Roofless Towers is an attempt to showcase the initiatives by the motivated and enthusiastic officers from across the country. It includes a varied spectrum from education to advances in IT onto social upliftment namely, Trichy Community Policing from Tamil Nadu to Changing face of Thane and Nagpur and Rajarshi Shahu Sarvagin Sikshan Karyakaram from Maharashtra to Child Tracking System from Orissa. ASRAYA: Destitute Identification, Rehabilitation and Monitoring Project and Participatory Drinking Water Supply Project bring hope for the social mainstreaming of the poor and marginalised.

This compilation describes the background against which the reforms are being attempted and the challenges that are being faced by the initiators.

Prime Minister’s Award for Excellence in Public Administration was started in 2005-06. Initiated by the Department of Administrative Reforms and Public Grievances, these awards are boosting the morale of the civil servants.