



*Featuring
Labour and
Employment
Sector*

NeSDA -Way Forward

Monthly Report for States/UTs | August 2023

Department of Administrative Reforms and Public Grievances

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1. Objective

DARPG monitors the implementation of recommendations given in the NeSDA 2021 report through monthly review meetings and e-governance conferences in which all States/UTs/Central Ministries/Departments participate. This monthly report institutionalises the nation's endeavours for improved delivery of e-services and prepare States/UTs for NeSDA 2023.

The objective of the monthly progress report is as follows:

A. Saturation of e-services

- Provision of all identified 56 mandatory e-services in all States/UTs
- Increase in delivery of total number of e-services provided
- Identification of all G2B and G2C services provided

B. Promote faceless and suo-moto entitlement-based delivery of services

Monitor improvement in the number of services provided facelessly, i.e., without any physical visits, paperwork and human intervention. Provision of e-services to the citizens as per their entitlement, based on their socio-economic status

C. Unified Portal

Encourage provision of all e-services through a single unified service delivery portal

D. Identification of bottlenecks and dissemination of best practices

Recognize the existing knowledge gaps and bring government and citizens closer through next generation administrative reforms. Learn from best practices to inspire and upgrade the existing e-service delivery mechanisms in place



2. Introduction

DARPG has designed the *NeSDA – Way Forward* dashboard to monitor the status of implementation of recommendations of NeSDA 2021, in line with the focus areas of e-governance. The NeSDA framework covers G2C and G2B services across seven sectors, viz., Finance, Labour & Employment, Education, Local Governance & Utility Services, Social Welfare (including Health, Agriculture & Home Security), Environment (including Fire) and Tourism.

The August Monthly Report for States/UTs incorporates sector-wise analysis of e-services approach and presents deeper insights into services of *Labour and Employment* sector. The report highlights the sub-themes of e-services in *Labour and Employment* sector and the number of e-services provided by each State/UT under each sub-theme.

The common citizen-centric sub-themes of e-services in labour and employment sector (L&E) are identified across all States/UTs which encompass a wide range of e-services.

The aim of sector-wise analysis is to:

- Identify the major sub-themes/categories of e-services in each sector that may be provided by all States/UTs
- Set benchmark of the number of e-services that can be provided in a State/UT
- Enable all States/UTs to increase their number of e-services through information dissemination

The NeSDA Way Forward Monthly Report for States/UTs, August 2023 is based on the inputs provided by States/UTs on *NeSDA – Way Forward* dashboard, as of 5th September, 2023.



3. Key Highlights

e-Services

- **14,736** e-services are provided across States/UTs, which is an **increase of 6.2%** (869) services from July Report
- **1,505** out of 2,016 mandatory e-services (56*36 States/UTs) are available, making saturation at **74.6%**
- Maximum number of e-services (**5,502**) lie in sector – local governance & utility services
- **61%** i.e., 22 out 36 States/UTs have achieved saturation of **mandatory e-services in tourism** sector. This is followed by environment sector 53% i.e., 19 out of 36 States/UTs
- **Jammu and Kashmir, Kerala and Odisha** provide **100%** of their services through their identified Single Unified Service Delivery Portal i.e., **e-UNNAT (1028), e-Sevanam (911)** and **Odisha One (404)**, respectively

e-Services in Labour and Employment Sector

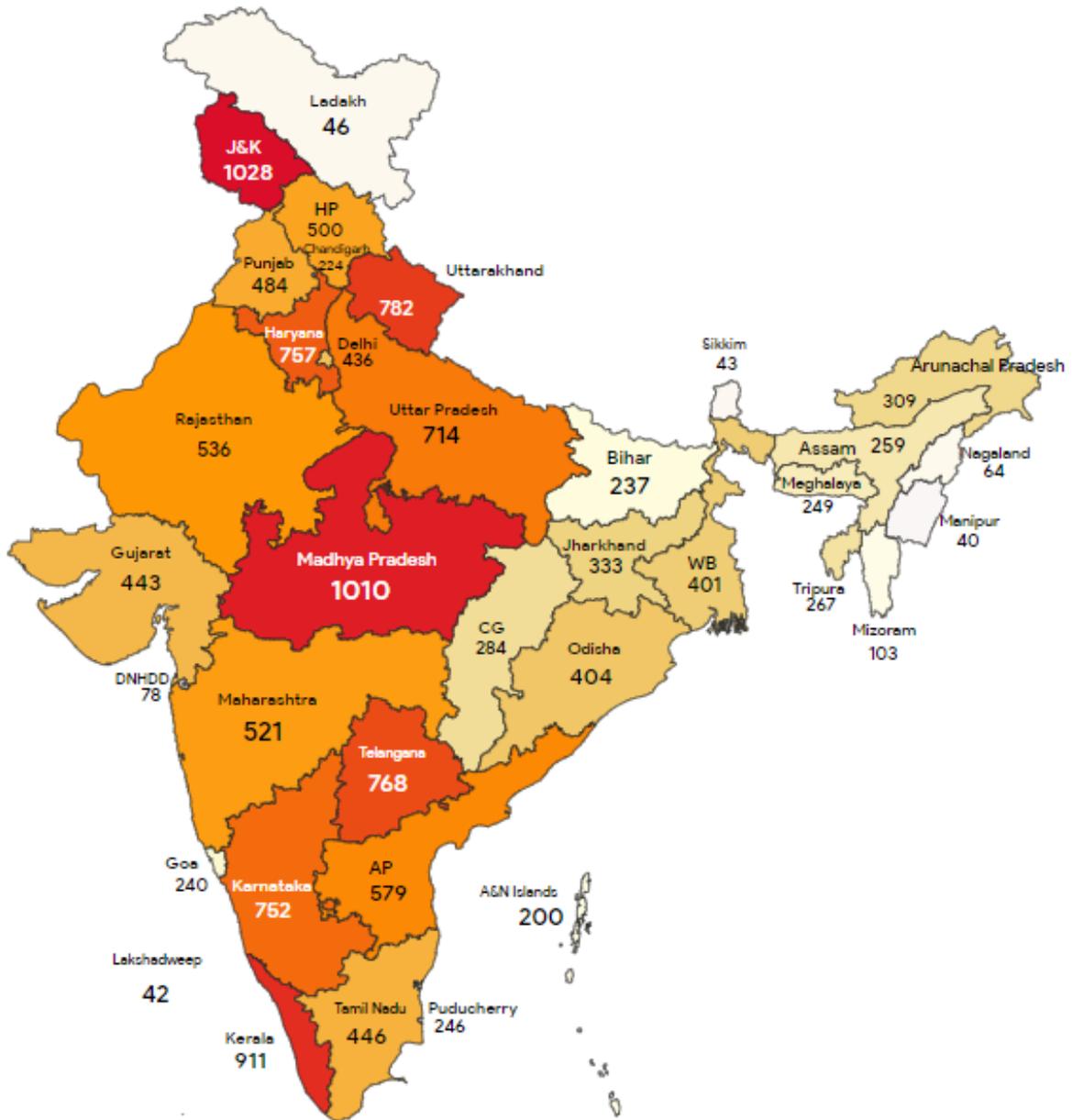
- **1,368 e-services** are mapped under labour and employment sector
- Identified sub-themes of e-services under labour and employment sector are
 - 413 e-services under *Industry/Factory*
 - 362 e-services under *Workers and Labour Acts*
 - 297 e-services under *Employment related*
 - 276 e-services under *Labour Scheme Beneficiaries*
 - 20 e-services under *Other*
- **Haryana** provides the **maximum e-services** in the sector (**149**), which is followed by **Tamil Nadu (96) and Jharkhand (89)**
- **Out of 26 types of distinct e-services identified** under the sector, **Haryana (21)** provides the maximum types of e-services and is followed by **Meghalaya (19)**

Best Practices

- The **Government of Bihar** has launched a web-based **Child Labour Tracking System (CLTS)** which facilitates case management of rescued child labourers
- The **Government of Gujarat** has built **Anubandham**, that allows job seekers and job providers to connect through auto-matching, in a transparent and user-friendly manner
- The **Government of Rajasthan** provides the single view of offerings of Rajasthan Single Sign On, Factories and Boilers Inspection Department, and the Government of India's Ministry of Labour & Employment, on a unified platform
- The **Government of Uttarakhand** provides employment opportunity to the unemployed youth in Uttarakhand through **Rojgar Prayag** portal

