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**VALEDICTORY SESSION – ADDRESS AT 25TH NCEG**

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**V.SRINIVAS**



**DATED NOVEMBER 28, 2022**

Respected Chief Minister of Haryana, H.E.LG of J&K, Chief Secretaries of Haryana and Jammu & Kashmir, VC of MVDU, Commissioner and Secretary IT J&K, Distinguished Delegates,

The 25<sup>th</sup> National e-Governance Conference at Katra draws to a close with the valedictory session. The warmth, hospitality and cordiality extended by the Government of Jammu & Kashmir in the conduct of the 25<sup>th</sup> National e-Governance Conference have been exemplary. The reverberations from the holy city of Katra have been felt by each one of the 1600 Delegates attending the Conference to rededicate themselves to the cause of the Nation.

Let me present the key takeaways from the 25<sup>th</sup> National e-Governance Conference as we draw up the roadmap for e-Governance of India for the next year.

- **November 26, is Constitution Day** and the reading of the preamble in the inaugural session marked the commencement of the event. We drew inspiration from the words of Prime Minister who stressed on the role of technology in making governance and justice delivery systems reach the poorest of the poor, the marginalized and women living in the hinterland. The vision of Prime Minister of India's techade can be realized through a vigorous and all pervasive digital governance push.
- **Closer synergy amongst researchers, academia, industry and start-ups in the field of e-Governance is the way forward for India** to be an Atma Nirbhar Nation. The Vision India@2047 on Governance is truly e-Vision India@2047 marked by saturation and benchmarking of high quality e-services reaching out to the last man in the queue for service delivery in the true spirit of Antyodaya,

focus on young policy makers and creating interactive fora between academia and start-ups.

- **The policy maxim of Maximum Governance -Minimum Government is best reflected in a Digitally Empowered Nation – Digitally Empowered Citizen – Digitally Transformed Institution.** Open Digital Platforms are tremendous force multipliers, and critical for providing affordable, inter-operable technology to India's citizens. Digital Governance can enable massive reach and benefits in the conduct of Special Campaigns aimed at reducing pendency and institutionalization of Swachhata with the objective of providing good governance.
- **Citizen Centricity is an important area of focus – the CPGRAMS** has grown in size and quality, integration with multiple grievance redressal platforms functioning in India can provide timely and quality grievance redressal to citizens. The use of AI/ ML, data analytics can enable significant improvements in quality of grievance redressal.
- **Digital Transformation of Institutions** is enabled by adoption of office automation - e-Office, delayering, delegation of financial powers, digital central registration units and adoption of desk officer system. Fully Digital Central Secretariat, Digital State Secretariats, Digital District Collectorates represent the Digital Transformation of Institutions. There is a need to constantly upgrade e-Office versions and equip them with data analytics to ensure increased efficiency in decision making.

- **The 25th National e-Governance Conference held 10 Plenary Sessions with 55 Speakers including 18 Awards Winners presenting their experiences.**

**The 25<sup>th</sup> National e-Governance Conference is expected to have significant spillover effects into the e-Governance model of Government of J&K.** I have witnessed the expansion of e-Services in J&K from 15 to 227 over the past 2 years. This is a remarkable achievement. In a year's time from now, it is expected that the number of e-Services will cross 400 and over a 3 year time reach the saturation level of 800 e-Services can be achieved. I have been part of a number of successful collaborations with Government of J&K - 5 Regional Conferences, 6 Capacity Building Programs for J&K Administrative Service Officers at NCGG in collaboration with IMPARD, DGGI formulation, NeSDA formulation, e-Office implementation, JK-IGRAMS integration upto District level.

**A new area of collaboration could be in the area of Pensions for easing the life of pensioners by creation of Digitally Empowered Pensioners.** This can be achieved by extensive adoption of Digital Life Certificate and Face Authentication. An Integrated Pensioner Portal on the lines of Bhavishya for end to end service delivery to Pensioners is highly beneficial.

The successful conclusion of the 25<sup>th</sup> National e-Governance Conference is symbolic of the strength of the whole of government approach. I thank MeITY for partnering with DARPG in this event. I congratulate all officials of DARPG and IT Department of J&K who made this conference a success. 20 Officials of DARPG have strived tirelessly for several months and my compliments to each one of them. My compliments to all

the Officials of State IT Department, the PIB team, the DD News, AIR and the Media contingent.

I would like to thank Dr. Jitendra Singh ji, HE Shri Manoj Sinha ji, Shri Manoharlal Khattar ji for gracing the inaugural and valedictory sessions.

Under your guidance we will continue to strive for excellence.

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