

# NeSDA -Way Forward

Monthly Report for States/UTs | June 2023

**Department of Administrative Reforms and Public Grievances** 

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# 1. Objective

DARPG monitors the implementation of recommendations given in the NeSDA 2021 report through monthly review meetings and e-governance conferences in which all States/UTs/Central Ministries/Departments participate. This monthly report institutionalises the nation's endeavours for improved delivery of e-services and prepare States/UTs for NeSDA 2023

The objective of the monthly progress report is as follows:

#### A. Saturation of e-services

- Provision of all identified 56 mandatory e-services in all States/UTs
- Increase in delivery of total number of e-services provided
- Identification of all G2B and G2C services provided

#### B. Promote faceless and suo-moto entitlement-based delivery of services

Monitor improvement in the number of services provided facelessly, i.e., without any physical visits, paperwork and human intervention. Provision of e-services to the citizens as per their entitlement, based on their socio-economic status

#### C. Unified Portal

Encourage provision of all e-services in a State/UT through a single unified portal

#### D. Identification of bottlenecks and dissemination of best practices

Recognize the existing knowledge gaps and bring government and citizens closer through next generation administrative reforms. Learn from best practices to inspire and upgrade the existing e-service delivery mechanisms in place



## 2. Introduction

DARPG has designed the *NeSDA – Way Forward* dashboard to monitor the status of implementation of recommendations of NeSDA 2021, in line with the focus areas of egovernance. The NeSDA framework covers G2C and G2B services across seven sectors, viz., Finance, Labour & Employment, Education, Local Governance & Utility Services, Social Welfare (including Health, Agriculture & Home Security), Environment (including Fire) and Tourism.

The June Monthly Report for States/UTs incorporates sector-wise analysis of e-services approach and presents deeper insights into services of Environment sector. The report highlights the sub-themes of e-services in Environment sector and the number of e-services provided by each State/UT under each sub-theme.

The common citizen-centric sub-themes of e-services in environment sector are identified across all States/UTs which encompass a wide range of e-services.

The aim of sector-wise analysis is to:

- Identify the major sub-themes/categories of e-services in each sector that may be provided by all States/UTs
- Set benchmark of the number of e-services that can be provided in a State/UT
- Enable all States/UTs to increase their number of e-services through information dissemination

The NeSDA Way Forward Monthly Report for States/UTs, June 2023 is based on the inputs provided by States/UTs on *NeSDA* – *Way Forward* dashboard, as of 10<sup>th</sup> July, 2023.

Status of e-services

Sector-wise analysis of e-services

Best practices that can be replicated

## 3. Key Highlights

#### **General**

- Secretary, DARPG held a meeting with Right to Service Chief Commissioners from States/UTs on 16th June, 2023 to discuss the scope of improvement in e-service delivery under the NeSDA framework
- A review meeting was held with all States/UTs on 12th July, 2023 under the chairmanship of Joint Secretary, DARPG. The purpose of the meeting was to:
  - o Review the progress made under NeSDA Way Forward
  - Emphasise the importance of unified portals, faceless and suo-moto based delivery of services
  - Introduce and obtain feedback on identified 164 common services
     (Refer to annexure 8.2.: List of common services)

#### e-Services

- 13,051 e-services are provided across States/UTs, which is an increase of 9.6% (1,149) services from May Report
- Maximum number of e-services (4,846) lie in sector local governance & utility services

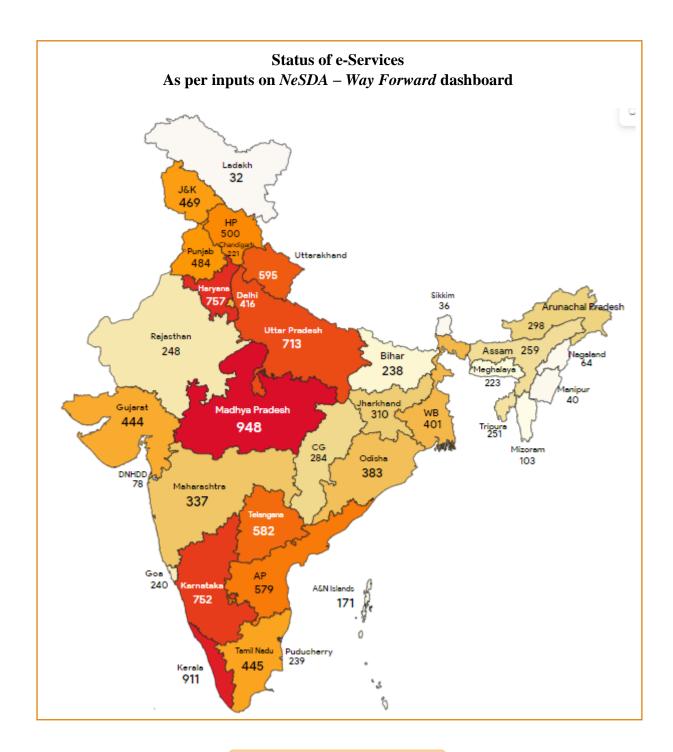
#### e-Services in Environment Sector

- 439 e-services are mapped under environment sector
- Identified sub-themes of e-services in environment sector are
  - o 152 e-services under *Environment related Permissions*
  - o 113 e-services under Waste Management Authorization
  - o 90 e-services under *Forest and Wildlife*
  - o 81 e-services under *Plan Approval*
  - o 3 e-services under **Other**
- Jharkhand provides the maximum e-services in environment sector (52), which is followed by Madhya Pradesh (32) and West Bengal (29)

#### **Best Practices**

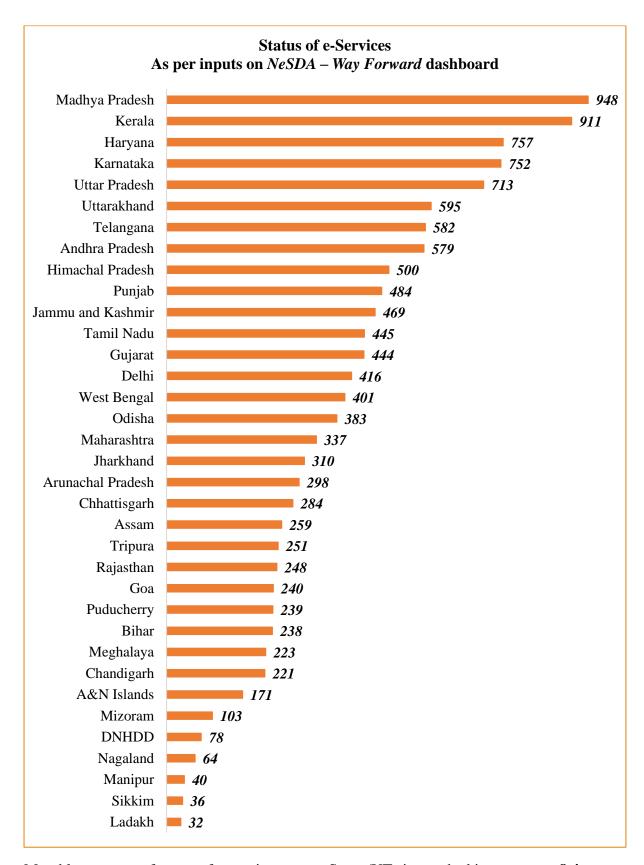
- The **Government of Kerala** has development an intricate network of Common Service Centres (CSC), named **Akshaya e-Kendra**. It delivers G2C, G2B and B2C services under a single roof and also provides banking/insurance services through kiosks and micro-ATMs
- The Government of Rajasthan has built a single window for citizens to access all Rajasthan tourism related information. Around 12,000 citizens have downloaded the Rajasthan Tourism app
- The Government of Himachal Pradesh has launched an e-services portal for Himachal
  Tourism to facilitate the various tourism stakeholders and minimize their footfall in the
  offices, as a step towards Ease of Doing Business.
- The Government of Madhya Pradesh has designed Automated Layout Process
   Approval and Scrutiny System (ALPASS) to provide decision support for layout/planning permission and land use information
- The Government of Gujarat has developed Illegal Mining Tracking System (IMTS) to
  monitor sand mining activities and prevent illegal mining with the use of latest remote
  surveillance and IT enabled technologies.

# 4. Review of Status of Implementation in States/UTs



Total e-Services 13,051

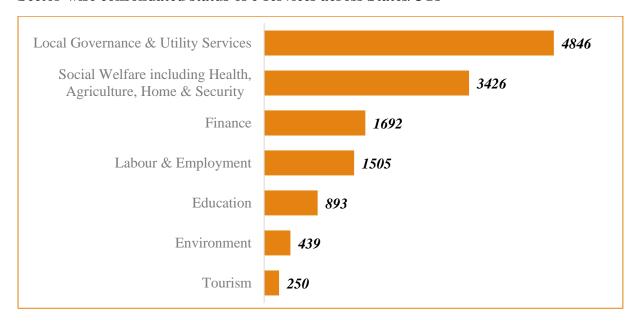
<u>Note:</u> The aforementioned figures are uploaded by States/UTs as of 10/07/2023. Lakshadweep has not uploaded their data on NeSDA – Way Forward dashboard, hence they are not considered for analysis.



Monthly progress of status of e-services across States/UTs is attached in annexure 8.4.

<u>Note:</u> The aforementioned figures are uploaded by States/UTs as of 10/07/2023. Lakshadweep has not uploaded their data on NeSDA – Way Forward dashboard, hence they are not considered for analysis.

#### Sector-wise consolidated status of e-services across States/UTs



<u>Note:</u> The aforementioned figures are mapped and uploaded by States/UTs as of 10/07/2023. Lakshadweep has not uploaded their data on NeSDA – Way Forward dashboard, hence they are not considered for analysis.

# 5. e-Services under Environment Sector

Out of the seven identified sectors of NeSDA framework, environment sector plays a vital role in promoting ease of doing business, environmental safety measures and sustainability. In an increasingly digital world, integration of all e-services has become essential to maximize efficiency, convenience, and accessibility.

The sector-wise analysis aims to assess and compare the e-services provided across all States/UTs in environment sector through identification of citizen-centric sub-themes and highlighting state-specific opportunities to transition offline services to online platforms.

Embracing digital technologies and fostering partnerships between government agencies, business entities and citizens is crucial to realize the full potential of online services in the environment sector. This may significantly enhance the overall environment e-service delivery.

List of e-services mapped under environment sector by all States/UTs on NeSDA – Way Forward dashboard and their allocated sub-theme is attached in Annexure 8.3.

#### 5.1. Identified Common Sub-themes of Services under Environment Sector

Sub theme	e-Services Included
Environment related Permissions	Environmental consent/ permissions/ clearances required for establish, operate, mining, excavation, green star rating, etc.
Waste Management Authorization	The waste management authorization obtained from State Pollution Control Board for collection/ reception/ treatment/ transport/ storage/ disposal of various kinds of wastes/entities.
Forest and Wildlife	Forest and Wildlife related licenses/ clearances/ services such as forest trade license, tree felling, tree transit, forest tourism, etc.
Plan Approval	Pan Approvals required for building and its compliance with applicable codes, indicating it to be suitable for construction or occupancy.
Other	Other miscellaneous e-services such as public grievance and feedback.

## 5.2. State/UT-wise Categorisation across Sub-themes under Environment Sector

Sub-theme/ State/UT	Environment related Permissions	Waste Management Authorization	Forest and Wildlife	Plan Approval	Other	Total
Jharkhand	16	20	14	2		52
Madhya Pradesh	13	10	1	8		32
West Bengal	3	13	8	4	1	29
Tamil Nadu	8	12	1	4		25
Uttarakhand	5	11	5	4		25
Uttar Pradesh	12	7	1	4		24
Haryana	10	6	2	4		22
Goa	11	6	1	4		22
Himachal Pradesh	6	7	4	4		21
Tripura	2	1	13	5		21
Karnataka	10	3	3	4		20
Chandigarh	11	8				19
Kerala	9		5	4		18
Rajasthan			13	4		17
Odisha	11	3	1			15
Meghalaya	7		5	1		13
J&K	7		1	4		12
Puducherry	4	6		1	1	12
Chhattisgarh			4	4		8
Arunachal Pradesh	4		2			6
Gujarat			4	2		6
Telangana	2			4	1	6
Andhra Pradesh				4		4
Punjab				4		4
Assam	1			2		3
Maharashtra			1			1
Bihar			1			1
Total	152	113	90	81	3	439

<u>Note:</u> The aforementioned figures of e-services mapped under environment sector are uploaded by States/UTs on NeSDA – Way Forward dashboard, as of 10/07/2023. The department has categorised the mentioned e-services into various environment specific sub-themes.