4. Review of Status of Implementation in States/UTs

Status of e-Services
As per inputs on *NeSDA – Way Forward* dashboard



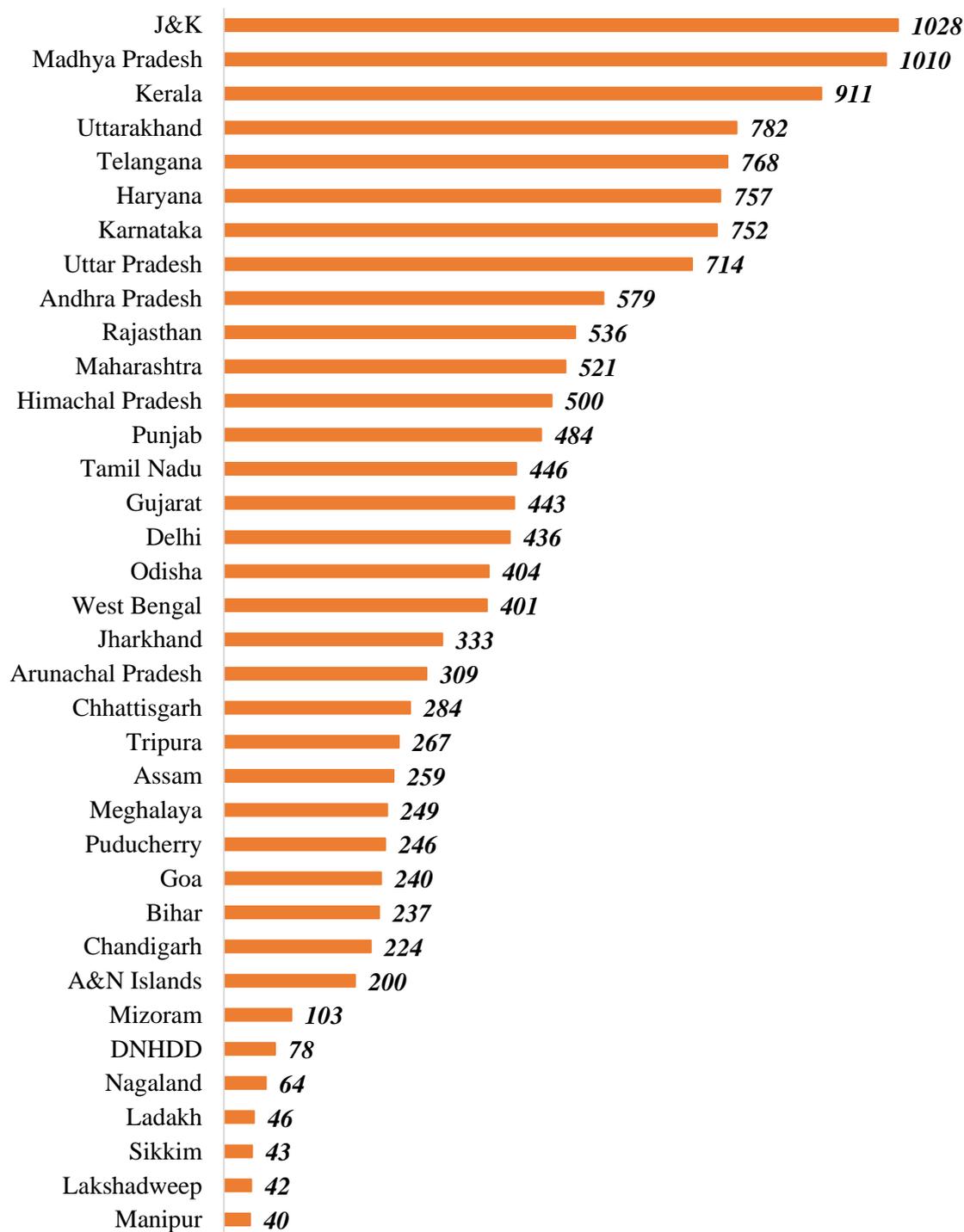
Total e-Services
14,736



Mandatory e-Services
1,505

Note: The aforementioned figures are uploaded by States/UTs as of 05/09/2023.

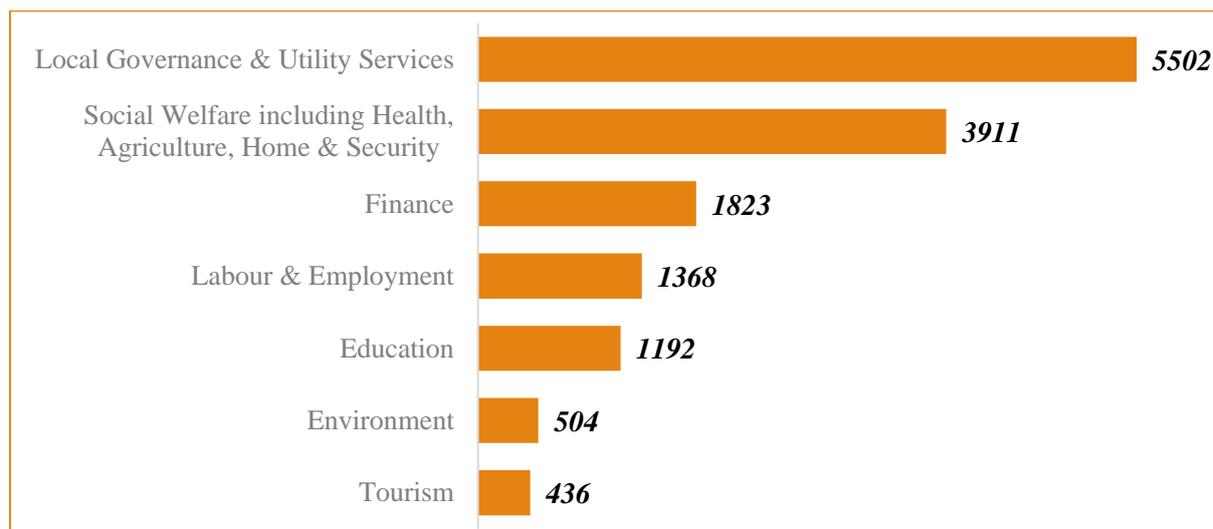
Status of e-Services
As per inputs on *NeSDA – Way Forward* dashboard



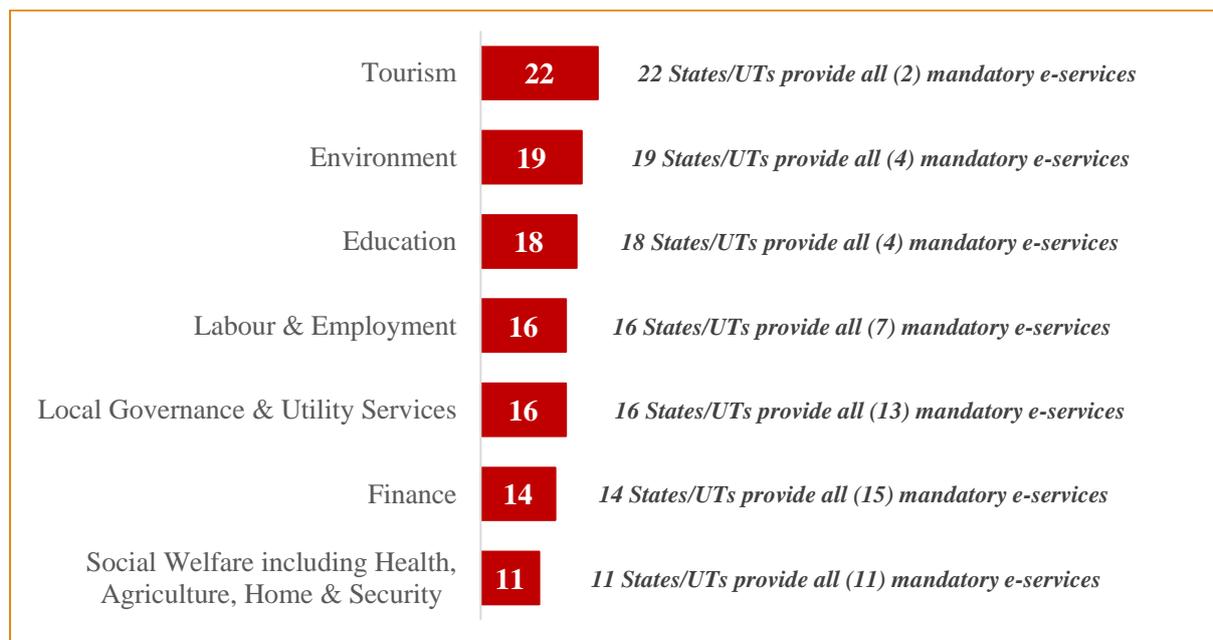
Monthly progress of status of e-services across States/UTs is attached in **Annexure 8.3**.

Note: The aforementioned figures are uploaded by States/UTs as of 05/09/2023.

