

REGIONAL CONFERENCE ON “REPLICATION OF GOOD
GOVERNANCE PRACTICES IN THE UNION TERRITORIES
OF JAMMU & KASHMIR AND LADAKH”

JOINTLY ORGANIZED BY

DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC
GRIEVANCES, MINISTRY OF PERSONNEL, PUBLIC
GRIEVANCES & PENSIONS
GOVERNMENT OF INDIA

GOVERNMENT OF JAMMU & KASHMIR

GOVERNMENT OF LADAKH

सुशासन संकल्प : जम्मू घोषणा
Sushasan Sankalp: Jammu Ghoshana

NOVEMBER 15-16, 2019
JAMMU

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Dated November 16, 2019

The Department of Administrative Reforms & Public Grievances (DARPG), Ministry of Personnel, Public Grievances & Pensions and the Governments of Jammu & Kashmir and Ladakh organized the Regional Conference on “Replication of Good Governance Practices in the Union Territories of Jammu & Kashmir and Ladakh” at Jammu during November 15-16, 2019.

The Conference has unanimously adopted the Sushasan Sankalp outlined below after extensive deliberations during the sessions held over two days.

The Conference resolved that Government of India and the participating State Governments and the Union Territories of Jammu & Kashmir and Ladakh shall collaborate to:

1. Develop the Union Territories of Jammu & Kashmir and Ladakh as models of administrative excellence using digital technologies in implementation of welfare Union Territory programs;
2. To make sustained efforts to create a transparent, accountable and people-centric administration in the Union Territories of Jammu & Kashmir and Ladakh;

3. Improve the Citizen's interface with Government by promotion of digital governance, citizen centric governance, innovation and capacity building in the Union Territories of Jammu & Kashmir and Ladakh;
4. Refine and consolidate the successful local Governance initiatives and upscale them across Jammu & Kashmir and Ladakh to bring out the best outcomes of Governance and Public Policy to the Union Territories of Jammu & Kashmir and Ladakh;
5. To improve the grievance redressal mechanisms by forging greater synergy between Awaaz e-Awam and the CPGRAMS;
6. Promote the use of e-Office and move towards less paper Secretariats in the Union Territories of Jammu & Kashmir and Ladakh;
7. Promote capacity building and personnel administration by formulating mid-career training programs and specific need-based training programs for officials in the Union Territories of Jammu & Kashmir and Ladakh;
8. Replicate the innovations and the best practices in successful national governance initiatives including digital governance, citizen centric grievance redressal and aspirational districts so as to provide a clean, transparent and people centric governance to the UTs of J&K and Ladakh.
