

Achievements During the month of April, 2022

(I) Special Campaign 2.0 on Swachhata and on reducing pendency (SCPDM 2.0)

The Special Campaign 2.0 on Swachhata and reducing pendency in Government offices was organized from 2nd—31st October, 2022 in all Central Ministries/Departments and their attached/subordinate offices/ PSUs/ autonomous organizations. DARPG issued the guidelines and coordinated the campaign across the Central Ministries and their offices through real-time monitoring on a dedicated portal www.pgportal.gov.in/scdpm22. A total of 99811 Central Government offices participated in this campaign. 89.47 lac sq ft space was cleared from scrap and outlived records and Rs 365.59 cr was earned through disposal of scrap.

The government offices having maximum citizen footfalls were given special attention. The Department of Posts has conducted the cleanliness campaign in 24000 Post Offices, the Ministry of Railways has covered 9374 Railway Stations, Ministry of Shipping has covered all major ports, MoRTH conducted cleanliness drive at about 780 Toll Plazas and way side amenities. 1170 Krishi Vigyan Kendra's, 600 Pradhan Mantri Kissan Samriudhi Kendras (PMKSKs) and 441 Indian Missions and Posts abroad also participated in the Campaign. Govt offices at remote locations such as, Dras(Ladakh) , Changthang Valley (Sikkim), Anantnag(J&K) ,Port Blair etc also participated in the Special Campaign 2.0. About 300 best practices and innovations emerged during the Campaign were documented and disseminated.

The size of the Special Campaign 2.0 was 16 times larger than the Special Campaign of 2021. The Campaign also witnessed sharp reduction in pendency in all identified categories. About 4.39 lakh public grievances were disposed of and about 29.40 lakh files which had completed their retention schedule were weeded out during the campaign. Several Ministries were able to achieve 100% disposal against the target during the campaign.

The Special Campaign 2.0 attained high visibility in print / digital and social media. Over 146 PIB Statements and 67000 Social Media tweets were issued. Social Media tweets attracted 4 billion impressions and 9 lakh engagements. The Campaign was also covered in DD news and Pvt news channels. Hon'ble Minister of State for Personnel and PG and Pensions held 2 Press Conference on the Campaign on 25th October 2022 and 4 November 2022 which was widely covered by all newspapers.

The effective coordination by DARPG at multiple levels in the Government has helped in achieving synergy in the activities of the Ministries and maximize overall impact and outcome of the campaign. Secretary, DARPG took six rounds of meetings with nodal officers of all the Ministries and visited various remote campaign sites between October 7-15, 2022 to review the progress of Special Campaign 2.0.

In addition to coordinating nationwide campaign, DARPG had also taken up preservation drive to conserve century old documents of high historical values during

the Special Campaign 2.0. 33 such documents have been identified for permanent preservation. It also framed a few such documents to display them in library. DARPG also brought out for the first Hindi edition of Central Secretariat Manual of Office Procedure (CSMOP) which is the backbone of the functioning of the central Ministries.

(II) **International Exchange & Cooperation**

A delegation led by Shri N.B.S. Rajput, Joint Secretary, DARPG visited Canberra, Australia on 13-14 October, 2022 for the first meeting of the DARPG-APSC Joint Working Group (JWG) meeting and other engagements under the aegis of the MoU signed between DARPG and APSC, Australia.

2. Apart from exchanging information in the area of governance reforms, both sides held discussions on future collaboration and agreed that there are areas of convergence where both sides could collaborate. After discussions, both sides agreed:

- a. To continue to organize webinars on a quarterly basis. Dates and topics for the same to be decided mutually.
- b. For the capacity building of Civil Servants, APSC evinced interest to organize a short-term exposure visit during the early next year for Prime Minister's Awardees and e-Gov. Awardees of Indian Government. Modalities to be decided mutually.
- c. Collaboration between the Centre of Excellence, established by Australian Public Service Commission (APSC) and the Capacity Building Commission of DoPT.
- d. To engage on Workforce Planning and Review of hierarchy by both sides.
- e. To share the citizen experience survey methodology and collaborate with the Australian Public Service Reform Office (APSRO) regarding future reforms in line with the Vision India@2047.