Sector-wise consolidated status of e-services across States/UTs

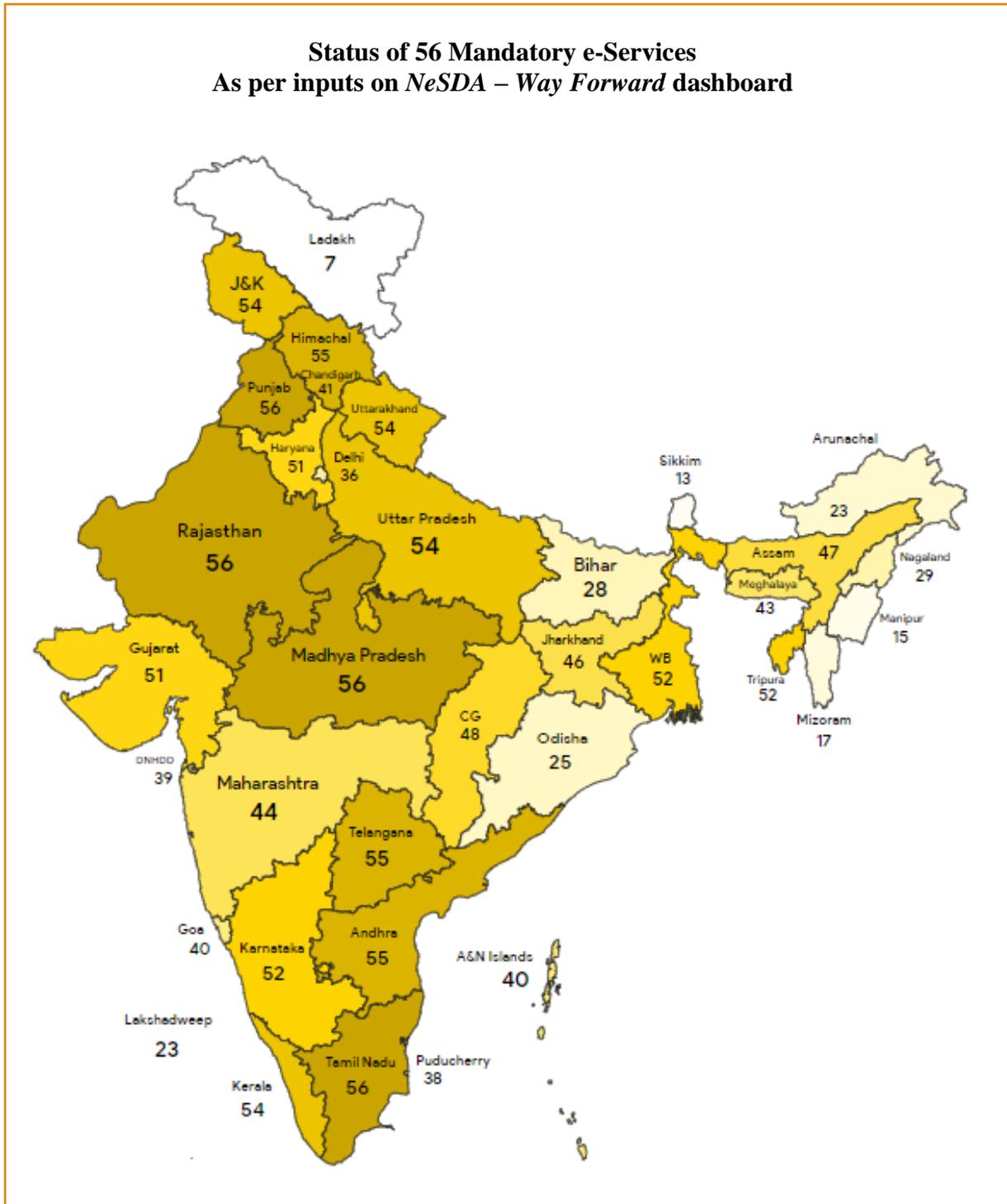


Sector-wise saturation status of mandatory e-services across States/UTs



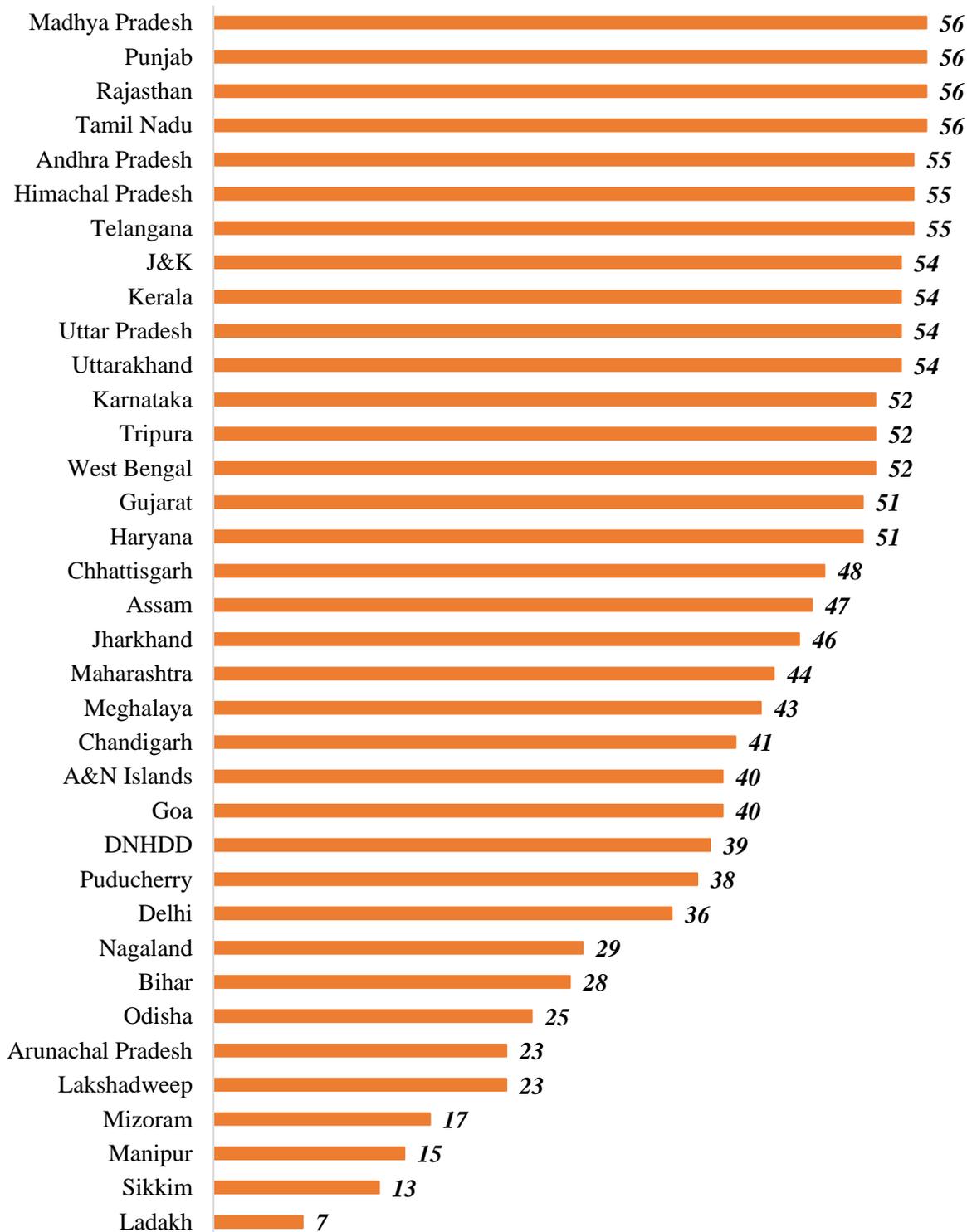
Note: The aforementioned figures are uploaded by States/UTs as of 05/09/2023.

**Status of 56 Mandatory e-Services
As per inputs on NeSDA – Way Forward dashboard**



Note: The aforementioned figures are uploaded by States/UTs as of 05/09/2023.

Status of 56 Mandatory e-Services
As per inputs on *NeSDA – Way Forward* dashboard



Note: The aforementioned figures are uploaded by States/UTs as of 05/09/2023.

5. e-Services under Labour and Employment Sector

Out of the seven identified sectors of NeSDA framework, e-services under labour and employment (L&E) sector play a vital role in modernizing and improving the labour market. They contribute to economic growth by enhancing efficiency, reducing costs, and increasing access to employment opportunities. Moreover, these services promote fairness, transparency, and compliance with labour laws, benefiting both individuals and industry as a whole.

The sector-wise analysis aims to assess and compare the e-services provided across all States/UTs in labour and employment sector through identification of citizen-centric sub-themes and highlighting state-specific opportunities to transition offline services to online platforms.

5.1. Identified Common Sub-Themes of Services under L&E Sector

Sub theme	e-Services Included
Employment related	Employment related services encompass a wide range of activities and resources that are designed to help individuals find, secure, and maintain employment
Industry/Factory	Industry/Factory related services that help in setting up of the institution, obtaining various licenses/ approvals and maintaining overall work safety
Labour Scheme Beneficiaries	Labour scheme beneficiaries related services that ensure welfare, security and provided assistance to contractual workers
Workers and Labour Acts	Workers and Labour Acts that help in safeguarding the rights and welfare of workers under various laws
Other	Other labour and employment related miscellaneous e-services such as survey, approvals, rules, regulations, other licenses, etc.