#### 5.3. Master List of e-Services under Environment Sector

Based on the study of service details of environment sector, the following general citizen centric sub-themes and master list of environment sector e-services have been identified where online services can be provided across all states and UTs:

Key	Sub-theme Service	Sub-theme						
1	Consent to Establish/Operate							
2	Mine/Quarry/Extraction/Excavation permissions	ons						
3	Issue Clearance	Environment related						
4	Renewable Energy	Permissions						
5	White Category Registration	i ci illissiviis						
6	Green Star Rating							
7	No increase in Pollution Load							
8	Hazardous and other waste							
9	Bio-medical waste							
10	e-Waste and Battery management	Waste Management						
11	Solid waste	Authorization						
12	Plastic management							
13	Construction and Demolition waste							
14	Forest Trade/Other License							
15	Tree felling/ cutting/ transit permission for Forest/							
	Non-Forest Land							
16	Tourism	Forest and Wildlife						
17	NOC for Forest/Non-Forest Land	2 07 057 0370						
18	Compensation and Wildlife clearance							
19	Letter for distance from Forest							
20	Farm forestry/Forest Nursery							
21	NoC / Plan Approval for Building Permission (business)							
22	NoC / Plan Approval for Building Permission (citizen)	Plan Approval						
23	NoC / Plan Approval for Occupancy Certificate (citizen)							
24	NoC / Plan Approval for Occupancy Certificate (business)							

#### 5.4. State/UT-wise Master List of e-Services under Environment Sector

Sub-theme	Environmental				Waste Management Authorization					Forest and Wildlife						e	A	Pl App	Gap						
Service	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	X
Uttar Pradesh	Y	Y	Y				Y	Y	Y	Y	Y	Y	Y		Y						Y	Y	Y	Y	9
West Bengal	Y							Y	Y	Y	Y	Y	Y		Y	Y	Y		Y		Y	Y	Y	Y	9
Haryana	Y	Y	Y	Y				Y	Y	Y		Y			Y		Y				Y	Y	Y	Y	10
HP	Y					Y		Y	Y	Y	Y	Y		Y	Y					Y	Y	Y	Y	Y	10
Goa	Y	Y						Y	Y	Y	Y	Y	Y			Y					Y	Y	Y	Y	11
MP		Y	Y					Y	Y	Y	Y	Y			Y						Y	Y	Y	Y	12
Tamil Nadu	Y							Y	Y	Y	Y	Y	Y						Y		Y	Y	Y	Y	12
Uttarakhand	Y							Y	Y	Y	Y		Y		Y				Y		Y	Y	Y	Y	12
Jharkhand	Y							Y	Y	Y	Y	Y		Y	Y							Y	Y		14
Tripura	Y							Y						Y	Y		Y		Y		Y	Y	Y	Y	14
Puducherry	Y		Y					Y	Y	Y	Y	Y	Y									Y			15
Chandigarh	Y				Y			Y	Y	Y	Y	Y	Y												16
Karnataka	Y							Y							Y						Y	Y	Y	Y	17
Kerala	Y	Y																Y			Y	Y	Y	Y	17
Meghalaya		Y	Y											Y	Y		Y	Y			Y				17
Chhattisgarh														Y			Y				Y	Y	Y	Y	18
J&K		Y														Y					Y	Y	Y	Y	18
Rajasthan																Y					Y	Y	Y	Y	19
Telangana	Y																				Y	Y	Y	Y	19
AP																					Y	Y	Y	Y	20
Gujarat														Y						Y		Y	Y		20
Odisha	Y							Y	Y						Y										20
Punjab																					Y	Y	Y	Y	20
Assam	Y																					Y	Y		21
AR	Y																Y								22
Bihar																			Y						23
Maharashtra															Y										23

<sup>&</sup>lt;u>Note:</u> Service name is as per the key in section 5.3 table. Y- e-Service is available, (blank)- e-Service is not available, Gap- Count of missing services

## 5.5. Key Analysis: Environment related Permissions Sub-theme

States/UTs have initiated online application for several environmental permissions, licenses and certifications to reduce clearance processing time and monitor control pollution level efficiently.

The key analysis of citizen-centric e-services of environment sector on the basis of **Environment related Permissions** sub-theme is mentioned below:

Sub-theme Service	Key Observations
Consent to Establish/Operate	• Chandigarh, Karnataka, Odisha, Jharkhand, Tamil Nadu, Goa and 11 other States and UTs issue online consent to establish and consent to operate under Environmental Rules and Acts which is vital to govern the establishment and operation of industrial facilities
Mine/ Quarry/ Extraction/ Excavation permission	<ul> <li>State Mining and Geological Department of Uttar Pradesh,         Haryana, Goa, Madhya Pradesh, Jammu Kashmir, Kerala         and Meghalaya allow online application for permission of         mining, quarrying, extraction and excavation activities to         regulate the exploitation of natural resources</li> </ul>
Issue Clearance	<ul> <li>Meghalaya, Puducherry, Madhya Pradesh, Haryana and Uttar Pradesh issue online clearances based on the EIA findings</li> </ul>
Renewable Energy	• Haryana promotes renewable energy through online application for solar inverters and water pumps
White Category Registration	• Chandigarh provides White category registration as a regulatory process for industries with low environmental impact
Green Star Rating	• <b>Himachal Pradesh</b> Green Star Rating of Hotels is a certification program for infrastructure projects that demonstrate sustainable design, construction, and operation
No increase in Pollution Load	• Uttar Pradesh issue online No increase in Pollution Load i.e., Industrial units undergoing expansion or modernization are required to demonstrate that the proposed changes will not result in a net increase in pollution

These services are crucial to safeguard environment, promote responsible industrial practices and increase compliance with environmental regulations.

States/UTs may provide these services to fast-track clearance processes and achieve environmental sustainability.

#### 5.6. Key Analysis: Waste Management Authorization Sub-theme

Waste management is a critical aspect of environmental sustainability. It poses unique challenges in terms of handling, disposal, and environmental impact. States/UTs provide authorizations for management of a variety of wastes.

The key analysis of citizen-centric e-services of environment sector on the basis of **Waste Management Authorization** sub-theme is mentioned below:

Sub-theme Service	<b>Key Observations</b>
Hazardous and Other Waste	<ul> <li>Hazardous waste, such as chemicals, pesticides, and industrial by-products, requires special attention due to its potential harm to human and environmental health</li> <li>Jharkhand, Karnataka along with 12 other States/UTs provide online authorization under Hazardous &amp; Other Wastes Management Rules</li> </ul>
Bio-medical Waste	<ul> <li>Safe handling of bio-medical waste generated from healthcare facilities, research institutions, etc., may prevent spread of infections and safeguard public health</li> <li>Jharkhand along with 11 other States/UTs provide online authorization under Bio-Waste Management Rules</li> </ul>
e-Waste and Battery Management	<ul> <li>Storage and disposal of e-waste and batteries pose significant environmental and health risks due to their toxic components</li> <li>Uttarakhand, Madhya Pradesh, West Bengal along with 8 other States/UTs provide online authorization to e-waste and battery recycling facilities/ dealers under e-Waste Management Rules</li> </ul>
Solid Waste	Solid waste encompasses household, commercial, and other municipal waste

	• Uttar Pradesh, West Bengal, Himachal Pradesh and 6
	other States/UTs provide online authorization under Solid
	Waste Management Rules
	Plastic waste is a major environmental concern due to its non-
	biodegradable nature and extensive pollution
Plastic Management	• Uttar Pradesh, Haryana, West Bengal, Himachal Pradesh,
	Goa, and 5 other States/UTs provide online authorization
	under Plastic Waste Management Rules
	Construction and demolition waste result from infrastructure
Construction and	development and building activities
	• Uttar Pradesh, Goa, Tamil Nadu, Uttarakhand and 3 other
Demolition Waste	States and UTs provide online authorization under
	Construction and Demolition Waste Management Rules

Regular monitoring through licensing and public awareness initiatives ensures safe handling, treatment, and disposal of hazardous waste, bio-medical waste, e-waste and battery waste, solid waste, plastic waste, and construction and demolition waste.

States/UTs may provide these services to achieve sustainable waste management practices and protect the environment and human health.

#### 5.7. Key Analysis: Forest and Wildlife Sub-theme

State/UT Forest and Wildlife Departments are committed to protect, restore and promote sustainable use of ecosystems. For the benefit of conservation efforts, they provide multiple services to monitor human activities in forests.

The key analysis of citizen-centric e-services of environment sector on the basis of **Forest and Wildlife** sub-theme are mentioned below:

Sub-theme Service	Key Observation
	• Gujarat, Himachal Pradesh, Jharkhand, Tripura,
Forest Trade/Other	Meghalaya and Chhattisgarh allow application for online
License	forest trade related licenses land diversion proposal under Forest
	Conservation Act. These licenses are required for timber

	harvesting, bamboo harvesting, non-timber forest product							
	collection, forest-based industries, etc.							
Tree Felling/								
Cutting/ Transit	• Uttarakhand, Tripura and 10 other States/UTs issue online							
Permission for	permissions for tree felling, cutting, and transit are crucial to							
Forest/ Non-Forest	regulate the removal of trees from forested or non-forested areas							
Land								
	• Goa, Jammu Kashmir, Rajasthan, and West Bengal provide							
Tourism	online service regarding Tourism in forests, National Park,							
Tourism	Biological Park, Wildlife Safari, Sanctuary and wildlife							
	reserves, which is a significant source of revenue							
	• Tripura, Haryana, Meghalaya, Arunachal Pradesh,							
NOC for Forest/	Chhattisgarh and West Bengal issue NoCs for land							
Non-Forest Land	possession, land use change, development projects or activities							
	near forested or non-forested areas							
Companyation and	• Kerala allows citizens to apply for online compensation for							
Compensation and Wildlife Clearance	cattle loss and damage caused by wildlife attack							
whome Clearance	Meghalaya facilitates online wildlife clearance in forested areas							
Letter for Distance	• Uttarakhand, Tripura, Tamil Nadu, West Bengal and Bihar							
from Forest	issue letter for distance from Forest for projects or activities							
Hom Forest	located near forest boundaries							
	Gujarat and Himachal Pradesh deliver online services related							
Farm Forestry/	to farm forestry and forest nurseries which plays a vital role in							
<b>Forest Nursery</b>	promoting afforestation, reforestation, and tree planting							
	activities							

The environment sector services provided by the government in forest and wildlife related category are crucial for the conservation and sustainable management of forests and wildlife habitats.

States/UTs may provide these services to ensure the long-term preservation of our natural heritage.

#### 5.8. Key Analysis: Plan Approval Sub-theme

Local urban and planning bodies provide plan approvals and issue No Objection Certificates (NOCs) for building permissions and occupancy certificates to both, businesses and citizens.

The key analysis of citizen-centric e-services of environment sector on the basis of **Plan Approval** sub-theme is mentioned below:

Sub-theme Service	Key Observation
NoC / Plan Approval for Building Permission (business)	• 18 States/UTs allow online application for plan approval/ NOC for building permissions to businesses which are required for construction of commercial and industrial establishments
NoC / Plan Approval for Building Permission (citizen)	21 States/UTs allow online application for plan approval/ NOC for building permissions to citizens which are required for residential construction and renovations
NoC / Plan Approval for Occupancy Certificate (citizen)	20 States/UTs allow online application for plan approval/ NOC for occupancy certificate to citizens to ensure compliance with safety standards for residential buildings
NoC / Plan Approval for Occupancy Certificate (business)	17 States/UTs allow online application for plan approval/ NOC for occupancy certificate to businesses to ensure compliance with safety standards for commercial and industrial establishments

Plan approval / NoC is a critical step in the development process, ensuring compliance with environmental regulations, safeguard public health and safety and contribute to sustainable development practices.

