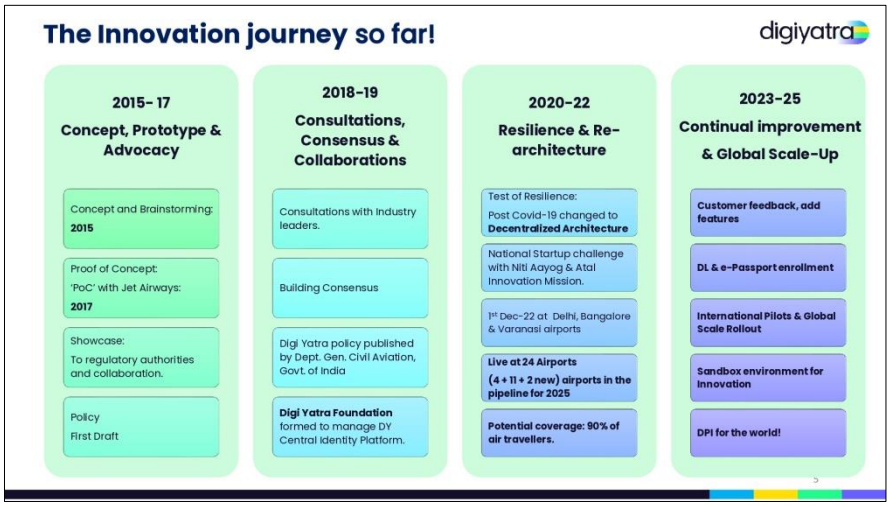
BHASHINI
Driving Inclusive Governance and Service Delivery through Language AI
SEAMLESS COMMUNICATION | INCLUSIVE ACCESS | SMARTER GOVERNANCE
BHASHINI
Voice-Driven E-Office Noting & Translation
Live Parliament Translation & Transcription
From Panchayat to Parliament
Shrutlekh
SabhaSaar
Lok Sabha Records Digitization
3.5 Billion+
15 Lakh+
300+
Pechan App
E-Office
Aadhaar Integration
Making Governance Inclusive. One Language at a Time.

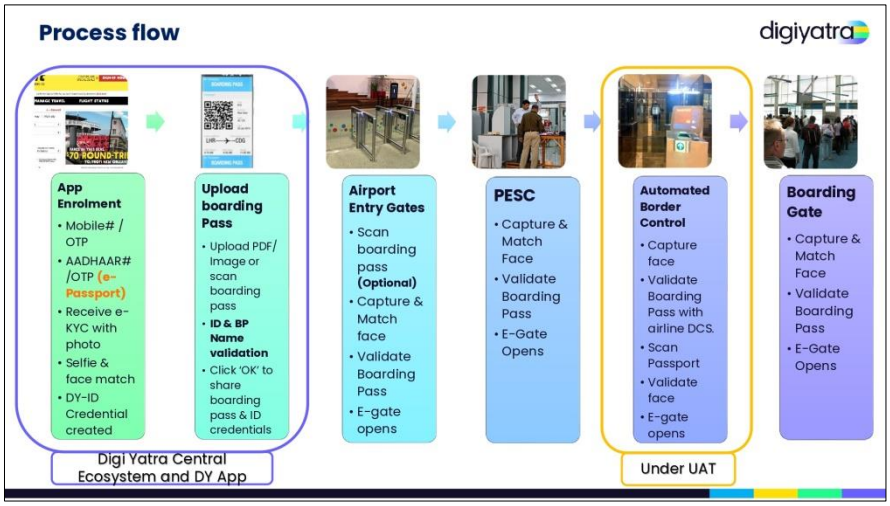
EMPOWERING BHARAT WITH BHASHINI
BHASHINI: Real-world Impact & Use Cases
Ministry of Panchayati Raj
eGramSwaraj
"From Panchayat to Parliament: Multilingual Governance in Action"
15 Lakhs+ Glossary Ingested
"SabhaSaar: Transforming Gram Sabha Voices into Actionable Insights."
MINISTRY OF RURAL DEVELOPMENT
Real Time Transcription & Translation
10+ Website Translated
When SHG leaders speak, Shrutlekh ensures everyone listens.
लोक सभा
LOK SABHA
"This is a historic step toward inclusivity in governance."
Hon'ble Speaker Shri. Om Birla
SANSAD
Lok Sabha documents (Volumes 1-7)
Developing an ASR Solution to Digitize and Preserve Lok Sabha Records
Building a Chatbot for Parliamentary Proceedings
Monsoon Session of Parliament 2025
E-Office
Reimagining E-Office: Faster Notings, Smarter Governance
Pehchan App
Multilingual Birth & Death Registration
Voice-based mobile form-filling
AADHAAR
Seamless Language Conversion
NITI Aayog
eOffice

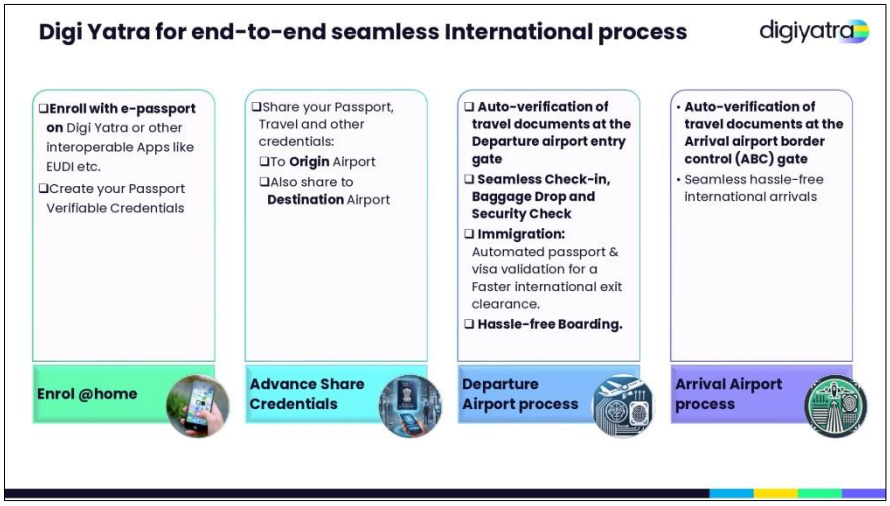

EMPOWERING BHARAT WITH BHASHINI
Multilingual Voice-First AI-driven solutions across various sectors
Policing & Security
26 Lakh Police Officials
Agriculture
10.7 Crore Farmers Impacted
Education
1.8 Crore Students & Teachers Impacted
BFSI
50 Crore Consumers Impacted
Governance
10 Lakh Government Employees Empowered
Social Reforms & Empowerment
11 Crore Lives Impacted
Culture & Tourism
Cultural Engagement Across India
Healthcare
1 Crore Citizen Impacted