5.2. State/UT- Wise Categorisation across Sub-Themes under L&E Sector

Sub Theme/ State/UT	Employment related	Industry/ Factory	Labour Scheme Beneficiaries	Workers and Labour Acts	Other	Total
Haryana	14	79	44	8	4	149
Tamil Nadu	12	30	38	15	1	96
Jharkhand	5	52	2	26	4	89
Madhya Pradesh	12	29	15	29	3	88
Rajasthan	24	17	10	33		84
Chhattisgarh	8		58	3		69
Maharashtra	3	48	1	13		65
Uttarakhand	22	22	2	12		58
Bihar	7	11	18	19		55
Punjab	11		35	7		53
Meghalaya	11	12	12	13	1	49
Kerala	18	9	8	14		49
Odisha	3	17	4	20	1	45
Delhi	15	16		12		43
Karnataka	9	5	15	11		40
Tripura	8	12		17		37
J&K	12	8	2	13		35
West Bengal	7	9	3	12		31
Telangana	8	10	2	7	3	30
Andhra Pradesh	10	11	2	5	1	29
Puducherry	11	7	1	10		29
Chandigarh	7	8	2	12		29
Uttar Pradesh	8		1	14		23
Goa	5			11	2	18
Himachal Pradesh	5			9		14
Nagaland	11			1		12
Mizoram	10					10
DNHDD	4			4		8
Gujarat	5			3		8
Assam	3			3		6
Arunachal Pradesh		1		5		6
Manipur	5					5
A&N Islands	2			1		3
Lakshadweep	2					2
Sikkim			1			1
Total	297	413	276	362	20	1368

Note: The aforementioned figures of e-services mapped under labour and employment sector are uploaded by States/UTs on NeSDA – Way Forward dashboard, as of 05/09/2023. The department has categorised the mentioned e-services into various labour and employment specific sub-themes.

5.3. Master list of e-services under L&E Sector

Based on the study of service details of labour and employment sector, the following general citizen centric sub-themes and master list of labour and employment sector e-services have been identified where online services can be provided across all States/UTs:

Key	Sub Theme Services	Sub Theme
1	Employee Registration	Employment related
2	Grievances/Court-case/Notice	
3	Job Skill Development	
4	Payments>Returns	
5	Registration of Employer/Job Seeker/both	
6	Trade Union	
7	Boilers	Industry/Factory
8	Brand/Label/Bonded Warehouse	
9	Incentives/Investment/grants/subsidy	
10	License - Distillery/Liquor/Brewery/Winery/Bottling-plant	
11	License - Firecracker Manufacture/Storage/Sale	
12	License - Petroleum and related products	
13	Mineral/Excavate/Brick/Stone/Sand	
14	MSME	
15	Plot Allotment / Letter of Intent	
16	Registration/Licensing/Building Plan/Safety under Factories Act	Labour Scheme Beneficiaries
17	Children/Education/Scholarship	
18	Marriage/Maternity/Paternity	
19	Social Security	
20	Tools/Equipments/Sewing machines/Cycles	
21	Welfare/Health/Assistance	Workers and Labour Acts
22	Beedi and Cigar Workers Act	
23	Contract Labour and Inter-State Migrant Workmen Act	
24	Motor Transport Workers Act	
25	Plantation Labour Act	
26	Shop and Establishment Act	

5.4. State/UT-wise Master List of e-Services under L&E Sector

Sub-theme	Employment related						Industry/Factory									
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Services																
Haryana	Y	Y	Y	Y	Y		Y	Y	Y	Y		Y	Y	Y		Y
Meghalaya	Y		Y	Y	Y		Y	Y		Y	Y			Y	Y	Y
Jharkhand	Y		Y		Y		Y		Y					Y	Y	Y
Tamil Nadu	Y		Y	Y	Y									Y	Y	Y
Bihar		Y	Y	Y	Y		Y	Y		Y			Y		Y	Y
Madhya Pradesh			Y	Y	Y	Y	Y									Y
Karnataka			Y		Y	Y				Y						Y
J&K	Y		Y	Y	Y	Y	Y									Y
Kerala	Y				Y		Y	Y	Y	Y					Y	Y
Maharashtra	Y		Y		Y		Y	Y		Y	Y		Y			Y
Rajasthan	Y		Y		Y	Y			Y			Y			Y	Y
Uttarakhand	Y	Y	Y	Y	Y	Y	Y									Y
Tripura	Y		Y	Y	Y	Y	Y									Y
Andhra Pradesh	Y		Y		Y											
Chhattisgarh	Y		Y		Y											
Punjab	Y	Y	Y		Y				Y				Y			Y
Telangana	Y		Y		Y		Y				Y					Y
West Bengal	Y	Y	Y		Y				Y			Y				
Odisha		Y	Y		Y		Y									Y
Puducherry	Y						Y			Y						Y
Chandigarh	Y		Y	Y	Y											Y
Delhi	Y	Y			Y		Y									Y
Uttar Pradesh	Y		Y		Y											
Gujarat	Y		Y		Y											
Himachal Pradesh	Y		Y		Y											
Assam				Y	Y											
DNHDD	Y		Y		Y											
Goa			Y		Y											
A&N Islands			Y		Y											
Manipur	Y		Y		Y											
Nagaland			Y		Y											
Arunachal Pradesh	Y				Y											
Lakshadweep																Y
Mizoram	Y				Y											
Sikkim																

5.4. State/UT-wise Master List of e-Services under L&E Sector (cont.)

Sub-theme	Labour Scheme Beneficiaries					Workers and Labour Acts					X
	17	18	19	20	21	22	23	24	25	26	Gap
Haryana	Y	Y	Y	Y	Y		Y	Y		Y	5
Meghalaya	Y	Y	Y	Y	Y		Y	Y		Y	7
Jharkhand	Y	Y	Y		Y		Y	Y		Y	11
Tamil Nadu		Y	Y	Y	Y	Y	Y	Y		Y	11
Bihar			Y			Y	Y	Y		Y	11
Madhya Pradesh	Y	Y	Y	Y	Y	Y	Y	Y		Y	11
Karnataka	Y	Y	Y		Y	Y	Y	Y	Y	Y	12
J&K			Y		Y	Y	Y	Y		Y	13
Kerala			Y			Y	Y	Y		Y	13
Maharashtra			Y				Y	Y		Y	13
Rajasthan			Y		Y		Y	Y		Y	13
Uttarakhand			Y		Y		Y	Y		Y	13
Tripura						Y	Y	Y	Y	Y	14
Andhra Pradesh	Y	Y	Y	Y	Y		Y	Y		Y	15
Chhattisgarh	Y	Y	Y	Y	Y		Y	Y		Y	15
Punjab					Y		Y	Y		Y	15
Telangana					Y		Y	Y		Y	16
West Bengal			Y				Y	Y		Y	16
Odisha					Y		Y	Y		Y	17
Puducherry		Y	Y				Y			Y	18
Chandigarh					Y		Y			Y	18
Delhi							Y			Y	19
Uttar Pradesh					Y		Y	Y		Y	19
Gujarat							Y	Y		Y	20
Himachal Pradesh							Y	Y		Y	20
Assam							Y	Y		Y	21
DNHDD							Y	Y			21
Goa							Y		Y	Y	21
A&N Islands							Y				23
Manipur											23
Nagaland										Y	23
Arunachal Pradesh											24
Lakshadweep							Y				24
Mizoram											24
Sikkim			Y								25

Note: Service name is as per the key in section 5.3 table.

Y- e-Service is available, (blank)- e-Service is not available, Gap- Potential to increase the missing services

5.5. Key Analysis: Employment related Sub-theme

Employment related services encompass a wide range of activities and resources that are designed to help individuals find, secure, and maintain employment.

The key analysis of citizen-centric e-services of labour and employment sector on the basis of **Employment related** sub-theme is mentioned below:

Service Type	Key Observations
Employee Registration	<ul style="list-style-type: none">• Haryana, Meghalaya, Tamil Nadu and 22 other States/ UTs provide online employee registration where citizens can conveniently submit their personal and professional information, allowing government agencies to maintain up-to-date records
Grievances/ Court-case/ Notice	<ul style="list-style-type: none">• Jammu Kashmir, Haryana and 5 other States/ UTs provide services related to registration and resolution of labour grievances, court cases and intimation of notices
Job Skill Development	<ul style="list-style-type: none">• Madhya Pradesh, Puducherry and 25 other States/ UTs have skill development programs, training resources platform
Payments/ Returns	<ul style="list-style-type: none">• Chandigarh, Tripura and 8 other States/ UTs enable services for seamless processing of wages, funds, taxes etc.
Registration of Employer/ Job Seeker/ both	<ul style="list-style-type: none">• Uttarakhand, Gujarat and 30 other States/ UTs offers online registration of employers and job seekers which simplifies the process of job placement
Trade Union	<ul style="list-style-type: none">• Bihar, Karnataka, Kerala, J&K, Rajasthan and Tripura facilitate registration of trade union

Employment related services ensure access to opportunities, fair labour practices, and efficient dispute resolution mechanisms. States/ UTs may provide these services to foster a healthy workforce and a vibrant job market.