States/UTs may provide these services to ensure responsible and sustainable urban and rural development.

<u>Note:</u> The aforementioned Key Analysis of various sub-themes is based on e-services mapped under environment sector that are uploaded by States/UTs on NeSDA – Way Forward dashboard, as of 10/07/2023. The department has categorised the mentioned e-services into various environment specific sub-themes.

## 6. Best Practices

A trend has been observed towards integration of portals for citizen service delivery as unified portals for service delivery have been developed by several States and UTs. These provide users a unified access point for a variety of services and tie into the best practices that NeSDA encourages. By seamlessly integrating services across departments or jurisdictions, they provide better governance and service availability. These also help ensure that all citizen entitlements are portable and available on the cloud. Many of these portals have also digitally transformed services to enhance ease of doing business at the State / UT level and unified a variety of technologies, both established and emerging, for decision support and development activities.

Unified and seamless delivery of services is a core tenet of the NeSDA framework and strengthening such portals will enhance the digital empowerment of citizens. Some of the portals that are highlighted in this section for best practices in unified service delivery include the following:

#	Theme	State/UT	Initiative Name
1	Unified Service Delivery Portal	Kerala	Akshaya e-Kendra
2	Single Window for Tourism	Rajasthan	Rajasthan Tourism
3	Single Window for Tourism	Himachal Pradesh	Himachal Tourism
4	Single Window for Town Planning	Madhya Pradesh	Automated Layout Process Approval and Scrutiny System
5	Single Window for Tracking Illegal Mining	Gujarat	Illegal Mining Tracking System

## 6.1. Akshaya e-Kendra



http://akshaya.kerala.gov.in/

Akshaya is an ambitious endeavour of the Government of Kerala which was inaugurated by the then hon'ble President of India, Dr. A.P.J Abdul Kalam, on November 18, 2002. *Akshaya Centres* have been emerged as a finest network of effective Common Service Centres (CSC) envisioned to deliver a multitude of G2C, G2B as well as B2C services to the public under a single roof. By bringing ICT to all segments of people, Akshaya acts as a vehicle for improved quality of life, accessibility to information, transparency in governance and overall socioeconomic growth.

Unique PPP model, incorporating Kerala state IT mission, district functionaries, local self government institutions and village micro level entrepreneurs

Promotes digital entrepreneurship and foresees the opportunities and its challenges to address the Vathilpady services

Equipped with banking kiosks and micro ATMs to offer the full spectrum of banking and insurance services at the door step of the citizens

e- Learning courses offered to children and adults in association with intel, NIELIT and Appa CSC

Ambassador of the government for all Aadhaar related assistance to the citizen

# 6.2. Rajasthan Tourism



https://www.tourism.rajasthan.gov.in/

Government of Rajasthan has developed a single window for citizens to access all Rajasthan tourism related information. The portal provides the following details:

Discover	Experience	Plan	Know
Forts	Fairs & Festivals	Best Time to Visit	Travel Advisory Guidelines
Palaces	Luxury On Wheels How to Get T		Guest House Scheme
Museums	Adventures	Foreign Tourists	SOPs for Film Shooting
Lakes	Heritage Properties	Travel Desk	Acts, Policies and Schemes
Religious Places	Travel Diaries	Packages	Travel Agency Registration Guideline
Wildlife		Suggested Itineraries	Local Level Guides Exams
Memorial			List of Travel Agencies
Destinations			Certificate of Heritage Property 2021
			List of Heritage Certificate

#### Over 39 Lakh website footfall

~12,000 downloads of mobile application. App seeks tourist spots, based on user's location

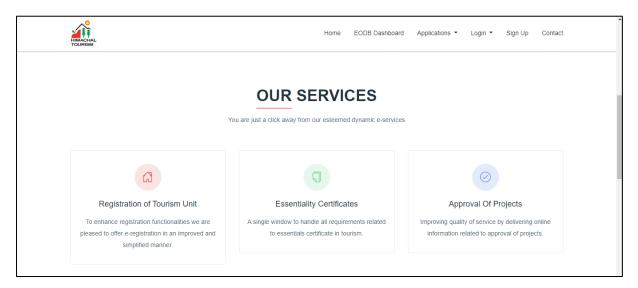
Optimized website content to increase visibility

Website provide mutilingual support and is accessible to people visual/audio/motor disabilities

Enable users to leave feedback, reviews, or ratings, helping to build trust and credibility

Include social media links to enable users share real-time updates, photos and experiences

### 6.3. Himachal Tourism



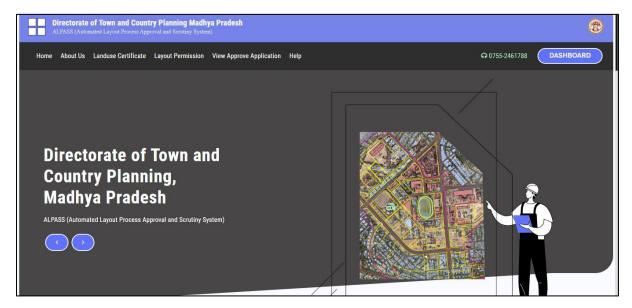
https://eservices.himachaltourism.gov.in/

The Department of Tourism & Civil Aviation, Himachal Pradesh has launched an e-services portal in 2021 to facilitate the tourism stakeholders and minimize their footfall in the offices. The portal is a step towards Ease of Doing Business in Himachal Pradesh and allows online processing of registration/renewal of tourism units, approval of rates, project approvals and issuance of essentiality certificates.





# 6.4. Automated Layout Process Approval & Scrutiny System



https://dtcp.mp.gov.in/alpass/Web/

Automated Layout Process Approval and Scrutiny System (ALPASS) is an ambitious project under Directorate of Town and Country Planning (DTCP), Government of Madhya Pradesh. The system provides decision support for layout/planning permission and land use information. Madhya Pradesh has become the first State to grant permission for this type of GIS-based maps.

Th interface to checks all compliance for User/Applicant before application submission

Provides single window facility for approval of layout including interdepartmental NOCs

All the calculations are automated and based on uploaded GIS-based drawings

Mobile App for site inspection where Site Engineers/ Consultants/ Applicants/ Architects get notifications on mobile app and sms/email.

The file processing has become transparent and quick

A dashboard and report module is available to provide overview



**4,103** Applications Submitted



**2,259** Applications Approved



**Rs. 11 Cr**Revenue Generated

# 6.5. Illegal Mining Tracking System



https://cgm.gujarat.gov.in/

The Industries and Mines Department, Gujarat monitors sand mining activity and prevents illegal mining with the use of latest remote surveillance and IT enabled services - Illegal Mining Tracking System (IMTS). This system restricts haphazard mining. The integration of GPS on excavator with geofencing of lease area has been very successful in monitoring and identifying the violations and gives very precise information which removes ambiguity/confusion.

The following initiatives were undertaken:

#### GeoMine

• GeoMine application is a mobile & cloud-based application which aims to empower the officials to regulate and ensure compliance, inspection and enforcement of all the mining activities digitally

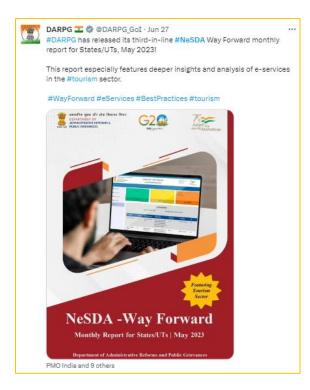
#### Vehicle Tracking Monitoring System

• Vehicle Tracking Monitoring System curbs royalty theft and illegal transportation of minerals. Presently the lessee generates a Royalty Transit Pass from the ILMS system

#### **UAV – Drones**

• The department is in process of using UAV – Drones in the mining areas for evidence based surveillance purposes. This will provide live streaming of the feeds for monitoring of the ongoing activities

## 7. Media Outreach







#### DARPG 🍱 🦑 @DARPG GoI · Jun 17

Secretary, DARPG, Shri V Srinivas chaired a meeting with Chief Commissioners of the **Right** to Service Act in States/UTs on 16.06.2023. Senior officers from DARPG attended the meeting where Shri T.C. Gupta, IAS (Retd.) from Haryana, Shri Baldev Singh, IAS (Retd.) from Maharashtra.



PMO India and 9 others









# 8. Appendix

# **8.1.** List of Single Unified Service Delivery Portals of States/UTs

State/ UT	Identified Single Unified Portal	URL	Total e-Services	e-Services through the Single Unified Portal	e-Services through the Single Unified Portal (%)
Kerala	e-Sevanam	services.kerala.gov.in	911	911	100%
Karnataka	Seva Sindhu	sevasindhu.karnataka.gov.in	752	721	96%
Andhra Pradesh	AP Seva	vswsonline.ap.gov.in	579	524	91%
Rajasthan	e-Mitra	emitra.rajasthan.gov.in	248	222	90%
Goa	Goa Online	goaonline.gov.in	240	199	83%
Manipur	e-District	eservicesmanipur.gov.in	40	31	78%
Assam	Sewa Setu	sewasetu.assam.gov.in	259	191	74%
Delhi	e-District	edistrict.delhi.gov.in	416	306	74%
Uttarakhand	Apuni Sarkar	eservices.uk.gov.in	595	406	68%
Haryana	Saral Haryana	saralharyana.gov.in	757	503	66%
Telangana	MeeSeva	ts.meeseva.telangana.gov.in	582	365	63%
Uttar Pradesh	Nivesh Mitra	niveshmitra.up.nic.in	713	407	57%
A&N Islands	e-District	edistrict.andaman.gov.in	171	92	54%
Chhattisgarh	e-District	edistrict.cgstate.gov.in	284	147	52%
Ladakh	e-Seva	eseva.ladakh.gov.in	32	13	41%
Punjab	Connect Punjab	connect.punjab.gov.in	484	196	40%
Nagaland	e-District	edistrict.nagaland.gov.in	64	24	38%
Maharashtra	Aaple Sarkar	aaplesarkar.mahaonline.gov.in	337	104	31%
Bihar	RTPS Bihar	serviceonline.bihar.gov.in	238	66	28%
DNHDD	Single Window Portal	swp.dddgov.in	78	21	27%
West Bengal	e-District	edistrict.wb.gov.in	401	105	26%
Tripura	e-District	edistrict.tripura.gov.in	251	63	25%
Gujarat	Digital Gujarat	digitalgujarat.gov.in	444	81	18%
Arunachal Pradesh	Arunachal e-Service	eservice.arunachal.gov.in	298	52	17%
Chandigarh	Service Plus	serviceonline.gov.in	221	38	17%
Puducherry	e-District	edistrict.py.gov.in	239	41	17%
Sikkim	e-District	eservices.sikkim.gov.in	36	6	17%
Himachal Pradesh	e-District	edistrict.hp.gov.in	500	67	13%
Madhya Pradesh	MP Online	mponline.gov.in	948	100	11%

Tamil Nadu	e-Sevai	tnesevai.tn.gov.in	445	46	10%
Odisha	Odisha One	odishaone.gov.in	383	22	6%
J&K	e-UNNAT	eunnat.jk.gov.in	469	-	-
Jharkhand	Jharsewa	jharsewa.jharkhand.gov.in	310	-	-
Meghalaya	Meghalaya Online	meghalayaonline.gov.in	223	-	-

<u>Note:</u> The aforementioned details of single unified portals are as informed and uploaded by States/UTs on NeSDA – Way Forward dashboard, as of 10/07/2023. Lakshadweep and Mizoram do not have a single unified services portal. States that have not uploaded their services' URL through their single unified service portal on NeSDA – Way Forward dashboard are marked (-)