UDBHAV | STARTUPS
SANCHALAN / SEVA
BHASHINI SAHYOGI
Partnership & Co-Creation Program
RAJYAM | STATES
UDYAMI | INDUSTRIES
PM & Ministers Bites
Global Voices
Awards & News
BHASHINI PRAVAKTA
Awareness & Outreach Program
CEO's Insights
BHASHINI UTSAV
MarathiDaan
SUNO
BOLO
BHASHADAAN
Crowdsourcing Language Data
LIKHO
DEKHO
AgriDaan
BHASHINI
Co- Creating one of largest AI Platform enabling "Voice First" Multilingual Applications
UDYAT | API PORTAL
BHASHINI SANCHALAK
Drivers & Operational Management
BHASHINI SETU
MODEL & DATA VATIKA
BHASHINI PRAYOG
Experimental Portal
AVINYA PRAYOGSHALA | INNOVATION LABORATORY
FARIKSHAN APPLICATION
ANUSANDHAN | HIGHER EDUCATION INSTITUTES
LINGUISTICS EXPERTS
BHASHINI SAMUDAYE
Dynamic Community With Diverse Groups
SYSTEM INTEGRATORS
TSP | TRANSLATION SERVICE PROVIDER
Gyan Kosh
Talent Samudaye
BHASHINI ARPAN
Offerings & Services
SERVICES
PRODUCT
LEADERBOARDS

4.2. Presentation by CEO, Digi Yatra Foundation


The Innovation journey so far!
digiyatra
2015- 17
Concept, Prototype & Advocacy
Concept and Brainstorming: 2015
Proof of Concept: 'PoC' with Jet Airways: 2017
Showcase: To regulatory authorities and collaboration.
Policy First Draft
2018-19
Consultations, Consensus & Collaborations
Consultations with Industry leaders.
Building Consensus
Digi Yatra policy published by Dept. Gen. Civil Aviation, Govt. of India
Digi Yatra Foundation formed to manage DY Central Identity Platform.
2020-22
Resilience & Re-architecture
Test of Resilience: Post Covid-19 changed to Decentralized Architecture
National Startup challenge with Niti Aayog & Atal Innovation Mission.
1st Dec-22 at Delhi, Bangalore & Varanasi airports
Live at 24 Airports (4 + 11 + 2 new) airports in the pipeline for 2025
Potential coverage: 90% of air travellers.
2023-25
Continual improvement & Global Scale-Up
Customer feedback, add features
DL & e-Passport enrollment
International Pilots & Global Scale Rollout
Sandbox environment for innovation
DPI for the world!


Process flow
digiyatra
App Enrolment
• Mobile# / OTP
• AADHAAR# /OTP (e-Passport)
• Receive e-KYC with photo
• Selfie & face match
• DY-ID Credential created
Upload boarding Pass
• Upload PDF/ Image or scan boarding pass
• ID & BP Name validation
• Click 'OK' to share boarding pass & ID credentials
Digi Yatra Central Ecosystem and DY App
Airport Entry Gates
• Scan boarding pass (Optional)
• Capture & Match face
• Validate Boarding Pass
• E-gate opens
PESC
• Capture & Match Face
• Validate Boarding Pass
• E-Gate Opens
Automated Border Control
• Capture face
• Validate Boarding Pass with airline DCS.
• Scan Passport
• Validate face
• E-gate opens
Under UAT
Boarding Gate
• Capture & Match Face
• Validate Boarding Pass
• E-Gate Opens


Digi Yatra for end-to-end seamless International process
digiyatra
❑Enroll with e-passport on Digi Yatra or other interoperable Apps like EUDI etc.
❑Create your Passport Verifiable Credentials
Enrol @home
❑Share your Passport, Travel and other credentials:
❑To Origin Airport
❑Also share to Destination Airport
Advance Share Credentials
❑ Auto-verification of travel documents at the Departure airport entry gate
❑ Seamless Check-in, Baggage Drop and Security Check
❑ Immigration: Automated passport & visa validation for a Faster international exit clearance.
❑ Hassle-free Boarding.
Departure Airport process
• Auto-verification of travel documents at the Arrival airport border control (ABC) gate
• Seamless hassle-free international arrivals
Arrival Airport process

How it's changing travel: Convenient and Faster!

digiyatra

Convenient

- Enroll from the comfort of your home
- Simple sharing of **'ID + Travel + Health'** credentials
- **Arrive 'Ready to Fly'**
- Eliminate multiple manual checks

Faster

- Enhanced processing speed
- Reduced queuing times

How it's changing travel: Secure, Private and Safe!

digiyatra

Secure & Private

- Digital ID and Travel Docs validation.
- No human error
- **Privacy Preserving/ PbD.**
- Aligned with IATA OneID

