## Government of India Department of Administrative Reforms & Public Grievances

## Monthly summary for the month of October, 2016

- 1. According to United Nations e-Government Survey 2016, India's rank has improved in the UN e-governance index. The Survey has shown India's progress on the e-Government Development Index, with a ranking of 107 out of 193 countries as against 118 in 2014. In e-participation, India's rank has improved to 27 in 2016 as against rank of 40 in 2014. In the Online Services Index (OSI), score for India improved to 0.7464 in 2016 as against 0.5433 in 2014. In order to give further fillip to India's ranking in the UN e-Government Index, a separate National Service Portal (http://services.india.gov.in/) has been launched by the National informatics Centre.
- 2. A portal for on-line registration and choosing Priority Programmes for competing in the Prime Minister's Civil Services Awards was launched by DAR&PG in the month of October, 2016. The related link is <a href="mailto:darpg@gov.in">darpg@gov.in</a>. On this portal, the States/Districts/Implementing Units can register and choose the Priority Programme (S) online.
- 3. A meeting was also held on 17.10.2016 with the Line Ministries/Departments of Priority Programme on the strategy adopted by them to expedite implementation of Priority Programme. In the meeting, the Line Ministries/Departments were requested to provide baseline data with respect to the parameters finalized for evaluation. Meeting with Line Ministries/Departments and Chief Secretaries of 09 states (Punjab, Uttar Pradesh, West Bengal, Karnataka, Kerala, Odisha, Tamil Nadu, Telangana, Uttarakhand) was also held on 28.10.2016 to deliberate on the strategy to speed up registration and expedite the implementation of chosen priority programmes.
- 4. On 4.10.2016, MOS (PP) issued Certificate of Appreciation to three Departments viz., D/o Chemicals & Petro-Chemicals, D/o Expenditure and D/o Defence for their performance on grievance rederessal.

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