#### 8.2. List of 164 Identified Common Services

#	Service Name
1	Issuance of Birth/Death/Non-Availability Certificate (NAC)
2	Issuance of Ayushman Card
3	Issue of Identity Card to Ex-Servicemen
4	Issue of Identity Card to Widows of Ex-Servicemen
5	Issue/Duplicate/Renew Permanent Driving License
6	Issue/Duplicate/Renew Registration Certificate
7	Change of Address (DL)
8	Change of Address (RC)
9	Issue/Renewal of Bus Passes to Physically Challenged
10	Issue/Renewal of Bus Passes to School Children
11	Issue/Renewal of Bus Passes (general)
12	Issue Fitness Certificate
13	Learner License for Non-transport vehicle
14	Learner License for transport vehicle
15	Application for Senior Citizen Card
16	Disability Pension
17	Financial Assistance to Destitute Children (FADC)
18	National family benefits scheme for BPL families
19	Old Age Allowance
20	Widow & Destitute Women Pension
21	Online Registration System for OPD Appointment (G2C)
22	Patient Registration (G2C)
23	Pregnant women assistance (including Benefit transfers) (G2C)
24	Child Registration (G2B)
25	Issue/Duplicate/Renewal of Ration Card
26	Inclusion/ Deletion of family member in Ration Card
27	Ration Card Data Correction and Household Head modification
28	Issue/Renewal of Fair Price Shop License
29	Issue/Renewal of Licence of Dealer
30	Issue/Renewal of Licence of Manufacturer
31	Issue/Renewal of Certificate for verification of Weights and Measures etc.
32	Domestic Help Verification (if resident of local area).
33	Tenant Verification (if resident of local area)
34	Character Certificate
35	Character Verification

36	Online FIR registration/Copy of FIR
37	Employee Verification
38	Event/ Performance Request
39	Grant of Fresh Arms License
40	Issuance of NOC for setting up of Petrol Pump, Cinema Hall etc.
41	NoC for Storage of Fireworks in storehouse under The Explosive Rules, 2008
42	Issue/Renewal of NoC for Possession and sale of Fireworks from Shop under the Explosive Rules, 2008
43	NOC for use of loud speakers (applicable only in case of S. D. M. obtain N. O. C. from the concerned SHO before granting permission)
44	NOC for Fairs/ Melas/ Exhibition/ Sport Events etc
45	NOC for issuance/ renewal of License of Arms Dealers
46	Passport Verification
47	Police Clearance Certificate
48	Registration of Foreigners (Arrival and Departure)
49	Issue/Duplicate Detailed Marks Certificate (DMC)
50	Issue/Duplicate Passing Degree
51	Issue/Duplicate Migration Certificate
52	Application for Education Scholarship (G2C)
53	Check examination results online/Online result display (G2C)
	= 1
54	School Registration (G2B)
55	NOC for Schools (G2B)
56	Application for sports scholarship
57	Application for Registration of Shops and Establishment (G2B)
58	Employee Registration (G2C)
59	Job Seeker Registration (G2C)
60	Job Skill Development (G2C)
61	Employer Registration (G2B)
62	Online Registration of the Cooperative Societies
63	Initial NoC / Plan Approval for Building Permit (citizen) (G2C)
64	Final NoC / Plan Approval for Occupancy Certificate (citizen) (G2C)
65	Initial NoC / Plan Approval for Building Permit (business) (G2B)
66	Final NoC / Plan Approval for Occupancy Certificate (business) (G2B)
67	Issue of No Due Certificate
68	Issue of NoC/ Duplicate Allotment/ Re-allotment Letter
69	Issue/Renewal of Retail Drug Licence (Pharmacy)
70	Issue/Renewal of Wholesale Drug licence
71	Book Accommodation and Transportation
72	Book Tour Package and Tourist Attraction
73	Issue tourist Permits/Pass
74	Registration/ Recognition/ Renewal of Tourism Service Provider
75	Property tax online payment (G2C)
76	Permission for Water Connections (G2C)
77	Building or development permit (G2B)
78	Issue/Renewal of Occupancy Certificate (G2B)
79	Issue/Renewal of NoC for Building (Plan) Construction (G2B)
80	e-Payment of Electricity Bills (Citizen) (G2C)
81	New electricity connection (business) (G2B)
82	Application for Water Connection (business) (G2B)
83	Issue/Renewal of Fire NOC
84	Issue/Renewal of Trade Licence Certificate
U <del>-1</del>	15500/ Refiewar of Trade Electice Certificate

86	Issue/Renewal of Licence for providing accommodation
87	Library Membership
88	Record of Rights (ROR) (G2C)
89	Mutation of Revenue Records (G2C)
90	Issuance of Domicile Certificate (G2C)
91	Issuance of Marriage Certificate (G2C)
92	Issuance of Caste Certificate (G2C)
93	Issuance of Income certificate (G2C)
94	Issuance of Encumbrance Certificate (G2C)
95	Appointment for Registrations under Indian Registration Act (G2C)
96	Registration of societies under Societies Registration Act (G2B)
97	Registration of partnership firms under Partnership Firms Act (G2B)
98	Issue/Duplicate/Renew License for Seed and Pesticide and Fertilizer
99	Application for Licence to Manufacture and / or Trade Poultry and Livestock Feed
100	Farmer Registration
101	Farm Mechanization
102	Micro Nutrient Fertiliser
103	Pesticides / Weedicides Distribution
104	Seed Distribution
105	Addition of new class to Driving License
106	Addition/Continuation/Termination of Hypothecation
107	Issue/Renewal of Conductor License
107	
	No Objection Certificate (NOC) for transfer of vehicles to other states
109	No Objection Certificate for vehicles going outside the State (NOC)
110	Registration of fully built transport vehicles through dealer
111	Registration of Non-Transport Vehicles through Dealer
112	Transfer of ownership for old vehicles purchased within the state
113	Missing Person Registration (G2C)
114	Correction in Birth or Death Record
115	Delayed Birth/Death Registration
116	Inclusion of Child Name in Birth Record
117	Renewal of Arms License (if the license is presented before the expiry date and the license issuing district is the
	same where service has been sought)
118	Addition/ Deletion of weapon (if the license issuing district is the same where service has been sought) From
	the expiry of the mandatory notice period of 45 days as provided under the Arms Act
119	Copy of untraced report in cases pertaining to stolen vehicles
120	Copy of untraced report in road accident cases
121	Copy of untraced report in theft cases
122	Online Complaint Registration to Police (G2C)
123	Disposal of Registered Lost Property
124	Extension of purchase period of weapon, (within permissible time period and if the license issuing district is the
	same where services has been sought)
125	Extension of Residential Permit of Foreigners
126	NoC for the License to Import and Storage of Petrol under The Petroleum Rules, 2002
127	NOC for pre-owned vehicles
128	Private Security Agency Verification
129	Procession/Protest/ Strike Request
130	Registration and Licensing - Motor Transport Workers Act (G2B)
131	Application for License of a Contractor (s) for recruitment of migrant workmen (G2B)
132	Authorization under Bio-Medical Waste Management Rules, 2016
133	Authorization under Construction and Demolition Waste Management Rules, 2016 (as amended)
134	Authorization under E-waste Management Rules, 2016
131	Authorization under L-waste Management Rules, 2010

135	Authorization under Solid Waste Management Rules, 2016 (as amended)
136	Authorization under the Hazardous and Other Waste (Management and Transboundary Movement) Rules, 2016
137	Consent to Establish under the air (Prevention and Control of Pollution) Act, 1981 (Central Act 14 of 1981)
138	Consent to Establish under the water (Prevention and Control of Pollution) Act, 1974 (Central Act 6 of 1974)
139	Consent to operate under the air (Prevention and Control of Pollution) Act, 1981 (Central Act 14 of 1981)
140	Consent to operate under the water (Prevention and Control of Pollution) Act, 1974 (Central Act 6 of 1974)
141	Registration under Batteries (Management and Handling) Rules, 2016 (as amended)
142	Registration under Plastic Waste Management Rules, 2016
143	Issue of Conveyance Deed
144	Change of Ownership (other than Death Cases)
145	Demarcation of Plot
146	Issue of permission for mortgage
147	Transfer of property in case of death (uncontested)
148	Transfer of property in case of sale
149	Issuance/Modification/Renewal of License of Food Business Operators
150	Issue/Renewal of Registration for operating a drug store in the hospital (both outdoor and indoor pharmacy), under the Drugs and Cosmetics Act, 1940. (Central Act 23 of 1940) and Pharmacy Act, 1948 (Central Act 8 of 1948)
151	Issue/Renewal of licence for the operation of a Blood Bank under Drugs and Cosmetics Act, 1940. (Central Act 23 of 1940)
152	Change of address within same jurisdiction in Ration Card
153	Change of address including change of FPS
154	Issue/Renewal of License for Manufacture and sale of Bricks (After depositing of License Fee and Security
	Money as prescribed in the Control Order)
155	Permission to construct Brick Kiln (Gaid and Chimney) (After receipt of Application)
156	Surrender of Fair Price Shop License
157	Load change/ Category change (G2B)
158	Booking of Community Centre
159	Change of Owner/Occupier in Property Tax Register (Except in death case)
160	Change of Owner/Occupier in Property Tax Register in death case
161	Granting permission for installing communication and connectivity infrastructure
162	Issue/Renewal of Licence for Sale of Meat
163	Removal of Solid Waste from Streets/Roads
164	Replacement of Street Lights

# 8.3. List of e-Services Mapped under Environment Sector

#	State	Service Name	Sub-theme	Service
1	Andhra Pradesh	Initial No Objection Certificate	Plan Approval	NoC / Plan Approval for Building Permit (business)
2	Andhra Pradesh	Initial No Objection Certificate	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
3	Andhra Pradesh	Final No Objection Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
4	Andhra Pradesh	Final No Objection Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
5	Arunachal Pradesh	Application for Consent to Establish Operate under State Pollution Board	ERP	Consent to Establish/Operate
6	Arunachal Pradesh	Application for consent to establish operate under state pollution control board	ERP	Consent to Establish/Operate
7	Arunachal Pradesh	Application for Renewal of Consent to establish Operate under State Pollution Board	ERP	Consent to Establish/Operate
8	Arunachal Pradesh	Renewal of Application for consent to Establish operate under State Pollution control Board	ERP	Consent to Establish/Operate
9	Arunachal Pradesh	Issue of land Possession Certificate	F&W	NOC for Forest/Non-Forest Land
10	Arunachal Pradesh	NOC for land possession Certificate	F&W	NOC for Forest/Non-Forest Land
11	Assam	Consent to Operate under Water Act	ERP	Consent to Establish/Operate
12	Assam	NOC for Approval of Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
13	Assam	Apply for Completion Report Cum Building Occupancy Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
14	Bihar	Non Forest Land / Distance from Forest Area	F&W	Letter for distance from Forest
15	Chandigarh	Consent to Establish DGSET under Air Prevention Control of Pollution Act 1981 for DG Set Only	ERP	Consent to Establish/Operate
16	Chandigarh	Consent to Establish EXPANSION under Air Prevention a Control of Pollution Act, 1981 an Water Pre	ERP	Consent to Establish/Operate
17	Chandigarh	Consent to Establish MODERNISATION under Air Prevention and Control of Pollution Act 1981 and Water	ERP	Consent to Establish/Operate
18	Chandigarh	Consent to Establish NEW under Air Prevention and Control of Pollution Act 1981 and Water Prevention	ERP	Consent to Establish/Operate
19	Chandigarh	Consent to Establish RENEW under Air Prevention and Control of Pollution Act 1981 Water	ERP	Consent to Establish/Operate
20	Chandigarh	Consent to Operate DGSET under Air Prevention Control of Pollution Act, 1981 for DG Set Only	ERP	Consent to Establish/Operate
21	Chandigarh	Consent to Operate NEW under Air Prevention Control of Pollution Act 1981 Water Prevention	ERP	Consent to Establish/Operate
22	Chandigarh	Consent to Operate NEW under Air Prevention Control of Pollution Act 1981 Water Prevention	ERP	Consent to Establish/Operate
23	Chandigarh	Consent to Operate RENEW under Air Prevention an Control of Pollution Act, 1981 Water Prevention	ERP	Consent to Establish/Operate
24	Chandigarh	Consent to Operate RENEW under Air Prevention an Control of Pollution Act, 1981 and Water Prevention	ERP	Consent to Establish/Operate
25	Chandigarh	WhiteCategoryRegistratio	ERP	White Category Registration
26	Chandigarh	Bio-medical waste management New renew Authorization under Bio Medical Waste Management Rules 2016	WMA	Bio-medical waste
27	Chandigarh	Authorization under Construction and Demolition Waste Management Management and Handling Rules	WMA	Construction and Demolition Waste
28	Chandigarh	E waste management New Renew Authorization	WMA	e-Waste and Battery management
29	Chandigarh	Registration for dealers under The Batteries Management Handling Rules 2001	WMA	e-Waste and Battery management
30	Chandigarh	Hazardous waste management New Renew Authorization under Hazardous Other waste Management	WMA	Hazardous and other waste