Safer

- **'Health-Risk-Free'** process for all
- Safer and Happier passengers

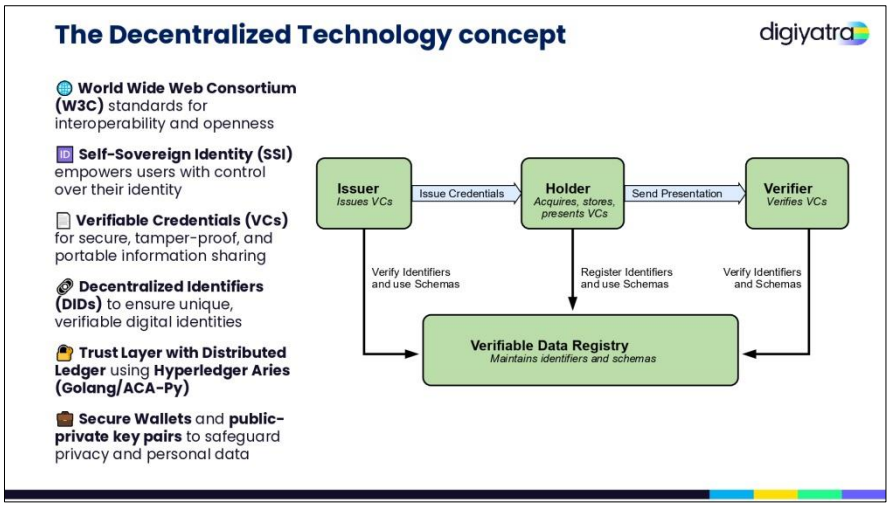
SECURE SSL ENCRYPTION

How it's changing travel: Sustainable

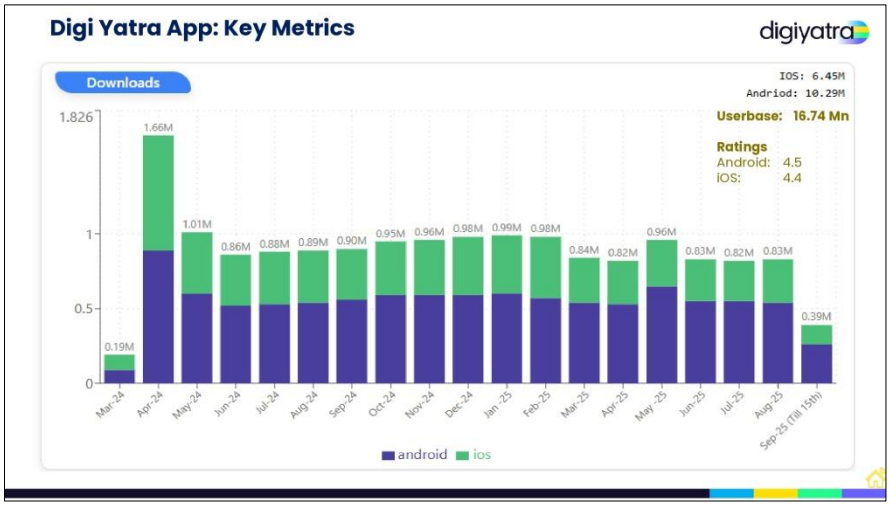
digiyatra

Sustainable

- Lesser Airport footprint
- Lower per passenger costs
- Sustainable innovation
- Future proofing & resiliency


The Decentralized Technology concept
digiyatra
World Wide Web Consortium (W3C) standards for interoperability and openness
Self-Sovereign Identity (SSI) empowers users with control over their identity
Verifiable Credentials (VCs) for secure, tamper-proof, and portable information sharing
Decentralized Identifiers (DIDs) to ensure unique, verifiable digital identities
Trust Layer with Distributed Ledger using Hyperledger Aries (Golang/ACA-Py)
Secure Wallets and public-private key pairs to safeguard privacy and personal data
Issuer
Issues VCs
Issue Credentials
Holder
Acquires, stores, presents VCs
Send Presentation
Verifier
Verifies VCs
Verify Identifiers and use Schemas
Register Identifiers and use Schemas
Verify Identifiers and Schemas
Verifiable Data Registry
Maintains identifiers and schemas

digiyatra
Don't know your customers.
But.....
Do know their needs!
>32
Months
Privacy by Design
sorry
digiyatra
doesn't know you!
>16 Mn
Userbase
>68 Mn
Seamless Journeys


Digi Yatra App: Key Metrics
digiyatra
Downloads
IOS: 6.45M
Andriod: 10.29M
Userbase: 16.74 Mn
Ratings
Android: 4.5
iOS: 4.4
1.826
1
0.5
0
1.66M
1.01M
0.19M
0.86M
0.88M
0.89M
0.90M
0.95M
0.96M
0.98M
0.99M
0.98M
0.84M
0.82M
0.96M
0.83M
0.82M
0.83M
0.39M
Mar-24
Apr-24
May-24
Jun-24
Jul-24
Aug-24
Sep-24
Oct-24
Nov-24
Dec-24
Jan-25
Feb-25
Mar-25
Apr-25
May-25
Jun-25
Jul-25
Aug-25
Sep-25 (Till 15th)
android
ios

DY Usage at Airport Touch Points – Since launch

digiyatra

Live1

AIRPORT	ENTRY	SHA	BOARDING
TOTAL	6,39,24,893	3,41,25,065	7,84,355
BLR	1,63,98,558	1,01,78,055	79,202
DEL	1,36,66,812	68,27,351	64,063
HYD	75,30,936	40,76,097	2,32,338
CCU	68,00,024	30,55,970	11,232
BOM	67,68,087	20,20,388	3,784
PNQ	31,39,651	12,19,529	0
VNS	25,71,417	11,52,646	2,18,719
AMD	20,01,755	18,38,043	18,291
COK	11,14,693	7,92,778	65,708
LKO	9,39,347	8,52,784	32,333
VGA	9,36,064	4,34,607	45,102
GAU	8,72,504	6,99,490	11,154
JAI	7,72,614	6,91,183	2,421
GOX	4,12,431	2,76,144	8

Live2

AIRPORT	ENTRY	SHA	BOARDING
TOTAL	46,50,056	37,29,499	30,470
MAA	16,38,619	13,58,323	759
GOI	6,43,916	5,67,322	260
IDR	4,77,246	4,52,782	9,963
BBI	3,96,038	3,19,378	7,948
PAT	3,15,332	2,45,723	302
VTZ	2,97,767	1,84,604	992
RPR	2,73,864	2,02,052	640
CJB	2,51,907	1,69,494	9,389
IXR	1,92,477	1,26,995	52
IXB	1,62,890	1,02,826	165

Till 15th Sep 2025
Data update pending from VGA, VNS,LKO,GAU,BOM,JAI,IXE, AMD)

DY App Vs Total DY & DY Pax Vs Total Departing Pax

digiyatra

Live1

AIRPORT	TOTAL PAX	DY PAX %	APP %
TOTAL	2,98,43,237	31.02%	93.1%
DEL	71,17,601	26.38%	100%
BLR	51,22,935	45.78%	85.39%
BOM	47,96,575	30.28%	100%
HYD	35,89,695	32.45%	81.19%
CCU	25,18,049	25.13%	91.12%
PNQ	15,38,948	27.63%	99.98%
AMD	12,72,342	29.33%	100%
COK	7,96,609	24.98%	89.78%
GAU	6,06,036	31.23%	100%
LKO	6,04,677	32.71%	100%
GOX	5,94,754	21.57%	99.99%
JAI	5,56,803	27.05%	100%
VNS	5,42,967	13.52%	100%
VGA	1,85,246	26.24%	90.57%

Live2

AIRPORT	TOTAL PAX	DY PAX %	APP %
TOTAL	67,33,973	22.08%	99.51%
MAA	22,26,054	23.43%	99.94%
GOI	7,80,215	24.34%	98.11%
PAT	5,87,611	15.55%	99.95%
IDR	5,87,389	27.83%	99.98%
BBI	5,01,102	25.95%	100%
IXB	4,73,483	10.4%	99.74%
CJB	4,25,278	21.27%	98.24%
VTZ	3,97,012	24.69%	98.29%
RPR	3,82,710	24.43%	99.95%
IXR	3,73,119	15.95%	99.93%

Data of Jun'25, Jul'25, Aug'25 and Sep'25 (Till 15th)

Some of the innovations for the future?

