

ACHIEVEMENTS DURING THE MONTH OF NOVEMBER, 2022

(I) 25th National Conference on e-Governance

The DARPG, in association with Ministry of Electronics & Information Technology (MeitY) and the UT Government of Jammu & Kashmir successfully organized the silver jubilee edition of the National Conference on e-Governance (NCeG), i.e., the 25th NCeG at Shri Mata Vaishno Devi University, Katra, UT of Jammu & Kashmir on 26th and 27th November, 2022. The theme of this Conference was “e-Governance—Bringing Citizens, Industry and Government Closer”.

Hon'ble MoS (PP) presented the National Awards for e-Governance 2022 to recognise the implementation of e-Governance initiatives. Total 18 awards, which included 9 Gold and 9 Silver were presented to Central Ministries/Departments, State/UT Governments, Districts, Local Bodies, Public Sector Undertakings and Academic & Research Institutions, under the following 5 categories/sub- categories of the National Awards for e-Governance Scheme - 2022:

I. Excellence in Government Process Re-engineering for Digital Transformation

- i. Central level initiatives
- ii. State/UT level initiatives

II. Excellence in providing Citizen Centric Delivery

- i. Central level initiatives
- ii. State/UT level initiatives

III. Excellence in District level initiative in e-Governance

- i. North-East and Hill States;
- ii. UTs (including Delhi);
- iii. Other States

IV. Outstanding research on Citizen Centric Services by Academic/Research Institutions

V. Excellence in Adopting Emerging Technologies

An Exhibition including Wall of Fame showcasing the awarded and other best practices of the country was also organized during the Conference. A film released during the event. Four books namely, (i) Citations for National e-Governance Award Winners 2022, (ii) Excellence in e-Governance, (iii) Background Papers and (iv) e-

Governance: Bringing Citizens, Industry and Government Closer - Compendium of e-Governance Initiatives were also released in the Inaugural Session of the 25th NCeG.

Shri Manohar Lal Khattar, Hon'ble CM of Haryana and Shri Manoj Sinha, Hon'ble Lieutenant Governor, J&K also graced the Conference with their presence in the valedictory session. Around 1600 delegates who included delegates from Government of India, State/UT Governments, Industry, Academia, and Private Sector participated in the Conference.

49 distinguished speakers shared their knowledge and insights in 10 plenary sessions on the following contemporary subjects/issues:

- i. Digital Governance across Whole-of-the-Government
- ii. Digital Economy Strengthening Start-up Ecosystem and Employment Generation
- iii. Modern Laws to Promote National Growth and to Secure Citizen's Right
- iv. Transparent and Real-Time Grievance Management System
- v. 21st Century Digital Infrastructure for Next-Generation Services and Security in Cyber Space
- vi. Shifting the Gear on Emerging Technologies from Exploration to Population Scale Solutions
- vii. Silver Awardees: Digital Governance for enhancing Ease of Doing Business and Ease of Living
- viii. Gold Awardees: The role of e-Governance in Bridging the Digital Divide
- ix. J&K State: Digital Transformation in J&K
- x. e-Governance Initiative in J&K

The roadmap for e-Governance of the country for the next year was drawn up during the Conference. The key takeaways from the 25th NCeG are - Closer synergy amongst researchers, academia, industry and start-ups in the field of e-Governance is the way forward for India; The policy of Minimum Government - Maximum Governance is best reflected in a Digitally Empowered Nation – Digitally Empowered Citizen – Digitally Transformed Institution; Citizen Centricity as an important area of focus and Digital Transformation of Institutions.

(II) Prime Minister's Awards for Excellence in Public Administration 2022

The Government of India has approved the Scheme for the Prime Minister's Awards for Excellence in Public Administration, 2022. The Prime Minister's Awards for Excellence in Public Administration has been designed to acknowledge, recognize

and reward exemplary work done by civil servants across the country. For the year 2022, the Scheme for Prime Minister's Awards for Excellence in Public Administration aims to recognize the contribution of civil servants in the following areas:

- a. Promoting Swachh Jal (Clean Jal) through Har Ghar Jal Yojana
- b. Promoting Swasth Bharat (Healthy Bharat) through Health & Wellness Centres
- c. Promoting quality education with an equitable and inclusive classroom environment through Samagra Shiksha.
- d. Holistic Development through Aspirational District Program – overall progress with special focus on saturation approach.
- e. Innovations.

The PM's Awards portal was launched by Dr. Jitendra Singh, MOS(PP) on 3rd October, 2022. The registration on the PM's Awards web portal - <https://pmawards.gov.in/login> commenced on 3rd October, 2022. The portal for registration and submission nomination was operational from 3rd October, 2022 to 28th November, 2022. Considering the requirement of data to be uploaded by the applicants and the requests received from various Districts, States and Ministries/Departments, the last date for registration and submission of application forms was extended from 28th November, 2022 to 6th December, 2022.