31	Chandigarh	Hazardous waste management New Renew-	WMA	Hazardous and other waste
	Chandigarh	Authorization  Plastic waste management New Renew Authorization	WMA	Plastic management
J2	Chanaigarn	under Plastic Waste Management Rules, 2016	VV 1V17 1	Trastic management
33	Chandigarh	Municipal solid waste management New Renew Authorization under Municipal Solid Waste Management	WMA	Solid Waste
34	Chhattisgarh	Forest -Application for sanction of retail sale fo	F&W	Forest Trade/Other License
35	Chhattisgarh	Forest -Application for sanctioning license for ru	F&W	Forest Trade/Other License
36	Chhattisgarh	Forest -Registration of Wood	F&W	Forest Trade/Other License
37	Chhattisgarh	Forest Department NOC	F&W	NOC for Forest/Non-Forest Land
38	Chhattisgarh	Initial No Objection Certificate Plan Approval for Building Permit (business) (G2B	Plan Approval	NoC / Plan Approval for Building Permit (business)
39	Chhattisgarh	Plan Approval for Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
40	Chhattisgarh	Final No Objection Certificate Plan Approval for Occupancy Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
41	Chhattisgarh	Final No Objection Certificate Plan Approval	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
42	Goa	Consent to establish	ERP	Consent to Establish/Operate
43	Goa	Consent to establish for fabrication	ERP	Consent to Establish/Operate
44	Goa	Consent to establish for residential complexes	ERP	Consent to Establish/Operate
45	Goa	Consent to establish for restaurant or shack or marriage hall	ERP	Consent to Establish/Operate
46	Goa	Consent to Operate	ERP	Consent to Establish/Operate
47	Goa	Consent to operate for fabrication	ERP	Consent to Establish/Operate
48	Goa	Consent to Operate for residential complexes	ERP	Consent to Establish/Operate
49	Goa	Consent to operate for restaurant or shack or marriage hall	ERP	Consent to Establish/Operate
50	Goa	Application for Sand Extraction	ERP	Mine/Quarry/Extraction/Excavation permits
51	Goa	Mining Lease	ERP	Mine/Quarry/Extraction/Excavation permits
52	Goa	Reimbursement Of Green Tax And Fitness Fee To The Mining Affected Truck Owners Scheme 2023	ERP	Mine/Quarry/Extraction/Excavation permits
53	Goa	Permission for Trekking/Bird Watching in Forest Area	F&W	Tourism
54	Goa	Initial No Objection Certificate G2B	Plan Approval	NoC / Plan Approval for Building Permit (business)
55	Goa	Initial No Objection Certificate	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
56	Goa	Final No Objection Certificate G2B	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
	Goa	Final No Objection Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
	Goa	Authorization for biomedical waste treatment	WMA	Bio-medical waste
59	Goa	Authorization for construction and demolition	WMA	Construction and Demolition Waste
60	Goa	Authorization for Ewaste disposal	WMA	e-Waste and Battery management
61	Goa	Authorization for hazardous and other waste	WMA	Hazardous and other waste
62	Goa	Authorization for plastic waste management	WMA	Plastic management
63	Goa	Authorization for Solid waste treatment	WMA	Solid Waste
64	Gujarat	Decentralized Peoples Nursery	F&W	Farm forestry/Forest Nursery
65	Gujarat	Farm Forestry	F&W	Farm forestry/Forest Nursery
66	Gujarat	Application for Construction of Parapet Wall Along the Open Wells	F&W	Forest Trade/Other License
67	Gujarat	Application for Construction of Parapet Wall Along the Open Wells	F&W	Forest Trade/Other License

			1	
68	Gujarat	Initial No Objection Certificate / Plan Approval f	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
69	Gujarat	Final No Objection Certificate / Plan Approval for	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
70	Haryana	Consent To Establish Air/Water	ERP	Consent to Establish/Operate
71	Haryana	Consent TO Establish -Renewal Air/Water	ERP	Consent to Establish/Operate
72	Haryana	Consent to Operate - Air/Water	ERP	Consent to Establish/Operate
73	Haryana	Renewal of Consent to Operate - Air/Water	ERP	Consent to Establish/Operate
74	Haryana	Environment Clearance under Aravali Notification	ERP	Issue Clearance
75	Haryana	Permit for Excavation of ordinary clay or earth	ERP	Mine/Quarry/Extraction/Excavation permits
76	Haryana	Permit for the Grant of Permission for Disposal of	ERP	Mine/Quarry/Extraction/Excavation permits
77	Haryana	Renewal of Mineral Dealer's License	ERP	Mine/Quarry/Extraction/Excavation permits
78	Haryana	Scheme of Solar Inverter Charger (SIC)	ERP	Renewable Energy
79	Haryana	Scheme of Solar Water Pumping System (SWPS)	ERP	Renewable Energy
80	Haryana	NOC for Forest Land	F&W	NOC for Forest/Non-Forest Land
81	Haryana	Certificate for Tree Felling	F&W	Tree felling/cutting/transit permit for forest/non-forest land
82	Haryana	Approval of Building Plan	Plan Approval	NoC / Plan Approval for Building Permit (business)
83	Haryana	Approval of Building Plans	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
84	Haryana	Approval Fire NOC	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
85	Haryana	Occupancy Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
86	Haryana	Authorization under Bio Medical Waste	WMA	Bio-medical waste
87	Haryana	Authorization under e-Waste	WMA	e-Waste and Battery management
88	Haryana	Renewal of Authorization under e-Waste	WMA	e-Waste and Battery management
89	Haryana	Authorization Under Hazardous Waste Rules	WMA	Hazardous and other waste
90	Haryana	Registration under Plastic Manufacture, Sale and U	WMA	Plastic management
91	Haryana	Renewal of Registration under Plastic Manufacture,	WMA	Plastic management
92	Himachal Pradesh	Consent to Establish under the provision of Water (Prevention, Control of Pollution, 1974 and Air (	ERP	Consent to Establish/Operate
93	Himachal Pradesh	Consent to Establish-Renewal under the provision of Water (Prevention, Control of Pollution, 1974 a	ERP	Consent to Establish/Operate
94	Himachal Pradesh	Consent to Operate under the provision of Water (Prevention, Control of Pollution, 1974 and Air (Pr	ERP	Consent to Establish/Operate
95	Himachal Pradesh	Consent to Operate-Renewal under the provision of Water (Prevention, Control of Pollution, 1974 and	ERP	Consent to Establish/Operate
96	Himachal Pradesh	CTE, CTO, RCTO of Sewage Treatment Plants	ERP	Consent to Establish/Operate
97	Himachal Pradesh	Himachal Pradesh Green Star Rating of Hotels (Him-GRIH)	ERP	Green Star Rating
98	Himachal Pradesh	Buying of Plants and Seeds from Forest Nursery	F&W	Farm forestry/Forest Nursery
99	Himachal Pradesh	Forest Industries Renewel	F&W	Forest Trade/Other License
100	Himachal Pradesh	Tree Felling Permission	F&W	Tree felling/cutting/transit permit for forest/non-forest land
101	Himachal Pradesh	Tree Transit Permission	F&W	Tree felling/cutting/transit permit for forest/non-forest land
102	Himachal Pradesh	Initial No Objection Certificate Plan approval for building permit G2B	Plan Approval	NoC / Plan Approval for Building Permit (business)
103	Himachal Pradesh	Apply for Online NOC from Fire Services Department	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
104	Himachal Pradesh	Final No Objection Certificate Plan approval for occupancy certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
105	Himachal Pradesh	Final No Objection Certificate Plan approval for occupancy certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)

		I	
Himachal Pradesh	Rules, 2016 to Health Care Facilities and Common Bio	WMA	Bio-medical waste
Himachal Pradesh	Consent under Water and Air Acts to Health Care Facilities and Common Biomedical Waste Treatment Fac	WMA	Bio-medical waste
Himachal Pradesh	Authorization under e-Waste (e-Waste Management)	WMA	e-Waste and Battery management
Himachal Pradesh	Authorization under Hazardous Waste Management Rules, 2016 to Industrial Units.	WMA	Hazardous and other waste
Himachal Pradesh	Waste Management)	WMA	Hazardous and other waste
Himachal Pradesh	Management)	WMA	Plastic management
Himachal Pradesh	Authorization under SWM (Solid Waste Management)	WMA	Solid Waste
Jammu and Kashmir	Grant and Renewal of Mineral Dealer License (MD1)	ERP	Mine/Quarry/Extraction/Excavation permits
Jammu and Kashmir	the minerals are not deposited in State land (ML	ERP	Mine/Quarry/Extraction/Excavation permits
Jammu and Kashmir	Grant, renewal of Quarry license for Private land (QL1)	ERP	Mine/Quarry/Extraction/Excavation permits
Jammu and Kashmir	Mineral Dealer, Licensee Monthly Return (MD8)	ERP	Mine/Quarry/Extraction/Excavation permits
Jammu and Kashmir	Mining Lessee Annual Return (ML9)	ERP	Mine/Quarry/Extraction/Excavation permits
Jammu and Kashmir	Mining Lessee Monthly Return (ML8)	ERP	Mine/Quarry/Extraction/Excavation permits
Jammu and Kashmir	Short-Term Permit , Disposal Permit (STP1)	ERP	Mine/Quarry/Extraction/Excavation permits
Jammu and Kashmir	Dachigam Booking	F&W	Tourism
Jammu and Kashmir	Building Permit citizen	Plan Approval	NoC / Plan Approval for Building Permit (business)
Jammu and Kashmir	Building Permit citizen	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
Jammu and Kashmir	Occupancy Certificate business	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
Jammu and Kashmir	Occupancy Certificate Citizen	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
Jharkhand	Level) by JEE/RA/SA	ERP	Consent to Establish/Operate
Jharkhand	Level) by Member Secretary	ERP	Consent to Establish/Operate
Jharkhand	Level) by Receiving Clerk	ERP	Consent to Establish/Operate
Jharkhand	Level) by Section Head	ERP	Consent to Establish/Operate
Jharkhand	JEE/ASO/ RA/SA	ERP	Consent to Establish/Operate
Jharkhand	Officer	ERP	Consent to Establish/Operate
Jharkhand	Section Head	ERP	Consent to Establish/Operate
Jharkhand	Level) by JEE/RA/SA	ERP	Consent to Establish/Operate
Jharkhand	Level) by Member Secretary	ERP	Consent to Establish/Operate
Jharkhand	Level) by Section Head	ERP	Consent to Establish/Operate
Jharkhand	RA/SA	ERP	Consent to Establish/Operate
Jharkhand	Officer	ERP	Consent to Establish/Operate
Jharkhand	by Receiving Clerk	ERP	Consent to Establish/Operate
Jharkhand	Consent to Operate, Scrutiny of Application by Section Head	ERP	Consent to Establish/Operate
	Himachal Pradesh Jammu and Kashmir	Himachal Pradesh Himachal Pradesh Himachal Pradesh Himachal Pradesh Himachal Pradesh Authorization under e-Waste (e-Waste Management) Authorization under Hazardous Waste Management Rules, 2016 to Industrial Units. Himachal Pradesh Authorization under HOWM (Hazardous and Other Waste Management) Authorization under HOWM (Hazardous and Other Waste Management) Authorization under PWM (Plastic Waste Management) Authorization under SWM (Solid Waste Management) Authorization under SWM (Solid Waste Management) Authorization under SWM (Solid Waste Management)  Jammu and Kashmir Grant and Renewal of Mineral Dealer License (MD1) Jammu and Kashmir Grant of Mining Lease for Private Land i.e. In case the minerals are not deposited in State land (ML Grant, renewal of Quarry license for Private land (QL1)  Jammu and Kashmir Mining Lessee Annual Return (ML9)  Jammu and Kashmir Jammu and Jammu and Kashmir Jammu and J	Himachal Pradesh Bio Consent under Water and Air Acts to Health Care Facilities and Common Biomedical Waste Treatment Facilities and Common Biomedical Waste Management) Waste Manufortation under Hazardous Waste Management Waste Management) Waste Management Waste Waste Management Waste Waste Management Waste Management Waste Waste Mana