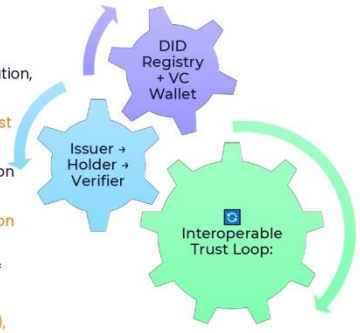
digiyatra

- **Travel & Mobility** – Paperless boarding passes, metro/bus passes, vehicle permits
- **Education Credentials** – Degrees, diplomas, skill certifications
- **Employment & HR** – Verified job history, EPFO/ESIC records
- **Health Records** – Vaccination, insurance, fitness certs
- **Financial Services** – KYC, credit score, income credentials
- **Govt Welfare** – Subsidy, ration card, Ayushman Bharat VCs
- **Licensing & Compliance** – Trade licenses, FSSAI, pollution clearance
- **Urban Services** – Smart city access, property tax credentials
- **Logistics & Supply Chain** – Customs, vendor onboarding, MSME credentials

India's SSI and Verifiable Credential Framework – Vision for Interoperable Trust

digiyatra

- Uses Self-Sovereign Identity (SSI) and W3C Verifiable Credentials (VCs) for digital trust
- Decentralized Identity (DID) framework ensures portability, revocability, and privacy
- Pan-India interoperability across credentials: Digi Yatra, Education, Health, Employment, Travel
- Aligned with Global Wallets and principles for international trust bridges
- Enables creation of multiple sectoral credentials using common DID/VC infrastructure
- Enables creation of multiple sectoral credentials using common DID/VC infrastructure
- Enhances user control and consent with zero-knowledge proof support
- Empowers ecosystem actors: Issuers (Govt), Holders (Citizens), Verifiers (Airports, Banks, etc.)



Q & A

digiyatra

digiyatra

Thank you

Suresh M Khadakbhavi
CEO
Digi Yatra Foundation

digiyatrafoundation.com

4.3. List of Participants

S. no.	Participant's Name
1	बबिता barvar
2	कृष्ण कुमार सिंह
3	saurav bainsla
4	Umesh Kumar GSSS BUDEEN, MAHENDERGARH
5	UP PRD
6	UP Forest IT Wing
7	U.S. A.R.D. ,Govt. of GOA
8	Tripty Bharti
9	Tourism Development Office, Khordha
10	Tomo Gamlin
11	Tinsukia-Assam
12	sandipkumar k.chaudhari
13	sambhal NIC
14	sadhna sharma gov. high school nainwara lalitpur
15	ved prakash singh
16	CTM Gurugram
17	Usha
18	umesh chandra Patel
19	umed prasad
20	umaria mp
21	turmal Singh
22	tpeo bardoli
23	tophan nial
24	tikamgarh
25	tejparkash
26	tehri garhwal
27	sushma yadav
28	sushma devi
29	sushma Tani
30	sushila Devi
31	suresh kumar
32	surender singh
33	surender kumar
34	surender PGT History
35	sunitaDevi
36	sunita pgt english
37	sunita Barwasni
38	sunita
39	sunil kumar
40	sunil bhatia

41	sundersingh
42	sumita
43	sumer singh
44	suman lata
45	suman kumari
46	suman bala
47	suman Lata
48	suman Bala
49	suman
50	sukhvir
51	sudesh kumari
52	subhashbhardwaj8468@gmail.com
53	subhash chand PTI GMS rajolka
54	soniya
55	sonia
56	soni
57	somvati
58	sombir
59	sitaram
60	shyamlal
61	sher singh
62	shashi
63	shakuntla devi
64	seema rani
65	seema
66	savita
67	savin
68	zilla parishad angul
69	yogita chaudhari
70	yogesh
71	yashwanti
72	yashwanti
73	yashpal yadav
74	vinod kumar gps kashipur 11402, hassanpur ,palwal
75	vinod Kumar
76	vijayshree
77	vijay Kumar
78	vijay
79	veenu kapoor
80	sadhana
81	rupesh kumar saw
82	ritu PGT English
83	ritu

84	ramesh chand
85	ramesh Kumar
86	rakhi sharma gsss murthal
87	rajiv
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89	pushpa Rani
90	principal GSSS gulawad
91	principal
92	premlata
93	premchand
94	preeti Kumari
95	poonchcao@gmail.com
96	poonam
97	pooja pgt maths
98	pooja
99	pm shree gsss kundli
100	pionam
101	phool kanwar
102	pawan kumar
103	pavan kumar verma
104	parmila (gsss kakroi 3631) sonipat haryana
105	parkash b
106	parkash Baghel
107	pankaj
108	pagvirudhunagar
109	pag tenkasi
110	p
111	omvir
112	omprakash singh
113	ompal singh
114	om parkash
115	om Parkash
116	om
117	nm
118	nitu
119	nitesh parmar
120	nic haridwar
121	netrapal Arya
122	netra pal
123	netra pal
124	neeraj
125	neelam rani
126	naveen

127	naresh kumar
128	narain singh
129	murti
130	munna ram
131	mukesh Kumar
132	mukesh
133	mubeena
134	moti das
135	monu Bhankar
136	monika dhull
137	monika
138	mohan
139	mitlesh
140	meenu goel
141	meenu
142	meenaxiben velachha
143	meena kumari
144	manju rani
145	manju devi
146	manju bala
147	manjeeta Kumari
148	mamta devi
149	mamta
150	mahendra pandav
151	mahender Singh
152	madhu bala
153	laxmi
154	lalita
155	lakshman singh
156	kusum Lata
157	kuldeep
158	krishna Bai
159	krishma yadav
160	krishan Kumar
161	kmazuala69@gmail.com kmazuala69@gmail.com
162	kirtigarg
163	kirti
164	kiran bala
165	kavita rani
166	kavita pgt skt GGSSS nuran khera (3484)
167	kanika
168	kamrej
169	kamal deep

170	kadam Singh Biology gsss Rabhra
171	k j p
172	jyoti
173	jitin
174	jitender kumar
175	jitender kashyap
176	jeeteshwar
177	Yog raj
178	Yashpal Garg principal KGBV Mitrol Palwal
179	YOGENDRA PRASAD
180	Y.Damodhar Reddy
181	West-Tripura
182	harender singh
183	hansraj
184	handicrafts
185	gsss nawada fatehpur
186	gsss Chirana
187	gps Mirpur kaurali
188	govind ram sharma
189	gian bala
190	gian bala
191	ghs jharoth
192	ghs Naisi
193	gaurav
194	ganga Ram pgt chemistry
195	dr.sunder lal
196	dpopurnea
197	dnyaneshwar chimate
198	dios lalitpur
199	dio ekh
200	dhara
201	dfomedchal
202	devender
203	deo palwal
204	degm khordha
205	degm jhabua
206	degm
207	dckamjong2017@gmail.com
208	collector office devbhoomi Dwarka
209	collector morbi
210	collector devbhumi dwarka
211	chamanlata
212	brajesh kumar yadav