5.6. Key Analysis: Industry/ Factory Sub-theme

The industry and factory sector represent critical components of a nation's economic infrastructure. Worldwide, governments are increasingly leveraging digital technologies to streamline processes, reduce bureaucratic hurdles, and enhance transparency.

The key analysis of citizen-centric e-services of labour and employment sector on the basis of **Industry/ Factory** sub-theme is mentioned below:

Service Type	Key Observations
Boilers	<ul style="list-style-type: none"> • Maharashtra, Uttarakhand, Odisha and 11 other States/ UTs provides online services for boiler management and enable businesses to apply for permits, repair, conduct inspections, and renew licenses digitally
Brand/ Label/ Bonded Warehouse	<ul style="list-style-type: none"> • Haryana, Meghalaya, Jharkhand, Maharashtra and Uttarakhand deliver online services for registering brands, obtaining labels, and managing bonded warehouses
Incentives/ Investment/ grants/ subsidy	<ul style="list-style-type: none"> • Haryana, Tamil Nadu, Kerala, Maharashtra, Andra Pradesh, and Telangana offer incentives, grants, and subsidies to promote industrial growth and investment
License - Distillery/ Liquor/ Brewery/ Winery/ Bottling-plant	<ul style="list-style-type: none"> • Haryana, Meghalaya, Jharkhand, Karnataka, Maharashtra, Odisha and Uttarakhand provide Online services of the licensing for alcohol-related industries which involves stringent regulations to facilitate the application process, label registration, permit for transport or import etc., ensuring compliance with legal requirements
License - Firecracker Manufacture/ Storage/ Sale	<ul style="list-style-type: none"> • Meghalaya, Uttarakhand, and West Bengal provide online licensing for Firecracker manufacturing, storage, and sale which are subject to safety and environmental regulations, to provide a convenient and efficient way for businesses to acquire the necessary permits

License - Petroleum and related products	<ul style="list-style-type: none"> • Haryana, Kerala, and Telangana provide online services for petroleum-related licenses, trading permit enabling businesses to manage their permits and ensure adherence to safety protocols
Mineral/ Excavate/ Brick/ Stone/ Sand	<ul style="list-style-type: none"> • Haryana, Jharkhand, Uttarakhand, and Andhra Pradesh provide online services for permits, license for usage of minerals and construction materials
MSME	<ul style="list-style-type: none"> • Haryana, Meghalaya, Madhya Pradesh and Tamil Nadu offer MSME related online services
Plot Allotment / Letter of Intent	<ul style="list-style-type: none"> • Madhya Pradesh, Maharashtra and 4 other States/ UTs provide online services for plot allotment and letter of intent issuance. Thus, streamlining the industry land acquisition processes
Registration/ Licensing/ Building Plan/ Safety under Factories Act	<ul style="list-style-type: none"> • Arunachal Pradesh, Tripura, J&K and 17 other States/ UTs deliver services such as registration and licensing of factories, building clearances, and safety protocols, as per Factories Act

Citizen-centric online services have revolutionized the industry and factory sector, making it more accessible, transparent, and efficient. States/ UTs may provide these services to foster industrial growth and safety for all workers.

5.7. Key Analysis: Labour Scheme Beneficiaries Sub-theme

The labour and employment sector plays a crucial role in a nation's socioeconomic framework, with a responsibility to safeguard the welfare of labour scheme beneficiaries.

The key analysis of citizen-centric e-services of labour and employment sector on the basis of **Labour Scheme Beneficiaries** sub-theme are mentioned below:

Service Type	Key Observation
Children/ Education/ Scholarship	<ul style="list-style-type: none"> • Chhattisgarh, Punjab, and 5 other States/ UTs deliver services related to children's education and scholarships, that ensures their good education and holistic growth

Marriage/ Maternity/ Paternity	<ul style="list-style-type: none"> • Odisha, Tamil Nadu and 7 other States/ UTs provide assistance during life events such as marriage, maternity, and paternity to ensure timely and required support during significant life transitions
Social Security	<ul style="list-style-type: none"> • Sikkim, Uttarakhand and 15 other States/ UTs provide social security benefits such as pension, disability pension, identity cards, etc.
Tools/ Equipments/ Sewing machines/ Cycles	<ul style="list-style-type: none"> • Meghalaya, Haryana and 4 other States/ UTs provide online assistance, grant for tools, other equipment, sewing machines, and cycles which can significantly improve labour scheme beneficiaries' economic prospects
Welfare/ Health/ Assistance	<ul style="list-style-type: none"> • Uttar Pradesh, Puducherry, and 14 other States/ UTs offer online platform for beneficiaries to avail welfare programs, support, seek general assistance and allowance

States/ UTs may provide these services to achieve saturation and increasingly leverage digital technologies to offer personalized and efficient services that cater to the diverse needs of these beneficiaries.

5.8. Key Analysis: Workers and Labour Acts Sub-theme

The Workers and Labour Acts plays a pivotal role in a nation's socio-economic fabric, with the responsibility of safeguarding the rights and welfare of workers.

The key analysis of citizen-centric e-services of labour and employment sector on the basis of **Workers and Labour Acts** sub-theme is mentioned below:

Service Type	Key Observation
Beedi and Cigar Workers Act	<ul style="list-style-type: none"> • Jharkhand, Bihar and 5 other States/ UTs focus on the welfare of workers engaged in the beedi and cigar industry through online services related to this act by facilitating the registration of workers, disbursement of benefits, and the monitoring of labour conditions

Contract Labour and Inter-State Migrant Workmen Act	<ul style="list-style-type: none"> • Arunachal Pradesh, Nagaland, Goa and 27 other States/ UTs aims to regulate the employment of contract labour and inter-state migrant workers through online services associated with this act by streamlining the registration of contractors, and ensuring compliance with labour laws
Motor Transport Workers Act	<ul style="list-style-type: none"> • Himachal Pradesh, DNHDD and 22 other States/ UTs focuses on the welfare of motor transport workers through online services to enable the registration of transport workers, issuance of permits, and monitoring of working condition
Plantation Labour Act	<ul style="list-style-type: none"> • Assam, Tripura and Karnataka safeguard the rights of workers in the plantation sector through online services by facilitating the registration of plantation labour, and enforcement of labour standards
Shop and Establishment Act	<ul style="list-style-type: none"> • Andaman Nicobar Islands, Delhi and 26 other States/ UTs regulates working conditions in shops and commercial establishments through e-services related to this act by simplifying the process of shop registration, employee management, and establishment as employer

States/ UTs may provide these services to achieve saturation and to transform the lives of workers by providing them with easier access to vital services and ensuring the enforcement of labour laws.

Note: The aforementioned Key Analysis of various sub-themes is based on e-services mapped under labour and employment sector that are uploaded by States/UTs on NeSDA – Way Forward dashboard, as of 05/09/2023. The department has categorised the mentioned e-services into various labour and employment specific sub-themes.

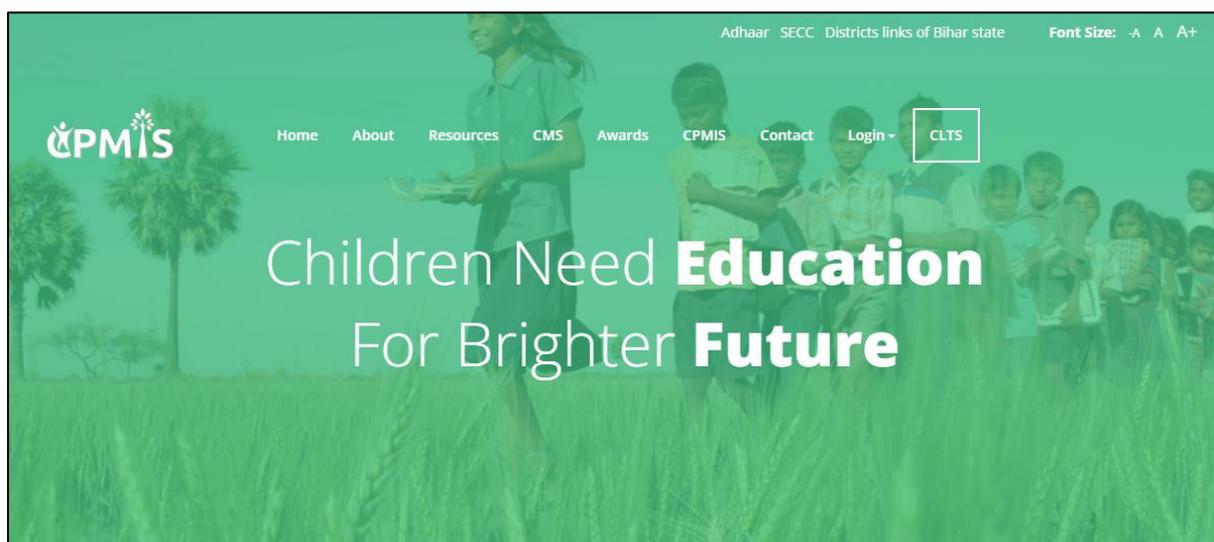
6. Best Practices

A trend has been observed towards integration of portals for citizen service delivery as unified portals for service delivery have been developed by several States/UTs. These provide users a unified access point for a variety of services and tie into the best practices that NeSDA encourages. By seamlessly integrating services across departments or jurisdictions, they provide better governance and service availability. These also help ensure that all citizen entitlements are portable and available on the cloud. Many of these portals have also digitally transformed services to enhance ease of doing business at the State / UT level and unified a variety of technologies, both established and emerging, for decision support and development activities.