(III) **Prime Minister's Awards for Excellence in Public Administration 2022**

Union Minister of State Dr. Jitendra Singh officially launched the Scheme and Web-portal (<http://www.powards.gov.in>) for Prime Minister's Awards for Excellence in Public Administration, 2022 on 3rd October, 2022. Principal Secretaries (AR/IT) and DCs/DMs of all the 28 States and 8 UTs of India as well as Assistant Secretaries of 2020 Batch were invited for the launch ceremony in hybrid mode.

The registration on PM's Awards web portal has commenced on 3rd October, 2022. The last Date for Registration and Submission of Nominations is 28th November, 2022. In this connection, outreach meetings have been held with Principal Secretaries (AR/IT) and DCs/DMs of all the States / UTs for registration and submission of nominations in web-portal of PM Awards.

(IV) National Awards for e-Governance

The meeting of the jury for finalization of the National Awards for e-Governance - 2022 was held on 07th October 2022. 18 projects/initiatives have been selected for award in the forthcoming 25th National Conference on e-Governance on 26th & 27th November, 2022 at Jammu.

(V) 5th National Good Governance Webinars

DARPG, in coordination with National Centre for Good Governance (NCGG), successfully conducted the 7th Webinar of the series of thirteen webinars planned under National Good Governance Webinars for the year 2022-2023 on various themes under the good governance initiatives that have been felicitated with the Prime Minister's Award for Excellence in Public Administration. The theme of the 7th Webinar was "Jan Bhagidari through Swachh Bharat Mission". The Webinar was attended by a record 967 participants, including District Collectors/ DMs, Municipal Commissioners, Officers under the Ministry of Urban Development, Department of Drinking Water & Sanitation (Mission Directors of Swachh Bharat Mission), Secretaries of Administrative Reforms, officer trainees at LBSNAA, IIPM, ISTM and Administrative Training Institutes under State Governments. Smt. Vini Mahajan, Secretary, Department of Drinking Water & Sanitation delivered the inaugural address in the Webinar. Following two Prime Minister's Awardees awarded in the year 2020 under the category 'Jan Bhagidari through Swachh Bharat Mission – (Gramin and Urban) presented the best practices adopted by them to 967 participants in the above stated webinar :

(1) Shri Manoj Y. Daxini, Additional Secretary, Panchayat, Rural Housing and Rural Development Department, Govt. of Gujarat, who was the then District Development Officer, Mahesana, Gujarat, and was awarded the PM's Award under the category Swachh Bharat Mission (Gramin) in the year 2020; and

(2) Shri Manish Singh, District Collector, Indore, who was awarded the PM's Award under the category Swachh Bharat Mission (Urban) in the year 2020,

(VI) Centralised Public Grievance Redress & Monitoring System (CPGRAMS)

DARPG publishes monthly report on CPGRAMS. Report for the month of September, 2022 in respect of Central Ministries/Departments and States and UTs has been published and circulated to all Secretaries of Government of India and Chief Secretaries of States & UTs.

(IX) **OTHER ACTIVITIES**

दिनांक 6 अक्टूबर, 2022 को विभाग में दिनांक 14.09.2022 से 28.09.2022 तक आयोजित 'हिंदी पखवाड़ा' का समापन समारोह आयोजित किया गया जिसकी अध्यक्षता माननीय अपर सचिव माहेदय ने की और 'हिंदी पखवाड़ा' के दौरान आयोजित विभिन्न प्रतियोगिताओं के पुरस्कार विजेताओं को पुरस्कार प्रदान किए।

2. Important policy matters held up on account of prolonged inter-ministerial consultations: **Nil**

3. Compliance of COS decisions: **COS decisions are monitored regularly for compliance.**

4. No. of cases of sanction for prosecution pending for more than three months: **Nil**

5. Particulars of cases in which there has been a departure from the Transaction of Business: **Nil**

6. Status of implementation of e-governance: **DARPG is monitoring implementations of eOffice in Central Secretariat. Almost all Ministries/Departments are using eOffice and majority of them have achieved more than 80% work in eOffice.**

7. Information on the specific steps taken by the Department for utilization of Space Technology based tools and application in Governance and Development: **Nil**

8. Status of Public Grievances:

No. of Public Grievances redressed during the month	No. of Public Grievances at the end of the month
1337**	220**

(** - only for DARPG)