213	birender kumar
214	bijendra Singh
215	bharti
216	bhanabhai
217	beo vita
218	bandana
219	ashwini
220	ashish
221	arwal
222	arti chahal
223	ard sikar
224	ap police hqrs
225	ankit
226	anjana Jain
227	anil kumar
228	alka rani
229	ajmer singh
230	adsto
231	abrc
232	abc
233	Yogita
234	Yogender Sharma
235	jaibeer singh gps kashipur 11402,hassanpur palwal
236	jagwanti
237	ishwanti
238	hemlata
239	harish
240	Vishakh Sharma
241	Virender Kumar Parashar
242	Vinod Kumar
243	Vilas Patel
244	Vikram Singh
245	Vikas Kumar
246	Vijender Singh
247	Vijay Singh yadav
248	Vijay Singh
249	Vijay Pal Principal
250	Veena Kumari
251	Ved Veena Singh
252	Varun Prakash- SeMT Chandigarh
253	Vanita Rani
254	VINOD
255	VIJAY PAL

256	VC Coordinator, DARPG
257	VC Assam
258	Usha tewatia
259	Usha Kumari
260	satyavir singh pgt physics
261	satyavir Singh
262	satender singh
263	sarita
264	santosh
265	sanju pgt english
266	sanjay
267	sangeeta
268	Tinsukia
269	Tek chand
270	Tejasvini Pawar
271	Teenu @ GGSSS
272	Tarun Kumar, JS GAD, HRY
273	Tapas Kumar Das
274	Tamil Virtual Academy
275	TR-SouthTripura
276	TN-Tiruchirapalli
277	THE NILGIRIS
278	TG-MAHABUBABAD DISTRICT
279	TG-Hanumakonda
280	TARUN
281	Sweety
282	Sushma Tyagi
283	Sushma
284	Sushila
285	Suresh chand
286	Suresh Khadakbhavi CEO Digi Yatra Foundation
287	Suresh Chandra kaushik
288	Surendra Khandelwal
289	Surender Singh
290	Surender Kumar
291	Surender
292	Surajpur-Chhattisgarh
293	Sunita devi
294	Sunita Kumari Gsss Gehli 3925 Narnaul
295	Sunita Bai yadav
296	Sunita Agrawal
297	Sunita
298	Sunil dutt

299	Sunil Tyagi
300	Sunil Sharma
301	Sunil Kumar
302	Sunil
303	Summy
304	Sukhbir
305	Sudesh Kumari
306	Sudesh Kumar
307	Subhash chand
308	Subhash Chander Mor
309	Srishti
310	Sonu (3452)
311	Sonia
312	Sm
313	Singh
314	Simdega District Jharkhand
315	Siddharth - Digi Yatra
316	Shyamchand
317	Shobha Rani
318	Shivram
319	Shiv Dayal PGT GBSSS ALAWALPUR
320	Shillong EKH-Meghalaya
321	Sheohar
322	Sheela devi
323	Shashi Rani PGT economics GSSS saragthal
324	Sharda Yadav
325	Shallu
326	Shakeel
327	Sh. Dalbir Singh
328	Seema Sharma
329	Seema Rani
330	Seema Khatana
331	Seema GSSS Bidhlan
332	Secy_APSWREIS
333	Secretary DTG GoHP
334	Savitri
335	Satyabir singh principal GSSS TAJPUR
336	Satyabeer singh ESHM Rampura
337	Satbir Singh
338	Sat Prakash
339	Sarvesh Yadav GHS Karman Hodal Palwal 1151
340	Sarita
341	Sapna Devi

342	Santosh
343	Sanjiv
344	Sanjay Kumar Puri
345	Sanjay Kumar
346	Sangeeta Principal GSSSRATHDHANA
347	Sandeep
348	Sagar
349	SUrender singh
350	SUSHMA SOLANKI GPS Baroli
351	SURESH CHAND
352	SUNDER LAL
353	SUMIT PGT POLITICAL SCIENCE MUNDIA KHERA
354	SUMIT
355	SUMAN JAKHAL
356	SUKHVEER
357	SSM GSSS Kherla (0861) Gurugram
358	SSEPD, Govt. of Odisha
359	SSEPD
360	SPMU
361	SOPAN SINGH
362	SONIPAT DPC
363	SIDHI
364	SHRI BHAGWAN ROHILLA
365	SHIVDAYAL
366	SHABBIR KHAN
367	SEI Koraput
368	SEEMA RANI
369	SDM (HQ) North-East
370	SDC LAWNGTLAI
371	SBS Nagar
372	SAHIBGANJ
373	SACHIN
374	SAAP IT TEAM
375	S D Public school Bata
376	Rupinder Preet
377	Rucha Mahale, Head SeMT MP
378	Ruby bano
379	Rohit QCI
380	Ritu Saini
381	Ritu Raj
382	Ritu Malik Tgt Physical education(Gsss thana kalan)
383	Ritu
384	Rita Rani

385	Rishidev
386	Rishi Kumar
387	Rina
388	Rido Tarak
389	Renu Malik
390	Rekha Rani
391	Rekha
392	Reena nagar PGT ENGLISH MALIKPUR
393	Reena Kumari
394	Reena Duhan
395	Reena Dahiya
396	Reena
397	Rebecca Hrahsel
398	Ravinder Singh
399	Ravinder Kumar
400	Ravi Shankar Singh
401	Ravi Bhooshan Raje
402	Ravi Bhooshan Raje
403	Ravi
404	Rattan Singh
405	Ratinder Singh
406	Rashmi TGT English Thana kalan
407	Rashmi (GMS Gailpur)
408	Rashmi
409	Ranvir Singh
410	Ranjit
411	Ranjana kumari
412	Rani pgt english (gsss silani)
413	Rani
414	Rangrao Athawale
415	Ramveer
416	Ramkishsn
417	Ramesh kumari
418	Ramesh Kumar
419	Ramesh Chand
420	Ram Niwas
421	Ram Mehar
422	Ram Kishan
423	Ram Jiwan
424	Rakesh kumar
425	Rakesh Kumar GSSS ROOPRAKA PALWAL
426	Rajvir Singh
427	Rajpal Tanwar

428	Rajpal
429	Rajmanti
430	Rajkumar
431	Rajkiran
432	Rajiv Kumar
433	Rajita Sharma PGT Sociology Gsss Gehli 3925
434	Rajesh goel
435	Rajesh Kumar
436	Rajesh
437	Rajender Singh
438	Rajender
439	Rajbir Singh
440	Rajbir
441	Rajbala
442	RajPal
443	Raj Kumari
444	Raj Kumar
445	Rahul Shukla
446	Rahul
447	Rahul
448	Radhe Shyam
449	ROSHAN lal
450	RINKI
451	REENA
452	RDC (SD), BERHAMPUR, ODISHA
453	RAVINDER
454	RATTAN
455	RANDHIR
456	RAMJEET
457	RAM AVTAR
458	RAJBIR SINGH
459	R. D.gsss Kumaspur Sonipat
460	R K Sharma
461	Pyare Lal Kataria
462	Priyanka Tirkey
463	Principal Secy,Labour & ESI , ODISHA
464	Principal Gsss gohana
465	Principal GSSS NAUTANA
466	Prem Chand
467	Preeti Aggarwal
468	Praveen Kumar
469	Pratham Singh
470	Pramod Kumar

