

| S No. | Min/Dept | S C 4.0 Targets | S C 4.0 Achievements |
|--------------|--------------------------------|------------------------|-----------------------------|
| 1 | Cleanliness Campaign | 597991 | 597276 |
| 2 | Reference from MP's | 3949 | 3334 |
| 3 | Parliamentary Assurances | 984 | 332 |
| 4 | IMC References | 122 | 108 |
| 5 | State Govt. References | 727 | 659 |
| 6 | Public Grievances | 544015 | 541362 |
| 7 | Public Grievance Appeals | 15981 | 13343 |
| 8 | PMO References | 977 | 903 |
| 9 | Easing of Rules | 1178 | 1150 |
| 10 | Physical Files Due for review | 3984752 | 3928048 |
| 11 | Files Weeded out | 2291372 | 2226675 |
| 12 | E-files put for review | 641445 | 292092 |
| 13 | Space Freed | 18975170 | |
| 14 | Revenue Earned | 6501075691 | |
| 15 | Files to be transferred to NAI | 593 | |