139	Jharkhand	Consent-to-Establish	ERP	Consent to Establish/Operate
140	Jharkhand	Consent-to-Operate	ERP	Consent to Establish/Operate
141	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-II- From 40-100 hac	F&W	Forest Trade/Other License
142	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-II- From 5-40 hac	F&W	Forest Trade/Other License
143	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-II- More than 100 hac	F&W	Forest Trade/Other License
144	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-II- Up to 5 hac	F&W	Forest Trade/Other License
145	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-III- From 40-100 hac	F&W	Forest Trade/Other License
146	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-III- From 5-40 hac	F&W	Forest Trade/Other License
147	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-III- More than 100 hac	F&W	Forest Trade/Other License
148	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-III- Up to 5 hac	F&W	Forest Trade/Other License
149	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-IV- From 40-100 hac	F&W	Forest Trade/Other License
150	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-IV- From 5-40 hac	F&W	Forest Trade/Other License
151	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-IV- More than 100 hac	F&W	Forest Trade/Other License
152	Jharkhand	Land diversion proposal under FC Act, 1980-Form Part-IV- Up to 5 hac	F&W	Forest Trade/Other License
153	Jharkhand	Permission for trees felling and transit permit For Non- Forest Land	F&W	Tree felling/cutting/transit permit for forest/non-forest land
154	Jharkhand	Permission for trees felling and transit permit, For Forest Land	F&W	Tree felling/cutting/transit permit for forest/non-forest land
155	Jharkhand	Building or Construction Permit by RD of Region	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
156	Jharkhand	Occupancy Certificate by RD of Region	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
157	Jharkhand	Authorization under Bio- Medical Waste, Management and Handling Rules, 2016	WMA	Bio-medical waste
158	Jharkhand	Authorization under Bio-Medical Waste Management rules, 2016- Grant of CTO Head Office Level by JEE	WMA	Bio-medical waste
159	Jharkhand	Authorization under Bio-Medical Waste Management rules, 2016. Grant of CTO Head Office Level by SH	WMA	Bio-medical waste
160	Jharkhand	Authorization under Bio-Medical Waste Management rules, 2016. Inspection Report by JEE/ASO/ RA/SA	WMA	Bio-medical waste
161	Jharkhand	Authorization under Bio-Medical Waste Management rules, 2016. Scrutiny of Application	WMA	Bio-medical waste
162	Jharkhand	Authorization under Bio-Medical Waste Management rules, 2016.(Inspection Report) by Regional Officer	WMA	Bio-medical waste
163	Jharkhand	Authorization under Bio-Medical Waste Management rules-2016(Grant of CTO Head Office Level) by Clerk	WMA	Bio-medical waste
164	Jharkhand	Registration, Renewal E-waste, Management and Handling Rules, 2016	WMA	e-Waste and Battery management
165	Jharkhand	Authorization under Hazardous and Other waste rules, 2016, Scrutiny of Application	WMA	Hazardous and other waste
166	Jharkhand	Authorization under Hazardous and other Wastes, Management and Transboundary Movement Rules, 2016	WMA	Hazardous and other waste
167	Jharkhand	Authorization under Hazardous& Other waste rules, 2016 (Grant of CTO Head Office Level) by JEE/RA/SA	WMA	Hazardous and other waste
168	Jharkhand	Authorization under Hazardous& Other waste rules, 2016 (Grant of CTO Head Office Level) by MemberSec	WMA	Hazardous and other waste
169	Jharkhand	Authorization under Hazardous& Other waste rules, 2016 (Grant of CTO Head Office Level) by SH	WMA	Hazardous and other waste
170	Jharkhand	Registration, Renewal Plastic Waste Management and Handling Rules, 2016	WMA	Plastic management

		Authorization under C-1: J W-4- M		
171	Jharkhand	Authorization under Solid Waste Management rules, 2016. (Grant of CTO Head Office Level) by Clerk	WMA	Solid Waste
172	Jharkhand	Authorization under Solid Waste Management rules, 2016. (Grant of CTO Head Office Level) by MS	WMA	Solid Waste
173	Jharkhand	Authorization under Solid Waste Management rules, 2016. (Grant of CTO Head Office Level) by SH	WMA	Solid Waste
174	Jharkhand	Authorization under Solid Waste Management rules, 2016. Scrutiny of Application by Section Head	WMA	Solid Waste
175	Jharkhand	Authorization under Solid Waste Management rules, 2016.(Grant of CTO Head Office Level) by JEE/RA/SA	WMA	Solid Waste
176	Jharkhand	Registration, Renewal Municipal Waste Management Rules, 2016	WMA	Solid Waste
177	Karnataka	Consent for Establishment Consent for Expansion Applications for Red Category EIA Projects	ERP	Consent to Establish/Operate
178	Karnataka	Consent for Establishment Consent for Expansion Applications for Red Category Non-EIA with TAC Proj	ERP	Consent to Establish/Operate
179	Karnataka	Consent for Establishment Consent for Expansion Applications for Red Category Non-EIA Without TAC	ERP	Consent to Establish/Operate
180	Karnataka	Consent for Establishment Consent for Expansion Applications-Green Category	ERP	Consent to Establish/Operate
181	Karnataka	Consent for Establishment Consent for Expansion Applications-Orange Category excluding Garments Wash	ERP	Consent to Establish/Operate
182	Karnataka	Disposal of Consent for Operation applications under Water Act 1974 Air Act 1981 in respect of Gre	ERP	Consent to Establish/Operate
183	Karnataka	Disposal of Consent for Operation Applications under Water Act 1974 and Air Act 1981 Red Category	ERP	Consent to Establish/Operate
184	Karnataka	Disposal of Consent for Operation Applications under Water Act 1974 and Air Act 1981 Red Category -	ERP	Consent to Establish/Operate
185	Karnataka	Disposal of Consent for Operation Applications under Water Act 1974 and Air Act 1981-Orange Category	ERP	Consent to Establish/Operate
186	Karnataka	Disposal of Consent for Operation Applications under Water Act 1974 and Air Act 1981-Orange Category	ERP	Consent to Establish/Operate
187	Karnataka	Application for Rosewood cutting	F&W	Tree felling/cutting/transit permit for forest/non-forest land
188	Karnataka	Application for Sandalwood Cutting	F&W	Tree felling/cutting/transit permit for forest/non-forest land
189	Karnataka	Application for Sandalwood Storage	F&W	Tree felling/cutting/transit permit for forest/non-forest land
190	Karnataka	Initial No Objection Certificate (business)	Plan Approval	NoC / Plan Approval for Building Permit (business)
191	Karnataka	Initial No Objection Certificate	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
192	Karnataka	Final No Objection Certificate (business)	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
193	Karnataka	Final No Objection Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
194	Karnataka	Disposal of Authorization Application under Hazardous Other Waste Management and Transboundary Move	WMA	Hazardous and other waste
195	Karnataka	Disposal of Authorization Application under Hazardous an Other Waste Management Transboundary Move	WMA	Hazardous and other waste
196	Karnataka	Disposal of Authorization Application under Hazardous Other Waste Management Transboundary Move	WMA	Hazardous and other waste
197	Kerala	Consent to Establish	ERP	Consent to Establish/Operate
198	Kerala	Consent to Operate	ERP	Consent to Establish/Operate
	Kerala	Renewal of Consent to Operate	ERP	Consent to Establish/Operate

200	Kerala	FOR RECONNAISSANCE OPERATIONS	ERP	Mine/Quarry/Extraction/Excavation
201	Kerala	LEASE FOR MINING	ERP	permits Mine/Quarry/Extraction/Excavation
				permits Mine/Quarry/Extraction/Excavation
202	Kerala	Quarrying Lease  Quarrying Permit - based on areal extent- for	ERP	permits Mine/Quarry/Extraction/Excavation
203	Kerala	ordinary earth	ERP	permits
204	Kerala	Quarrying Permit - based on areal extent-under CRPS	ERP	Mine/Quarry/Extraction/Excavation permits
205	Kerala	Quarrying Permit - quantity based	ERP	Mine/Quarry/Extraction/Excavation permits
206	Kerala	Compensation - crop damages by Wildlife	F&W	Compensation and Wildlife clearance
207	Kerala	Compensation due to wildlife attack-Property damage	F&W	Compensation and Wildlife clearance
208	Kerala	compensation for cattle loss	F&W	Compensation and Wildlife clearance
209	Kerala	compensation in case of injury	F&W	Compensation and Wildlife clearance
210	Kerala	Issue of sanction order in case of applications for compensation in case of house	F&W	Compensation and Wildlife clearance
211	Kerala	Initial No Objection Certificate Plan Approval for Building Permit - Business	Plan Approval	NoC / Plan Approval for Building Permit (business)
212	Kerala	Initial No Objection Certificate Plan Approval for Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
213	Kerala	Final No Objection Certificate Plan Approval for Occupancy Certificate-commercial	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
214	Kerala	Final No Objection Certificate Plan Approval for Occupancy Certificate-Residential	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
215	Madhya Pradesh	Consent to large, medium scale industries except in cases of environment clearance under Section 21	ERP	Issue Clearance
216	Madhya Pradesh	Consent under Section 25 of the Water (Pollution Prevention and Control) Act 1974 to all the mines o	ERP	Issue Clearance
217	Madhya Pradesh	In addition to the cases of environment clearance under Section 25 of the Water	ERP	Issue Clearance
218	Madhya Pradesh	In addition to the cases of environmental clearance under section 21 of the Water (Prevention and Co	ERP	Issue Clearance
219	Madhya Pradesh	In addition to the cases of environmental clearance under section 25 of the Water (Prevention and Co	ERP	Issue Clearance
220	Madhya Pradesh	Red, orange, green category industries costing up to 10 crores, residential schemes up to 5000 sqm,	ERP	Issue Clearance
221	Madhya Pradesh	Section 21 of the Water (Prevention and Control of Pollution) Act, 1981 covers small scale industrie	ERP	Issue Clearance
222	Madhya Pradesh	Section 25 of the Water (Prevention and Control of Pollution) Act, 1974 covers small scale industri	ERP	Issue Clearance
223	Madhya Pradesh	Under Section 21 of the Air (Prevention and Control of Pollution) Act, 1981, consent to large, medium	ERP	Issue Clearance
224	Madhya Pradesh	Under section 21 of the Air (Prevention and Control of Pollution) Act, 1981, the red, orange,	ERP	Issue Clearance
225	Madhya Pradesh	Under Section 25 of the Water (Prevention and Control of Pollution) Act, 1974, consent to large,medi	ERP	Issue Clearance
226	Madhya Pradesh	Under section 25 of the Water (Prevention and Control of Pollution) Act, 1974, red ,orange ,green	ERP	Issue Clearance
227	Madhya Pradesh	Under section 21 of the Air (Prevention and Control of Pollution) Act 1981, all mines of major and	ERP	Mine/Quarry/Extraction/Excavation permits
228	Madhya Pradesh	Application for Tree cutting and Tree Transit Permission	F&W	Tree felling/cutting/transit permit for forest/non-forest land
229	Madhya Pradesh	Final fire No Objection Certificate (NOC) for hotels, hospitals, education buildings	Plan Approval	NoC / Plan Approval for Building Permit (business)
230	Madhya Pradesh	Land use information in adopted development plans	Plan Approval	NoC / Plan Approval for Building Permit (business)
231	Madhya Pradesh	Land use information in the adopted development plans	Plan Approval	NoC / Plan Approval for Building Permit (business)

