

**Department of Administrative Reforms & Public Grievances
Ministry of Personnel, Public Grievances & Pensions**

1. Important achievements /activities during the month of September, 2020 are given as under :

(i) **PM Award Scheme 2020**

Expert Committee meetings for Prime Minister's Awards for Excellence in Public Administration 2020 under the chairmanship of CEO NITI Aayog and Secretary DARPG were held on 23rd September, 2020 and 24th September, 2020 respectively. These committees considered the recommendations of the Screening Committees and virtual spot study reports and shortlisted a total of 30 applications for further consideration by the Empowered Committee under the Chairmanship of the Cabinet Secretary.

(ii) A virtual workshop was conducted by National Centre for Good Governance (NCGG) on 04.09.2020 for 117 Aspirational Districts regarding Good Governance Practices in the pandemic. The valedictory address was delivered by the Minister of State for Personnel, PG and Pensions. The workshop was attended by 817 officials including 117 District Collectors, Central Prabhari Officers, Senior Officials from Central and State Governments.

Two VCs were held on 21.09.2020 and 21.09.2020 by the Department to review the Budget of NCGG the Status of State Collaboration Initiatives (SCI) projects.

(iii) **Public Grievances and COVID 19 related issues**

- a. An MoU was signed between Department of Administrative Reforms and Public Grievances (DARPG) and MyGov for collaboration in the area of Data Analytics with specific reference to the public grievances received in CPGRAMS.
- b. A VC was held by the Department for integration of State government portal Awaaz-e-Awam at District level held with the Government J&K on 18.09.2020.
- c. Ministry/Department-wise and State/UT-wise daily reports on public grievances pertaining to COVID-19 are being compiled on the basis of the data generated through CPGRAMS and the same along with daily report in the prescribed format is being furnished to the PMO and Empowered Committee Group-10/ EG -5 on daily basis. A total of 128273 COVID-19 PG cases have successfully redressed in this period.

