GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC GRIEVANCES
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RAJYA SABHA

ADMITTED UNSTARRED QUESTION NO.2082

(TO BE ANSWERED ON 04.8.2016)

MINISTRIES CERTIFIED BY ISO 9001

2082. SHRI KIRANMAY NANDA:

Will the PRIME MINISTER be pleased to state:

(a) the name of Ministries which have been certified by ISO 9001 or equivalent standard by now for their systematic functioning and transparency;

(b) the name of Ministries which are under process of obtaining certification so far; and (c) the name of Ministries which are neither certified till now nor have applied so far and the reasons therefor?

ANSWER

Minister of State in the Ministry of Personnel, Public Grievances and Pensions and Minister of State in the Prime Minister's Office

(DR. JITENDRA SINGH)

(a) The names of Ministries/Departments which were certified under ISO 9001 are available at Annexure.

(b) & (c): Implementation of ISO 9001 was included as an indicator in the Results-Framework Document (RFD) of the Ministries/Departments which were subject to RFD process as part of Performance Monitoring and Evaluation System (PMES) earlier.

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Annexure referred to in reply to Rajya Sabha Unstarred Question No.2082 for answer on 4.8.2016.

LIST OF MINISTRIES / DEPARTMENTS CERTIFIED UNDER ISO 9001

1. PERFORMANCE MANAGEMENT DIVISION - CABINET SECRETARIAT

2. DEPT OF PUBLIC ENTERPRISES

3. MINISTRY OF STATISTICS & PROGRAMME IMPLEMENTATION

4. DEPARTMENT OF AIDS CONTROL

s. DEPT OF ETECTRONICS & INFORMATION TECHNOLOGY (STQC)

6. MINISTRY OF MICRO SMALL & MEDIUM ENTERPRISES

7. DEPT OF PERSONNEL & TRAINING

8. DEPT OF RURAL DEVELOPMENT (NRRDA)

9. DEPT OF SCIENTIFIC & INDUSTRIAL RESEARCH

10. MINISTRY OF PANCHAYATI RAJ

11. MINISTRY OF COAL

12. MINISTRY OF WATER RESOURCES

13. DEPT OF HEAVY INDUSTRIES

14. DEPT OF FOOD & PUBTIC DISTRIBUTION

15. DEPT OF LAND RESOURCES

15. MINISTRY OF EARTH SCIENCES

17. DEPT OF SCHOOL EDUCATION (NIOS)

18. MINISTRY OF AGRICULTURE

19. DEPT OF ANIMAL HUSBANDARY, DAIRYING & FISHERIES

20. DEPT OF CONSUMER AFFAIRS

21. DEPT OF SPORTS (NADA)

22. LEGISLATIVE DEPT

23. DEPT OF SCIENCE AND TECHNOLOGY

24. MINISTRY OF DRINKING WATER AND SANITATION

25. MINISTRY OF INFORMATION AND BROADCASTING

26. DEPT OF AGRICULTURE RESEARCH AND EDUCATION

27. MINISTRY OF STEEL

28. MINISTRY OF ROAD TRANSPORT AND HIGHWAYS