232	Madhya Pradesh	No objection, objection has been issued by the Authority in respect of development by the land owner	Plan Approval	NoC / Plan Approval for Building Permit (business)
233	Madhya Pradesh	Providing no-objection by the Authority regarding the development by the land owner on the	Plan Approval	NoC / Plan Approval for Building Permit (business)
234	Madhya Pradesh	Online application for initial No Objection Certificate (NOC), approvals and licenses required	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
235	Madhya Pradesh	Final fire No Objection Certificate for hotels, hospitals, education buildings - Commercial	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
236	Madhya Pradesh	Final fire No Objection Certificate for residential buildings	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
237	Madhya Pradesh	Authorization and renewal of medical institutions with less than 200 bed capacity under Biomedical	WMA	Bio-medical waste
238	Madhya Pradesh	Authorization under Bio-Medical Waste Rules 2016 to operators of 200 beds or more capacity medical	WMA	Bio-medical waste
239	Madhya Pradesh	Authorization to manufacturer, dismantler and recycler under Rule 13(2) and 13(3) of E-Waste (Manage	WMA	e-Waste and Battery management
240	Madhya Pradesh	Authorization to manufacturer, dismantler and recycler under Rule 13(2) and 13(3) of E-Waste (Manage	WMA	e-Waste and Battery management
241	Madhya Pradesh	Registration of Battery Dealers under Battery (Management and Handling) Rules 2001 as amended Rule 7	WMA	e-Waste and Battery management
242	Madhya Pradesh	Authorization under Hazardous Waste Rules 2016 to all the mines of Major and Minor Minerals,	WMA	Hazardous and other waste
243	Madhya Pradesh	Registration of manufacturer and recycler of large and medium scale industries in Rule-9 of Waste	WMA	Hazardous and other waste
244	Madhya Pradesh	Registration of Manufacturers and Recyclers of Small Scale Industries in Rule-9 of Waste Plastics	WMA	Plastic management
245	Madhya Pradesh	Authorization and renewal of Municipal Council and Nagar Panchayat under Urban Solid Waste Rule 2016	WMA	Solid Waste
246	Madhya Pradesh	Under the Urban Solid Waste Rules 2016, authorization to the Municipal Corporation and the operators	WMA	Solid Waste
247	Maharashtra	Permission To Cut Any Non-Scheduled Tree	F&W	Tree felling/cutting/transit permit for forest/non-forest land
248	Meghalaya	Environmental clearance for cement plant of .00 mi	ERP	Issue Clearance
249	Meghalaya	Environmental clearance for cement plant of 1.00 million tonnes per annum production capacity and ab	ERP	Issue Clearance
250	Meghalaya	Environmental clearance for cement plant of less than 1.00 million tonnes per annum production capac	ERP	Issue Clearance
251	Meghalaya	Environmental clearance for Thermal Power Plants	ERP	Issue Clearance
252	Meghalaya	Environmental clearance for Thermal Power Plants	ERP	Issue Clearance
253	Meghalaya	Letter of Intent For Mining Lease or Mining Lease	ERP	Mine/Quarry/Extraction/Excavation permits
254	Meghalaya	Letter of Intent For Quarry Permit or Quarry Permit	ERP	Mine/Quarry/Extraction/Excavation permits
255	Meghalaya	Wildlife clearance through NBW	F&W	Compensation and Wildlife clearance
256	Meghalaya	NOC for field survey and investigation work for Hydro Project.	F&W	Forest Trade/Other License
257	Meghalaya	Certificate of Non-Forest land	F&W	NOC for Forest/Non-Forest Land
258	Meghalaya	Permission for felling trees-non forest areas	F&W	Tree felling/cutting/transit permit for forest/non-forest land
259	Meghalaya	Tree felling in forest land (Government or private	F&W	Tree felling/cutting/transit permit for forest/non-forest land
260	Meghalaya	Permission for constn. of building as factory, etc	Plan Approval	NoC / Plan Approval for Building Permit (business)
261	Odisha	Disposal of consent to establish application for new o expansion proposal of all Sponge Iron Plants	ERP	Consent to Establish/Operate
262	Odisha	Disposal of consent to establish application for new o expansion proposal of Mines other than Coal,	ERP	Consent to Establish/Operate
263	Odisha	Disposal of consent to establish application for new or expansion proposal of 17 Categories of high	ERP	Consent to Establish/Operate

264	Odisha	Disposal of consent to establish application for new or expansion proposal of Coal, Bauxite, Iron o	ERP	Consent to Establish/Operate
265	Odisha	Disposal of consent to establish application for new or expansion proposal of other than 17 Categor	ERP	Consent to Establish/Operate
266	Odisha	Disposal of consent to establish application for new or expansion proposal of other than 17 Categor	ERP	Consent to Establish/Operate
267	Odisha	Disposal of consent to operate application for 17 Categories of highly polluting industries having	ERP	Consent to Establish/Operate
268	Odisha	Disposal of consent to operate application for Coal, Bauxite, Iron ore, Manganese, Limestone, Dolo	ERP	Consent to Establish/Operate
269	Odisha	Disposal of consent to operate application for Coal, Bauxite, Iron ore, Manganese, Limestone, Dolo	ERP	Consent to Establish/Operate
270	Odisha	Disposal of consent to operate application for other than 17 Categories of polluting industries, o	ERP	Consent to Establish/Operate
271	Odisha	Disposal of consent to operate other than 17 Categories of polluting Industries, Orange and Green	ERP	Consent to Establish/Operate
272	Odisha	Online Timber Transit Permit	F&W	Tree felling/cutting/transit permit for forest/non-forest land
273	Odisha	Authorization under Bio-Medical Waste Management Rules, 2016 of all bedded Health Care Units	WMA	Bio-medical waste
274	Odisha	Authorization under Bio-Medical Waste Management Rules, 2016 of all Clinics, Diagnostic Centres an	WMA	Bio-medical waste
275	Odisha	Authorization under Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	WMA	Hazardous and other waste
276	Puducherry	Consent to Establish under the Water	ERP	Consent to Establish/Operate
277	Puducherry	Consent to Operate under the Water	ERP	Consent to Establish/Operate
278	Puducherry	Environmental Clearance under Environmental Impact	ERP	Issue Clearance
279	Puducherry	Real Time Monitoring of Ambient Air Quality	ERP	Issue Clearance
280	Puducherry	Public Grievance Redressal Portal (PPCC)	Other	Public Grievance
281	Puducherry	Issue of fire angle NOC	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
282	Puducherry	Authorization under Bio-Medical Waste Management	WMA	Bio-medical waste
283	Puducherry	Authorization under Construction/Demolition WasteM	WMA	Construction and Demolition Waste
284	Puducherry	Registration / Renewal under The E-waste	WMA	e-Waste and Battery management
285	Puducherry	Authorization under the Hazardous and Other Wastes	WMA	Hazardous and other waste
286	Puducherry	Registration / Renewal under Plastic Waste	WMA	Plastic management
287	Puducherry	Authorization under Solid Waste Management	WMA	Solid Waste
288	Punjab	Initial No Objection Certificate, Plan Approval for Building Permit (business)	Plan Approval	NoC / Plan Approval for Building Permit (business)
289	Punjab	Initial No Objection Certificate, Plan Approval for Building Permit (citizen)	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
290	Punjab	Financal No Objection Certificate, Plan Approval for Occupancy Certificate (business)	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
291	Punjab	Final No Objection Certificate, Plan Approval for Occupancy Certificate (citizen)	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
292	Rajasthan	Forest - Abheda Biological Park Kota	F&W	Tourism
293	Rajasthan	Forest - Alwar Pandupol Temple	F&W	Tourism
294	Rajasthan	Forest - Hathigaon Entry Ticket	F&W	Tourism
295	Rajasthan	Forest - Jaipur Zoo Counter Booking	F&W	Tourism
296	Rajasthan	Forest - Jhalana Counter Booking	F&W	Tourism
297	Rajasthan	Forest - Keoladeo National Park Ticket Booking	F&W	Tourism
298	Rajasthan	Forest - Machiya Biological Park ticket booking	F&W	Tourism
299	Rajasthan	Forest - Nahargarh biological park ticket booking	F&W	Tourism
	Rajasthan	Forest - Sajjangarh biological park Booking	F&W	Tourism
300	Kajasulan			
300 301	Rajasthan	Kumbhalgarh Wildlife Safari Rajsamand	F&W	Tourism

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302	Rajasthan	Naka Sunset Point, Mount Abu Ticket booking	F&W	Tourism
303	Rajasthan	Sajjangarh wildlife sanctuary Ticket Booking	F&W	Tourism
304	Rajasthan	Udaipur Bird Park	F&W	Tourism
305	Rajasthan	Initial No Objection Certificate / Plan Approval f	Plan Approval	NoC / Plan Approval for Building Permit (business)
306	Rajasthan	Initial No Objection Certificate / Plan Approval	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
307	Rajasthan	Final No Objection Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
308	Rajasthan	Final No Objection Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
309	Tamil Nadu	Consent to Establish (CTE)	ERP	Consent to Establish/Operate
310	Tamil Nadu	Consent to Establish (CTE) Expansion	ERP	Consent to Establish/Operate
311	Tamil Nadu	Consent to Establish (CTE) Extension	ERP	Consent to Establish/Operate
312	Tamil Nadu	Consent to Establish (CTE) Revision	ERP	Consent to Establish/Operate
313	Tamil Nadu	Consent to Operate	ERP	Consent to Establish/Operate
314	Tamil Nadu	Consent to Operate After Consent to Establish	ERP	Consent to Establish/Operate
315	Tamil Nadu	Consent to Operate Expansion	ERP	Consent to Establish/Operate
316	Tamil Nadu	Renewal of Consent to Operate	ERP	Consent to Establish/Operate
317	Tamil Nadu	Certificate of non-forest land or Issue of letter for distance from forests	F&W	Letter for distance from Forest
318	Tamil Nadu	No Objection Certificate for Multi Storied Buildings	Plan Approval	NoC / Plan Approval for Building Permit (business)
319	Tamil Nadu	Planning Permission for building	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
320	Tamil Nadu	Completion Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
321	Tamil Nadu	Compliance Certificate for Multi Storied Building	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
322	Tamil Nadu	Grant of Authorization under Bio-Medical Waste Management Rules, 2016	WMA	Bio-medical waste
323	Tamil Nadu	Renewal of Authorization under Bio-Medical Waste Management Rules, 2016.	WMA	Bio-medical waste
324	Tamil Nadu	Grant of Authorization under the Construction and Demolition Waste Management Rules, 2016	WMA	Construction and Demolition Waste
325	Tamil Nadu	Renewal of Authorization under the Construction and Demolition Waste Management Rules, 2016	WMA	Construction and Demolition Waste
326	Tamil Nadu	Authorization of manufacturer under E-waste Management and Handling Rules, 2016	WMA	e-Waste and Battery management
327	Tamil Nadu	Renewal of authorization under E-Waste (Management and Handling) Rules, 2016	WMA	e-Waste and Battery management
328	Tamil Nadu	Authorization for Handling Hazardous Wastes	WMA	Hazardous and other waste
329	Tamil Nadu	Renewal of Authorization for Hazardous Waste Management	WMA	Hazardous and other waste
330	Tamil Nadu	Registration under Plastic waste (Management and Handling) Rules 2016	WMA	Plastic management
331	Tamil Nadu	Renewal of Registration under Plastic waste (Management and Handling) rules 2016	WMA	Plastic management
332	Tamil Nadu	Grant of Authorization under the Solid Waste Management Rules, 2016	WMA	Solid Waste
333	Tamil Nadu	Renewal of Authorization under the Solid Waste Management Rules, 2016	WMA	Solid Waste
334	Telangana	Consent to Operate	ERP	Consent to Establish/Operate
335	Telangana	Renewal of Consent to Operate	ERP	Consent to Establish/Operate
336	Telangana	Initial No Objection Certificate Plan Approval for Building Permit (business)	Plan Approval	NoC / Plan Approval for Building Permit (business)
337	Telangana	Initial No Objection Certificate Plan Approval for Building Permit (citizen)	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
338	Telangana	Final No Objection Certificate Plan Approval for Occupancy Certificate (business)	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)