471	Prakhar Singh
472	Prakasam-Andhra Pradesh
473	Prajyotna Baral
474	Poonam Rani
475	Poonam Kumari
476	Poonam
477	Pooja yadav
478	Pooja pgt geography
479	Pooja
480	Pm Shri Gsss Jhansa
481	Piyush GAMIT
482	Payal Rani
483	Pawan kumar o/o DEO Narnaul
484	Pawan kumar GGSSS Hassanpur 1006
485	Pawan Kumar TGT Sanskrit
486	Pawan Kumar Principal GSSS KHAMBI
487	Parveen kumari principal GSSS Lohara
488	Parveen Saini
489	Parveen Kumar Deswal
490	Parveen Kumar
491	Parveen
492	Parul Tgt Science NuranKhera
493	Parmod Kumar From Gsss Khambi District Palwal
494	Parmila Kumari
495	Panna-Madhya Pradesh NIC-II
496	Pag Ranipet
497	Padma Agnihotri, MoCA
498	PRIYANKA
499	PRITAM BAGRI
500	PRINCIPAL GGSSS BARODA
501	PREMDUTT SHARMA
502	PRANJAL
503	PR
504	PM livelihood, Mayurbhanj
505	PM SHRI GHS KHASPUR
506	PARDEEP KUMAR
507	PARASH Ram
508	PAPD
509	PADAM SINGH
510	Omvir
511	Olpad Mukhya
512	OSD,GAD,Bihar
513	OMBIR

514	OD-Kendrapara
515	OD-Deogarh
516	OD-Boudh
517	Nutan Rani
518	Nripankar Kalita
519	North Tripura District
520	Nitu Kumari
521	Nitesh
522	Nitaben Kaushikbhai Chaudhari
523	Nitaben
524	Nisha mittal
525	Niraj Kumar Maurya
526	Niladri
527	Nic West Singhbhum
528	Neetu Sahrawat
529	Neeraj
530	Neelam Shokeen
531	Neelam Rani
532	Neelam Kumari
533	Neelam
534	Nawalkishore
535	Navin Kumar
536	Naveesh Y B
537	Naresh kumar
538	Naresh
539	Narender Singh
540	Narender Kumar
541	Narender Dangi
542	Narender
543	Nand kishor
544	Nand kishor
545	Nalgonda-Telangana
546	Naindeep
547	Nagmender
548	Nafe singh
549	NLB
550	NISHAN SINGH
551	NICDMN
552	NIC-Coimbatore
553	NIC, PASIGHAT
554	NIC, Barpeta
555	NIC kiphire
556	NIC Tirap - Arunachal Pradesh

557	NIC Suryapet District
558	NIC SURYAPET DISTRICT
559	NIC SK Nagar
560	NIC SIDHI
561	NIC SERAIKELLA
562	NIC Ranga Reddy
563	NIC POONCH
564	NIC Medchal-Malkajgiri
565	NIC Lucknow
566	NIC KOTTAYAM
567	NIC Gomati
568	NIC GARIABAND
569	NIC Farrukhabad
570	NIC Chamba
571	NIC BULANDSHAHR
572	NIC Sonbhadra
573	NIC
574	NAND KISHORE SINGH
575	Mungeli DMC
576	Mungeli Chhattisgarh
577	Munesh Singh
578	Mukesh Kumar
579	Mukesh GPS LULWARI 11438 BLOCK HASSANPUR PALWAL
580	Muhammad Nihad N
581	Monika Sharma
582	Monika PGT Maths GSSS MALIKPUR
583	Monika Malik
584	Monika
585	Mohit Giri
586	Mohd. Azhar
587	Megha Khajuria-J&K
588	Meenakshi khatkar
589	Meenakshi S, TNeGA
590	Meena Kumari
591	Medchal Malkajgiri-Telangana
592	Manveer Singh
593	Manoj sri desto basti
594	Manoj Kumar
595	Manmeet Singh Khurana PGT Commerce GSSS Bamnikhera
596	Manju Lata
597	Manju Kumari GSSS Hudina ,Narnaul
598	Manju
599	Manjeet

600	Manisha PM Shri GGSSS SONIPAT
601	Manisha Gupta
602	Manisha
603	Maneesh Kumar
604	Mandeep
605	Mamta
606	Malvika DOITC
607	Malkhan Singh
608	Malkangiri
609	Maitrayee
610	Mahesh kumar
611	Mahesh arya
612	Mahesh Chand
613	Mahesh
614	Mahendragarh Haryana
615	Mahender Kumar Principal Gsss Surkhpur
616	Mahabeer
617	Madhu
618	MUKESH VEER
619	MUKESH
620	MONIKA PGT MATHS (GSSS KAKROI SONIPAT)
621	MIS SECTION RWS&S ANDHRA PRADESH
622	MGG
623	MANISH, TGT Science (GSSS Bhadana)
624	MAHENDER SINGH
625	MAHABUBABAD COLLECTORATE
626	Lokesh Dutt Science Master GMS Rajolka
627	Laxmi
628	Laxman Singh
629	Lalrohlua, Director (Aviation), Mizoram
630	Lalita Kumari
631	Lalita
632	Lalchhanchhuaha Jahau
633	Lakshminarayana, joint commissioner , Labour
634	Lakhvinder Singh Govt. College Chhachhrauli Yamunanagar
635	Lakhan Singh
636	Lakhan Lal
637	Labour Commissioner UP
638	Kurara Ram
639	Krishan Kumar
640	Komal Aggarwal
641	Kollam1
642	Kollam

643	Kishori Raman
644	Kinnaur H.P
645	Kavita sangwan
646	Kavita sangwan
647	Kavita Rani
648	Kavita GSSS PATIKARA
649	Kavita
650	Karmvir Singh
651	Karimnagar -Telangana
652	Karbi Anglong
653	Karan
654	Kanchan Bala
655	Kamalkishor - CDO Muzaffarnagar (UP)
656	Kamalakar Gompa
657	KX-VC1000_HDVC-MPCS
658	KNM
659	KISHTWAR-J&K
660	KANPUR DEHAT
661	KAMAL SINGH
662	Jyoti Jyotsna
663	Jyoti
664	Jowai-Meghalaya
665	Joint Director EoDB AP
666	Joint Controller(HQ) AP
667	Johnywest Sangma
668	Jogender Singh
669	Jhunjhunu_JSK
670	Jharsuguda-Odisha
671	Jayesh Dhandhukiya, DIO, NIC
672	Jasvant singh
673	Jasbir
674	Janjgir Chamap
675	Jagriti
676	Jagat singh
677	JSG
678	JS Mizoram
679	JIND JP
680	JILEY SINGH
681	JH-Ranchi Coll
682	JEETENDRA DUBEY
683	JD TW AP
684	JAMMU - NIC
685	Ishwar Chander