743 districts have registered and participated in the Prime Minister's Awards for Excellence in Public Administration, 2022, which is 97% of the total districts in the country. 1159 nominations were received under Innovations Category, including 116 from Central Government organizations, 256 from State Level innovations and 787 from District Collectors. Under the priority sector programs, 408 nominations were received under Samagra Shiksha, 413 nominations received under Har Ghar Jal Yojana, 444 nominations received under Health & Wellness Centres and 96 nominations were received under Aspirational District Program. In all, 2520 nominations have been received for the Prime Minister's Awards for Excellence in Public Administration, 2022. the awards are scheduled to be distributed during the celebration of Civil Services Day, 2023 in Vigyan Bhawan on 21st April, 2023.

(III) 8th National Good Governance Webinar

DARPG, in coordination with National Centre for Good Governance (NCGG), successfully conducted the 8th Webinar of the series of thirteen webinars planned

under National Good Governance Webinars for the year 2022-2023. The theme of the 8th Webinar was 'Innovation'. The Initiatives of "National Generic Document Registration System" of Department of Land Resources and 'One Nation One Ration Card' of Department of Food & Public Distribution were presented by the Joint Secretaries of the respective Departments. The Webinar was attended by District Collectors, the Addl. Chief Secretaries/Principal Secretaries/Secretaries in-charge of Administrative Reforms & Information Technology, Food & Civil Supplies, Revenue, Registration & Land Reforms of States/Union Territories., Commissioners of Supplies/District Civil Supply Officers, senior functionaries dealing with land revenue, registration and land reforms in States/UTs, and trainees of Indian of Institute of Public Administration (IIPA), Lal Bahadur Shastri National Academy of Administration (LBSNAA), Institute of Secretariat Training & Management (ISTM) and Administrative Training Institutes of States/UTs.

Cabinet Secretariat has designated DARPG as the Nodal Ministry for monitoring of Worldwide Governance Indicators (WGI) published by the World Bank Group. The first meeting of the Inter-Ministerial Coordination Committee (IMCC) on WGI was held under the Chairmanship of Secretary, DAR&PG on 15th November, 2022 with 32 Ministries/Departments mapped against the 155 indicators of WGI to discuss engagement with the publishing agencies and reform actions by the concerned Line Ministries of indicators for Worldwide Governance Indicators.

(iv) Centralised Public Grievance Redress & Monitoring System (CPGRAMS)

CPGRAMS Monthly Report for the month of October, 2022 in respect of Central Ministries/Departments and States and UTs has been brought out (Total 2 in Number). The same was circulated to all Secretaries of Government of India.

In November, 2022, 96554 PG cases were received on the CPGRAMS portal, 93384 PG cases were redressed and there exists a pendency of 75314 PG cases. Average Grievance Redressal Time in all the Ministries/Departments in November, 2022 was 28 Days.

(v) Special Campaign on Disposal of Pending Matters (SCPDM 2.0)

Press Conference was held on 04.11.2022 at National Media Centre, New Delhi under the chairmanship of Hon'ble MOS (PP) on "Best Practices and Outcomes of

SCDPM 2.0", in which more than 125 media persons and nodal officers of Special Campaign 2.0 of all Ministries/Departments were present.

Secretary, DARPG made a presentation on 10.11.2022 on the issue of "Best Practices and Outcomes of SCDPM 2.0" before Cabinet Secretary.

Secretary, DARPG has taken meetings with all Ministries/departments on 23.11.2022 and 28.11.2022 on the issues (i) Special Campaign 2.0 (ii) Increasing Efficiency in Decision Making.

(vi) Documentation and Dissemination

One documentary film of 5-7 minute duration in Hindi language and citation films (18) of duration 30-45 seconds each in Hindi language were produced and screened during 25th National Conference on e-Governance on 26-27th November, 2022 at Katra, Jammu.

(vii) Implementation of eOffice - Migration to eOffice version 7.0

As on dated 60 (Sixty) Ministries/Departments have migrated to eOffice version 7.0.

Other Activities

The Constitution Day was celebrated on 26th November, 2022. Secretary, DARPG administered reading of the Preamble of the Constitution of India to all the officers and Staff of the DARPG. Also MoS (PP) on the occasion of inaugural Session of National Conference of e-Governance has administered the Preamble reading at Katra, Jammu & Kashmir.

'Communal Harmony Week' was celebrated on 25th November, 2022. Secretary, DARPG administered oath to all the officers/staff of DARPG.