Unified and seamless delivery of services is a core tenet of the NeSDA framework and strengthening such portals will enhance the digital empowerment of citizens. Some of the portals that are highlighted in this section for best practices in unified service delivery include the following:

S.No.	Theme	State/UT	Initiative Name
1	Monitoring and Tracking System	Bihar	Child Labour Tracking System
2	Single Window for Employment	Gujarat	Anubandham
3	Single Window for Labour Department	Rajasthan	Department of Labour, Rajasthan
4	Single Window for Employment	Uttarakhand	Rojgar Prayag

6.1. Child Labour Tracking System



<https://www.cpmis.org/>

The Labour Resources Department of Government of Bihar launched a web-based Child Labour Tracking System (CLTS) in 2016 to eliminate child labour. CLTS is integrated with the existing CPMIS platform. It provides a robust framework to facilitate case management of rescued child labourers. The generation of the entitlement card is one of the key innovations.

Up-to-date Centralised Database of Rescued CLs

Unique CL Id No- Linked with Aadhar No.

Customised Dashboards /MIS reports /Analysis

Notifications and alerts to facilitate work flow

Enable input of investigation result of Child Welfare Committee

Enable DCPU to track entitlements received

Monitoring by highest level of authorities



8,492
Child Rescued

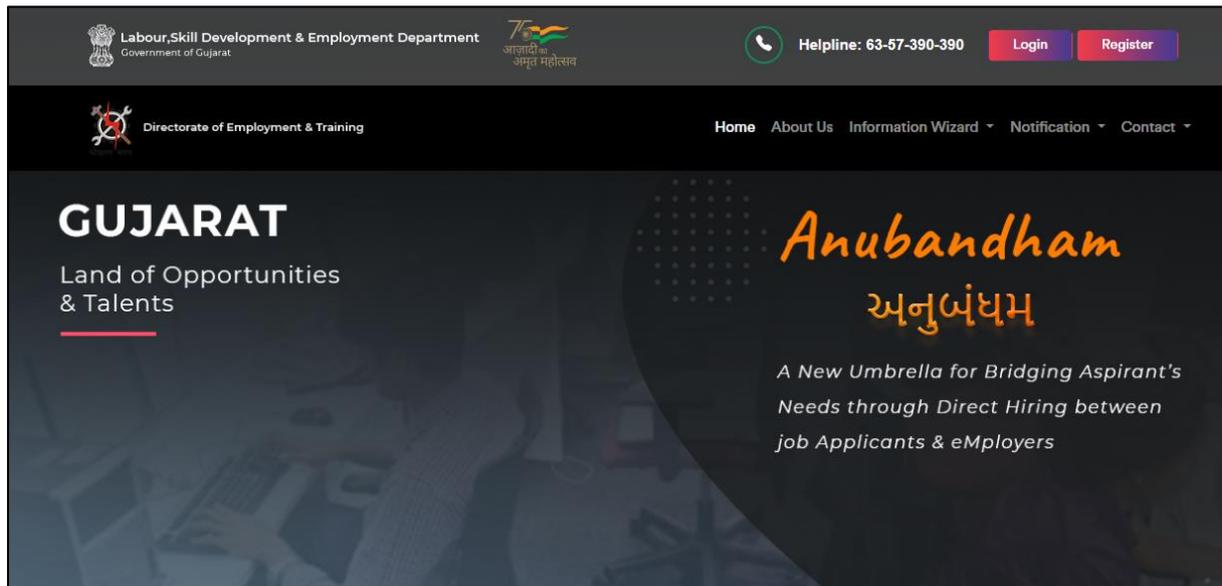


4,721
Child Investigation
(Ongoing)



1,870
Entitlement Card
Generated

6.2. Anubandham



<https://anubandham.gujarat.gov.in/>

Directorate of Employment & Training (DET), Government of Gujarat built *Anubandham*, which facilitates connecting job seekers and job providers through auto-matching in a transparent and user-friendly manner. Rich user-interface and advanced functionality are an integral part of the app and enabling a better experience.

Facility to Login/Register	Enable resume parser	Track job application tracking	Alerts and notifications
Schedule and manage interviews	Advance search based on the sectors	Mobile App available	Helpline number available

 **3,56,158**
Registered Candidate

 **45,956**
Registered Employer

 **6,81,289**
Notified Vacancy

 **3,442**
Job Fair Organized

6.3. Department of Labour, Rajasthan

<https://labour.rajasthan.gov.in/>

Labour Departments of Government of Rajasthan provides the single view of offerings of Rajasthan Single Sign On, Factories and Boilers Inspection Department, and the Government of India's Ministry of Labour & Employment, on a unified platform.

Features

- Online registration dashboard
- Track application
- Platform for migrant workers
- Facilitates verification of GST numbers, CIS, MGNREGA job card numbers, etc

Information Dissemination

- Statistical insights of transactions, applications, etc
- Single integrated returns
- Miscellaneous information like revised emitra rates, latest LDMS documents, etc.

Accessibility

- User guides and tutorials
- LDMS mobile application
- Integration with grievance redressal portal - *Rajsampark*
- Testimonials and FAQs



19482835
Visitors



10,081,080
Transactions on LDMS



560,758
Applications on LDMS

6.4. Rojgar Prayag

Are You A Job Seeker? Employer Outsource Jobs Download Form New Account Log In

गौकरी चाहने वाले और सेवा प्रदाता द्वारा किया गया पंजीकरण को हटा दिया जाएगा। पोर्टल खोलने की जानकारी पृथक रूप से दी जायेगी।

Job Seekers

- Online Registration Anywhere Anytime.
- Facility to Apply Online.
- Job Notification via Email.
- Search Jobs Through Using Filter Category,Place,Department And Salary.

Employer

- Lacs Of Jobseeker On One Click.
- 24*7 Facilities for Uploading Jobs.
- Online Registration Anywhere Anytime.

Jobs

Looking for a job?
Create a resume. Write a cover letter.
Prepare for an interview. And more.

- Search of jobs according to location, salary and educational qualification.
- Sectorwise Search.
- Departmentwise Search.
- Postwise Search.

<https://rojgarprayag.uk.gov.in/>

Government of Uttarakhand provides employment opportunity to the unemployed youth in Uttarakhand through Rojgar Prayag portal. Job seekers register themselves with Employment Exchanges and get notified as soon as any vacancy in the Government or private sector matches their desired profile. It also provides the facility to different organizations to register their need for man power and find suitable candidates as per their requirements.

Convenient online application process

Facility to create employer and job seeker account

Receive job notifications via email

Filter jobs by category, location, department, and salary

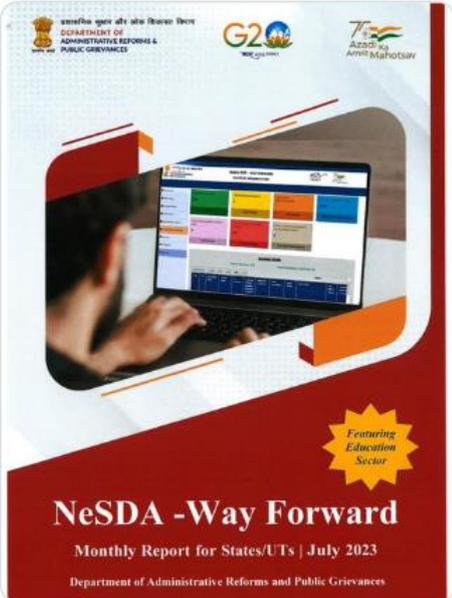
Useful links and downloadable forms are available on the portal

7. Media Outreach

 **DARPG**   @DARPG_GoI · Aug 21

#DARPG has released its fifth-in-line #NeSDA Way Forward monthly report for States/UTs, July 2023!

This report especially features deeper insights and analysis of e-services in the #education sector.



PMO India and 9 others

 **DARPG**   @DARPG_GoI · Sep 1

Joint Secretary, @DARPG_GoI, Shri N B S Rajput, chaired the NeSDA Way Forward review meeting on September 1, 2023, with all States/UTs to comprehensively assess the Status of e-services delivery.