686	Infosec Auditor
687	Indu Bala
688	Indra Prakash Jha
689	ITDA Video Conference
690	IT PTK
691	IT Manager Madhepura
692	IT Branch, DC Office,Rupnagar
693	IT Branch Pathankot
694	IT Branch DC Office Faridkot, Punjab
695	IGP P&L, ANDHRAPRADESH
696	ICTO Rajkot
697	Hemraj nagar
698	Hemraj
699	Hemlata
700	Hemanta ku Singh
701	Haryana Sirsa 1
702	Harshal
703	Harshad Chaudhari
704	Harish kumar Principal GSSS Sihore
705	Harish Kumar
706	Harish
707	Haridwar
708	Hans Raj
709	Hage Gumto
710	HR-REWARI
711	HP
712	HEM RAJ
713	H Lalramliana
714	Gulab Singh GPS ALIGARH
715	Guest
716	Guest
717	Gsss Gangana
718	Gsss Bucholi
719	Gopala
720	Gomati-Tripura
721	Goalpara DC Office
722	Girraj singh
723	Giridih
724	Geetika Pruthi
725	Gayatri
726	Gaurab Dutta, AC, Hailakandi
727	Garima
728	GSSS Talao

729	GSSS Rajawas
730	GSSS Rabhra
731	GSSS NANGAL MOHANPUR 3835 DISTRICT MAHENDER GATH
732	GSSS Kakori Sonipat
733	GSSS KATHURA SONIPAT
734	GSSS Busana Savita Bhardwaj
735	GMSSSS ATELI MAHENDERGARH
736	GMSLuhari Tibba
737	GMS khatkar
738	GMS NOONI-II
739	GIRRAJ SINGH
740	GHS RASOI
741	GHS JHARAUTH
742	GGSSSchool Butana
743	GGSSS nuran khera 3484 kavita sangwan
744	GGSSS DULOTH AHIR
745	GGSSS DEEPALPUR
746	GAJRAJ SINGH
747	GA&PG_Odisha
748	GA Faridkot
749	G.s.s.s.kakroi. Sonipat
750	G Duchi
751	FALGUNI RANA
752	Executive Engineer PHE Poonch
753	Ejlin
754	Ejlin
755	East Siang
756	ESTABLISHMENT RAMGARH
757	EDM SSSD
758	EDM BAPATLA
759	ED SC Corporation
760	E governance Vidisha
761	Dushyant Kumar
762	Durga wati
763	Dr.Suman lata
764	Dr.Rekha Tewatia
765	Dr. Vimal Mane Extension Officer Sangli
766	Dr. Rahul Chandra
767	Dr. Asha Rani
768	Dr. Alka Singh
769	Dr Vivekanand JDDC
770	Dr Reshmi Malik siwach
771	Dr Gulshan

772	Dr Balbir Kumar
773	Dpo Panna
774	Doit Nagaur
775	DoIT Chandigarh
776	District Sirohi
777	District Moga
778	Director Vigilance
779	Dinesh Parkash
780	Dinesh Kumar GMSSSS MT Sonipat
781	Dinesh
782	Dimpy gambhir
783	Digvijay Singh
784	Digas prathamik shala
785	Digamber Jangid
786	Digamber
787	Dhemaji, Assam
788	Dharmender singh
789	Dharampal
790	Dhamtari
791	Dewas
792	Devswaroop
793	Devesh Rawat
794	Devender Kumar
795	Desto Deoria
796	Deputy Secretary GAD Andhra Pradesh
797	Deputy Director, DTA
798	Deputy Director EODB
799	Department of IT,Bihar
800	Department of IT
801	Degm Harda
802	Deepika Sharma
803	Deepika Mishra
804	Deepika
805	Deepakekka
806	Deepak
807	DeGM,Gomati
808	DeGM South Tripura
809	DeGM Ashoknagar
810	DeGM
811	Dc Pherzawl
812	Daya Chand
813	Dausa Collectorate
814	Darshana

815	Dantewada CG
816	DVAHO MEDCHAL
817	DTE UP
818	DTDO Medchal
819	DTC FAZILKA
820	DSEO SRINAGAR
821	DSCDO, Medchal
822	DSCDO Medchal
823	DS GGT MIZO
824	DRDA suryapet district
825	DR SHEEL ASTHANA, JOINT DIRECTOR ARD
826	DPO Madhepura
827	DPO
828	DPMU, Nabarangapur
829	DPMU, NABARANGPUR
830	DPMU ngpur
831	DPM SASNAGAR
832	DOP, SIkkim
833	DM Vaishali
834	DM UNAKOTI
835	DM PURNEA
836	DM Office Madhepura
837	DM Office Jodhpur
838	DM Munger
839	DM Dhalai
840	DM Alirajpur
841	DIVYA
842	DIRECTOR EMPLOYMENT UP
843	DIO, Malkangiri
844	DIO NIC POONCH JK
845	DIO Keonjhar
846	DIO FTB
847	DINESH KUMAR GMSPS ASAOTI
848	DINESH KUMAR
849	DHO RESUBELPARA
850	DHO Jammu
851	DHARAM PAL UNDER SECRETARY
852	DEStO Office Fatehpur
853	DESTO SULTANPUR
854	DESTO GONDA
855	DESTO ETAH
856	DESTO Deoria
857	DESTO AGRA

858	DEPUTY COMMISSIONER OFFICE BATHINDA
859	DEPUTY COLLECTOR LA SOUTH GOA
860	DEOC, Deogarh
861	DEEPAK YADAV
862	DEE
863	DE&S, Andhra Pradesh
864	DDSE Lohit
865	DDO Basti UP
866	DD DTA
867	DCLMHQLKO
868	DCL KADAPA
869	DC, Collectorate Ctc
870	DC pherzawl
871	DC TVM
872	DC SIAHA, MIZORAM
873	DC SHI-YOMI
874	DC Phek
875	DC PALAKKAD
876	DC Office Ropar
877	DC Office Ropar
878	DC Office Fzr
879	DC OFFICE MANSA
880	DC OFFICE CACHAR
881	DC NMA
882	DC Mamit-MZ
883	DC LATEHAR
884	DC Kakching
885	DC KOLASIB
886	DC EGH
887	DC Aizawl
888	DARPG-SPB-CR
889	D Mallick Additional Secretary
890	Ctg
891	Collectorate North Goa
892	Collectorate Nayagarh
893	Collectorate Konaseema
894	Collectorate Guntur
895	Collectorate DATIA (MP)
896	Collector_Ananthapuramu_AP
897	Collector Suryapet(Telangana)
898	Collector Sirohi
899	Collector Parvathipuram Manyam
900	Collector Morbi