	m. 1	Final No Objection Certificate Plan Approval for	DI A I	NoC / Plan Approval for
339	Telangana	Occupancy Certificate (citizen)	Plan Approval	Occupancy Certificate (citizen)
340	Telangana	Brand registration	Other	
341	Tripura	Application for NOC for Establishment	ERP	Consent to Establish/Operate
342	Tripura	Application for NOC for Operation	ERP	Consent to Establish/Operate
343	Tripura	Issue of carrying license for forest produces	F&W	Forest Trade/Other License
344	Tripura	Issue of new Forest Trade License	F&W	Forest Trade/Other License
345	Tripura	Issue of new Secondary Wood based Industry license	F&W	Forest Trade/Other License
346	Tripura	Issue of secondery Wood based Industry license	F&W	Forest Trade/Other License
347	Tripura	Renew of Forest Trade License	F&W	Forest Trade/Other License
348	Tripura	Renew of Secondary Wood based Industry license	F&W	Forest Trade/Other License
349	Tripura	Renew of secondery Wood based Industry license	F&W	Forest Trade/Other License
350	Tripura	Renewal of License for different forest licenses	F&W	Forest Trade/Other License
351	Tripura	Letter on Distance From Forest Land	F&W	Letter for distance from Forest
352	Tripura	Certificate of Non Forest Land	F&W	NOC for Forest/Non-Forest Land
353	Tripura	Issue of permit for felling of trees	F&W	Tree felling/cutting/transit permit
254	- m·	I CT Division Color	EOW	for forest/non-forest land Tree felling/cutting/transit permit
354	Tripura	Issue of Tree Registration Certificate	F&W	for forest/non-forest land
355	Tripura	Permit for felling of trees of private land	F&W	Tree felling/cutting/transit permit for forest/non-forest land
356	Tripura	Initial Noc Approval Building Permit(bussines)	Plan Approval	NoC / Plan Approval for Building
				Permit (business) NoC / Plan Approval for Building
357	Tripura	Application for building approval from ULB	Plan Approval	Permit (citizen)
358	Tripura	Initial NOC/Plan Approval for Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
359	Tripura	Final NOC Plan for Occupancy Certificate(business)	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
360	Tripura	Final NOC Plan Approval for Occupancy Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
361	Tripura	Application for grant/renewal of handling waste	WMA	Hazardous and other waste
362	Uttar Pradesh	Auto renewal of CTE issued under Water Act 1974 and Air Act 1981 only for green Cat of Industries	ERP	Consent to Establish/Operate
363	Uttar Pradesh	Auto renewal of valid Consent to Operate (CTO) issued under Water	ERP	Consent to Establish/Operate
364	Uttar Pradesh	Auto renewal of valid CTO issued under Air Act 1981 only for Green Category of Industries	ERP	Consent to Establish/Operate
365	Uttar Pradesh	Consent to Establish Under Air and Water Act	ERP	Consent to Establish/Operate
366	Uttar Pradesh	Consolidated Form for Consent under Water Act 1974 Air Act 1981 and auth under the Hazardous	ERP	Consent to Establish/Operate
367	Uttar Pradesh	Intimation under section 29 of Air Act	ERP	Issue Clearance
368	Uttar Pradesh	Building Development Projects	ERP	Mine/Quarry/Extraction/Excavation permits
369	Uttar Pradesh	Online Registration for minor mineral retailers	ERP	Mine/Quarry/Extraction/Excavation permits
370	Uttar Pradesh	Ordinary Earth	ERP	Mine/Quarry/Extraction/Excavation permits
371	Uttar Pradesh	Registration for mining transportation of ordinary earth for farmers persnal use from their own land	ERP	Mine/Quarry/Extraction/Excavation permits
372	Uttar Pradesh	Storage License	ERP	Mine/Quarry/Extraction/Excavation permits
373	Uttar Pradesh	No increase in Pollution Load	ERP	No increase in Pollution Load
374	Uttar Pradesh	NOC for Tree Felling	F&W	Tree felling/cutting/transit permit for forest/non-forest land
375	Uttar Pradesh	Initial NOC / Plan Approval for Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (business)
376	Uttar Pradesh	Initial NOC / Plan Approval for Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
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377	Uttar Pradesh	Final NOC/Plan Approval for Occupancy Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
378	Uttar Pradesh	Final NOC/Plan Approval for Occupancy Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
379	Uttar Pradesh	Authorization under Bio Medical Waste Management Rules 2016	WMA	Bio-medical waste
380	Uttar Pradesh	Authorization Under the Construction And Demolition Waste Manegement Rules 2016	WMA	Construction and Demolition Waste
381	Uttar Pradesh	Authorization and Registration under E-Waste (Management) Rules 2016	WMA	e-Waste and Battery management
382	Uttar Pradesh	Registration of Refurbishers under the Batteries( Management and Handling) Rules 2016	WMA	e-Waste and Battery management
383	Uttar Pradesh	Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules	WMA	Hazardous and other waste
384	Uttar Pradesh	Registration under Plastic Waste Management Rules 2016	WMA	Plastic management
385	Uttar Pradesh	Authorization of Processing Recycling Treatment under the Solid Waste Management Rules 2016	WMA	Solid Waste
386	Uttarakhand	Air (Prevention and Control of Pollution) Act,1981	ERP	Consent to Establish/Operate
387	Uttarakhand	consent & authorization under Water Act, 1974,	ERP	Consent to Establish/Operate
388	Uttarakhand	Consent to Establish under Air (Prevention)	ERP	Consent to Establish/Operate
389	Uttarakhand	Consolidated consent & authorization under Water	ERP	Consent to Establish/Operate
390	Uttarakhand	Water (Prevention and Control of Pollution) Act,	ERP	Consent to Establish/Operate
391	Uttarakhand	Letter of Distance from Forest	F&W	Letter for distance from Forest
392	Uttarakhand	NOC for tree felling	F&W	Tree felling/cutting/transit permit for forest/non-forest land
393	Uttarakhand	Tree felling permit	F&W	Tree felling/cutting/transit permit for forest/non-forest land
394	Uttarakhand	Tree transit permit	F&W	Tree felling/cutting/transit permit for forest/non-forest land
395	Uttarakhand	Tree transit permit (EODB)	F&W	Tree felling/cutting/transit permit for forest/non-forest land
396	Uttarakhand	Plan Approval for Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (business)
397	Uttarakhand	Plan approval for Building permit citizen	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
398	Uttarakhand	No Objection Certificate for Petrol PumpCNGLP Station.	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
399	Uttarakhand	No Objection Certificate for Cinema Hall	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
400	Uttarakhand	Bio Medical Waste	WMA	Bio-medical waste
401	Uttarakhand	Renewal For Bio Medical Waste	WMA	Bio-medical waste
402	Uttarakhand	Authorization under Construction &Demolition Waste	WMA	Construction and Demolition Waste
403	Uttarakhand	Renewal for Authorization under Construction	WMA	Construction and Demolition Waste
404	Uttarakhand	Authorization and Registration under E-Waste	WMA	e-Waste and Battery management
405	Uttarakhand	Battery Waste Management	WMA	e-Waste and Battery management
406	Uttarakhand	Renewal for Battery Waste Management	WMA	e-Waste and Battery management
407	Uttarakhand	Renewal under E - Waste (Management & Handling)	WMA	e-Waste and Battery management
408	Uttarakhand	Hazardous and Other Wastes (Management )	WMA	Hazardous and other waste
409	Uttarakhand	Authorization under Solid Waste Management Rules,	WMA	Solid Waste
410	Uttarakhand	Renewal for Authorization under Solid Waste	WMA	Solid Waste
411	West Bengal	Consent to Establish	ERP	Consent to Establish/Operate
412	West Bengal	Consent to Operate	ERP	Consent to Establish/Operate
413	West Bengal	Renewal of Consent to Operate	ERP	Consent to Establish/Operate
414	West Bengal	Letter for distance from Forest	F&W	Letter for distance from Forest
415	West Bengal	Certificate for Non-forest land	F&W	NOC for Forest/Non-Forest Land

416	West Bengal	Book Nature Resort	F&W	Tourism
417	West Bengal	Corporate Event	F&W	Tourism
418	West Bengal	Join Nature Club	F&W	Tourism
419	West Bengal	Tour Manager	F&W	Tourism
420	West Bengal	View Booking, Cancellation	F&W	Tourism
421	West Bengal	Clearance Certificate and Tree felling permission in Non-forest area for Developers	F&W	Tree felling/cutting/transit permit for forest/non-forest land
422	West Bengal	Feedback	Other	Feedback
423	West Bengal	Plan Approval for Building Permit (business) (G2B)	Plan Approval	NoC / Plan Approval for Building Permit (business)
424	West Bengal	No Objection Certificate Plan Approval for Building Permit	Plan Approval	NoC / Plan Approval for Building Permit (citizen)
425	West Bengal	Plan Approval for Occupancy Certificate (business) (G2B)	Plan Approval	NoC / Plan Approval for Occupancy Certificate (business)
426	West Bengal	Occupancy Certificate	Plan Approval	NoC / Plan Approval for Occupancy Certificate (citizen)
427	West Bengal	Authorization under Bio-Medical Waste Management	WMA	Bio-medical waste
428	West Bengal	Renewal of Authorization under Bio-Medical Waste Management	WMA	Bio-medical waste
429	West Bengal	Authorization under Construction and Demolition Waste Management	WMA	Construction and Demolition Waste
430	West Bengal	Renewal of Authorization under Construction and Demolition Waste Management	WMA	Construction and Demolition Waste
431	West Bengal	Registration for dealers	WMA	e-Waste and Battery management
432	West Bengal	Registration under The E-waste	WMA	e-Waste and Battery management
433	West Bengal	Renewal of Registration under The E-waste	WMA	e-Waste and Battery management
434	West Bengal	Authorization under the Hazardous and Other Wastes	WMA	Hazardous and other waste
435	West Bengal	Renewal of Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement	WMA	Hazardous and other waste
436	West Bengal	Registration under Plastic Waste	WMA	Plastic management
437	West Bengal	Renewal of Registration under Plastic Waste	WMA	Plastic management
438	West Bengal	Authorization under Solid Waste Management	WMA	Solid Waste
439	West Bengal	Renewal of Authorization under Solid Waste Management	WMA	Solid Waste

<sup>\*</sup>ERM – Environment related Permissions,

<u>Note:</u> The aforementioned e-services are mapped under environment sector by States/UTs on NeSDA – Way Forward dashboard, as of 10/07/2023. The department has categorised the mentioned e-services into various environment specific sub-themes and services

F&W - Forest and Wildlife,

WMA - Waste Management Authororization

## **8.4.** Monthly Progress of Status of e-Services across States/UTs

#	State/UT	April Report	May Report	June Report
1	Madhya Pradesh	593	731	948
2	Kerala	130	886	911
3	Haryana	741	757	757
4	Karnataka	53	747	752
5	Uttar Pradesh	704	706	713
6	Uttarakhand	565	595	595
7	Telangana	385	491	582
8	Andhra Pradesh	599	574	579
9	Himachal Pradesh	100	494	500
10	Punjab	421	483	484
11	Jammu and Kashmir	55	469	469
12	Tamil Nadu	445	445	445
13	Gujarat	65	228	444
14	Delhi	250	416	416
15	West Bengal	31	323	401
16	Odisha	17	373	383
17	Maharashtra	118	148	337
18	Jharkhand	19	294	310
19	Arunachal Pradesh	NR	101	298
20	Chhattisgarh	272	270	284
21	Assam	50	259	259
22	Tripura	229	230	251
23	Rajasthan	248	248	248
24	Goa	230	240	240
25	Puducherry	235	239	239
26	Bihar	119	234	238
27	Meghalaya	84	217	223
28	Chandigarh	220	221	221
29	Andaman and Nicobar Islands	54	171	171
30	Mizoram	102	103	103
31	DNHDD	39	78	78
32	Nagaland	NR	34	64
33	Manipur	40	40	40
34	Sikkim	24	25	36
35	Ladakh	32	32	32
	Total	7269	11902	13051

<sup>\*</sup>NR - Data not reported on Nesda Way Forward Dashboard

For any suggestions, kindly contact the undersigned:
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Ministry of Personnel, Public Grievances & Pensions

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