#eGovernance #NeSDA



PMO India and 9 others

DARPG @DARPG_GoI · Sep 3
e-Services: Key Highlights of July Report 2023!

DARPG has released its fifth-in-line **#NeSDA** Way Forward monthly report for States/UTs July 2023.

In the month of July 2023, e-services provided across States/UTs, reported an increase in the e-services from the June Report.

e-Services: Key Highlights of July Report 2023

- 13,867 e-Services are provided across States/UTs, which is an increase of 6.3% (816) services from June report
- 1,397 out of 2,016 mandatory e-Services (56*36 States/UTs) are available, making saturation at 69%
- Maximum number of e-Services (5,203) lie in sector – local governance & utility services

PMO India and 9 others

DARPG @DARPG_GoI · Sep 6
e-Services in the Education Sector!

The **NeSDA** Way Forward July Monthly Report for States/UTs incorporates sector-wise analysis of the e-Services approach and presents deeper insights into services of the **#Education** sector.

e-Services in Education Sector

Key Highlights:

- 911 e-Services are mapped under education sector
- Top 5 States providing maximum e-Services

S. No	State	Number of e-Services in education sector
1.	Madhya Pradesh	122
2.	Karnataka	113
3.	Kerala	92
4.	Gujarat	69
5.	Himachal Pradesh	55

PMO India and 9 others

DARPG @DARPG_GoI

#HimachalPradeshTknikiShikshaBoard

The **#HimachalPradeshTknikiShikshaBoard** came into existence under the H.P TknikiShiksha Board Act, 1986.

This Board Conducts examinations of Affiliated Polytechnics which are approved by **#AllIndiaCouncilforTechnicalEducation** (AICTE)

Himachal Pradesh Tkniki Shiksha Board
One of the leading Board University in the Country, governed by All India Council for Technical Education (AICTE), National Council for Vocational Training (NCVT) & State Council for Vocational Training (SCVT)

Facilitates:

- Online registration and counselling of Polytechnic students
- Online filling up of examination forms along with integrated fee payment gateway
- Track status through students dash board such as admit card, attendance, result etc
- Submission of seasonal and practical awards of Polytechnic candidates through web board module

PMO India and 9 others

DARPG @DARPG_GoI

#MadhyaPradeshRighttoEducationPortal

Every child of age of (6-14) years shall have a Right to Free & Compulsory Education in a neighborhood school, till the completion of elementary education (class-8).

Madhya Pradesh is the first state in the country to have used online and

Madhya Pradesh Right to Education Portal
An innovative e-Governance initiative of School Education Department, Government of Madhya Pradesh & NIC for Proactive, Transparent and Responsive Governance.

Facilitates:

- Online lottery allotment of seats
- Online registration by private schools
- Online school profile management
- Online application management
- Online submission
- Online verification by BEO
- Online approval by DEO
- Digitally signed recognition certificate

Apply Online

PMO India and 9 others

8. Appendix

8.1. Saturation Status of Unified Service Delivery Portal

State/ UT	Identified Single Unified Portal	URL	Total e-Services	e-Services on Single Unified Portal	e-Services on Single Unified Portal (%)
J&K	e-UNNAT	eunnat.jk.gov.in	1028	1028	100%
Kerala	e-Sevanam	services.kerala.gov.in	911	911	100%
Odisha	Odisha One	odishaone.gov.in	404	404	100%
Delhi	e-District	edistrict.delhi.gov.in	436	426	98%
Uttar Pradesh	Nivesh Mitra & e-District	niveshmitra.up.nic.in & edistrict.up.gov.in	714	690	97%
Rajasthan	e-Mitra	emitra.rajasthan.gov.in	536	516	96%
Karnataka	Seva Sindhu	sevasindhu.karnataka.gov.in	752	721	96%
Andhra Pradesh	AP Seva	vswsonline.ap.gov.in	579	524	91%
Goa	Goa Online	goaonline.gov.in	240	199	83%
Uttarakhand	Apuni Sarkar	eservices.uk.gov.in	782	622	80%
Manipur	e-District	eservicesmanipur.gov.in	40	31	78%
Assam	Sewa Setu	sewasetu.assam.gov.in	259	191	74%
Sikkim	Sikkim SSO	sso.sikkim.gov.in	43	31	72%
Haryana	Saral Haryana	saralharyana.gov.in	757	503	66%
Maharashtra	Aaple Sarkar	aaplesarkar.mahaonline.gov.in	521	274	53%
Chhattisgarh	e-District	edistrict.cgstate.gov.in	284	147	52%
A&N Islands	e-District	edistrict.andaman.gov.in	200	100	50%
Telangana	MeeSeva	ts.meeseva.telangana.gov.in	768	365	48%
Tamil Nadu	e-Sevai	tnesevai.tn.gov.in	446	181	41%
Punjab	Connect Punjab	connect.punjab.gov.in	484	196	40%
Nagaland	e-District	edistrict.nagaland.gov.in	64	24	38%
Ladakh	e-Seva	eseva.ladakh.gov.in	46	13	28%
Bihar	RTPS Bihar	serviceonline.bihar.gov.in	237	66	28%
DNHDD	Single Window Portal	swp.dddgov.in	78	21	27%
West Bengal	e-District	edistrict.wb.gov.in	401	105	26%
Tripura	e-District	edistrict.tripura.gov.in	267	58	22%
Gujarat	Digital Gujarat	digitalgujarat.gov.in	443	81	18%
Arunachal Pradesh	Arunachal e-Service	eservice.arunachal.gov.in	309	55	18%
Puducherry	e-District	edistrict.py.gov.in	246	43	17%
Chandigarh	Service Plus	serviceonline.gov.in	224	39	17%

Himachal Pradesh	e-District	edistrict.hp.gov.in	500	68	14%
Madhya Pradesh	MP Online	mponline.gov.in	1010	109	11%
Jharkhand	Jharsewa	jharsewa.jharkhand.gov.in	333	8	2%
Lakshadweep	-	-	42	-	-
Meghalaya	Meghalaya Online	meghalayaonline.gov.in	249	-	-
Mizoram	-	-	103	-	-

Note: The aforementioned details of single unified portals are as informed and uploaded by States/UTs on NeSDA – Way Forward dashboard, as of 05/09/2023. Lakshadweep and Mizoram do not have a single unified services portal. States that have not uploaded their services' URL through their single unified service portal on NeSDA – Way Forward dashboard are marked (-)

8.2. List of 165 Identified Common Services

#	Service Name
1	Issuance of Birth Certificate
2	Issuance of Death Certificate
3	Issuance of Ayushman Card
4	Issue of Identity Card to Ex-Servicemen
5	Issue of Identity Card to Widows of Ex-Servicemen
6	Issue/Duplicate/Renew Permanent Driving License
7	Issue/Duplicate/Renew Registration Certificate
8	Change of Address (DL)
9	Change of Address (RC)
10	Issue/Renewal of Bus Passes to Physically Challenged
11	Issue/Renewal of Bus Passes to School Children
12	Issue/Renewal of Bus Passes (general)
13	Issue Fitness Certificate
14	Learner License for Non-transport vehicle
15	Learner License for transport vehicle
16	Application for Senior Citizen Card
17	Disability Pension
18	Financial Assistance to Destitute Children (FADC)
19	National family benefits scheme for BPL families
20	Old Age Allowance
21	Widow & Destitute Women Pension
22	Online Registration System for OPD Appointment (G2C)
23	Patient Registration (G2C)
24	Pregnant women assistance (including Benefit transfers) (G2C)
25	Child Registration (G2B)
26	Issue/Duplicate/Renewal of Ration Card
27	Inclusion/ Deletion of family member in Ration Card
28	Ration Card Data Correction and Household Head modification
29	Issue/Renewal of Fair Price Shop License
30	Issue/Renewal of Licence of Dealer
31	Issue/Renewal of Licence of Manufacturer
32	Issue/Renewal of Certificate for verification of Weights and Measures etc.
33	Domestic Help Verification (if resident of local area).
34	Tenant Verification (if resident of local area)