901	Collector Krishna
902	Chhote Lal
903	Chhatarpur1
904	Chandni (GPS Gailpur)
905	Chander Pal
906	Chandan singh
907	Champawat, Uttarakhand
908	Chamanlata
909	CTM Sonipat
910	CRC SAVALAJ
911	CPO UDAIPUR
912	CPO Office, Kurnool
913	CPO Kurnool
914	CPO Bapatla
915	CONTROL ROOM J&K
916	COLLECTORATE ELURU
917	CHANDER SHEKHAR SHARMA
918	CEO, ZP, MAYURBHANJ
919	CEO ZP VIDISHA
920	CEO ZP DHULE
921	CDO hamirpur
922	CDO LALITPUR
923	C.D Naik, SEI
924	Bundi-Rajasthan
925	Brejesh R
926	Brahm Jeet
927	Birpal
928	Bijender Singh
929	Bijan Das, SPJ Dist
930	Bhupender
931	Bhiwani - Haryana
932	Bhind (Madhya Pradesh)
933	Bhavna
934	Bhartiben Jayvantbhai Patel
935	Bharti PGT chemistry GSSS Saragthal
936	Bharatpur-Rajasthan
937	Bharat singh
938	Bharat pal
939	Bharat Sharma
940	Bharat Bhushan TGT science
941	Barpeta-Assam
942	Barpeta
943	Baramulla-JK

944	Baramulla
945	Balodabazar-Chhattisgarh
946	Balkrishan
947	Bakulaben m patel
948	BRC RAI
949	BHAGWAT PRASAD
950	BHAGIRATH GMS ALIGARH
951	BERENDER AHLAWAT TGT SCIENCE GSSS SARAGTHAL, GOHANA, SONIPAT
952	BEO Mahendergarh
953	BEO Jath
954	BDO panngrain
955	BASANT KAUR
956	BARPETA-ASSAM
957	BALAJI
958	B M Sangma
959	Azad Singh
960	Azad Singh
961	Asst. collector Krishna
962	Asst Collector (LA & Revenue), Deogarh
963	Assistant Secretary AR, Andaman
964	Assistant Commissioner,Dima Hasao ,Assam
965	Asif Siddiqie JK
966	Ashok kumar
967	Ashok Kumar gsss budeen Mgarh
968	Ashok Kumar SS master GMS Rajolka palwal
969	Ashok Kumar PGT sanskrit GSSS Kakroi Sonepat haryana
970	Ashok Kumar Agrawal
971	Ashok Kumar
972	Ashish K Upadhyay (AGM Cyber -ITDA Uttarakhand)
973	Asha Rani
974	Arun Lata
975	Arun
976	Arti Sharma
977	Arjun Dev
978	Arjun Chavan समग्र शिक्षा जिल्हा परिषद सांगली
979	Anurag Sharma, Chairman Digi Yatra Foundation
980	Anupama
981	Anuj kumar sharma
982	Annamayya District
983	Anjali
984	Anita Rani GPS LULWARI 11438 BLOCK HASSANPUR PALWAL
985	Anita Kumari Principal GSSS SUKHRALI
986	Anita Dahiya

987	Anita
988	Anil Kumar Sharma
989	Anil
990	Amitabh Nag - CEO BHASHINI
991	Amit Yadav
992	Amit
993	Amar Chand
994	Alwar
995	Alma minj
996	Akshita
997	Akhilesh Mittal, Technical Director, DoITC, GoR
998	Akanksha Bhardwaj PGT BIOLOGY
999	Akanksha
1000	Ajit kumar Dahiya
1001	Ajay Prajapati
1002	Aishwarya
1003	Adm, Puri
1004	Adm E LUCKNOW
1005	Addl EO ,Khordha
1006	Abhilasha sharma
1007	Abhilasha
1008	Abhilasha
1009	Abhey Singh
1010	Abdul Ghafoor
1011	Aashruti Sharma
1012	Aadesh Singh , SDM- mahoba
1013	ASIO J&K, M Rouf Wani
1014	ASHOK SHARMA
1015	AS DARPG
1016	AR-West Kameng
1017	AR-NAMSAI
1018	AR-LOHIT
1019	AR- WEST SIANG
1020	AR- NIC ANJAW
1021	AR- Dibang Valley
1022	AR - WEST SIANG
1023	AR - Dibang Valley
1024	APD
1025	AP Handlooms
1026	ANITA SINGH
1027	ANILBHAI NASHVANBHAI CHAUDHARI
1028	ANAND KUMAR
1029	ALLURI SITHARAMA RAJU COLLECTORATE

1030	AJIT SINGH
1031	AJAY KUMAR PRASAD
1032	AJAY KUMAR H.M GHS HAMIDPUR
1033	ADPS BUNDI
1034	ADM,MALKANGIRI
1035	ADM(Gen), BARGARH
1036	ADM UTTARKASHI
1037	ADM PURI
1038	ADM MAYURBHANJ
1039	ADM KANDHAMAL
1040	ADM JSPUR
1041	ADM Deogarh
1042	ADM DEOGARH
1043	ADM
1044	ADDL SECY, HTH DEPT
1045	ADC/ADM Mamit
1046	ADC Goalpara
1047	AD GWD Medchal
1048	ACUT, Palakkad
1049	ACUT, PALAKKAD
1050	ACUT PKD
1051	AC(G) Faridkot
1052	AC BONGAIGAON
1053	AC BNGN
1054	A R Redekar,Under secretary, GAD, Maharastra
1055	936412
1056	25154556220
1057	2515 455 6220
1058	25145856324
1059	2514 274 3294
1060	KIPHIRE NAGALAND
1061	Dy Secy.(AR)HP
1062	Ved

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4.4. Gallery

प्रशासनिक सुधार और लोक शिकायत विभाग
DEPARTMENT OF ADMINISTRATIVE REFORMS
AND PUBLIC GRIEVANCES
National e-Governance Webinar Series 2025-26
Innovation by Use of AI & Other New Age Technologies for Providing Citizen Centric Services (Central Level)
17th October, 2025 | 12:00 Noon to 01:00 PM
Welcome Address by Shri V. Srinivas
Secretary, Department of Administrative Reforms and Public Grievances
Lead Speakers
Digital India BHASHINI Division
Shri Amitabh Nag
CEO, Digital India BHASHINI Division, Ministry of Electronics and Information Technology
Digi Yatra
Shri Pramod Kumar Thakur
Deputy Director General, Ministry of Civil Aviation
Scan to Join the Webinar on
Friday, 17th October, 2025
From 12:00 Noon to 01:00 PM

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Advancing Indian Language Technology for Digital Inclusion & Innovation

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