35	Character Certificate
36	Character Verification
37	Online FIR registration/Copy of FIR
38	Employee Verification
39	Event/ Performance Request
40	Grant of Fresh Arms License
41	Issuance of NOC for setting up of Petrol Pump, Cinema Hall etc.
42	NoC for Storage of Fireworks in storehouse under The Explosive Rules, 2008
43	Issue/Renewal of NoC for Possession and sale of Fireworks from Shop under the Explosive Rules, 2008
44	NOC for use of loud speakers (applicable only in case of S. D. M. obtain N. O. C. from the concerned SHO before granting permission)
45	NOC for Fairs/ Melas/ Exhibition/ Sport Events etc
46	NOC for issuance/ renewal of License of Arms Dealers
47	Passport Verification
48	Police Clearance Certificate
49	Registration of Foreigners (Arrival and Departure)
50	Issue/Duplicate Detailed Marks Certificate (DMC)
51	Issue/Duplicate Passing Degree
52	Issue/Duplicate Migration Certificate
53	Application for Education Scholarship (G2C)
54	Check examination results online/Online result display (G2C)
55	School Registration (G2B)
56	NOC for Schools (G2B)
57	Application for sports scholarship
58	Application for Registration of Shops and Establishment (G2B)
59	Employee Registration (G2C)
60	Job Seeker Registration (G2C)
61	Job Skill Development (G2C)
62	Employer Registration (G2B)
63	Online Registration of the Cooperative Societies
64	Initial NoC / Plan Approval for Building Permit (citizen) (G2C)
65	Final NoC / Plan Approval for Occupancy Certificate (citizen) (G2C)
66	Initial NoC / Plan Approval for Building Permit (business) (G2B)
67	Final NoC / Plan Approval for Occupancy Certificate (business) (G2B)
68	Issue of No Due Certificate
69	Issue of NoC/ Duplicate Allotment/ Re-allotment Letter
70	Issue/Renewal of Retail Drug Licence (Pharmacy)
71	Issue/Renewal of Wholesale Drug licence
72	Book Accommodation and Transportation
73	Book Tour Package and Tourist Attraction
74	Issue tourist Permits/Pass
75	Registration/ Recognition/ Renewal of Tourism Service Provider
76	Property tax online payment (G2C)
77	Permission for Water Connections (G2C)
78	Building or development permit (G2B)
79	Issue/Renewal of Occupancy Certificate (G2B)
80	Issue/Renewal of NoC for Building (Plan) Construction (G2B)
81	e-Payment of Electricity Bills (Citizen) (G2C)
82	New electricity connection (business) (G2B)
83	Application for Water Connection (business) (G2B)
84	Issue/Renewal of Fire NOC

85	Issue/Renewal of Trade Licence Certificate
86	Issue/Renewal of conveyance deed
87	Issue/Renewal of Licence for providing accommodation
88	Library Membership
89	Record of Rights (ROR) (G2C)
90	Mutation of Revenue Records (G2C)
91	Issuance of Domicile Certificate (G2C)
92	Issuance of Marriage Certificate (G2C)
93	Issuance of Caste Certificate (G2C)
94	Issuance of Income certificate (G2C)
95	Issuance of Encumbrance Certificate (G2C)
96	Appointment for Registrations under Indian Registration Act (G2C)
97	Registration of societies under Societies Registration Act (G2B)
98	Registration of partnership firms under Partnership Firms Act (G2B)
99	Issue/Duplicate/Renew License for Seed and Pesticide and Fertilizer
100	Application for Licence to Manufacture and / or Trade Poultry and Livestock Feed
101	Farmer Registration
102	Farm Mechanization
103	Micro Nutrient Fertiliser
104	Pesticides / Weedicides Distribution
105	Seed Distribution
106	Addition of new class to Driving License
107	Addition/Continuation/Termination of Hypothecation
108	Issue/Renewal of Conductor License
109	No Objection Certificate (NOC) for transfer of vehicles to other states
110	No Objection Certificate for vehicles going outside the State (NOC)
111	Registration of fully built transport vehicles through dealer
112	Registration of Non-Transport Vehicles through Dealer
113	Transfer of ownership for old vehicles purchased within the state
114	Missing Person Registration (G2C)
115	Correction in Birth or Death Record
116	Delayed Birth/Death Registration
117	Inclusion of Child Name in Birth Record
118	Renewal of Arms License (if the license is presented before the expiry date and the license issuing district is the same where service has been sought)
119	Addition/ Deletion of weapon (if the license issuing district is the same where service has been sought) From the expiry of the mandatory notice period of 45 days as provided under the Arms Act
120	Copy of untraced report in cases pertaining to stolen vehicles
121	Copy of untraced report in road accident cases
122	Copy of untraced report in theft cases
123	Online Complaint Registration to Police (G2C)
124	Disposal of Registered Lost Property
125	Extension of purchase period of weapon, (within permissible time period and if the license issuing district is the same where services has been sought)
126	Extension of Residential Permit of Foreigners
127	NoC for the License to Import and Storage of Petrol under The Petroleum Rules, 2002
128	NOC for pre-owned vehicles
129	Private Security Agency Verification
130	Procession/Protest/ Strike Request
131	Registration and Licensing - Motor Transport Workers Act (G2B)
132	Application for License of a Contractor (s) for recruitment of migrant workmen (G2B)
133	Authorization under Bio-Medical Waste Management Rules, 2016

134	Authorization under Construction and Demolition Waste Management Rules, 2016 (as amended)
135	Authorization under E-waste Management Rules, 2016
136	Authorization under Solid Waste Management Rules, 2016 (as amended)
137	Authorization under the Hazardous and Other Waste (Management and Transboundary Movement) Rules, 2016
138	Consent to Establish under the air (Prevention and Control of Pollution) Act, 1981 (Central Act 14 of 1981)
139	Consent to Establish under the water (Prevention and Control of Pollution) Act, 1974 (Central Act 6 of 1974)
140	Consent to operate under the air (Prevention and Control of Pollution) Act, 1981 (Central Act 14 of 1981)
141	Consent to operate under the water (Prevention and Control of Pollution) Act, 1974 (Central Act 6 of 1974)
142	Registration under Batteries (Management and Handling) Rules, 2016 (as amended)
143	Registration under Plastic Waste Management Rules, 2016
144	Issue of Conveyance Deed
145	Change of Ownership (other than Death Cases)
146	Demarcation of Plot
147	Issue of permission for mortgage
148	Transfer of property in case of death (uncontested)
149	Transfer of property in case of sale
150	Issuance/Modification/Renewal of License of Food Business Operators
151	Issue/Renewal of Registration for operating a drug store in the hospital (both outdoor and indoor pharmacy), under the Drugs and Cosmetics Act, 1940. (Central Act 23 of 1940) and Pharmacy Act, 1948 (Central Act 8 of 1948)
152	Issue/Renewal of licence for the operation of a Blood Bank under Drugs and Cosmetics Act, 1940. (Central Act 23 of 1940)
153	Change of address within same jurisdiction in Ration Card
154	Change of address including change of FPS
155	Issue/Renewal of License for Manufacture and sale of Bricks (After depositing of License Fee and Security Money as prescribed in the Control Order)
156	Permission to construct Brick Kiln (Gaid and Chimney) (After receipt of Application)
157	Surrender of Fair Price Shop License
158	Load change/ Category change (G2B)
159	Booking of Community Centre
160	Change of Owner/Occupier in Property Tax Register (Except in death case)
161	Change of Owner/Occupier in Property Tax Register in death case
162	Granting permission for installing communication and connectivity infrastructure
163	Issue/Renewal of Licence for Sale of Meat
164	Removal of Solid Waste from Streets/Roads
165	Replacement of Street Lights

8.3. Monthly Progress of Status of e-Services across States/UTs

#	State/UT	April Report	May Report	June Report	July Report	August Report
1	J&K	474	469	469	470	1028
2	Madhya Pradesh	637	731	948	1000	1010
3	Kerala	885	886	911	911	911
4	Uttarakhand	596	595	595	725	782
5	Telangana	493	491	582	757	768
6	Haryana	762	757	757	757	757
7	Karnataka	779	747	752	752	752
8	Uttar Pradesh	709	706	713	714	714
9	Andhra Pradesh	606	574	579	579	579
10	Rajasthan	248	248	248	525	536
11	Maharashtra	150	148	337	441	521
12	Himachal Pradesh	500	494	500	500	500
13	Punjab	486	483	484	484	484
14	Tamil Nadu	446	445	445	445	446
15	Gujarat	191	228	444	443	443
16	Delhi	412	416	416	436	436
17	Odisha	211	373	383	383	404
18	West Bengal	290	323	401	401	401
19	Jharkhand	316	294	310	311	333
20	Arunachal Pradesh	34	101	298	298	309
21	Chhattisgarh	272	270	284	284	284
22	Tripura	233	230	251	262	267
23	Assam	263	259	259	259	259
24	Meghalaya	252	217	223	223	249
25	Puducherry	239	239	239	239	246
26	Goa	240	240	240	240	240
27	Bihar	222	234	238	238	237
28	Chandigarh	231	221	221	224	224
29	A&N Islands	164	171	171	199	200
30	Mizoram	103	103	103	103	103
31	DNHDD	39	78	78	78	78
32	Nagaland	34	34	64	64	64
33	Ladakh	32	32	32	46	46
34	Sikkim	25	25	36	36	43
35	Lakshadweep	-	-	-	-	42
36	Manipur	40	40	40	40	40
Total		11614	11902	13051	13867	14736

For any suggestions, kindly contact the undersigned:

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सत्यमेव जयते

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Ministry of Personnel, Public Grievances & Pensions
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